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Ministry :	Ministry of Energy, Power and Mineral Resources	Division :	Power Division
Organization :	West Zone Power Distribution Company Ltd (WZPDCL)	Procuring Entity Name :	Office of the Superintending Engineer, Procurement & Store, WZPDCL, Khulna.
Procuring Entity Code :		Procuring Entity District :	Khulna
Procurement Nature :	Physical Services	Procurement Type :	NCT
Event Type :	PPS		
PPS for selection of	Consulting firm		
PPS No. :	27.22.4785.007.74.008.25.648 Date:16/04/2026		
App ID :	216318	Tender/Proposal ID :	1260301

Key Information and Funding Information :

Procurement Method :	Open Tendering Method (OTM)	Budget Type :	Own Fund
Source of Funds :	Own Fund		

Particular Information :

Project Code :	Not applicable	Project Name :	Not applicable
Tender/Proposal Package No. and Description :	SO-1 LOT-A FY 2025-26 Procurement of Complaint Attending service (40 nos Complaint Attendant for Khulna and Barishal Circle) through Outsourcing for 02 (two) years in WZPDCL.		
Category :	Miscellaneous services;Washing and dry-cleaning services;Laundry-collection services;Textile-cleaning services;Fur-products cleaning services;Colouring services;Pressing services;Dyeing services;Hairdressing and beauty treatment services;Hairdressing services;Beauty treatment services;Physical well-being services;Turkish bath services;Spa services;Massage services;Accommodation and office services;Accommodation services;Civic-amenity services;Car-park management services;Marine services;Aquatic marine services;Port management services;Diving services;Funeral and related services;Funeral services;Miscellaneous services n.e.c.;Decommissioning services;Relocation services;Tailoring services;Upholstering services;Locksmith services;Clearing and Forwarding Agent;Service Provider (Others)		
PPS Publication Date and Time :	16-Apr-2026 17:55	Document last selling / downloading Date and Time :	17-May-2026 14:00
Pre - Tender/Proposal meeting Start Date and Time :	16-Apr-2026 18:55	Pre - Tender/Proposal meeting End Date and Time :	26-Apr-2026 16:00
Closing Date and Time :	18-May-2026 14:00	Opening Date and Time :	18-May-2026 14:00
Last Date and Time for Tender/Proposal Security Submission :	17-May-2026 16:00		

Information for Tenderer/Consultant :

Eligibility of Consultant :	The Tenderer shall have specific experience of successfully completing at least one (01) contract as a prime contractor for supplying manpower to any Government/Semi-Government/Autonomous Organization in Bangladesh within the last ten (10) years, counting backward from the Tender opening date. In addition, the Tenderer shall have experience in completion of contract of similar nature of an aggregated value of not more than two (02) such contracts shall be at least Tk 140.0 (one hundred forty point zero) lakh. A single contract with a value of Tk 140.0 (one hundred forty point zero) lakh or more shall also be considered. Completion/Performance certificate (mentioning nature of works/service performed, contract value etc. for completed contract, nature of works/ service contract value, aggregated certified billed amount under the contract etc. in case of ongoing contract) from End user (any govt./semi govt./ autonomous organization in Bangladesh) are required to be submitted. For the purpose of evaluation, submission of satisfactory performance certificate of on-going contract of similar nature mentioned in specific experience (at least 70% completed in terms of contract period) issued by the End-user (any any govt./semi govt./ autonomous organization in Bangladesh), will be considered as 01 (one) complete contract. For ongoing contract, only certified billed amount will be considered as contract value. For the purpose of evaluation, for bidders having experience as JV partner in similar works contract, contract number will be considered as 01 (one) complete contract but contract value will be considered as per JV ratio. JV agreement is required to be submitted in this case. Please check the tender document for details.
Brief Description of assignment :	Procurement of Complaint Attending service (40 nos Complaint Attendant for Khulna and Barishal Circle) through Outsourcing for 02 (two) years in WZPDCL.
Experience, Resources and delivery capacity required :	Please check the tender document for details.
Other details (if applicable) :	Please check the tender document for details.
Association with foreign firm :	Not Encouraged
Evaluation Type :	Package wise
Document Fees :	Package wise
PPS Document Price (In BDT) :	4000
Mode of Payment :	Payment through Bank
PPS Security Amount (In BDT) :	550000
Passing Points :	70
Tender/Proposal Security Valid Up to :	13-Oct-2026
Tender/Proposal Valid Up to :	15-Sep-2026

Ref. No.	Phasing of service	Location	Indicative Start Date	Indicative Completion Date
27.22.4785.007.74.008.25.648 Date:16/04/2026	N/A	Area under Khulna and Barishal Circle	01-Jul-2026	29-Jun-2028

Procuring Entity Details:

Name of Official Inviting : Md. Shafiqul Islam

Designation of Official Inviting : Superintending Engineer

Address of Official Inviting : **Address** : Bidyut Bhaban Campus, 35
Boyra Main Road, Sonadanga,
Khulna.
City : Khulna City Corporation
Thana : Khulna City Corporation
District : Khulna - 9000
Country : Bangladesh

Contact details of Official Inviting : **Phone No** : 0176-6690770
Fax No :

The procuring entity reserves the right to accept or reject all Tenders/Proposals / Pre-Qualifications / EOIs

Note: Bank will update the payment transactions only at the end of the day, so the tenderers should make sure the securities and other payments are made at least one day before the submission date.

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