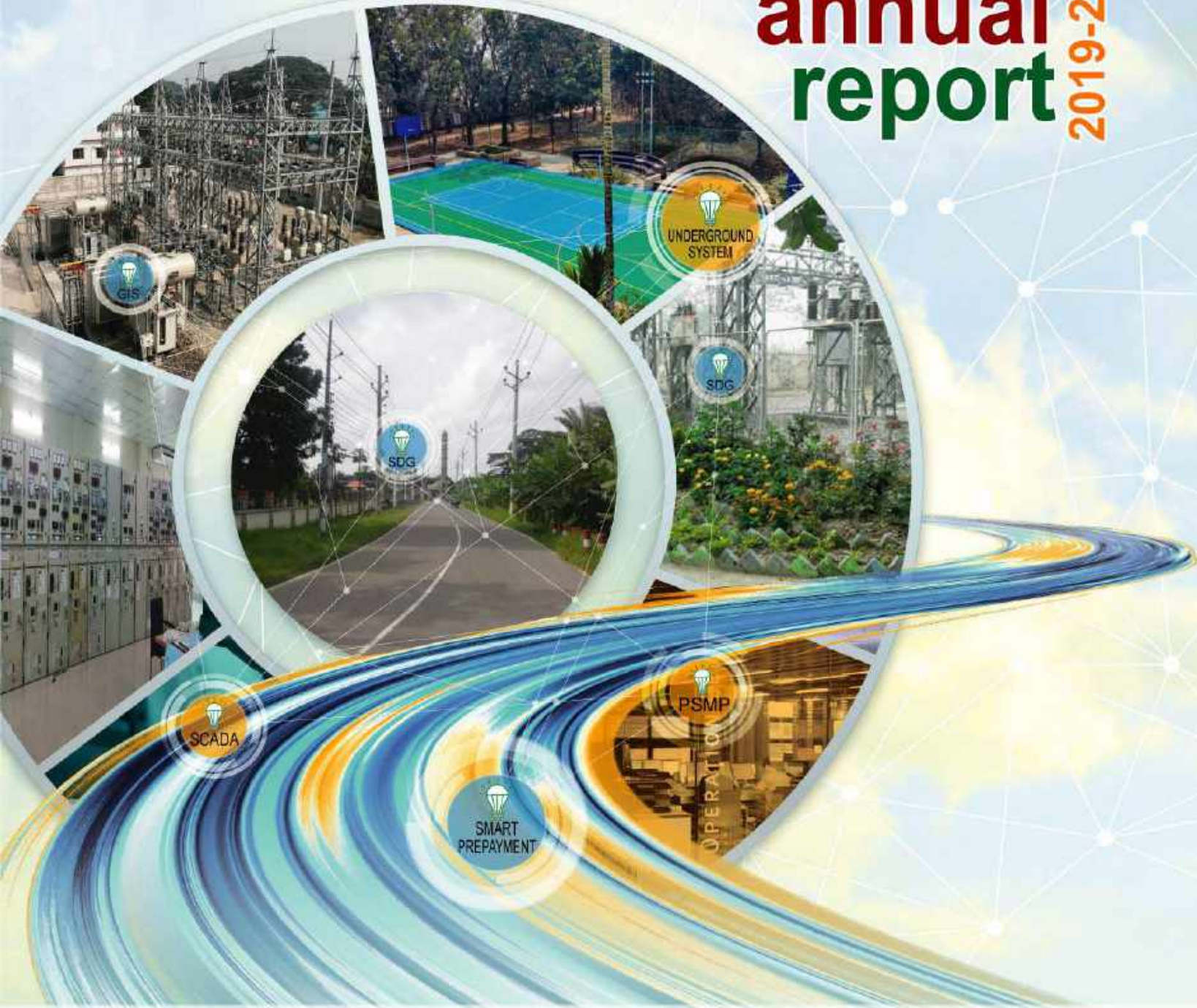




শেখ হামিনার
উদ্যোগ
ঘরে ঘরে বিদ্যুৎ



annual report 2019-20



WEST ZONE POWER DISTRIBUTION COMPANY LIMITED

ওয়েস্ট জোন পাওয়ার ডিস্ট্রিবিউশন কোম্পানি লিমিটেড (ওজোপাডিকো)

(An Enterprise of Bangladesh Power Development Board)

SGS

Certificate BD17/05597

The management system of

West Zone Power Distribution Co. Ltd.

Biddyt Bhaban, 35 Boyra Main Road,
Khulna- 9000, Bangladesh

has been assessed and certified as meeting the requirements of

ISO 9001:2015

For the following activities

Electricity distribution Management.

This certificate is valid from 11 October 2018 until 29 June 2020
and remains valid subject to satisfactory surveillance audits.
Re certification audit due before 12 June 2020
Issue 2. Certified since 29 June 2017

The audit leading to this certificate commenced on 11 September 2018
Previous issue certificate validity date was until 14 September 2018

Authorised by



SGS United Kingdom Ltd
Rosemore Business Park, Ellesmere Port, Cheshire CH65 3EN UK
t +44 (0) 151 350-6666 f +44 (0) 151 350-6600 www.sgs.com

HC SGS 9001 2015-0818

Page 1 of 1



0005



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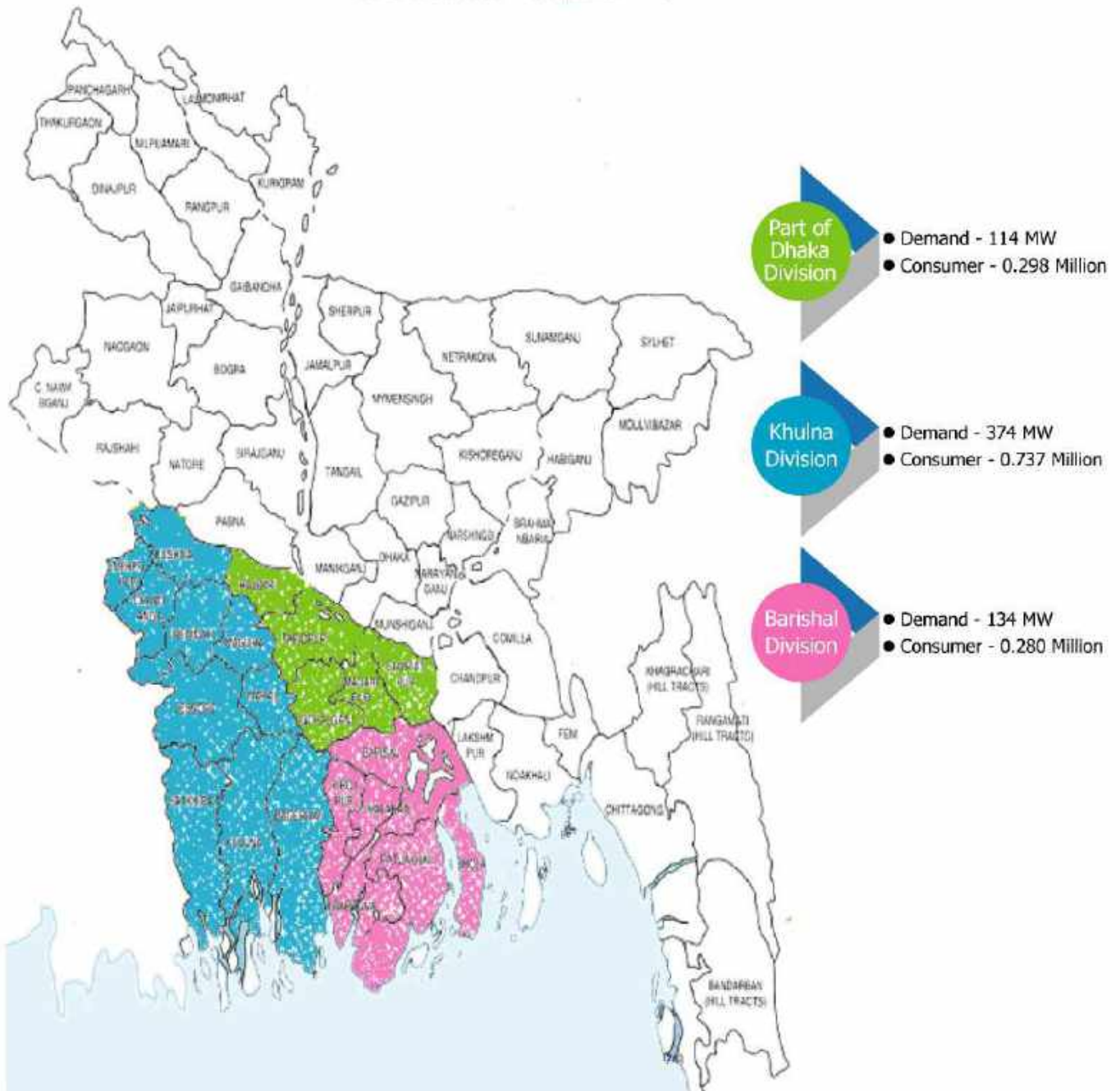
জাতির পিতা বঙ্গবন্ধু শেখ মুজিবুর রহমানের জন্মশত বার্ষিকী উপলক্ষে
ওজোপাডিকোর বিনম্র শ্রদ্ধা।



WZPDCL's Franchise Area

WZPDCL is the entity responsible for supply and distribution of electricity to customer premises in the south-western part of the country (Khulna & Barisal Division and Greater Faridpur area comprising of 21 District and 20 Upazilla excluding REB area)

Dhaka Div. Dist = 5, Upazilla = 5
 Khulna Div. Dist = 10, Upazilla = 9
 Barishal Div. Dist = 6, Upazilla = 6



21 Districts

Districts

Khulna Division:

1. Khulna, 2. Jashore,
3. Bagerhat, 4. Satkhira,
5. Magura, 6. Narail,
7. Jhinaidah, 8. Kushtia,
9. Meherpur, 10. Chuadanga.

Barishal Division:

1. Barishal, 2. Jhalokathi,
3. Barguna, 4. Pirojpur,
5. Patuakhali, 6. Vola.

Dhaka Division:

1. Gopalganj, 2. Faridpur,
3. Rajbari, 4. Madaripur,
5. Shariatpur.

20 Upazilas

Upazilas

Khulna Division:

1. Fultala, 2. Mongla,
3. Kaliganj, 4. Kotchadpur,
5. Moheshpur, 6. Shoilkupa,
7. Alamdanga, 8. Veramara,
9. Kumarkhali.

Barishal Division:

1. Bhandaria,
2. Borhanuddin,
3. Nalcity, 4. Charfashion,
5. Kathalia, 6. Monpura.

Dhaka Division:

1. Pangsha, 2. Goalanda,
3. Modhukhali, 4. Sadarpur,
5. Bhanga.





Message

I am highly delighted to know that the Annual Report of West Zone Power Distribution Company Limited (WZPDCL) for the Fiscal Year 2019-20 is going to be published in the 18th Annual General Meeting of the Company.

It is our auspicious year for our nation as we are celebrating the 'Mujib-year', the Birth Centenary of the Father of the Nation Bangabandhu Sheikh Mujibur Rahman. I pay my profound tribute to the Father of the Nation during the celebration of his Birth Centenary. Under the leadership of Hon'ble Prime Minister Sheikh Hasina, electrification of Grid area has already been completed and whole country will be electrified within the 'Mujib-year'.

During the FY 2019-20 the Company has served its customers with excellence and satisfaction in the 21 Districts and 20 Upazila Sadar of the South-Western part of the Country by providing uninterrupted and quality electricity through its skilled Manpower with the application of smart technology and dynamic managerial capacity.

WZPDCL has passed a successful time in the reporting period by attaining the objectives of the Government towards accomplishing the Vision 2021 specifically the Digitalization target of the Government. It is worth to mention that WZPDCL has achieved most of the Annual Performance Agreement (APA) as determined by the Power Division for the FY 2019-20.

I hope the organization will keep up its smooth & profitable operation with customer care in the years to come to continue contribution towards the economy & betterment of the country.

I wish every success of the 18th Annual General Meeting of WZPDCL.

Joy Bangla, Joy Bangabandhu

Long Live Bangladesh



Nasrul Hamid MP

State Minister

Ministry of Power, Energy & Mineral Resources
Government of the People's Republic of Bangladesh



Message

West Zone Power Distribution Company (WZPDCL) is the largest power distribution company in Bangladesh. WZPDCL is committed to supply quality and reliable electricity to the consumers of its area of operation. WZPDCL has been working to implement technical, financial and managerial programs to achieve SDG, Vision-2021 & 2041 of the Government.

On the grand occasion of the 18th Annual General Meeting (AGM) of WZPDCL, I am delighted to see the continuous success of the company. It is a great pleasure to mention that WZPDCL has been successfully operating distribution system reducing system loss to 8.27% in FY 2019-20 from 8.83% in FY 2018-19. Moreover, in the same FY total contribution of WZPDCL to government exchequer was around 176 crore taka. Despite the limitation in working environment due to pandemic situation of Covid-19, WZPDCL has achieved the target of 100% electrification to the customers in its jurisdiction area as a commitment of the Mujib Borsho 2020. Moreover WZPDCL has engaged more organizations for the collection of the postpaid and prepaid bill of the customers through online.

I hope the consumers will get more reliable and improved service after implementation of ongoing development projects. In addition to this, WZPDCL has planned to modernize the distribution system by introducing modern technology like-Smart Prepayment Metering System, GIS mapping and SCADA controlled substation etc.

In this AGM, I express my sincere gratefulness to Honorable Prime Minister Sheikh Hasina, for her excellent and dynamic leadership for the development of the power sector. I am also grateful to Honorable adviser Dr. Taufiq-e-Elahi Chowdhury, Bir Bikram and Honorable State Minister Mr. Nasrul Hamid, MP for their invaluable contribution and suggestions to achieve the goals of the company and the power sector as a whole. Members of the Board of Directors and officials of WZPDCL deserve special thanks for their relentless efforts for the development of the company.

I am hopeful that the 18th Annual General Meeting of WZPDCL will be a successful one.



Md. Habibur Rahman

Secretary

Power Division

Ministry of Power, Energy and Mineral Resources
Government of the People's Republic of Bangladesh



Message

It gives me immense pleasure to put my remarks on the 'Annual Report of West Zone Power Distribution Company Limited (WZPDCL) for the FY 2019-20' which is due to be published in the 18th Annual General Meeting. This report reveals the status quo of various organizational units such as Distribution System, System Protection, Digital System, Strategic Planning and Development, Financial Status and other related activities of the company.

In the last 17 years, the Company has been able to reduce system loss from 22.72% to 8.27% and during this period of time the number of consumers is increased from 4,14,844 to 12,51,109 number of connections. This indicates a positive mindset within the company to commit to the welfare of the general consumers. Sincere efforts are in process to establish a congenial atmosphere in WZPDCL geared towards quality electricity and excellent service.

As an effort towards implementing the vision of a Digital Bangladesh and also making the utility services easier for the consumers of WZPDCL, the Company has installed 2,17,219 units of Smart Pre-Payment Meter. Work is going on to bring under this process all the remaining consumers; ensuring accountability, transparency and better service.

I would like to convey my sincere gratitude to her Excellency Sheik Hasina MP, Honorable Prime Minister, Government of the People's Republic of Bangladesh for her visionary and charismatic leadership and pioneering role for the development of power sector.

My deep appreciation extends towards to Honorable Adviser Dr. Taufiq-e-Elahi Chowdhury, Bir Bikram, Honorable State Minister Mr. Nasrul Hamid MP and Md. Habibur Rahman, Secretary, Power Division, Ministry of Power, Energy and Mineral Resources for their continuous support, directives and guidance to achieve the overall goals of the company and the power sector as well. I also extend my sincere thanks to all the officers and staff of the Company who have contributed to the successful functioning of the Company. The Directors of the Board of the Company deserve the credit for the excellent progress made within this short span of time against all sorts of challenges and difficulties.

I hope the Annual Report would be helpful not only for the internal stakeholders, but external stakeholders such as Researchers, Friends from the Media, International Development Organizations, Civil Society etc. I pray for the continuous success of WZPDCL and hope the organization will keep exceeding expectations through the sincere efforts of everybody involved.



Selim Abed

Chairman, WZPDCL

&

Additional Secretary, Power Division
Ministry of Power, Energy and Mineral Resources.



Message



It's a momentous occasion for me to place the overall progress accomplished by West Zone Power Distribution Co. Ltd during previous year in compliance to Govt. plan, policy integrated with PSMP, SDG & other time bound national target. All those activities related to infrastructural development to financial management are reflected in this report through which one can perceive the journey of WZPDCL. Our main focus was targeted to complete electrification of all households & ensuring uninterrupted quality power supply. By this time we have achieved the first proposition to make electricity available to every citizen of the country under WZPDCL operational area. The second & third one is yet to be achieved for

which we have been striving hard through implementation of various ongoing and upcoming projects. New connection has been provided to nos. increasing the growth of consumers to 12,47,807 which accounts for 6.61% increase in comparison to previous year. The gross profit accrued at BDT 3777.94 million compared to BDT 3832.32 million in 2019. The company has achieved a net profit before Tax of BDT 827.42 million compared to BDT 1168.38 million in the previous year.

The present trend of customer expectations is fast changing in respect of quality power supply & better customer service. Consumers are no more ready to experience a moment without electricity conjugated with prior information of such unwanted event if any with time to wait for restoration. Sensing the customer need we have already introduced Hot line of 5 digits which is easy to remember in order to communicate in any case of customer grievance or inconvenience concerning electricity. Customers are no longer required to go physically to electric office for new connection. They can do it online including depositing demand note estimate through online banking. Other better customer oriented service e.g bill payment by Bikash, GP, Bangla link is introduced considering ease of doing business. For maintaining transparency in customer billing Smart Prepayment meter has been installed & so far 95,401 nos. installation is completed. Consumers can now monitor their electricity consumption, quality of power, load demand & all the more efficient use of energy. WZPDCL became the pioneer in setting example for construction of a smart prepayment manufacturing factory in Bangladesh named Bangladesh Smart Electrical Company Ltd.(BSECO). It's one step ahead of Smart Grid integration in the distribution utility in future. The Vending Station Cum Service Center constructed in every S&D is a clear manifestation of better customer service. Uniquely designed New Gates have been constructed to every field office for easy identification under beautification program in Mujib Borsho in honor of our great leader, the greatest Bengali of all time, Architect of Bangladesh father of the nation Bangabandhu Sheikh Mujibur Rahman. All field offices are renovated introducing corporate culture at all level of office decorum including seating arrangement & cleanliness. WZPDCL Head Quarter now bearing a new look with new Gate with all security measure & rising 15 storied under construction building structure has become a symbol to the voice of Bangabandhu which says "Nobody will be able to suppress us". Tuning to that clarion voice we can say WZPDCL (Ozopadico) is now on the door step of achieving the target of becoming the best company among all the utility in Bangladesh.

WZPDCL Training Institute has been renovated in order give a conducive multifaceted environment for mental & physical development in conjunction with the main task of achieving professional excellence. Multipurpose gaming playground, Gymnasium, indoor games, Library facilities have been created there for uplifting the mental faculty. The most fascinating & another long awaited maiden venture is the Model Sub-Station with Simulator for practical training is under construction which will pave the way for building skilled manpower to work in the field offices.

WZPDCL is presently operating a High School as part of CSR activities. Overall development of School is done where playground, Computer Lab, Renovation of all class room & teachers room has been completed. Apart from that new teachers have been appointed to improve the quality of education wherefrom future citizen having high educational background can come out of this institution to serve the nation to build Sonar Bangla, the dream of Bangabandhu.

I would like to thank the Chairman and Board Members for their unabated support and guidance in the aforesaid accomplishment. Sustained progress and continuous improvement are greatly attributed to commitment, collaboration and leadership of the Executive Management and team supported by need based planning and contributions extended by WZPDCL employees. I would like to further recognize and acknowledge the contribution of our development partners, contractors, suppliers and service providers as their support and service are fundamental in achieving our corporate vision and objectives. I would like to express my sincere appreciation to the honorable shareholders, Ministry of Power, Energy and Mineral Resources, Power Division, Power Cell, Economic Relations Division, Ministry of Finance, Ministry of Planning, Bangladesh Power Development Board, Power Grid Company of Bangladesh, all Bankers, other Government Agencies, Local Administration for their continued support and collaboration.



Engr. Md. Shafique Uddin
Managing Director

West Zone Power Distribution Company Limited

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ওয়েস্ট জোন পাওয়ার ডিস্ট্রিবিউশন কোম্পানি লিমিটেড
WEST ZONE POWER DISTRIBUTION COMPANY LIMITED
(An Enterprise of Bangladesh Power Development Board)

Office of the Company Secretary
Bidyut Bhaban, Boyra Main Road, Khulna
Phone : 02477-730438
Mobile : 01714-023405
Email : cs@wzpdcl.org.bd
Web : wzpdcl.org.bd

Memo No: 27.22.4785.001.01.001.21-643

Date: 05/04/2021

NOTICE OF THE 18th ANNUAL GENERAL MEETING

The 18th Annual General Meeting (AGM) of the Hon'ble Shareholders of West Zone Power Distribution Company Limited (WZPDCL) will be held on 22 April 2021 at 3.00pm through online Meeting to transact the following businesses.

AGENDA

1. To receive, consider and adopt the Director's Report, Audited Accounts of the Company for the year ended June 30, 2020.
2. To appoint auditors for the FY 2020-21 and fix their remuneration.
3. To elect/reelect Directors of the Company.
4. To transact any other business of the Company with the permission of the chair.

All Hon'ble Shareholders and Directors of the Board of the Company are cordially requested to attend the meeting.

By order of the Board



Abdul Motaleb FCMA
Company Secretary

Distribution

Shareholders:

1. Chairman, Bangladesh Power Development Board (BPDB), Dhaka.
2. Member (Administration), Bangladesh Power Development Board (BPDB), Dhaka.
3. Member (Finance), Bangladesh Power Development Board (BPDB), Dhaka.
4. Member (Distribution), Bangladesh Power Development Board (BPDB), Dhaka.
5. Member (Generation), Bangladesh Power Development Board (BPDB), Dhaka.
6. Member (P & D), Bangladesh Power Development Board (BPDB), Dhaka.
7. Managing Director, West Zone Power Distribution Company Limited, Khulna.

Directors:

1. Mr. Selim Abed, Chairman, Board of Directors, WZPDCL & Additional Secretary, Power Division, MoPEMR, Dhaka.
2. Mr. Mohammad Mofigur Rahman, Director, Board of Directors, WZPDCL & Joint Secretary, Power Division, MoPEMR, Dhaka.
3. Mr. Sk. Aktar Hossain, Director, Board of Directors, WZPDCL & Member (Finance), BPDB, Dhaka.
4. Mr. Ashutosh Roy, Directors, Board of Directors, WZPDCL & Member (P&D), BPDB, Dhaka.
5. Mr. Md. Shamsul Alam, Directors, Board of Directors, WZPDCL & Member (Distribution), BPDB, Dhaka.
6. Dr. Md. Rafiqul Islam, Director, Board of Directors, WZPDCL & Professor, Electrical & Electronic Dept, KUET, Khulna.
7. Mr. Shah Md. Asraful Haque, Director, Board of Directors, WZPDCL & Advocate, Bangladesh Supreme Court.
8. Mr. Md. Mamunur Rashid FCMA, Director, Board of Directors, WZPDCL & Vice President, ICMA.
9. Mr. Md. Shafique Uddin, Managing Director, West Zone Power Distribution Company Limited.
10. Mr. Md. Ahsanur Rahman Hasib, Director, Board of Directors, WZPDCL & Deputy Secretary, Power Division, MoPEMR, Dhaka.
11. Mr. Abul Kalam, Director, Board of Directors, WZPDCL & Proprietor, Desh Bangla Motors, Dhaka

Executive Directors:

1. Mr. Ratan Kumar Debnath FCMA, Executive Director (Finance), WZPDCL
2. Engr. Md. Abu Hasan, Executive Director (Engg.) Additional charge, WZPDCL

Copy to:

1. MARHK & CO., Chartered Accountants, Azhar Comfort Complex (9th Floor), 130-Progoti Shoroni, Dhaka-1212.

About this Report

This is the Eighteenth (18th) publication of annual report of West Zone Power Distribution Company Limited (WZPDCL). Its main purpose is to communicate WZPDCL's performance, achievement, management practices and philosophy to the stakeholders.

Scope

The statements and data contained in this report are related to and included all of WZPDCL's core operations and processes under WZPDCL's management control unless otherwise stated.

Reporting Period

The data stated in this report covers the period from 01 July, 2019 to 30 Jun, 2020. The report covers the most important initiatives and activities of FY 2019-20.

Queries, Feedback and Suggestions

We would be pleased to receive your views on our seventeenth annual report. For any queries, feedback or suggestions please let us know through wzpdcl.ce@gmail.com. You can find a Portable Document Format (PDF) version of this report on our website www.wzpdcl.org.bd.



Control Room of Ghope Central 33/11 kV, 2x10/13.33 MVA Substation at Jashore

Background of the company

Establishment & Ownership

Establishment

West Zone Power Distribution Company Limited (WZPDCL) is the entity responsible for supply and distribution of electricity to customer premises in the western part of the country (Khulna & Barisal Division and Greater Faridpur area comprising of 21 Districts and 20 Upazila excluding REB area). The company was formed according to the power sector reform program of Bangladesh Government on 04 November, 2002 under the companies act, 1994 as a public limited company.

WZPDCL signed Provisional Vendor's Agreement (VA) and Provisional Power Sales Agreement (PSA) with BPDB on March 23, 2005. After signing the Agreements, the operational activities of WZPDCL commenced on April 01, 2005 by taking over the distribution system of the then Distribution, Western Zone of Bangladesh Power Development Board (BPDB). WZPDCL commenced its functioning from April, 2005 independently. The employees of BPDB joined WZPDCL in December 16, 2007 through absorption with the end of 'Lien'.

Ownership

Shareholders

Sl. No.	Appointment	No. of Shares
1.	Chairman Bangladesh Power Development Board	9,994
2.	Member (Finance) Bangladesh Power Development Board	1
3.	Member (Administration) Bangladesh Power Development Board	1
4.	Member (Generation) Bangladesh Power Development Board	1
5.	Member (Distribution) Bangladesh Power Development Board	1
6.	Member (Planning & Development) Bangladesh Power Development Board	1
7.	Managing Director West Zone Power Distribution Company Ltd.	1
	Total	10,000



17th Annual General Meeting



17th Annual General Meeting

Our Vision

The main vision of West Zone Power Distribution Company Limited is to provide quality and reliable electricity supply to the consumers of west zone area for desired economic, social and human development and to become a model & best power service provider in Bangladesh.

Our Missions

To provide quality electricity at reasonable and affordable prices through excellence in professional services.

Ensuring consistent revenue growth and reducing expense and system loss through successful business operations.

To increase competition among power supply units to provide specialized services.

By 2021, all the people of 21 districts and 20 upazilas of WZPDCL area will have to be covered by electricity service.

Ensuring the delivery of advanced, quality and satisfactory service to customers through international standards and the use of modern technology in management and maintenance.

Improving manpower through professional training as required.

VALUES

Our values are at the heart of our operations and we believe these values set us apart from others in power sector.

" We care about our customers, employees & stakeholders.

" We deliver efficiently & effectively with integrity.

" We improve & adapt to deliver a better future.

Key Business Activities

Main objective of WZPDCL is to prepare, maintain and develop distribution network and assets in order to ensure safe and reliable electricity distribution upon receiving energy flow to its network from BPDB through transmission network of PGCB. Rendering quality services for the consumer by innovativeness in the development of our service quality. Maximizing Profit and Wealth of the Company for the interest of the owners and the shareholders. Providing secured and friendly working atmosphere for the employees ensuring the contribution of each individual for the progress of the company. Strengthening the social views by ensuring better services towards customers and taking corporate responsibility. Taking all out efforts to uphold the national growth and development.

BOARD OF DIRECTORS (PRESENT)



CHAIRMAN

Selim Abed
Chairman, WZPDCL
&
Additional Secretary, Power Division
Ministry of Power, Energy and Mineral Resources.

DIRECTORS



Mohammad Mofiqur Rahman
Director, Board of Directors, WZPDCL &
Joint Secretary, Power Division, MPEMR.



SK Aktar Hossain
Director, Board of Directors, WZPDCL &
Member (Finance) BPDB, Dhaka.



Asutosh Roy
Directors, Board of Directors, WZPDCL &
Member (P&D) BPDB, Dhaka.



Md. Shamsul Alam
Director, Board of Directors, WZPDCL &
Member (Distribution), BPDB, Dhaka.



Dr. Md. Rafiqul Islam
Director, Board of Directors, WZPDCL &
Professor, Electrical & Electronic Dept, KUEI, Khulna.



Mr. Shah Md. Asraful Haque
Director, Board of Directors, WZPDCL &
Advocate, Bangladesh Supreme Court.



Mr. Md. Mamunur Rashid FCMA
Director, Board of Directors, WZPDCL &
Central Council Member, ICMAB.



Mr. Md. Shaifque Uddin
Managing Director
West Zone Power Distribution Company Limited.



Md. Ahsanur Rahman Hasib
Director, Board of Directors, WZPDCL &
Deputy Secretary, Power Division, MPEMR.



Md Abul Kalam
Director, Board of Directors, WZPDCL &
Managing Director, Desh Bangla Motors Ltd

BOARD OF DIRECTORS (2019-2020)



CHAIRMAN

Rahamat Ullah Mohd. Dastagir ndc
Chairman, Board of Directors, WZPDCL &
Additional Secretary (Planning)
Power Division, MPEMR, Dhaka.

DIRECTORS



Mr. Md. Zahurul Hoque
Director, Board of Directors, WZPDCL &
Member (Admin), BPDB, Dhaka.



Dr. Saiyid Hassan Sikder
Director, Board of Directors, WZPDCL &
Chief, Industry and Energy Division, Planning Commission



Mr. Mustak Ahmed
Directors, Board of Directors, WZPDCL &
Member (P&D) BPDB, Dhaka.



Dr. Md. Rafiqul Islam
Director, Board of Directors, WZPDCL &
Professor, Electrical & Electronic Dept, KUET, Khulna.



Mr. Shah Md. Asrafal Haque
Director, Board of Directors, WZPDCL &
Advocate, Bangladesh Supreme Court.



Mr. Md. Mamunur Rashid FCMA
Director, Board of Directors, WZPDCL &
Central Council Member, ICMAB.



Mr. S M Monjurul Haque Monju
Director, Board of Directors, WZPDCL &
Vice President (AIA), Central Council, IEB.



Mr. Md. Shafique Uddin
Managing Director
West Zone Power Distribution Company Limited.



Mr. Mohammad Mofigur Rahman
Director, Board of Directors, WZPDCL &
Deputy Secretary, Power Division, MPEMR.



Mr. Mohammad Nazmul Abedin
Director, Board of Directors, WZPDCL &
Deputy Secretary, Power Division, MPEMR.

MANAGEMENT TEAM



Engr. Md. Shafique Uddin
Managing Director, WZPDCL



Engr. Md. Abu Hasan
Executive Director (Engg.) Additional charge, WZPDCL



Ratan Kumar Debnath FCMA
Executive Director (Finance), WZPDCL



Abdul Motaleb FCMA
Company Secretary, WZPDCL

CORPORATE PROFILE

- **Name of the Company :**
West Zone Power Distribution Company Limited (WZPDCL)
- **Company Status:**
Public Limited Company.
- **Date of Incorporation:**
04 November 2002
- **Registered Office:**
Bidyut Bhaban, Boyra Main Road, Khulna-9000
- **An Enterprise of :**
Bangladesh Power Development Board (BPDB)
- **Administrative Ministry**
Ministry of Power, Energy & Mineral Resources
- **WZPDCL Franchise Area**
Khulna Division, Barishal Division and Greater Faridpur of Dhaka Division (Excluding BREB area).
- **Authorized Capital:**
Tk 250 Crore
- **Number of Shares:**
2.50 Crore shares of Tk 100 each
- **Paid-Up Capital:**
Tk 10 Lakh
- **Energy Sales (FY 2019-20)**
3167.566 M kWh
- **Sales Revenue (FY 2019-20)**
20,832.68 MTK
- **Payment to the National Exchequer (FY 2019-20)**
1,761.53 MTK
- **Number of Customer (As on June 30, 2020)**
1247807
- **Constructed Distribution Line :**
11829.70 KM
- **Constructed 33/11 kV Substation :**
72 Nos, Capacity: 1793.45 MVA
- **Manpower (As on June 30, 2020):**
1803

Bankers

- AB Bank Limited
- Agrani Bank Limited
- Al-Arafah Islami Bank Limited
- Bangladesh Commerce Bank Limited
- Bangladesh Krishi Bank
- Basic Bank Limited
- Brac Bank Ltd.
- Dhaka Bank Limited
- Dutch-Bangla Bank Limited
- Eastern Bank Limited
- Export Import Bank of Bangladesh Limited
- First Security Islami Bank Limited
- I F I C Bank Limited
- Janata Bank Limited
- Mercantile Bank Limited
- Modhumoti Bank Limited
- National Bank Limited
- National Credit & Commerce Bank Limited
- NRB Bank Limited
- NRB Commercial Bank Limited
- One Bank Limited
- Prime Bank Limited
- Pubali Bank Limited
- Rupali Bank Limited
- Sonali Bank Limited
- Social Islami Bank Limited
- Southeast Bank Limited
- Standard Bank Limited
- The City Bank Limited
- The Farmers Bank Limited
- The Premier Bank Limited
- Trust Bank Limited
- United Commercial Bank Limited

COVID-19 & WZPDCL and Its Impact on Financial Statements

The outbreak of the novel coronavirus (COVID-19) which was designated a pandemic by the World Health Organization on 11 March 2020, is a rapidly evolving situation adversely affecting global commercial activities. The virus was confirmed to have spread to Bangladesh in March 2020. The first three known cases were reported on 8 March 2020 by the country's epidemiology institute, IEDCR. Since then, the pandemic has spread day by day over the whole nation and the number of affected people has been increasing. In order to protect the population, the Government declared "lockdown" throughout the nation from 23 March to 30 May and prepared some necessary steps to spread awareness to keep this syndrome away from them.

As an electricity distribution utility, WZPDCL is deemed to be an essential service provider. The extent of the COVID-19 impact on business performance is a change to the consumption profile within customer groups reflecting the disruption in businesses and gain in household consumptions. The mothballing of some businesses will have an impact on future revenue; however this is not expected to present uncertainty and risk with respect to the company, its performance or its financial result. The financial performance of WZPDCL has not been materially affected by the pandemic restriction measures. But WZPDCL has seen a significant reduction in its sales revenues and profit from the field activities due to alert level restrictions.



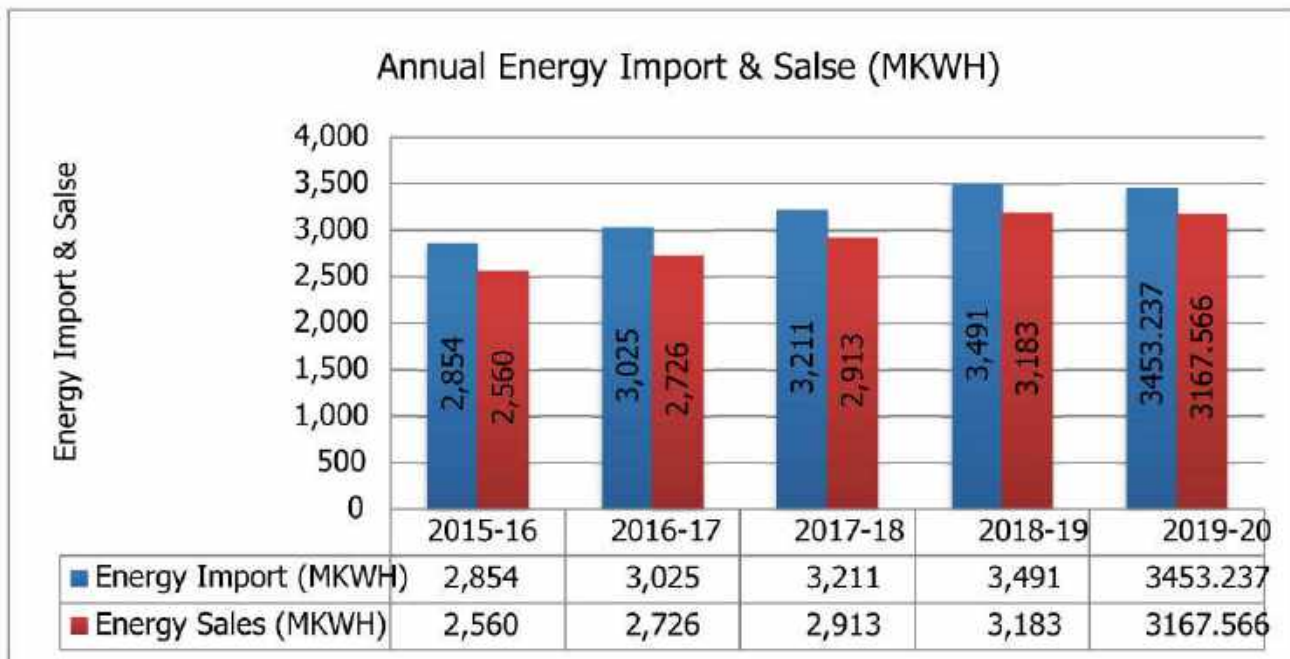
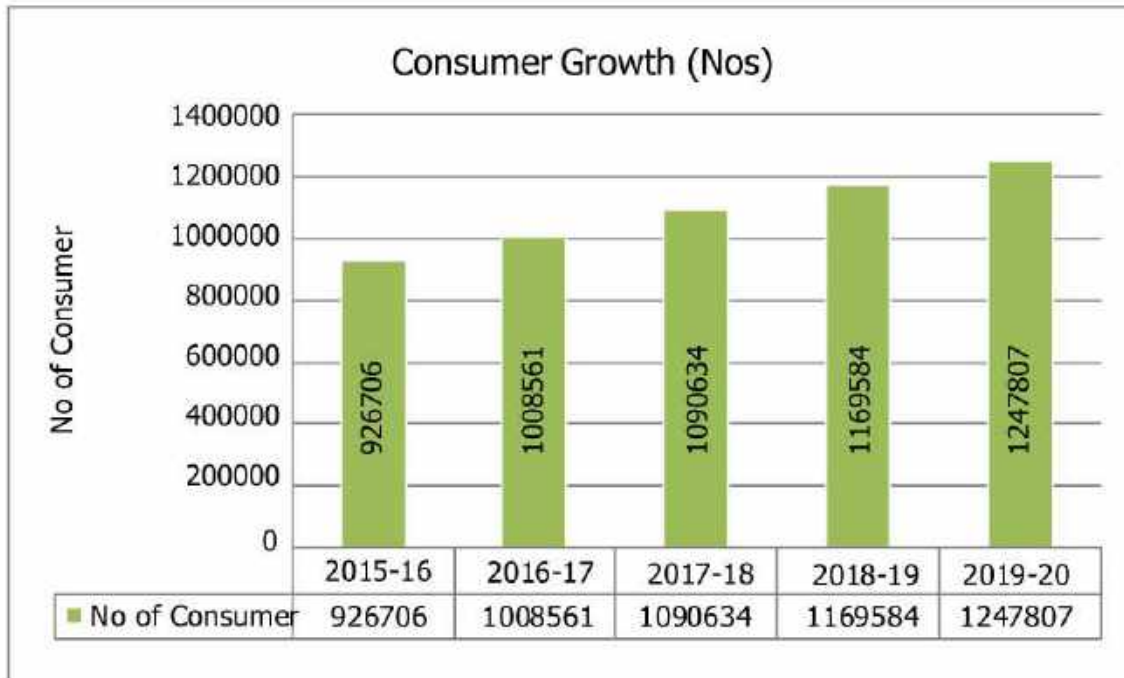
Distribution of food among poor people during lockdown period due to COVID-19 pandemic.

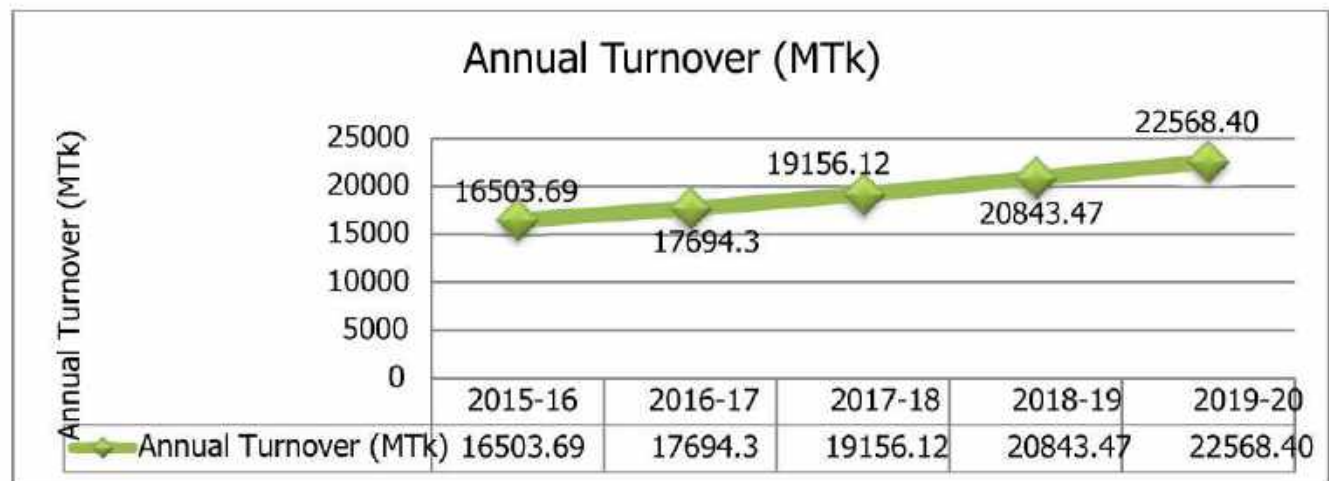
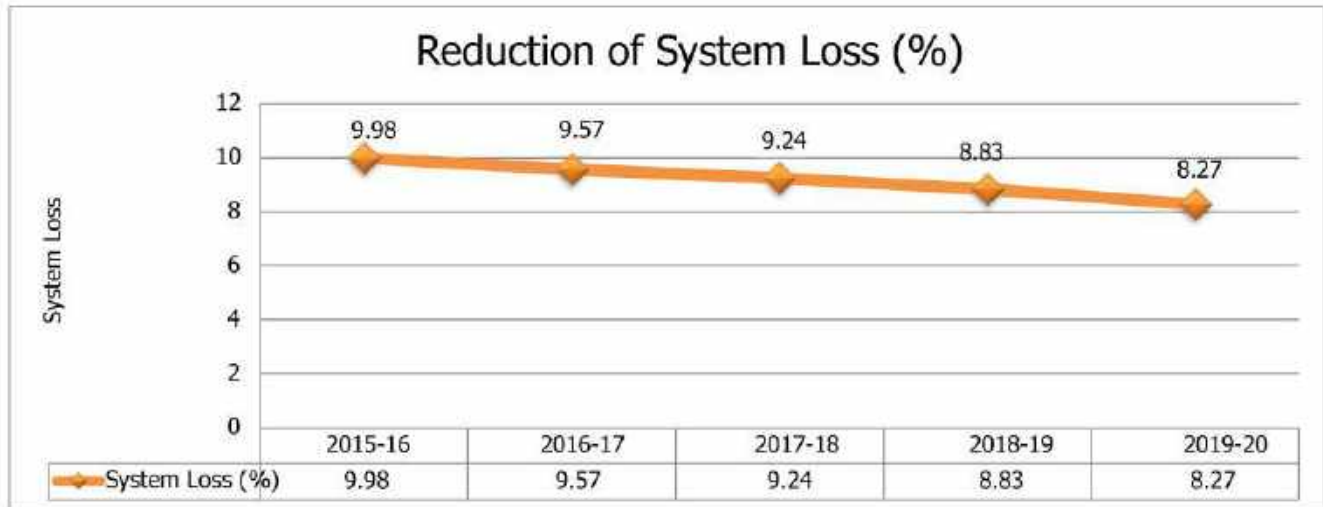


AT A GLANCE

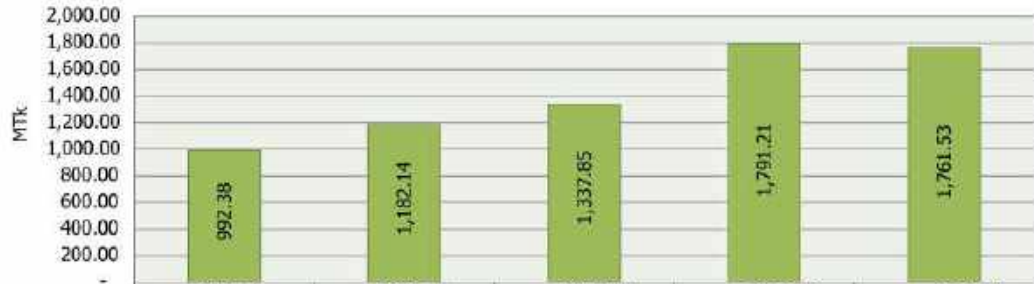


WZPDCL



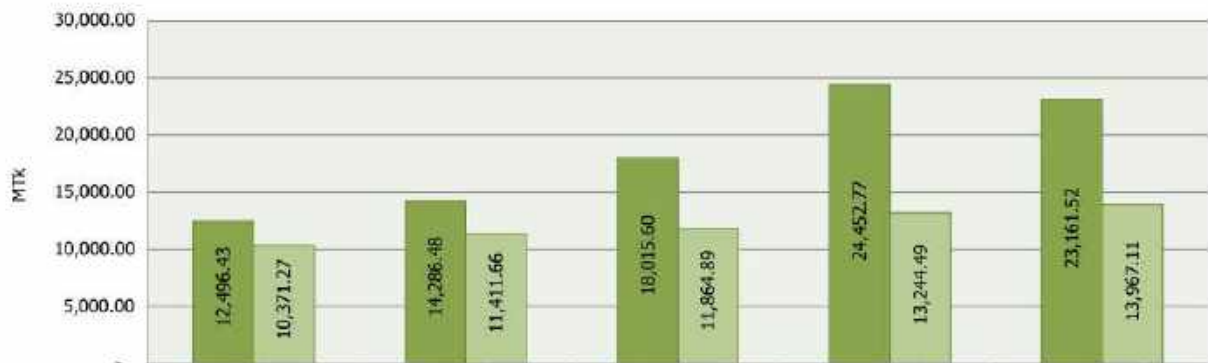


Contribution To National Exchequer (MTk)

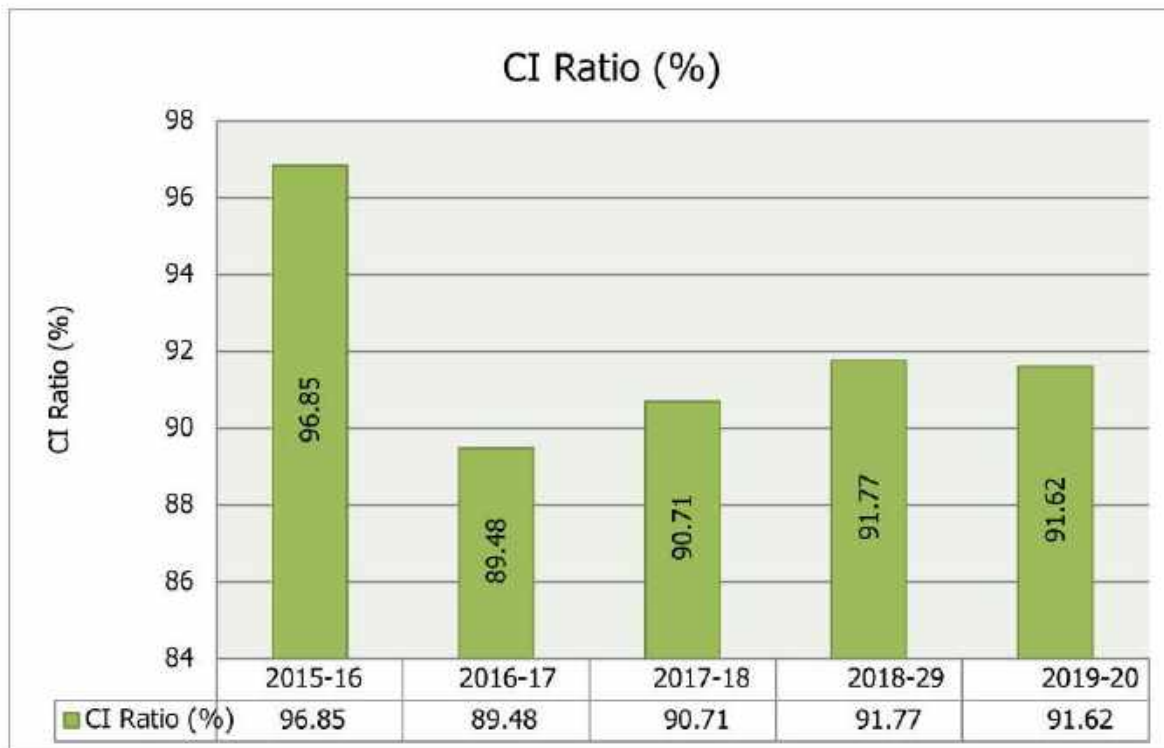
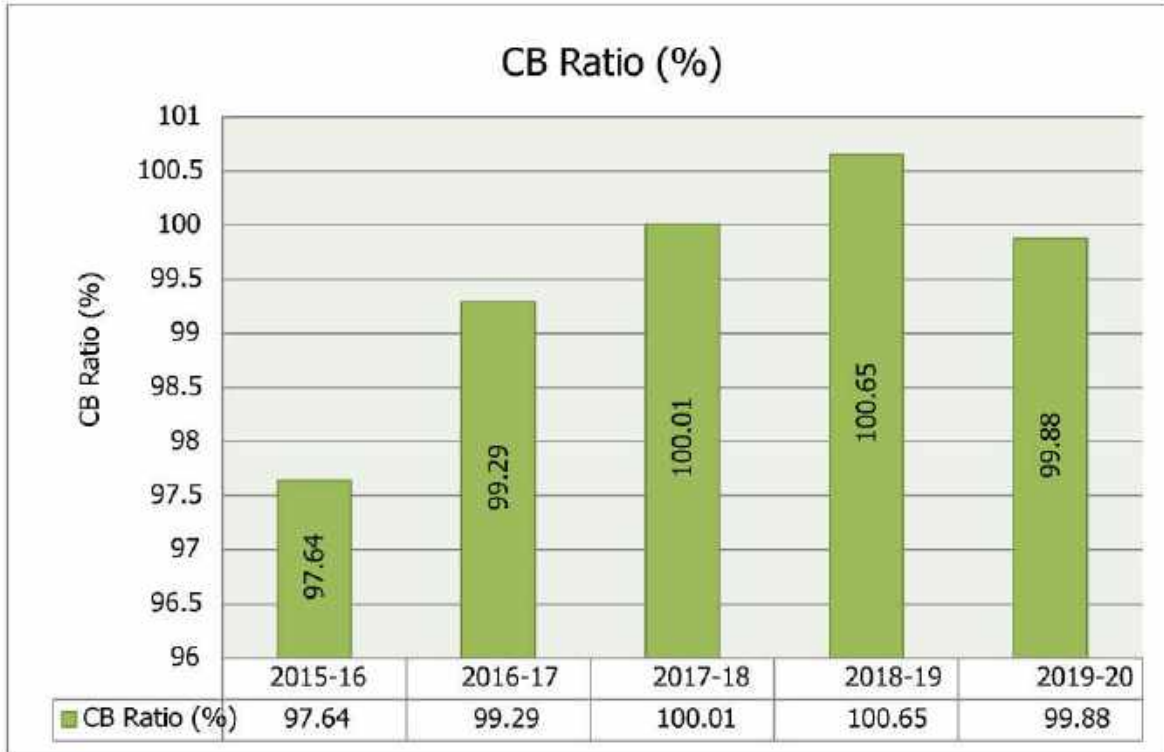


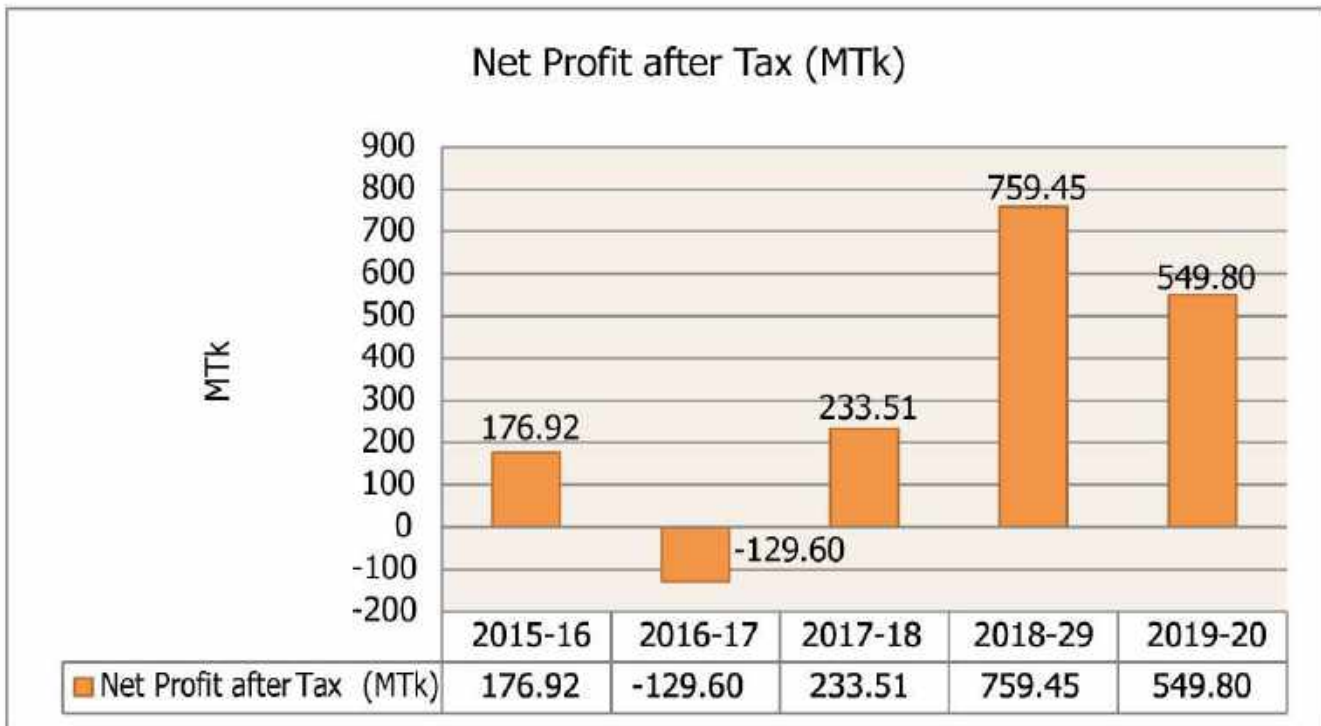
	2015-16	2016-17	2017-18	2018-19	2019-20
■ Contribution To National Exchequer (MTk)	992.38	1,182.14	1,337.85	1,791.21	1,761.53

Current Asset & Liabilities (MTk)



	2015-16	2016-17	2017-18	2018-19	2019-20
■ Total Current Assets	12,496.43	14,286.48	18,015.60	24,452.77	23,161.52
■ Total Current Liabilities	10,371.27	11,411.66	11,864.89	13,244.49	13,967.11





Customer Care Center at S&D-1, Khulna.

Last Five years Overview

Key Financial Indicators:

Particulars	Unit	2019-20	2018-19	2017-18	2016-17	2015-16
Revenue from Operations	MTk	2,568.40	22,310.47	19,156.12	17,694.30	16,503.69
Cost of Sales	MTk	(19,190.46)	(18,478.15)	(16,692.54)	(15,342.84)	(14,374.37)
Gross Profit	MTk	3,377.94	3,832.32	3,034.73	2,351.46	2,129.32
Expenses	MTk	(2,284.07)	(2,336.59)	(2,358.95)	(2,284.94)	(1,877.49)
Operating Profit/(Loss)	MTk	1,093.87	1,495.73	675.79	66.52	251.82
Financial Expenses	MTk	(756.28)	(704.67)	(515.38)	(462.19)	(392.96)
Exchange Gain/(Loss)	MTk	(12.65)	(21.97)	(44.10)	(45.59)	(5.01)
Non-Operating Income	MTk	543.84	399.29	435.60	419.59	422.30
Corporate Tax	MTk	(277.61)	(408.93)	(120.98)	(107.93)	(99.23)
WPP Fund	MTk	(41.37)	--	--	--	--
Net Profit/(Loss) for the year	MTk	549.80	759.45	430.93	(129.60)	176.92
Share Holders' Equity	MTk	17,268.47	13,610.27	11,727.04	9,627.00	8,721.71
Gross Fixed Assets	MTk	29,121.63	20,628.88	18,246.12	17,678.32	16,244.88
Total Current Assets	MTk	23,161.52	24,452.77	18,015.60	14,286.48	12,496.43
Total Quick Assets	MTk	17,674.15	15,683.30	13,270.03	11,740.37	10,886.23
Total Current Liabilities	MTk	13,967.11	13,244.49	11,864.89	11,411.66	10,371.27

Contribution to the Govt. Revenue:

Particulars	Unit	2019-20	2018-19	2017-18	2016-17	2015-16
VAT from Electricity Bill	MTk	1,139.96	1,097.87	959.09	856.88	780.88
VAT from Contractors/Suppliers Bill	MTk	142.89	74.55	38.94	38.29	20.05
Tax deducted at source	MTk	315.12	375.53	217.82	164.51	92.22
Corporate Income Tax	MTk	163.56	243.26	122.00	122.46	99.23
Total Contribution to the Exchequer	MTk	1,761.53	1,791.21	1,337.85	1,182.14	992.38

Financial Ratios:

Particulars	Unit	2019-20	2018-19	2017-18	2016-17	2015-16
Current Ratio	%	1.66:1	1.85:1	1.52:1	1.25:1	1.20:1
Quick Ratio	%	1.27:1	1.18:1	1.12:1	1.03:1	1.05:1
Debt Equity Ratio	%	0.48:1	0.50:1	0.50:1	0.52:1	1.10:1
Debt Service Coverage Ratio	Times	2.03:1	2.43:1	2.08:1	1.25:1	1.62:1
Average power purchase/ unit	Tk	5.29	5.11	5.02	4.91	4.86
Cost of Supply/ unit	Tk	7.02	6.77	6.73	6.65	6.50
Accounts Receivable to Sales	Months	1.90	1.89	2.36	2.48	2.43

Bismillahir Rahmanir Rahim
Dear Fellow Shareholders & Directors
Assalamualaikum.

Hearty welcome to all of you in the 18th Annual General Meeting of West Zone Power Distribution Company Limited (WZPDCL). I would like to take this opportunity to present before you the Report of the Board of Directors including Audited Financial Report of West Zone Power Distribution Company Limited for the Year ended June 30, 2020.

Before stating the company affairs and the last year operating result of the company, we would like to mourn our beloved employees who passed away due to COVID-19 pandemic. We remember their contribution to WZPDCL and pray to the Almighty for the peace and tranquility of their departed soul.

I am glad to present the Annual Report of West Zone Power Distribution Company Limited (WZPDCL), Khulna for the Financial Year 2019-20.

TECHNICAL ACTIVITIES

Major Technical activities performed during the financial year 2019-20 are highlighted below:

CONSTRUCTION OF DISTRIBUTION LINE IN FY YEAR 2019-20

Every year WZPDCL expands its source line and distribution network. The following table shows a picture

SL No	Type of Line	Voltage Level	Length (KM)
01.	Overhead Distribution Line	33 kV	23.0
02.		11 kV	15.0
03.		11/0.4 kV	110.0
04.		0.4 kV	88.0
Total =			236.0

SUBSTATIONS ERECTED/CAPACITY ENHANCED IN FY YEAR 2019-20

WZPDCL always enhances its system capacity to meet up the growing demand of consumers. As such it took two projects for installation/capacity enhancing of 33/11 kV Substation. In FY 2019-20, the company has installed/enhanced the capacity of following 33/11KV substations, as a result of which the system capacity enhanced to 1793.45 MVA:

SL No	Name of Substation	Capacity (MVA)	Addition to System (MVA)
1.	Chadmari 33/11 kV S/S, Barishal	2x10/13.33	26.66
2.	Chadkathi 33/11 kV S/S, Jhalakathi	2x10/13.33	26.66
3.	Binodpur 33/11 kV S/S, Rajbari	2x10/13.33	26.66
Total enhancement of system capacity =			80.00

INSTALLATION OF DISTRIBUTION TRANSFORMER

In order to cater the increasing load demand of consumer and enhanced distribution capacity, WZPDCL installed as many as 843 nos. of 11/0.4 KV Three Phase distribution transformers, in addition to transformers installed by the consumers at their own accord. At present the company has 9246 nos. of distribution transformers of total capacity 1684.90 MVA being operated in the system.

Distribution Transformer Repair:

WZPDCL has two distribution transformer repair shops naming Zonal Repair Shop (ZRS) located at Jashore and Barisal. In FY 2019-20 both ZRS were jointly repaired 326 nos. of transformers of different capacity and added to the system.

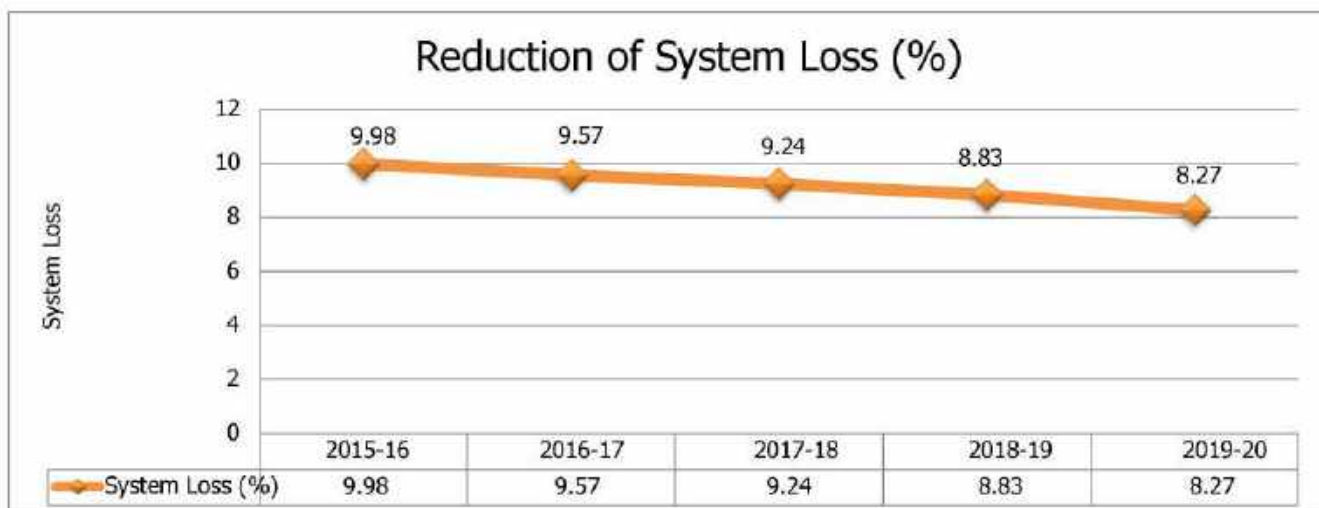
COMMERCIAL ACTIVITIES

Major commercial activities performed during the financial year 2019-20 are highlighted below:

Reduction of System Loss:

System Loss is a key performance indicator of any electricity distribution company and is determined by the comparison of energy sold & energy purchased. The system loss of this year is 8.27 % where as it was 8.83 % in the previous year. This improvement results from execution of regular drives against illegal consumers, close monitoring of meters incurring replacement & calibration and installation of smart pre-payment meter. The trend of reduction of system loss is shown below:

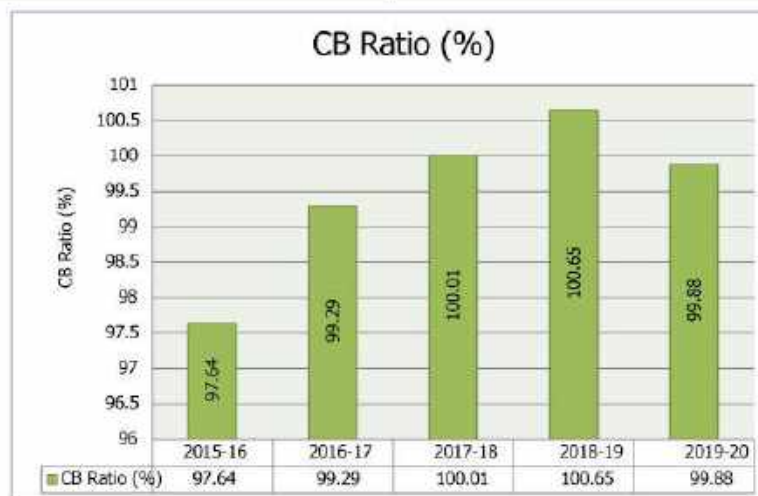
Financial Year	Reduction of System Loss (%)
2015-16	9.98
2016-17	9.57
2017-18	9.24
2018-19	8.83
2019-20	8.27



Collection/Bill (C/B) Ratio:

The primary objective of maintaining the financial potency of the company is achieved by constant efforts to uphold a vigorous billing/collection ratio. C/B ratio is the primary indicator of the commercial and financial status of the company which is achieved by increasing collection as compared to billing amount. In the reporting period C/B ratio is 99.88 % where as it was 100.65% in the previous FY. The achieved C/B ratio is slightly less than the previous year but it is due to pandemic situation. The trend of C/B Ratio is shown below:

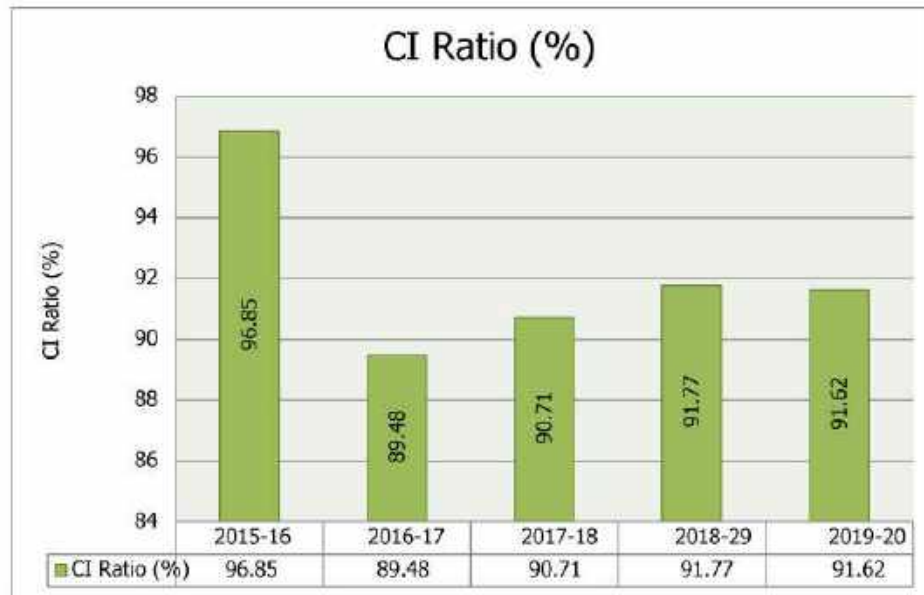
Financial Year	CB Ratio (%)
2015-16	97.64
2016-17	99.29
2017-18	100.01
2018-19	100.65
2019-20	99.88



Collection/ Import (C/I) Ratio:

C/I ratio is also the prime indicator of the commercial and financial healthiness of the company which is achieved by improving C/B ratio and decreasing system loss. In the reporting period C/I is 91.62% where as it was 91.77% in the previous FY. The achieved C/B ratio is slightly less than the previous year but it is due to pandemic situation. The trend of C/I Ratio is shown below:

Financial Year	CI Ratio (%)
2015-16	96.85
2016-17	89.48
2017-18	90.71
2018-19	91.77
2019-20	91.62



Accounts Receivable/Average Sales:

One of the indicators of efficient financial management is to decrease the accounts receivable/ sales ratio. The company maintains a system of continuous monitoring of accounts receivable by way of monthly reports and analysis. The Receivables is 1.89 equivalent months whereas it was 1.88 in the previous FY.

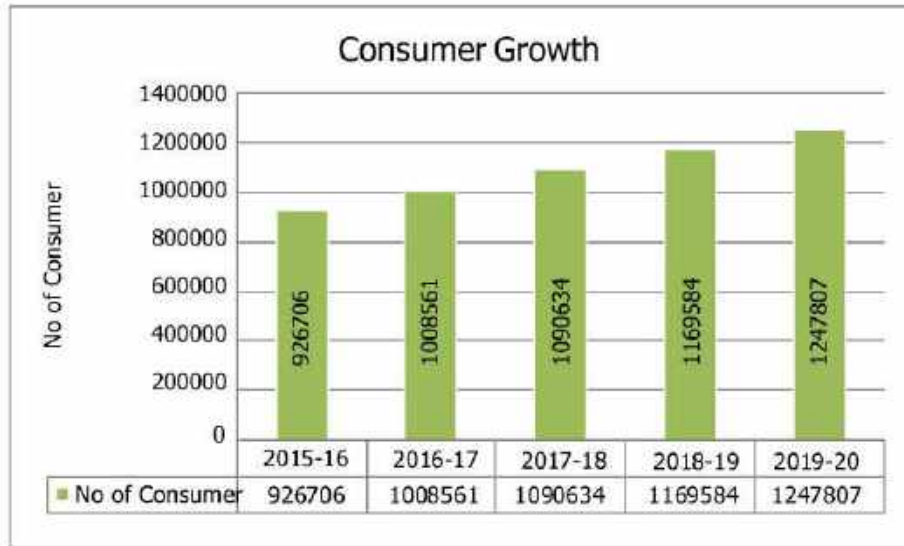
Disconnection/Reconnections:

The most effective tool for recovering outstanding bills from the defaulter consumers is to disconnect their electric lines. During the reporting period 18639 numbers of defaulting consumer lines were disconnected against which MTK 127.46 was recovered. In addition, 558 numbers of illegal consumer service lines were traced out and disconnected where 439 numbers of cases were filed being penalized by MTK 13.86.

New Connections:

Total 78,223 nos. of new connections have been added to our system in this year. With these new connections, the total number of electric connections under WZPDCL stands at 1247807 at the end of the FY 2019-20.

Financial Year	Nos of Consumer
2015-16	926706
2016-17	1008561
2017-18	1090634
2018-19	1169584
2019-20	1247807



Financial Activities

The prime financial indicator for the reporting year 2019-20 is shown below comparing with previous year 2018-2019.

Particulars	2019-20 (MTK)	2018-19 (MTK)
Revenue from Energy Sales	22,568.40	20843.47
Cost of Sales	(19,190.46)	(14478.15)
Gross Profit	3,377.94	3832.32
Expenses	(2,284.07)	(2336.59)
Operating Expenses	1,093.87	(2336.59)
Operating Profit/ (Loss)	543.84	1495.73
Non-Operating Income	(756.28)	399.29
Financial Expenses	(12.65)	(704.67)
WPP Fund	(41.37)	-
Exchange Gain/(Loss)	827.41	(21.97)
Corporate Tax	(277.61)	(408.93)
Net Profit /(Loss) after Tax	549.80	759.45

CONTRIBUTION TO THE GOVT. EXCHEQUER:

WZPDCL submits Revenue to the Govt. Exchequer in the form of VAT & Tax every year as shown in the following table.

Particulars	2019-20 (MTK)	2018-19 (MTK)	2017-18 (MTK)	2016-17 (MTK)	2015-16 (MTK)
VAT from Electricity Bills	1,139.96	1,097.87	959.09	856.88	780.88
VAT from Contractors/ Suppliers Bills	142.89	74.55	38.94	38.29	20.05
Tax Deducted at Source	315.12	375.53	217.82	164.51	92.22
Corporate Income Tax	163.56	243.26	122.00	122.46	99.23
Total Contribution to the Exchequer	1,761.53	1,791.21	1,337.85	1,182.14	992.38

STRATEGIC PLAN FOR FUTURE

The global agendas of SDGs (Sustainable Development Goals) are the key targets to develop the nations which will be implemented during 2016 to 2030. It comprises of 17 universal and transformative Sustainable Development Goals (SDGs). The Goal 7: "Ensure access to affordable, reliable, sustainable and modern energy for all" is related to the power sector development. Again, the Govt. is committed to the nation to build up Digital Bangladesh and provide electricity to all by 2021. In order to develop the power sector of Bangladesh, the SDG targets have been taken into account to set up the targets of 7th Five Year Plan 2016-2021. West Zone Power Distribution Company has also taken actions to fulfill the targets of 7th Five Year Plan (FYP) by implementing a number of projects some of which are going on. A summary of targets of 7th FYP and steps taken by WZPDCL has been described in the following table where most of the targets will be fulfilled under the running projects and another project will be taken soon to install 0.9 million pre- paid meter so that 100% Pre-paid meter installation target can be achieved.

Index	WZPDCL's Target of 7th FYP	Scope of Current and Completed Projects in this period
Expansion/construction of power distribution lines (km)	2301 (new) 2317 (rehabilitation)	3945 (new) 4657(rehabilitation)
Sub-station construction / modernization (number)	34	34
New customer connection (Million)	0.6	0.9
Pre-paid meter installation (number)	1,131,000	5,73,251
System loss (%)	9.5	8.27 (2019-20)

On the other hand, Power Division, Ministry of Power, Energy and Mineral Resources has established a roadmap of Bangladesh power sector called Power Sector Master Plan 2016 where the targets of WZPDCL are to meet the overall power demand, distribution line construction and distribution transformer installation in 2030 as 2910 MW, 28,533 km and 18,050 nos. respectively. WZPDCL has already taken several projects upto 2021 to fulfill these targets.

Besides, WZPDCL is going to implement some development projects like SCADA, GIS mapping and UG (underground) power distribution system to expedite and smooth-up the power distribution tasks. The feasibility study of these projects has already been completed.

Therefore, the company is performing and adopting the following Future Plans in line with the commitment of the Govt. to fulfill the 7th FYP, SDGs as well as PSMP 2016.

1. Modernization of Power Distribution Smart Grid Phase-I:

The project lies in the entire geographic area of WZPDCL area. Project period is July'2021-December'2025 and the total project cost is 11386.09 lakh BDT. The project scope includes installation of SCADA system, distribution control system & online metering system in 96 nos. 33/11 KV substations, GIS mapping covering WZPDCL's geographical area, renovation of 19 substations, construction/rehabilitation of 144 kilometers 33kV overhead lines, installation of substation automation system in 8 nos. 33/11kV substations and installation of 134 nos. of 11kV

capacitors banks. After the successful implementation of the project, all the 33/11kV substations will come under automation system. As a result, electricity distribution system will become more reliable with the utilization of modern technology.

2. Underground Power Distribution System Project (Phase-1):

The existing overhead power distribution network in City corporation/Municipal areas of Khulna, Jashore and Barishal Sadar Upazila will be converted to underground network by this project. It has been planned to be implemented within the period July'2021-June'25. Feasibility study of the project has already been completed. DPP formulation as well as fund searching is under progress.

This project will be implemented to facilitate clean metropolitan alongside improved, reliable and safe power distribution network of WZPDCL.

3. Implementation of GIS (Geographic Information System) & SCADA (Supervisory Control and Data Acquisition) based ADMS (Advanced Distribution Management System) for WZPDCL (Phase-1):

This is a pilot project that has been taken to be executed by WZPDCL's revenue budget. In this project ADMS (Advanced Distribution Management System) will be introduced to S&D-1, Khulna in Khulna City by establishing GIS (Geographic Information System) integrated SCADA (Supervisory Control and Data Acquisition) system to 2 Nos. of it's 33/11 kV Substations namely City Main Substation & Labanchara Substation and 2 Nos. of 11 kV feeders namely Bagmara feeder from City Main & Ferighat feeder from Labanchara Substation. Invitation for Tender (ICT) has been published on 22 March, 2020. The expected tenure of implementation of the project is January'2021 to June'2021. On satisfactory result of this pilot project, initiative for the implementation of similar project for the entire area of WZPDCL will be taken.

4. Smart Prepayment Metering Project For West Zone Power Distribution Company Ltd. (WZPDCL) Area (phase-II):

This project has the provision to install 9,00,000 nos. of Smart Pre-paid meters; of them 8,80,000 nos. are single phase meters while the number of three phase meters are 20,000. Initially predicted cost of the project is 972.89 Crore BDT (114.82 Million of US\$) in total. Implementation period of this project has been planned to be July/21-June/24. Procurement process of consultant for conducting feasibility study is underway. Implementation of this project will be beneficial for both WZPDCL and it's consumers. Prepayment system will increase the flow of revenue for WZPDCL. On the other hand, it will increase the convenience of bill payment and help consumers to control their energy usage and hence reduce energy wastage.

5. Distribution System Improvement Project up to '2030 (Phase-1):

This distribution system improvement project will be taken to cater for future load growth of WZPDCL upto 2025. Distribution line expansion & rehabilitation and substation installation as well as renovation work will be done by this project. In-house feasibility study is going on according to the demand forecasted in PSMP 2016.

6. Distribution System Improvement Project up to '2030 (Phase-2):

This distribution system improvement project will be taken to accommodate future load growth of WZPDCL upto 2030. Distribution line expansion & rehabilitation and substation installation as well as renovation work will be done according to the demand forecasted on PSMP 2016 by this project.

7. Installation of Fault Passage Indicators (FPIs) (Phase-I):

Fault Passage Indicator (FPI) is a smart tool to find the location of faults in overhead lines. 30 Sets of FPI have been installed on 3 Nos. of 33 KV overhead lines in WZPDCL area. The total project cost is 37.35 lac BDT which has been provided from WZPDCL's revenue budget. By installing these FPI units, the location of faults on those 33 KV lines are being found easily. So, the 33 KV line down time i.e. the fault clearing time has been significantly reduced and consumer satisfaction has been enhanced.

ON GOING DEVELOPMENT WORK

1. Strengthening Power Distribution System Project:

WZPDCL is implementing a development project namely "Strengthening Power Distribution System Project (SPDSP)" financed by Government of Bangladesh and WZPDCL jointly to meet the load demand up to the year 2021. This project will enhance WZPDCL's whole infrastructure capacity up to 453.22 MVA; facilitate approximately 4 lakh nos. of new consumer.

Name of the Project : Strengthening Power Distribution System Project (SPDSP)

Cost of the Project (As per PP) :

i. Total	: 81268.13
ii. GoB	: 75289.70
iii. P.A	: 0.0
iv. WZPDCL (Own Source)	: 5978.43

Implementation Period (As per RDPP):

i. Date of Commencement	: 01 July 2014
ii. Date of Completion	: 31 December 2021

Major components of the projects are:

Particulars	Scope (Nos)	Achievement (2019-20)
Installation of New 33/11 kV Substation (Nos.)	2	2
Capacity enhancement of 33/11 kV Substation (Nos.)	11	6
Construction of 33 kV Distribution line (KM)	113	85
33KV XLPE Single Core Submarine Cable(new)	2	0
33KV U/G Cable (new)	2	0
Renovation of 33 kV Distribution line (KM)	105	87
Construction of 11 kV Distribution line (KM)	111	111
Renovation of 11 kV Distribution line (KM)	105	105
Construction of 11/0.4 kV Distribution line (KM)	353	353
Renovation of 11/0.4 kV Distribution line (KM)	348	348
Construction of 0.4 kV Distribution line (KM)	444	444
Renovation of 0.4 kV Distribution line (KM)	541	541
0.4 KV Line to 11/0.4 KV overhead line (conversion)	292	292
0.4 KV line (Amka vertical)	270	270
Total line(km)	2686	2636
Installation of Distribution Transformer (Nos.)	2100	2000

Financial & Physical Progress of the Project:

Particulars	Progress (July 2019-June 2020)	Progress (Beginning-June 2020)
ADP Allocation (Lakh Tk)	8000.00	61325.00
Fund Disbursement (Lakh Tk)	6673.75	59998.25
Expenditure (Lakh Tk)	5897.40	59222.40
Financial Progress (%)	73.72%	78.66%
Physical Progress (%)	77.59%	87.52%



Newly constructed Jhinaidah Campus 33/11 kV, 2x10/13.33 MVA SS, Jhinaidah



Under Construction of WZPDCL Head Quarter Building

Renovation & Remodelling of ICT Building

2. Expansion & Upgradation of Power Distribution System Project:

WZPDCL has undertaken another development project namely "Expansion & Upgradation of Power Distribution System Project" financed by Government of Bangladesh and WZPDCL jointly to enhance the system capacity to meet the load demand up to the year 2030. This project will add approximately 6 lakh nos. of consumer.

Cost of the Project (As per RDPP):

i. Total	: 168727.79
ii. GoB	: 163715.40
iii. P.A	: 0.0
iv. WZPDCL (Own Source)	: 5012.39

Implementation Period (As per RDPP):

i. Date of Commencement &	: 01 July 2016
ii. Date of Completion	: 30 June 2021

Major components of the projects are:

Particulars	Scope (Nos)	Achievement (2019-20)
Installation of New 33/11 kV Substation (Nos.)	31	4
Renovation of 33/11 kV Substation (Nos.)	32	--
Construction of 33 kV Distribution line (KM)	449	109.0
Renovation of 33 kV Distribution line (KM)	605	50.60
Construction of 11 kV Distribution line (KM)	62	2.50
Installation of Distribution Transformer (Nos.)	1722	652

Financial & Physical Progress of the Project:

Particulars	Progress (July 2019-June 2020)	Progress (Beginning-June 2020)
ADP Allocation (Lakh Tk)	13500.00	47500.00
Fund Disbursement (Lakh Tk)	13439.18	47439.18
Expenditure (Lakh Tk)	12627.05	46627.05
Financial Progress (%)	93.53	28.48
Physical Progress (%)	100.00	36.00



**Newly constructed Chadkathi 33/11 kV
2x10/13.33 MVA SS, Jhalokathi**



**Newly constructed Chadmari 33/11 kV
2x10/13.33 MVA SS, Barishal**



Newly constructed Shariatpur 33 kV source Line by EAUPDSP

3. Extension & Augmentation of Power Distribution System Project:

In order to evacuate power from the substations that would be installed by the project namely "Expansion & Upgradation Power Distribution System Project" as well as to achieve the 100% electrification of WZPDCL area within 2021. Another development project namely "Extension & Augmentation Power Distribution System Project" has been under taken with the financing by Government of Bangladesh and WZPDCL jointly to enhance the network and to enhance its capacity for meeting the load demand up to the year 2030. This project will enhance WZPDCL's network by 2409 KM and facilitate approximately 6 lakh nos. of new consumer.

Cost of the Project (As per RDPP)&:

i. Total	: 124905.04
ii. GoB	: 119789.50
iii. P.A	: 0.0
iv. WZP DCL (Own Source)	: 5115.54

Implementation Period (As per RDPP):

i. Date of Commencement &	: 01 July 2017
ii. Date of Completion &	: 30 June 2021

Major components of the projects are:

Particulars	Scope (Nos)	Achievement (2019-20)
Construction of 11 kV Distribution line (KM)	587.90	56.72
Renovation of 11 kV Distribution line (KM)	620.87	86.9
Construction of 11/0.4 kV Distribution line (KM)	866.22	258.33
Renovation of 11/0.4 kV Distribution line (KM)	736.98	97.69
Construction of 0.4 kV Distribution line (KM)	954.80	497.59
Renovation of 0.4 kV Distribution line (KM)	1032.39	256.17
Installation of Distribution Transformer (Nos.)	2530	352.0
Construction & Renovation of Civil Structure (Sqm)	53278.81	1203.0

Financial & Physical Progress of the Project:

Particulars	Progress (July 2019-June 2020)	Progress (Beginning-June 2020)
ADP Allocation (Lakh Tk)	28000	47166
Fund Disbursement (Lakh Tk)	28000	47166
Expenditure (Lakh Tk)	26728.9	45894.89
Financial Progress (%)	95.46	36.74
Physical Progress (%)	98.9	62.28



Newly constructed Head Quarters Main Gate by EAPDSP



Newly constructed Main Gate of Gopalgonj ESU by EAPDSP



Newly constructed Poly Ground of WZPDCL Training Institute by EAPDSP

4. Smart Prepayment Metering Project For West Zone Power Distribution Company Ltd. (WZPDCL) Area:

To get real time data of energy meter & monitor from a central server as well as to provide easier way of electricity bill payment for the customer WZPDCL has undertaken another development project namely "Smart Prepayment Metering Project For West Zone Power Distribution Company Ltd. (WZPDCL) Area" financed by Government of Bangladesh and WZPDCL jointly for installing 500000 nos. of smart prepayment meter within 31 December 2021.

Cost of the Project (In Lakh TK, As per RDPP):

i. Total	: 42084.05
ii. GOB	: 40848.91
iii. P.A	: 0.0
iv. WZPDCL (Own Source)	: 1235.15

Implementation Period (As per RDPP):

i. Date of Commencement	: 01 July 2017
ii. Date of Completion	: 31 December 2021

Major components of the projects are:

Particulars	Scope (Nos.)	Achievement (2019-20)	Achievement (Beginning-June 2020)
Single Phase smart Pre-Payment meter (Nos.)	486000	46325	141390
Three Phase smart Pre-Payment meter (Nos.)	14000	2242	2578
Utility Customization Center (UCC) (Nos.)	28	07	07
Utility Vending Stations (UVS) (Nos.)	56	14	14
Hand Held Unit (HHU) (Nos.)	56	14	14
Disaster Recovery Center (DRC) (Nos.)	01	In process	In process

Financial & Physical Progress of the Project:

Particulars	Progress (July 2019-June 2020)	Progress (Beginning-June 2020)
ADP/RADP Allocation (Lakh Tk)	6247.00	14057.00
Fund Disbursement (Lakh Tk)	6247.00	14057.00
Expenditure (Lakh Tk)	6232.53	14042.53
Financial Progress (%)	99.77	34.04
Physical Progress (%)	100.00	58.90



Installation of Smart Pre-payment Meter



Newly Constructed Vending Station cum Customer Care Centre



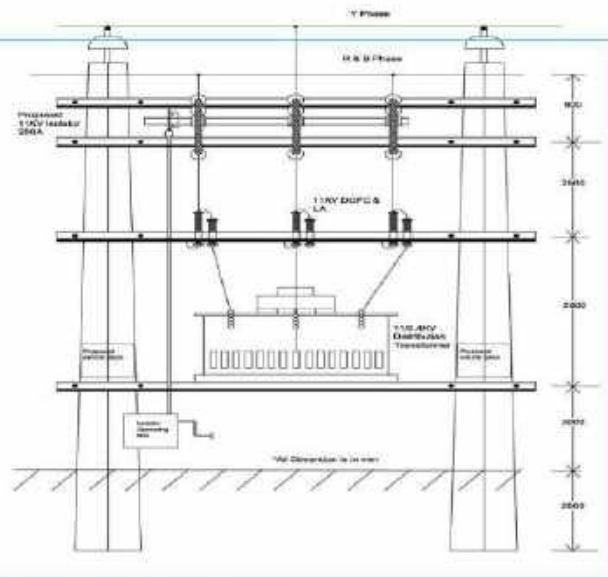
Newly Constructed Disaster Recovery Centre at Jashore

WZPDCL's Own Funded Project

(i) Installation of Feeder Pillar (On Pilot Basis in Khulna)

For eliminating the interruption of power supply due to distribution transformer repair & maintenance works a project has been taken to install Feeder Pillars on pilot basis in Khulna. This will increase the revenue due to reduce in down time and increase in sale. This will also improve the quality of consumer service by a great margin.

Particulars	Scope (Set)	Achievement (2019-20)
Installation of Feeder Pillar (Phase-1)	10	10
Installation of Feeder Pillar (Phase-2)	150	In Progress



Installation of Feeder Pillar at WZPDCL Networks

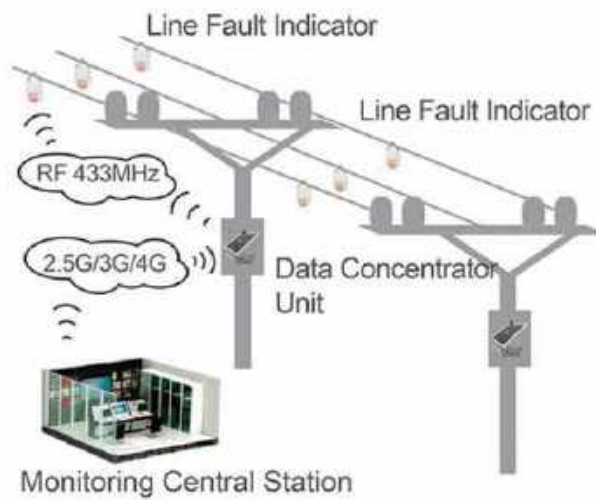
(ii) Installation of Fault Passage Indicators (FPIs)

To Minimize the System Downtime due to 33 kV line faults a project has been taken with the scope to install Fault Passage Indicators (FPIs). This will cause ease of line fault finding and quicker service restoration which will consequently increase the revenue due to reduction in downtime and there by increase in sale. This will also improve the quality of consumer service.

Cost of the Project:

Phase-1	: 37.35 Lac Tk
Phase-2	: 180.00 Lac Tk

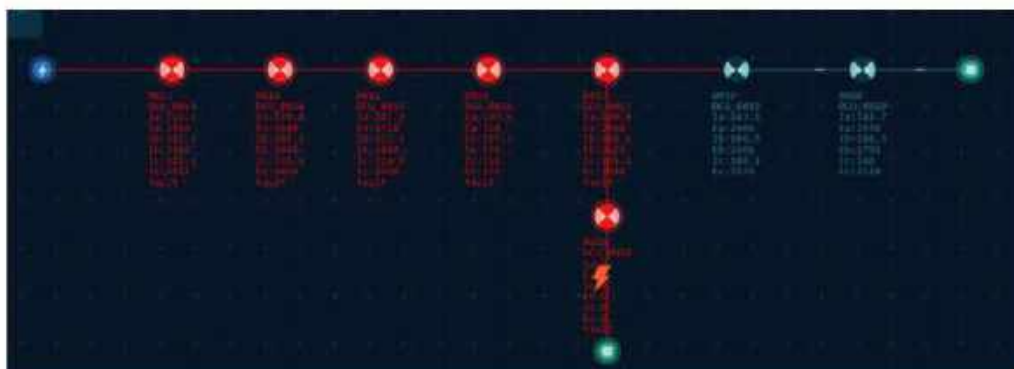
Particulars	Scope (Set)	Achievement (2019-20)
Installation of (FPIs) (Phase-1)	30	30
Installation of (FPIs) (Phase-2)	209	In Progress



FPIs Installed in Patuakhali-Payra 33 kV Line



Fault location identified on Google Map



Live monitoring of instantaneous parameter of 33 kV line



SMS notification of fault

(iii) 33/11 kV Model Substation with Control, Protection, Automation & Simulation System for Training Purpose at WZPDCL Training Institute.

To establish Hand-on Training facility regarding Operation, Control, Protection, Automation etc. in WZPDCL Training Institute a project has been taken to install 33/11 kV Model Substation with Control, Protection and Automation Simulation System.

Cost of the Project: 284.00 Lakh taka

Particulars	Scope (Set)	Achievement (2019-20)
Installation 33/11 kV Model Substation with Control, Protection and Automation Simulation System on turnkey basis.	01	In Progress



33/11 kV Model Substation at WZPDCL Training Institute, Khulna

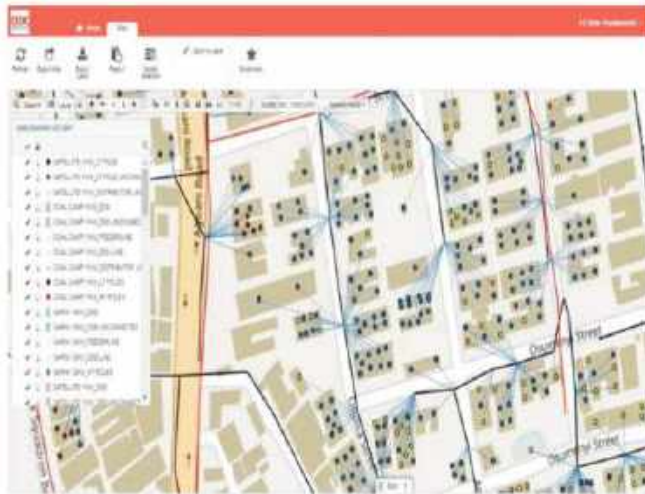
(iv) Implementation of GIS & SCADA Based ADMS (Advanced Distribution Management System) for WZPDCL (Phase-1)

This Pilot Project under WZPDCL's revenue budget has been taken to introduce Advanced Distribution Management System in WZPDCL with a view to avail a number of benefits. Some of which are:

- * To provide quality and reliable power supply.
- * To reduce system losses: both technical and non-technical.
- * To reduce the burning of transformers and maintaining a healthy distribution network
- * To implement a better complaint management system using GIS & SCADA technologies and provide a better consumer service.

Cost of the Project: 1306.00 Lakh taka

Particulars	Scope (Set)	Achievement (2019-20)
11 kV Bagmara Feeder from 33/11 kV City Main S/S and 11 kV Ferighat Feeder from 33/11 kV Labanchara S/S	02	In Progress



GIS, SCADA & ADMS Network

(v) Installation of Solar Easy Bike Charging Station

As per government decision a 21 kWp Solar Easy Bike Charging Station has been installed for the battery charging of electricity-powered three wheelers, such as easy-bikes and battery-run rickshaws, in an attempt to increase the green energy and reduce the pressure on the national grid.

Cost of the Project: 64.32 Lakh taka

Particulars	Scope (Set)	Achievement (2019-20)
Installation 21 kWp Solar Easy Bike Charging Station on turnkey basis.	01	Completed



21 kWp Easybike Solar Charging Station, Jashore

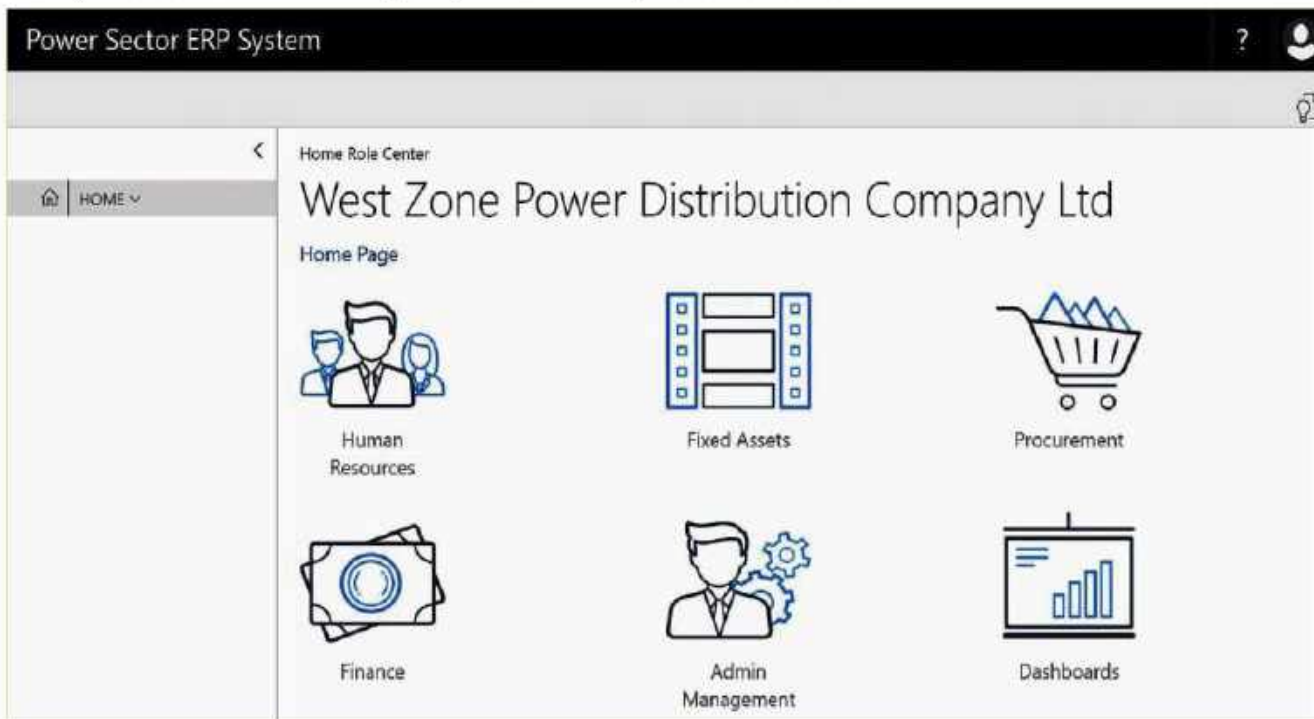
ICT Activities at WZPDCL

The advancement of Information Communication Technology makes the vast treasure of all forms of knowledge, information, inventions, methodologies, techniques, process and technologies from entire globe available by accessing through internet. With the advent of 'Digital Bangladesh' as a prime focus of the government, e-Government got a renewed vigor with the highest priority of the government. E-Governance is the application of Information and Communication Technology (ICT) for delivering government services, exchange of information communication transactions, integration of various stand-alone systems and services between Government-to-Citizens (G2C), Government-to-Business (G2B), and Government-to-Government (G2G) as well as back-office processes and interactions within the entire government frame work.

Development of ICT is closely associated with 'bringing government services to the 'citizen's door steps'. This is the main essence of designing ICT development in WZPDCL.

i. Enterprise Resource Planning (ERP):

Power division has introduced centralized Enterprise Resource Planning (ERP). The officers and staffs of WZPDCL can view their service information such as identity no., joining date, job history, spouse, children, retirement date, educational qualification, nominee, foreign tour information, personal file etc.ERP has four modules: Fixed asset, Human Resource, Procurement and Finance module. Presently WZPDCL generate salary through ERP under HR module. Trial Balance, Income Statement, Balance Sheet, Cash-Flow Statement report generate through Finance Module.



Enterprise Resource Planning of WZPDCL

ii. Bill on Web:

Digital Bangladesh is one of the nation's dreams. To make "Digital Bangladesh" we have to ensure paperless office work. For this WZPDCL has started Bill on web. Consumer of WZPDCL can go to this link and view their outstanding. It also eases the work of local offices and saves manpower and time as well. No need to go door to door to distribute bills.

Bill on Web Link: <http://27.147.155.142:7070/ords/f?p=1009:1009>

পূর্ববঙ্গ অঞ্চলের বিদ্যুৎ সরবরাহকারী সংস্থা



বিদ্যুৎ: CHOURINGY

এসটি পূর্ববঙ্গ অঞ্চলের বিদ্যুৎ সরবরাহকারী সংস্থা
 একটি পূর্ণাঙ্গ সরকারি প্রতিষ্ঠান এবং নিম্ন
 প্রতিষ্ঠানের একটি প্রতিষ্ঠান
 Electric & Power Division
 Government of Bangladesh
 বিদ্যুৎ বিভাগ

বিল প্রদর্শন করুন

পেমেন্ট

METERING TAGS		তারিখ	বিদ্যুৎ	মিটার	বিদ্যুৎ
JOSHIMON RAJAPAD CHWALI SARDIJA		19-03-21	2101309110101	40	07-MAR-21
		সময়কাল	বিল নং	মিটার নং	স্মার্ট মিটার
		CHOURINGY	20	1070	72
		বিদ্যুৎ বিদ্যুৎ	বিদ্যুৎ		পরিমাপের সময় (ঘণ্টা)
		8880	40121212		23-MAR-21
বিদ্যুৎ	বিদ্যুৎ	বিদ্যুৎ	বিদ্যুৎ	বিদ্যুৎ	বিদ্যুৎ
12-5	স্মার্ট মিটার	স্মার্ট মিটার	স্মার্ট মিটার	স্মার্ট মিটার	স্মার্ট মিটার
10-7-21	10-7-21	10-7-21	10-7-21	10-7-21	10-7-21
0	0	0	0	0	0
বিদ্যুৎ (কিলোওয়াট ঘণ্টা)		বিদ্যুৎ	সামগ্রিক বিদ্যুৎ	বিদ্যুৎ	বিদ্যুৎ
স্মার্ট মিটার	57.65		স্মার্ট মিটার	5.25	
স্মার্ট মিটার	80.00		সামগ্রিক বিদ্যুৎ	5.00	
স্মার্ট মিটার	3.00		সামগ্রিক বিদ্যুৎ	5.00	
স্মার্ট মিটার	101.07		স্মার্ট মিটার	0.00	
স্মার্ট মিটার	11.00		স্মার্ট মিটার	0.00	
স্মার্ট মিটার	101.07		স্মার্ট মিটার	101.07	
স্মার্ট মিটার	33.00		স্মার্ট মিটার	33.00	
স্মার্ট মিটার	104.07		স্মার্ট মিটার	104.07	
স্মার্ট মিটার		0.00	স্মার্ট মিটার	0.00	
স্মার্ট মিটার		0.00	স্মার্ট মিটার	0.00	

Search...

Customer No:
40121212

বিল প্রদর্শন করুন
 Pay Bill

Total Amount Due:

624

Bill Amount:

33

Bill Period:

23-MAR-21

Bill No:

Last Pay Date: 21-MAR-21 extend

WZPDCL

Mujib

Ledger Web View

Account No: 40121212

Name:

Bill: 1

Connection Load: 2

Bill No.	Bill Month	Unit	Energy	Pay By	P.D.
1954811212	Apr-20	0	107	0%	-
19548111010	Mar-20	0	700	0%	-
1954811212	Jan-20	0	204	0%	-
19548111010	Jan-19	0	1000	0%	-

Online Bill Preview

Integrated Online Payment Gateway

WZPDCL has launched a feature for the consumer so that the consumers can know their Bill information as well as their bill transaction history of last few months from website. There is also a option to print the hard copy of the Bill Paper. This overall integrated system is called "Bill on Web". Here the consumers also find the facility to pay their WZPDCL Electricity bill of current month through online. For Bill Payment, in this platform consumer can select any of between Rocket, Nexus Pay, Visa Card, DBBL Visa Card, Master Card, DBBL Master Card as the payment method.

West Zone Power Distribution Company Limited

Customer ID :	309110101
Validation :	Successfull
Customer Name :	Mr. Mojiber Rahman
Customer Address :	College Road
Bill ID :	2101309110101
Type :	Postpaid
Amount :	94
Convenience Fee :	0
Total Amount :	94
<input type="button" value="Proceed to pay"/>	

User can pay through Rocket, VISA, Master Card, Nexus Pay

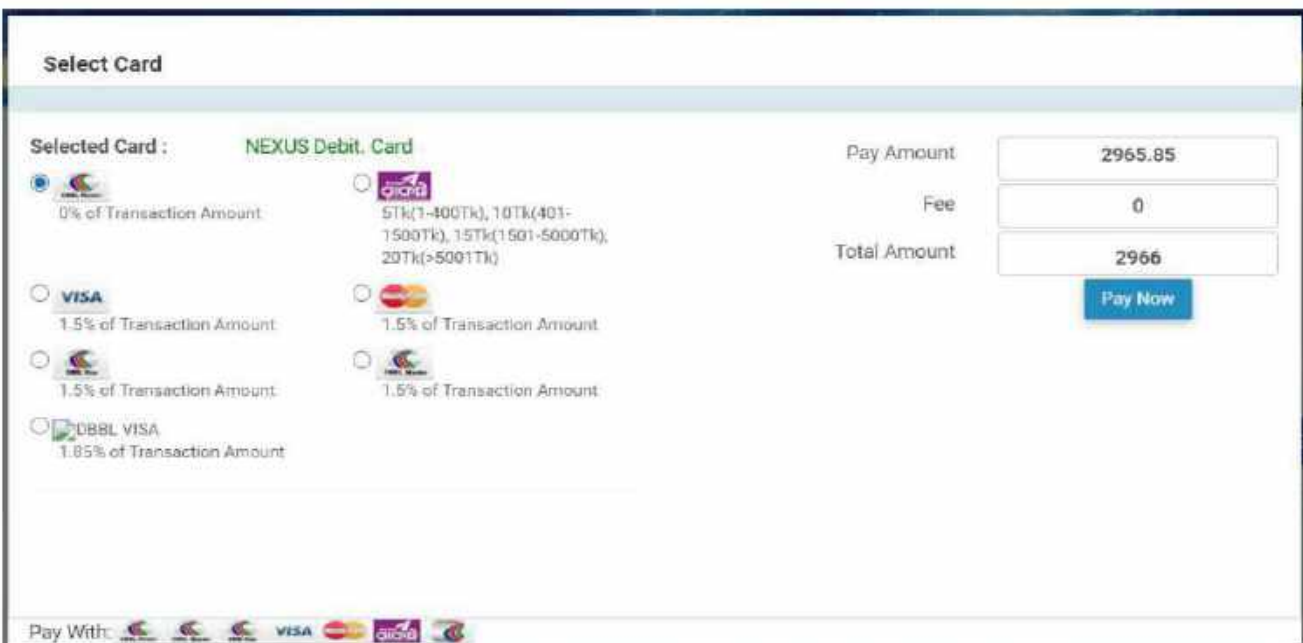
iii. Online New Connection Software:

To make new electricity connection service easier WZPDCL has Online New connection software which is updated time to time. It is another paper less work. Consumers don't need to go to office for new connection not even banks. They can apply online and get notified through SMS in different steps. After preparing Estimate/Demand note, applicant gets SMS with Estimate/Demand fee and makes payment by 24/7 online.



STATUS	COUNTS	ORIGINAL
Total Apply	127516	
MOA For Document Receive	316	DOC_RECV
XEN Assign AE / SDE For Field Survey	212	ASS_USER_FS
Sae For FIELD SURVEY	357	FLD_SRVY
AD / Authorized Officer For Old Account Verification	19	ACC_VDRF
AE/SDE Approved Field Survey	133	FOR_SDE_VERIFICATION
XEN Approved Field Survey	70	XEN_CHK_VERIFY
Waiting for SE Approval	3	SE_APPROVAL
Estimate Cost Waiting For SAE	170	EST_COST
Demand Note Preparation Waiting For AD	105	AD_FOR_DEMAND
Check Demand Note And Estimation Cost By XEN	48	XEN_CHK_DEMEST
Application Waiting For Payments in AD Accounts	2061	PAYMENT
METER Receive By SAE	344	MET_RECV
METER Issue By SAE	30	MET_ISSUE
Census Preparation Waiting For SAE	123650	CENSUS

Online New Connection Software



Select Card

Selected Card : **NEXUS Debit. Card**

Pay Amount: **2965.85**

Fee: **0**

Total Amount: **2966**

Pay Now

0% of Transaction Amount

1.5% of Transaction Amount

1.5% of Transaction Amount


1.5% of Transaction Amount

1.85% of Transaction Amount

5Tk(1-400Tk), 10Tk(401-1500Tk), 15Tk(1501-5000Tk), 20Tk(>5001Tk)

1.5% of Transaction Amount

1.5% of Transaction Amount

Pay With: 

Online Bill Payment Using Rocket, VISA, Master Card, Nexus pay etc.

iv. Online Recruitment System:

WZPDCL recognizes that attracting, retaining, developing, and promoting high-performing human resources is an important job for all public offices. In some recruitment of power sector, thousands of candidates applied for different posts. It is very difficult to verify the documents of the candidates and to select primarily for interview. Again, issuance of interview card for candidates in large scale is another cumbersome job and it may so happen, the card may reach to the candidate even after the date of interview. To overcome this situation Power Division has initiated to computerize the whole recruitment system. Software has been developed, where application will have to be submitted through on-line and sorting of documents, issuance of interview cards and other related jobs will be done through computerized system. This system is now operating as trial basis and hopefully will be implemented in a regular way soon.

v. E-Tendering System through e-GP:

Procurement is the most important and delicate function of all government offices. Many complains are being heard on the process of procurement and bidders are often obstructed at the time of dropping tenders. So it is the good area to address this problem through introduction of e-Tendering system. CPTU is working on to implement this e-Tendering process.

vi. Digital Attendance System:

In WZPDCL head quarter biometric digital attendance system is established. Human resource department regularly monitor this attendance of all officers and employees.

vii. Close Circuit Camera:

To ensure the safety and security close circuit cameras are installed in WZPDCL headquarter and all 33/11KV substations. Any loss or theft of materials and assets and any unwanted incidence can be recorded and monitored at the Headquarters by this camera. Headquarter can also monitor through mobile applications.

viii. WZPDCL has own Mail Server:

To achieve secure and authentic electronic mail system West Zone Power Distribution Company Limited configured own Mail Server. As a part of e-governance, WZPDCL established e-mail connectivity in all unit offices which facilitates communication among the offices including the Ministry of Power, Energy and Mineral Resources (MPEMR).

ix. Video Conferencing System amongst WZPDCL and other Entities of the Power Sector:

Video Conferencing System has been established in WZPDCL's 6 circle offices for ease of communication. Through this system, the entities of power sector including the Power Division can communicate with each other instantly which saves time and cost.

x. E-filing System:

E-filing system has been established in intra-office work. All files, note sheets, letters are managed, sent, approved and documented in online E-filing system. www.nothi.gov.bd. Among all offices including headquarters. WZPDCL has earned 2nd position among all organization of Bangladesh.

xi. Innovation Showcasing:

WZPDCL has placed 2nd position to showcasing Innovative Idea for "Time based consumers complain management system."

xii. Bill Payment through Mobile Phone:

Both prepaid and postpaid bill payment system was a tedious work in few years back. People had to queue to the Banks and had to spoil their valuable hours. Again, because of manual system and

lack of proper coordination between the electricity utilities and the banks, it may so happened that consumers had been asked to pay their bill even after their payment. To solve this problem the billing system has been computerized and the banks are giving the access to the consumer's database. So, the data will be updated upon payment by the consumer to the bank. Besides, now the consumers can pay their bills through mobile phone by maintaining BTRC rules. Most of the utilities have already introduced this system as of now. Almost 25% bill collected in WZPDCL through mobile phone and apps: Robi and Grameenphone, Bkash, Surecash. A great deal of time has been saved for computer operator for not to entry credit posting of those data that paid by mobile operator. In case of prepaid vending people don't need to go to vending stations. They can recharge their mobile through mobile apps RobiCash, GPAY as well as USSD platform.

xiii. Call Center (16117):

WZPDCL has launched Central Call Center Service according to Mujib100 work plans to ensure quality services and easy access of information. Call Center services are New electricity connection problem solving, Load shedding problem solving, Voltage up-down problem solving, Postpaid and Prepaid billing problem solving, Meter problem solving, Electricity fault solving, Prepaid meter vending and payment issue solving etc.



xiv. Training Management Software:

WZPDCL ICT team have developed "Training Management Software" for WZPDC Training Institute. It helps to select target trainee group and proper nominees among the employees. Management authority can easily decide to select nominee according to training man-hour, total training of a trainee, course wise training of a trainee. It also helps to achieve the govt. paperless office program.



Statement of training

- To train new people starting on a number of training new recruits.
- To Expand - When the company wants to expand its workforce.
- To increase certain number of staffs (pooling) by a certain date.
- To enhance the performance of employees.

Objective

- To develop skill of WZPDCL employees with a view to enable them to implement technical & non-technical knowledge.
- To disseminate knowledge in the various about Electric Management & Administration.
- To gain knowledge about various types Accounts Management, Workforce & Financial Policy.

Fiscal Year Wise Training Progress

Sl. No.	Fiscal Year	Training	Cost	Revenue	Profit
1	2010-2011	2291	50940	92182	129.60
2	2011-2012	2188	108400	108400	100.00
3	2012-2013	2291	40243	81182	129.60
4	2013-2014	2291	8940	89182	109.80
5	2014-2015	2291	8940	89182	109.80
6	2015-2016	2291	8940	89182	109.80
7	2016-2017	2291	8940	89182	109.80
8	2017-2018	2014	142000	154000	127.70
9	2018-2019	1815	136800	140071	132.23
10	2019-2020	1877	53190	133011	101.24
11	2020-2021	1730	120000		

126,418
Total Trainings

Monthly Usage

Client Count: 100 Customers Monthly

Service Provider

Trainer Activity

210
Active Trainer

Pages Visits: **230**
New Visits: **73.4%**

Online Training Management Software

xv. Web Portal:

WZPDCL has an informative web portal (<http://www.wzpdcl.gov.bd/>) through which any customer can avail the information about the company, customer services, commercial operations, electricity tariff, citizen charter, tenders, monthly commercial report, contact information, load shedding report, future planning, recruitment information, NOC upload for passport and VISA processing, Tender upload etc. WZPDCL web portal is bilingual: Bengali and English. WZPDCL's 48 sales and distribution offices have distinct web portal which also provide necessary information. Those 48 sub-domains access through related DC offices web portal and UNO offices web portal.



WZPDCL web portal

Administrative Activities:

Human Resource Management:

WZPDCL recognizes that attracting, retaining, developing, and promoting high-performing human capital are the fundamentals to operate in a safe, reliable and sustainable manner. An aligned workforce is key in the delivery of our overall objectives. WZPDCL continued to build a resilient organization and an engaged workforce for the future by revising and defining aspirational organizational values. Continuous implementation of succession planning for leadership and critical positions has further contributed to developing leadership capabilities.

All permanent employees are covered by group insurance policies of which death or partial/full disabilities risk are being covered. On the other hand, effective training at home & abroad is being arranged for increasing efficiency and capacity of the employees. Besides, disciplinary actions are also being taken by the HR department to keep the employees in good order.

The HR& Admin section of the company is engaged primarily with personnel management. Human Resource Planning of WZPDCL is carried out in a set of following procedures:

1. Analyzing the current Manpower statistics
2. Making future Manpower forecasts
3. Improving upon recruitment/ selection procedure and
4. Designing training plan

WZPDCL deploys skilled man power to ensure smooth operation of the distribution system, projects and the Company as a whole.

Human Resource Development:

Training Activities:

WZPDC Training Institute has been working in that respect to build the manpower with such capabilities. This Institute is situated in Khulna with an area of 2.72 acre, probably the largest & the most beautiful training location with soothing ambience among all the distribution utilities in the country. Technical & non-technical human resources both are required equally for smooth operation of an organization. Accordingly both professional groups are given training to develop their skill in the conventional subject matters as well as new technology to cope with modern needs. However, every year we are revisiting our needs of training modules & accordingly those are rearranged to cope with the new technology & services. Development of corporate culture, the best available technological practices, service-quality, institutionalizing the disciplinary norms are important issues imparted in the training process. Good governance & National integrity strategy, SDGs goals, Innovative idea is also included in our training program so that high moral excellence can be achieved & practiced in WZPDCL.

WZPDC Training Institute is presently conducting some specific training program through Virtual Platform such as Zoom, Google Meet, Microsoft teams etc. due to covid-19.

Following is the statement of outcome of training in WZPDCL in the reporting period.

Financial Year	Total Employee to be Trained	Targeted manhours	Achieved manhour	Achievement (%)	Average Man-Hour Achieved per Employee
2010-2011	2201	88040	93162	105.80	42.32
2011-2012	2188	109400	109400	100.00	50.00
2012-2013	2250	135000	155420	115.13	69.07
2013-2014	2287	137220	170561	124.00	74.57
2014-2015	2341	140460	152516	108.58	65.15
2015-2016	2268	158760	166426	104.83	73.38
2016-2017	2121	148470	158813	107.00	74.88
2017-2018	2044	143080	154093	107.70	75.38
2018-2019	1957	136990	140071	102.25	71.57
2019-2020	1877	131390	133001	101.22	70.86



In Front of WZPDCL Training Institute Building



Workshop on ICT Technologies for Digital Transformation at Conference Room of WZPDCL Training Institute



Reception Ceremony of Newly Promoted officer of WZPDCL at Conference Room of WZPDCL Training Institute

Internal Audit Activities:

WZPDCL officials arranged bi-lateral and tri-partite Audit Meeting at O & M Circlesto settle up Audit Objections in FY 2019-2020. At the beginning of FY 2019-2020 the nos. of Audit Objections was 464 In the reporting period, zero nos. Of Audit Objections was raised while 52 nos. of Audit Objections was settled up. The unsettled Audit Objections were 412 at the end of FY 2019-2020.

To develop the internal control system of the company, the audit team of WZPDCL is performing audit works throughout the year.

Implementation of Annual Performance Agreement (APA) with Power Division

Annual Performance Agreement (APA) has been introduced with the purpose of promoting greater transparency and accountability in the Government organizations, proper utilization of resources and increasing institutional efficiency. In this agreement, strategic objectives of the concerned organization, activities to attain these strategic objectives and targets and indicators for measuring results of these activities have been expressed ex-ante. The actual achievements of the concerned organization in the relevant year against the agreed targets were evaluated at the end of the year.

An APA was signed between Power Division, Ministry of Power, Energy & Mineral Resources (MPEMR) and WZPDCL with a view to achieving the targets of APA by the Company for the FY 2019-20. Subsequently management of WZPDCL has signed an APA with O & M Circles and Project Office to distribute the target rationally fixed by the Power Division.

In the FY 2019-20 the targets and achievements of APA by WZPDCL is as follows

Sl. No.	Performance Indicators of APA	Units	Target (2019-20)	Achievement (2019-20)
1	Construction of distribution lines	Km	200.0	236.0
2	Construction/Capacity Enhancement of Distribution Substation	MVA	80.0	80.0
3	Distribution System Loss	%	9.10	8.27
4	Net meter installation	Number	10	84
5	System Average Interruption Duration Index (SAIDI)	Minutes	400	341.14
6	System Average Interruption frequency Index (SAIFI)	Times	20	18.24
7	Power Factor at Each Billing Point	%	90	93.89
8	New Connection Households	Number	57000	63531
9	Installation of Pre-paid Meter	Number	80000	48567
10	Percentage of Overloaded Transformer	%	0.1	0.011
11	Bill distribution by Out sourcing	No. of S&D	5	5
12	Public Hearing	Number	150	360
13	Accounts Receivable	Eqv. Month	1.95	1.89
14	Accounts Payable	Month	1.20	1
15	Collection Bill Ratio	%	99.00	99.88
16	Current Ratio	Ratio	1.70:1	1.66:1
17	Quick Ratio	Ratio	1.35:1	1.27:1

Sl. No.	Performance Indicators of APA	Units	Target (2019-20)	Achievement (2019-20)
18	Debt Service Coverage Ratio	Ratio	1.50:1	2.03:1
19	DSL payment to the Government	CroreTk	Current + 10% of Arrear	12.06
20	Implementation of ADP (Financial)	%	100	92.37
21	E-GP tendering (all local bellow 100 crore) which is applicable	%	100	100
22	Approval of GIS Project	%	100	100
23	Overall GIS Mapping	%	4	x

By evaluating the performance against the target, the employees will be brought under Incentive Plan (Bonus or Penalty).

SHORTCOMINGS

In order to sustain with economically viable through optimal earning by its operation, the main objective of the Company is to provide Quality and Reliable Electricity to the customers with a reasonable and affordable price. The Company has achieved almost all targets set by the power division for the financial year of 2019-20 although there are some limitations. The limitations are:

- i) The COVID-19 impact on business performance is a change to the consumption profile within customer groups reflecting the disruption in businesses and gain in household consumptions. The mothballing of some businesses will have an impact on future revenue; however this is not expected to present uncertainty and risk with respect to the company, its performance or its financial result.
- ii) Super Cyclone "Amphan" occurred on 19-20 May 2020 in the vast distributed area of WZPDCL. As a result, a huge amount of devastation of electric lines, poles, substations, installations etc. causes irrecoverable physical and financial losses.
- iii) Line loss of distribution line is high due to geographical area, consumer concentration and long distribution line length of WZPDCL. For example 33KV Bhandaria to Borguna line length is 68 KM, whereas electricity demand of Borguna Electric Supply unit is maximum 4.50 MW. Same problem occurs in Pirojpur, Meherpur, Rajbari, Charfession etc. So technical loss of WZPDCL is higher with compare to other distribution companies of the country.
- iv) Another reason of system loss is tapping by REB. In few places REB is taking electricity directly from our 33KV line but they are not sharing any energy loss proportionately with WZPDCL.
- v) The company generates electricity at Monpura, aupazilla isolated from grid supply, by using diesel generator with fuel cost of TK 30.72 per unit. Disregarding other cost, only for generation of electricity there incurred a loss of TK 3.62 crore in the financial year 2019-20.

MANAGEMENT APPRECIATION:

I, on behalf of the Board of Directors, would like to extend my profound regards and appreciation to the valued all Stakeholders of the Company for their continuous support and guidance to the company that led to its cumulative achievements. Special thanks to the Chairman and the Members of Bangladesh Power Development Board. The Board also recognizes that its journey to the attainment during the year was possible because of the cooperation, positive support and guidance that received from Ministry of Power, Energy and Mineral Resources, Power Division, Power Cell, Economic Relations Division, Ministry of Finance, Ministry of Planning, other Government Agencies, all Development Partners, all Organizations and Companies under Power Sector and Local Administration and People as well. Accordingly the Board offers its utmost gratitude to them.

We are proud of you all and look forward to your continuous support as we move ahead to take WZPDCL further forward as a prominent organization in the power sector of the country.

I would like to convey my thanks to all the employees of the company on behalf of the Board of Directors for their sincere and relentless efforts in performing their duties and responsibilities for prosperity and development of the company.

I also like to express my gratitude to you all for your kind directives and active participation in the 18th AGM of the company. At the same time, I also request you to consider and adopt the Company's Audited Accounts, Auditors' Report, Financial Statements and the Directors' Report for the FY 2019-2020.

Best regards



Chairman
Board of Directors, WZPDCL

CORPORATE GOVERNANCE

The Board of Directors (BOD) are responsible for overseeing how the management serves the interests of the Company and its honorable consumers, shareholders in the long run as well as key stakeholders.

Corporate Governance Policy

The approved corporate governance policies, manual, guideline and limits to setting a boundary between the main roles and functions of the management and Employees of the Company. Complex as well as the issues beyond the power of Executive Management is placed as Agenda in the Board and thereafter the Board gives the necessary solution and guidelines on those matters. The Board meets at regular interval to achieve the objectives and goal of the company.

Formation of Board:

The Board of WZPDCL comprises of members from shareholders and different expert groups from various professional communities. The Board consists of 12 (Twelve) members as described below:

Sl. No.	Organization	No of Directors	Status
1	Power Division, Ministry of Power Energy & Mineral Resources	1	Chairman
2	Bangladesh Power Development Board (BPDB)	3	Director
3	Power Division, Ministry of Power Energy & Mineral Resources	2	Director
4	Khulna University of Engineering & Technology (KUET)	1	Director
5	Advocate Bangladesh Supreme Court	1	Director
6	The Institute of Cost and Management Accountants of Bangladesh (ICMAB)	1	Director
7	The Institution of Engineers, Bangladesh (IEB)	1	Director
8	Industry & Power, Planning Commission, Dhaka	1	Director
9	West Zone Power Distribution Company Limited (WZPDCL)	1	Managing Director
	Total	12	



The Board Members of WZPDCL

Board Meeting and attendance during the year ended on June 30, 2020. During that year total 14 Board meetings were held. The number of Board Meetings and the attendance of Directors during the FY 2019-2020 were as under:

Sl. No.	Name of the Board Member	Status in the Board	No. of Board Meeting Held	No. of Board Meeting Attended	Remarks
1	Rahamat Ullah Mohd. Dastagir ndc Chairman, Board of Directors, WZPDCL & Additional Secretary Power Division, Ministry of Power Energy & Mineral Resources.	Chairman	14	14	
2	Md. ZahuruL Haque Director, Board of Directors, WZPDCL & Member (Admin), BPDB, Dhaka.	Director	14	13	
3	Dr. Saiyid Hassan Sikder Director, Board of Directors, WZPDCL & Head (Industry & Power), Planning Commission, Sher-E-anglanagar, Dhaka.	Director	12	11	
4	Mohammad Mofigur Rahman Director, Board of Directors, WZPDCL & Joint Secretary, Power Division Ministry of Power, Energy & Mineral Resources.	Director	14	14	
5	Md. Mustaque Muhammad Director, Board of Directors, WZPDCL & Member (P&D), BPDB, Dhaka.	Director	7	7	
6	Dr. Md. Rafiqul Islam Director, Board of Directors, WZPDCL & Professor, Electrical & Electronic Dept. KUET, Khulna.	Director	14	14	
7	Shah Md. Asraful Haque Director, Board of Directors, WZPDCL & Advocate, Bangladesh Supreme Court.	Director	14	14	
8	Mr. Md. Mamunur Rashid FCMA Director, Board of Directors, WZPDCL & Vice President, ICMA.	Director	14	12	
9	S M Monjurul Haque Monju Director, Board of Directors, WZPDCL & Vice President (AIA), Central Council, IEB.	Director	14	14	