



TITAS GAS TRANSMISSION & DISTRIBUTION PLC.

(A Company of Petrobangla)

“Titas Gas Bhaban” 105, Kazi Nazrul Islam Avenue
Kawran Bazar C/A, Dhaka-1215.

INVITATION FOR LOCAL TENDER FOR AMS (ANNUAL MAINTENANCE SERVICE) AND ENHANCEMENT OF TGTDPLC'S WEB BASED INTEGRATED SYSTEM HOSTED IN BCC CLOUD

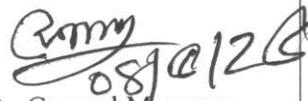
Date of Issuance of IFB: 05 May, 2025

1.	Ministry/Division	Ministry of Power, Energy & Mineral Resources/Energy & Mineral Resources Division
2.	Agency	Petrobangla
3.	Name of Procuring Entity	Titas Gas Transmission & Distribution PLC.
4.	TENDER Name	AMS (Annual Maintenance Service) And Enhancement Of TGTDPLC's Web Based Integrated System hosted in BCC cloud
5.	Invitation Ref. No. and date	ITInfrastructure/AMS/2025/01, dated: 28 April, 2025
6.	Procurement Method	Open Tendering Method.
7.	Source of Fund	Company's own fund.
8.	Amount of TENDER Security	Tk. 5,50,000/- (Taka Five Lakh Fifty Thousand only).
9.	Price of TENDER Document	Tk. 5,000/- (Five thousand only) (non-refundable).
10.	Time for Completion of Service	01 (One) year from the date of signing of Contract.
11.	Date & Time of TENDER Selling	Document will be sold from 05 May, 2025 to 25 May, 2025 (10:00 AM to 03:30 PM) on every working day.
12.	TENDER Closing Date and Time	26-05-2025 at 12:00 AM
13.	TENDER Opening Date and Time	26-05-2025 at 2:00 PM
14.	Name and Address of the Office(s) for:	
	a) Selling of TENDER Document	TENDER Documents will be available from 05-05-2025 on payment of price (non-refundable) from following offices: * Cash & Bank Department, Titas Gas T & D PLC., 105 Kazi Nazrul Islam Avenue, Kawran Bazar C/A, Dhaka-1215 * Accounts Department, Petrobangla, Petro Center, 3, Kawran Bazar C/A, Dhaka-1215 * Accounts Department, BAPEX, BAPEX Bhaban, 4, Kawran Bazar C/A, Dhaka-1215.
	b) Receiving of Bid	* Tender Box (1 st Floor), Titas Gas T & D PLC. 105, Kazi Nazrul Islam Avenue Kawran Bazar C/A, Dhaka- 1215. * Purchase Department, Petrobangla, Petro Center, 3, Kawran Bazar C/A, Dhaka-1215. * Office of the Company Secretary, BAPEX, BAPEX Bhaban, 4, Kawran Bazar C/A, Dhaka-1215. Interested Tenderer(s) may view the documents at the above office addresses during normal working hours.

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		Interested Tenderer(s) may obtain further information from the offices of DGM , IT Infrastructure Department (5 th floor), Titas Gas T & D PLC. 105, Kazi Nazrul Islam Avenue and may also visit the Installation sites before submission of Tender.
15.	Name and Address of the Office for Opening Tenders	GM Room, ICT Division, (2 nd Floor), "Titas Gas Bhaban" Titas Gas Transmission & Distribution PLC. 105 Kazi Nazrul Islam Avenue, Kawran Bazar C/A, Dhaka-1215.
16.	Place/Date/Time of Pre-TENDER Meeting	06-05-2025 at 11.00 AM, GM Room, ICT Division, Titas Gas T & D PLC., 105, Kazi Nazrul Islam Avenue, Kawran bazar C/A, Dhaka-1215.
17.	Eligibility of Tenderer(s)	<ol style="list-style-type: none"> 1) The Firm must be based in Bangladesh and have at least 10 years' experience in design, development, implementation, and maintenance of software, preferably in government/semi-government companies. Work experience with completion certificates must be attached as documentary proof. 2) The firm must have a valid Trade License of at least 10 (Ten) years. Consecutive 10 years' trade license must be submitted. 3) Must be registered with RJSC (Applicable for Joint Stock Company & Firm). Certificate of Incorporation. 4) The firms should have at least 03 (Three) software development experiences with a minimum contract value of 2 (Two) Crore each in ERP/Utility Billing/digitalizing government services within the last 5 (five) years. Completion certificates, including contact details of provided services, must be submitted for documentary evidence. 5) The firm must have at least one (01) contract for the support and maintenance of software in a government or semi-government organization, with a minimum value of 1.5 Crore within the last five years. Work Order/Contract Agreement/Completion certificates must be submitted for documentary evidence. 6) The firm should have experience in handling large-scale database management (Oracle), data management, integration management, API management, payment & telco integration management from any government and semi-government organization. 7) Should have a minimum of 50 (Fifty) full-time ICT personnel in the company payroll related to system analysis, design, development, integration, testing, QC, training, and implementation of web and mobile-based applications/software solutions. 8) The firm must have financial soundness & audited reports. The last 03 (three) years' average turnover shall be at least Tk. 35 (Thirty Five) Crore or above. An audit report by a registered audit firm must be submitted. 9) The bank solvency i.e., minimum amount of liquid asset/credit line of the firm shall be Tk. 2 (Two) Crore (Certificate or proof on available liquid asset or fund availability must be issued 03 (Three) months from the date of tender submission by the concerned authority). 10) Must have BASIS Membership (Updated). 11) Must have ISO 9001:2015 & ISO 27001:2022. 12) Must have active CMMI L-3 or above. 13) Must have VAT Registration, Income Tax Clearance Certificate, BCS membership, and other legal and compliance certificates.


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		<p>14) Documents demonstrating the management and operational capacity of the firm (Brochures, Company Profile, and other documents describing company expertise, strength, and experience, core functions, products and services, similar assignments or project experience, availability of relevant Professional staff, and experience among the applicant's staff/resources to carry out this assignment).</p> <p>15) Joint ventures are not allowed for this tender.</p>
18.	Brief Description of Maintenance/ Services	Details information are found in the Section-7 of Tender document.
19.	<p>a) Should the Submission date of Tenders happen to fall on holiday, Tenders shall be received and opened at the same time and place on the first Subsequent working day.</p> <p>b) The procuring entity reserves the right to accept or reject any/all Tender(s) without assigning any reason whatsoever.</p>	
 Deputy General Manager IT Infrastructure Department		