

Government of the People's Republic of Bangladesh  
Sustainable and Renewable Energy Development Authority (SREDA)  
Power Division  
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**Notice**

Subject: Types of services given by National Solar Help Desk (NSHD), SREDA

**Service Desk Management**

- Responds to stakeholder queries through phone, physical visits, email, and video conference.
- Collect quarterly feedback from consumer

**Technical & Regulatory Guidance**

- Supports rooftop solar and net metering projects by providing information from feasibility assessment to commissioning.

**Pre-feasibility & Site Assessment**

- Conducts site visits, project assessment, rooftop solar potential assessment, and energy mapping.

**Equipment Approval Support**

- Helps applicants with solar product enlistment, document review, and one-to-one consultations before SREDA submission.

**Knowledge Management**

- Publishes newsletters, prepares knowledge products, and supports policy/guideline drafting and review.

**Stakeholder Coordination**

- Coordinates among utilities, EPCs, investors, banks, government agencies, and development partners.

**Digital Platform & Data Management**

- Supports NSHD website,
- NEM online application system,
- Solar irradiance database, National renewable energy database, and
- Online RE generation monitoring (planning phase).

**Awareness & Social Media Support**

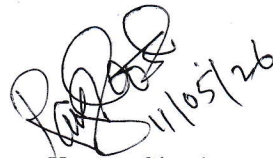
- Plans awareness content, tracks successful projects/case studies, and coordinates video/content promotion.

**National Working group on Agrivoltaic and floating solar.**

- Monitoring and coordinating all four sub working groups.

**Contact Us**

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