

Government of the People's Republic of Bangladesh
Office of the Project Director (ACE, RHD)
Bangladesh Road Safety Project
Roads and Highways Department
Room No. 211, Level-2, Block-A
Sarak Bhaban, Tejgaon, Dhaka-1208.
E-mail: pd.brsp@gmail.com

Memo No.: 35.01.2690.078.07.023.25.942

Date: 12.03.2025

Addendum

Package: SP(DGH)-03A Non-Consulting Services for BLS and bike ambulance management/operation including call center and bystander care.
Project: Bangladesh Road safety project (BRSP)
Name of Agency: Roads and Highways Department
Name of country: Bangladesh
Credit number: 7059-BD

The Project Director, Bangladesh Road safety project has invited bids from eligible firms for the above mentioned non-consulting services vide this office Memo No.: 35.01.2690.078.07.023.25-847 Date: 26.01.2025 and amended on 24.02.2025. The bidding document (RFB) has been amended as follows:

Reference	Existing Provision	Changed Provision (Addendum-2)
ITB 23.1 of RFB	The deadline for Bid submission is: Date: March 25, 2025 Time: 12:00 PM	The deadline for Bid submission is: Date: April 17, 2025 Time: 12:00 PM
IFT	Last date of selling of bidding document is March 11, 2025 up to office hour.	Last date of selling of bidding document is April 16, 2025 up to office hour.
Section III - Evaluation and Qualification Criteria Qualification Requirements- Joint Venture	Max member of JV is Four	Max member of JV is Four. Subcontracting is allowed for the following activity: Ambulances
Section III - Evaluation and Qualification Criteria Qualification Requirements- Experience	1. Managed at least 100 medical professionals like doctors, medical assistants or nurses in any one year during the last five years.	1. Managed at least 100 medical professionals like doctors, medical assistants, post-crash first aid volunteers or nurses in any one year during the last five years.
Section III - Evaluation and Qualification Criteria Qualification Requirements- Experience	4. Bidder must have proven experience in the installation and operation of at least 40 ambulances in any one year during the last five years. 1 st Amendment: Qualification Requirements 4. Bidder must have proven experience in the operation of at least 20 (twenty) ambulances.	4. Bidder must have combined proven experience in the operation of at least 10 (ten) ambulances in any one year during the last 5 years.
Section III - Evaluation and Qualification Criteria	Each JV member is required to possess at least one of the experiences mentioned above. JV partners together could meet the experience requirement indicated at 1,2,3 and 4. However the individual member experience of criteria 1,2,3 and 4 will not be added.	Each JV member is required to possess at least one of the experiences mentioned above. JV partners together could meet the experience requirement indicated at 1,2,3 and 4. However



Reference	Existing Provision	Changed Provision (Addendum-2)
		the individual member experience of criteria 1,2,3 and 4 will not be added. Single entity or JV without experience to provide ambulances, can subcontract to meet the requirement indicated at 4. In such cases, the subcontractor's experience will be considered for meeting the requirement of point 4, while JV partners together must fulfill the experience requirements outlined in points 1, 2, and 3.
Section III - Evaluation and Qualification Criteria Qualification Requirements- Liquid Asset	The minimum amount of liquid assets and/or credit facilities net of other contractual commitments of the successful Bidder shall be: BDT 40,000,000 (BDT 4 Crore) or USD 400,000.00	The minimum amount of liquid assets and/or credit facilities net of other contractual commitments of the successful Bidder shall be: BDT 20,000,000 (BDT two Crore) or USD 200,000.00 (USD two hundred thousand).

ITB 31.2 of RFB: G. Evaluation of Technical Part of Bids has been amended as below:

		<i>Sub-component weight</i>	<i>Sub-category total</i>	Component weight
1	Post-crash care management			30%
1a	Experience with on-site post-crash management with trained volunteers/medical or paramedical personnel		25%	
	2 years	10%		
	4 years	15%		
	6 years	20%		
	8+ years	25%		
1b	Experience designing and developing post-crash specific training modules for relevant stakeholders		5%	
2	Call-center management			20%
2a	Experience with call center management with at least two agents		10%	
	2 years	4%		
	4 years	6%		
	6 years	8%		
	8+ years	10%		
2b	Integration and Data Security – Demonstrated understanding of integration with the GoB health data ecosystem and fleet management services, along with the ability to manage sensitive data through robust security measures, including encryption, compliance with privacy regulations, and role-based access control.		5%	
2c	Software Development and Deployment Methodology – Clear and detailed approach to software design, development, deployment, maintenance, and updates, with a focus on scalability and pilot testing plans for all services.		5%	

		Sub-component weight	Sub-category total	Component weight
3	Fleet and personnel management			50%
3a	Experience with fleet management of at least 10 commercial vehicles (including ambulances)		20%	
		2 years	10%	
		5 years	15%	
		8+ years	20%	
3b	Technical Performance, Integration, and Security – Extent to which the proposed solution meets or exceeds technical and operational requirements (e.g., GPS accuracy, uptime, response time) while demonstrating seamless integration with the GoB health data ecosystem and call center services. The proposal should ensure robust data security, encryption, compliance with privacy regulations, and role-based access control.		15%	
3c	Methodology, Scalability, Expertise, and Innovation – Clarity and feasibility of the proposed approach for software design, development, deployment, maintenance, and scalability, including pilot testing plans. This also considers the qualifications and experience of key personnel in software development, fleet management, and health system integration. Additionally, emphasis is placed on innovative features that enhance system functionality, efficiency, and user experience, such as AI-driven route optimization, offline functionality, and advanced analytics tools for improved decision-making and service delivery.		15%	
Total				100%

Other texts, terms and conditions of the RFB document will remain unchanged.

AMM
12.03.2025

Dr. Mohammad Shaheen Sarkar
ID No: 601921
Project Director (Additional Charge)
Bangladesh Road Safety Project
Roads and Highways Department, Dhaka-1208

Memo No.: 35.01.2690.078.07.023.25.942

Date: 12.03.2025

Copy:

1. Secretary, Road Transport and Highways Division, Ministry of Road Transport and Bridges, Bangladesh Secretariat, Dhaka.
2. Chief Engineer, Roads and Highways Department, Sarak Bhaban, Tejgaon, Dhaka.
3. Mr. Cheick Omar Tidiane Diallo, Senior Transport Specialist, South Asia, World Bank & Task Team Leader, Bangladesh Road Safety Project.
4. Superintending Engineer, RHD, Procurement Circle, Sarak Bhaban, Tejgaon, Dhaka.
5. Additional Project Director (RHD Part/ BP Part/ BRTA Part/ DGHS Part), Bangladesh Road Safety Project, Dhaka.