

**BANGLADESH RURAL ELECTRIFICATION BOARD  
DHAKA, BANGLADESH**

**PBS INSTRUCTION: 300-44**

**SUBJECT: RENOVATION OF SERVICE/METERS OF BPDB/DESA AND/OR OTHER OPERATORS TAKEN-OVER AND PBS OLD CONSUMERS.**

Date of Approval : 21-06-1982

Date of Last Revision : 19-02-2020

**PURPOSE:**

To set forth the procedure and steps for renovation of service and meters as per PBS standard of the taken-over consumers from BPDB and DESA AND/OR Other Operators. These shall be additional to the policy and procedure for BPDB taken over lines described in PBS Instruction 100-37.

**GENERAL:**

Installation of services and meters as per PBS standard at consumers' premises after taking over electric lines from BPDB/ DESA and/or other Operators, often needs changing of service drops and meters. It has been observed that different PBSs. adopt different procedures for such renovation. In order to make a uniform procedure the following policy has been given.

**POLICY:**

1. PBS will be responsible for renovation upto the Main Switch for all legal consumers taken over from **BPDB/DESA AND/OR Other Operators**. Renovation of the internal wiring beyond the Main Switch, if required, shall be the responsibility of the respective consumer.

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2. The consumer shall supply the Grounding Rod and Main Switch. Other materials and expenses shall be borne by the PBS. The single phase consumers shall provide service mast, where necessary, However, if the grounding system and the Main Switch of a consumer are found in order, the same need not be changed. If the consumer is not in a position to supply the Grounding Rod and Main Switch readily at the time of renovation, the same shall be provided by the PBS, but in such case the cost of Grounding Rod and Main Switch shall be realised from the consumer. PBS shall decide individually the procedure of realisation of the cost either at a time or by maximum 15 (fifteen) instalments along with the electric bills.

3. In PBSs where the process of realisation of partial/Total cost of renovation is under way or in PBSs where realisation of the cost of renovation has not been possible in spite of claim to consumers, the following steps shall be taken.

a) present policy shall not be applicable for the PBSs who have completed renovation of service and meters by adopting their own procedures and have adjusted the account of the consumer. The cost of Grounding Rod and Main Switch shall be realised for those consumers where the process of realisation of renovation cost is in progress. If the amount realised till date, is not equal to the combined price of the Grounding Rod and the Main Switch, additional amount (difference) shall be realised. On the other hand, if the amount already realised is higher than the price of the aforesaid materials, the excess amount deducting the price of Grounding Rod and Main Switch shall be adjusted with the electric bill.

4. Apart from Legal consumers, many other consumers, come under take-over at the time of take-over of lines from BPDB/DESA AND/OR Other Operators. Moreover, renovation of service/meter become necessary for old consumers of the PBS. In such situations, the following procedures shall be observed:

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- a) The aforesaid service/meter renovation shall be applicable only for the Legal consumers taken over from BPDB/DESA AND/OR Other Operators.
- b) The consumers who have been provided electric service by the PBS or other consumers falling under renovation (other than the Legal taken-over Consumers) shall bear 100% cost for renovation of service/meter.
- c) A contract form in respect of supply of items for maintenance/renovation of meters, undertaking by the consumer in this connection has been enclosed.

5. The accounting of the expenses in respect of renovation of service/meters for taken-over consumers shall be maintained as per procedures set by BREB.

6. For non-metered taken over consumers, and prior to installation of meters, the PBS shall decide the mode of billing taking into consideration the connected load, nature of use, etc.

7. The taken over consumer shall be required to maintain power Factor Improvement devices for attaining required P.F level set by the PBS. The provisions of PBS Instruction 300-5 shall also be applicable to taken over consumers.

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