

## Rural Development Academy, Bogura Training Calendar

<b>4</b>	<b>Title of Training Course</b>	<b>The Role of Grievance Redress System (GRS) in Establishing Good Governance</b>			
	<b>Proposed by</b>	Md. Abdullah Alamin, Assistant Director (Administration) RDA, Bogura			
	<b>Importance and Relevance</b>	To aware the public servants of RDA of their roles and responsibilities.			
	<b>Objectives</b>	1. Basic concept of Grievance Redress System (GRS) 2. The role of Grievance Redress System (GRS) in establishing good governance 3. Contents of complaint in Grievance Redress System (GRS) 4. Interrelationship among Good Governance, Citizen Charter and Integrity 5. Grievance investigation process			
	<b>Target Participants</b>	Govt. employees			
	<b>Duration</b>	01Days	No of batch	One (01)	
	<b>No. of Participants</b>	50	<b>Male</b>	-	<b>Female</b> -