

wmwUzRb PvUv

Citizen Charter

1. esjv`k cyjk RbmYi imev c`vbKviX GKvU cfZov|
2. RvZ agceY@ iRbvZK/mvgwRK/A_@ZK tkY biev@l t`tki cfZvU _vbyq mKj byMviKi mgvb AvBbMZ AvaKvi jvf fi mshM itqIQ|
3. _vbyq AvMZ mnvh`c`@ i AvM Avmv e`v`3 tK AvM imev c`vbKiv nte|
4. _vbyq mnvh`c`@mKj e`v`3 tK _yb cyjk mavyb c`akOKite Ges mavbmPK mtoab Kite|
5. _vbyq vRW KiZ Avmv e`v`3 i Afe`bKZ velqg WDU Avdmi me@K mnthvMZv c`vb Kite Ges Afe`tbi 2q KvctZ vRW baI, ZwiL Ges msiko Avdmii `vqi I majtgnimn Zv Afe`bKvitK c`vb KiZ nte| eYDvRW mspvslhelq h_vkxNmae e`e`? MhY Kiv nte Ges Mxz e`e`? chivq Afe`bKvitK AenZ Kiv nte|
6. _vbyq ggvj KiZ Avmv e`v`3 i tgsLK/vjLZ e`e` Avdmi BbPR@Z@GRnvif`3 Kite Ges AvMZ e`v`3 tK ggvji baI, ZwiL I aviv Ges Z`skVix Avdmii byg I c`ex AenZ Kite| Z`skVix Avdmi GRvniKvix mvt_ vbqgz thvMthvM iqv Kti Zvk Z`sf AMvZ maufK@aenZ Kite Ges Z`sf mgvB ntj Zvk djvj vjLZfde Rwbtaq v`te|
7. _vbyq ggvj KiZ Avmv tKvb e`v`3 i ggvj Avdmi BbPR@yvi WDU Avdmi GvU`KiZ AcviMZv cKvk Kitj ZLb D`3 velquUi Dci cfZKvi tPtq vbgoeYDvbqgbvbx Afe`b Kiteb|
(K) msiko tRvbi mnkvix cyjk kvkbvi (tRvb)/tRjq mnkvix cyjk myvi (mtK@) Gi vBU Afe`b Kiteb|
(L) vZb hv` D`3 velqg e`e`? MhY bv Ktib Znvtj D`3 e`v`3 tWcv cyjk kvkbvi/tRjv cyjk myvii vBU Afe`b Kiteb|
(M) AZtci vZb I hv` D`3 e`v`3 i velqg tKvb e`e`? MhY bv Ktib Znvtj D`3 e`v`3 cyjk kvkbvi/vAvBrli vBU Afe`b Kiteb|
(N) Zvv tKD D`3 velqg tKvb e`e`? MhY bv Kitj gnvcykcvi`kxi vBU D`3 velqg cfZKvi tPtq Afe`b Kiteb|
8. AvNZ vfKuUgtK _yb ntZ mvve@mnthvMZv c`vb Kiv nte Ges G velqg \_yb mKj tgWK`vj mwU@tKU msMh Kite|
9. vki/vKtkvi Aciva mspvslhelq vki AvBb 1974 Gi veav AbviY Kiv nte Ges Zvv hvTZ tKvbfteB eq` Acivari ms`utk@ AvntZ cvfi Zv vboZ Kiv nte| G Rb` t`tki mKj _vbyq chqvutg vKtkvi nvRZ Lvbi e`e`? Kiv nte|
10. gnjv Avmgv/vfKuUgtK h_vmae gnjv cyjtki gva`tg mvve@vivicE`v vboZ Kiteb|
11. t`tki vQymSL`K _vbyq Iqv ÷ c`tWvjfvix mwf@PvjKiv ntqIQ| chqvutg D`3 Iqv ÷ c`tWvjfvix mwf@tmUvi t`tki mKj _vbyq ceZ@Kiv nte|
12. AvNZ/gvbmKfte vech@fKuUgtK mvve@mnthvMZv Rb` t`tki mKj _vbyq chqvutg vfKuUg mvctvUDvU PvjKiv nte|
13. cvmtcvU@fvitdkkb/AvMqt` j vBmY BZ`w` velqg mKj AbvÜb c@Bi 3(vZb) v`tbi gta` Z`slnubckti _yb ntZ msiko BDvbU cfZte`b tcbv Kiv nte|
14. _yb ntZ eYDvBbMZ mnthvMZv bv cvIqv tmj ev tKvb cyjk m`tm`i veiz× tKvb AvfthvM _vktj DaIZb KZCtqi eivei AvfthvM `wLj Kiv hvte| tmjtj DaIZb KZCtql-
(K) vjLZ AvfthvM c@Bi 15(ctbi) v`tbi gta` KhKi AvBbMZ e`e`? MhY Kiteb Ges Zv AvfthvMKvitK AenZ Kiteb|
(L) e`v`3 Mzfte nvRi nIqv e`v`3 i e`3 e` gtbtvM mnkti ibteb, ctqrBxq e`e`? MhY Kiteb Ges Zv AvfthvMKvitK Rvteb|
(M) tUvjtdtb c@B msev` i fveEZ ctqrBxq e`e`? MhY Kiteb|
15. mKj _vbyq tguFcvjUb GjvKi Rb` kvkbvi, Avzi`3 kvkbvi, msiko RtqU kvkbvi, vWm, GvWm Ges tRvbj Gm/tRjvi Rb` cyjk myvi, Avzi`3 cyjk myvi, GGmnc (tnWtKvqU@) msiko mtK@GGmnc Ges yvi Avdmi BbPR@Uvjtdvb baI _vbyq cKik` tbb c`ak@nte|
16. tguFcvjUb I tRjq KZCiZ mKj chqi AvdmiMY cfZ Kvhefm vba@Z mgtaq mKj mnvh` c`@K mnvh` c`vb Kite|
17. yvi cyjk m`m`MY Kg`vu I vitqUW mvt\_ vbievQbthvM iqv Kiteb Ges Kg`vu I vitqUW cyjk mwf@PvjKiteb|
18. DaIZb cyjk Kg@Z@v bqgz Kg`vuI mnvZ Aciva`gbgjK/RbmsthvMgjK mfv Kiteb Ges mgvRK mgm`v mgtai AvBbMZ mgvatbi cqvm Pvjteb|
19. vet`tk PvKj/D`P vkqv Rb` Mgb BPQK c`@ i cyjk vKqtiY mwU@tKU c`vb Kite|
20. e`vsK ntZ tKvb czovb AvaK civgy UvKv DtEvjb Kitj D`3 UvKv vibicv` tbiqv Rb` Pvn`v Abvqx cyjk G`UGi e`e`? Kiv nte|
21. gnbMi/tRjv kni hbemb vbqsY UvdK vefvM, UvdK msiko vK vK imev c`vb KiZ Zv cKik` tbb c`ak@nte|



বাংলাদেশ পুলিশ