

গ্রাহক সেবা কেন্দ্র, নেসকো, রাজশাহী হতে গত জানুয়ারী-২০২৫ ইং হতে ডিসেম্বর-২০২৫ ইং পর্যন্ত প্রদানকৃত গ্রাহক সেবার বিবরণী ।

| Customer Care Report- 2025 | | | | | | | | |
|-----------------------------------|----------------------|------------------------------|-----------|-------------------|-----------|------|--------------|----------------|
| Month | Total No of Consumer | Non Technical (Consultation) | Technical | Consumer Feedback | | | | |
| | | | | Excellent | Very good | Good | Satisfactory | Unsatisfactory |
| Jan-25 | 971 | 971 | - | 963 | 6 | 2 | 0 | 0 |
| Feb-25 | 555 | 555 | - | 552 | 2 | 1 | 0 | 0 |
| Mar-25 | 783 | 783 | - | 776 | 3 | 2 | 2 | 0 |
| Apr-25 | 769 | 769 | - | 764 | 2 | 3 | 0 | 0 |
| May-25 | 1115 | 1115 | - | 1109 | 4 | 2 | 0 | 0 |
| Jun-25 | 861 | 861 | - | 854 | 3 | 4 | 0 | 0 |
| Jul-25 | 850 | 850 | - | 756 | 48 | 42 | 4 | 0 |
| Aug-25 | 842 | 842 | - | 815 | 23 | 4 | 0 | 0 |
| Sep-25 | 956 | 956 | - | 597 | 339 | 11 | 9 | 0 |
| Oct-25 | 897 | 897 | - | 452 | 426 | 17 | 2 | 0 |
| Nov-25 | 832 | 826 | 6 | 672 | 147 | 13 | 0 | 0 |
| Dec-25 | 744 | 741 | 3 | 593 | 141 | 10 | 0 | 0 |
| total | 10175 | 10166 | 9 | 8903 | 1144 | 111 | 17 | 0 |