

Resettlement Plan

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ABBREVIATIONS

ADB	-	Asian Development Bank
ARIPA	-	Acquisition and Requisition of Immovable Properties Act
BIWTA	-	Bangladesh Inland Water Transport Authority
CRP	-	Common Property Resources
DMA	-	District-Metered Areas
FGD	-	Focus Group Discussion
GRC	-	Grievance redress Committee
GRM	-	Grievance Redress Mechanism
MDSC	-	Management, Design, and Supervision Consultant
NCC	-	Narayanganj City Corporation
NGRUDP	-	Narayanganj Green and Resilient Urban Development Project
NRW	-	Non-Revenue Water
PMU	-	Project Management Unit
PRF	-	Project Readiness Financing
PSPS	-	Preparatory Studies and Procurement Support
ROW	-	Right of Way
SPS	-	Safeguard Policy Statement
TMRESC	-	Tribes, Minor Races, Ethnic Sects, and Communities

GLOSSARY OF BANGLADESHI TERMS

Creore	– 10 million (= 100 lakh)
Ghat	– Boat landing area along a river
Hat, hut, or haat	– Market (bazaar) operating certain afternoons during the week when sellers establish temporary shops. There are also some permanent shops in a Hat. Markets usually represent a significant source of income for municipalities
Khal	– drainage ditch/canal
Khas or khash	– land/property belonging to the government
Kutchra	– Structures built without bricks and mortar or concrete
Lakh or lac	– 100,000
Moholla or mohalla	– Sub-division of a ward
Mouza map	– Cadastral map of mouza showing plots and their numbers
Nasiman	– A three-wheeler motorized vehicle
Parshad	– Councilor
City Corporation or Paurashava	– Government-recognized land area
Pucca or Puccha	– Structures built partly with bricks and mortar or concrete
Thana	– Police station
Upazila	– Administrative unit below the district
Zila	– A district is called a Zila

WEIGHTS AND MEASURES

km	–	kilometer
m	–	meter
m ²	–	square meter
mm	–	millimeter
m ³	–	cubic meter

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EXECUTIVE SUMMARY

Project Description. ADB approved the Urban Infrastructure Improvement Preparatory Facility, a project readiness financing (PRF) loan to strengthen Narayanganj City Corporation's (NCC) technical and implementation capacity to prepare the proposed project. The PRF supported the preparation of feasibility studies, detailed designs, draft bidding documents, and advance procurement for the Narayanganj Green and Resilient Urban Development Project (NGRUDP). The project intends to improve urban living conditions in Narayanganj City, adjacent to Dhaka. The project will (i) ensure long-term water security in selected zones in NCC areas by improving and expanding the water supply system, (ii) improve living conditions by developing or upgrading stormwater drainage systems in priority areas, and (iii) improve urban mobility by laying a riverside road within NCC with adjoining public spaces. This project will support infrastructure development in Narayanganj City by building upon infrastructure and capacity-building initiatives. The project will also support institutional strengthening of NCC in the optimal operation and maintenance of the project assets, in providing other basic urban services, and in the digitalization of administrative services.

Project Components. The existing drainage system in Narayanganj comprises 518.01 km of roadside drains, mainly of concrete rectangular cross-section. The system does not succeed in satisfactorily discharging storm flows, and flooding frequently occurs during the rainy season. In addition, several waterlogged areas exist within the city. The project includes cleaning and pressure jetting the 151.021 km drainage network, constructing 21.49 km of new drainage system, and rehabilitating 19.923 km of existing drains within three drainage zones (zones 1, 3, and 4). In addition, the existing main 13.69 km of *khals* (drains) will be relined and provided with walkways and green spaces.

Resettlement Plan. This draft resettlement has been prepared to address the potential temporary involuntary resettlement impacts on non-titled roadside vendors along the drainage alignment in Zones 1, and 3 of Narayanganj City and is consistent with the entitlement matrix for the project prepared in accordance with the national laws and ADB's Safeguard Policy Statement (SPS), 2009. The draft plan will be updated based on the final engineering design, detailed measurement survey, census survey, and site-specific consultations before the start of civil works and disclosed to the affected persons and on the NCC and ADB websites.

Land Acquisition and Involuntary Resettlement Impacts. The project does not involve any acquisition of private land or permanent involuntary resettlement impacts. The project components are proposed to be constructed on government-owned vacant land and within the existing rights of way (ROW) of roads and drains belonging to the government. However, the construction and rehabilitation of the drainage system in the Narayanganj will involve temporary income loss to vendors/ mobile vendors along the road/drain margins and impact to structures such as ramps due to excavation of trench for construction of new drains and associated civil works. Based on the sample survey, the project is estimated to have a temporary livelihood impact on 223 businesses, and nine common property resources will temporarily lose access. The businesses are mostly carried out in pushcarts, display tables, and baskets. Types of businesses include those selling vegetables, fruits, food items, groceries, clothes, electronic items, mobile phone accessories, etc.

Socio-economic Information and Profile. Based on the detailed design, a 100% socio-economic survey and transect walk were conducted on the entire stretch where civil works would be carried out. It is estimated that temporary income loss due to access disruption is envisaged on 223 non-titled road-side businesses (vendors, hawkers,) having a total of 860 affected persons

with an average family size of 3.84. The average monthly income of the business owners ranges between BDT 200 and 1500. All 223 households belong to the vulnerable category on account of being non-titled.

Tribes, Minor Races, Ethnic Sects, and Communities (TMRESC). Based on the Population and Housing Census 2011, Narayanganj district as a whole has 183 households belonging to TMRESC (indigenous peoples), which comprise 0.03% of the total households of the district.¹ No presence of TMRESC is reported within NCC limits. The surveys have not revealed the presence of any TMRESC population living within the proposed project area. No direct or indirect impacts to the dignity, human rights, livelihood systems or territories, or natural or cultural resources that are used, owned, occupied, or claimed by TMRESC population/indigenous peoples as their ancestral domain or asset, is anticipated. The surveys have not revealed the presence of any TMRESC population living within the proposed project area. The NGRUDP is classified as Category C for indigenous peoples impacts as per the ADB's SPS, 2009.

Legal Framework. The policy framework and entitlements are based on the following laws and policies: the Government of Bangladesh's Acquisition and Requisition of Immovable Property Act (ARIPA), 2017, and ADB's SPS, 2009. There is no street vendors act or any other policy applicable to roadside businesses in Bangladesh.

Entitlements, Assurances, and Benefits. The project will likely have the following impacts requiring compensation and/or mitigation measures: (i) temporary loss of income to businesses and (ii) vulnerable assistance and shifting assistance to affected non-titled businesses. Affected persons are entitled to compensation and resettlement benefits as specified in the entitlement matrix.

Consultation and Disclosure. During the impact assessment and project information dissemination, participatory discussions were held with the people around the project area through focus group discussions (FGD) attended by stakeholders (ward councilors, local businessmen, laborers, landowners, women, and the general population). The project conducted 27 FGDs in November 2022 and December 2023 across all 27 wards (1-27), covering 373 participants (343 males and 30 females). During FGDs, it was revealed that participants were aware of the local area's drainage-related issues and supported the project. A resettlement information leaflet in the form of a public information brochure, both in English and Bangla, containing information on compensation, entitlement, and resettlement management adopted for the project, will be developed and distributed among the key stakeholders and will be made available in (i) the office of the NCC, and (ii) local ward-level offices. The draft resettlement plan will also be disclosed on the NCC and ADB websites. Consultations will be carried out throughout the project implementation period.

Grievance Redress Mechanism A common grievance redress mechanism (GRM) will be in place to receive, evaluate, and facilitate the resolution of social, environmental, or any other project-related grievances. The GRM will provide an accessible and trusted platform for receiving and facilitating the resolution of affected persons' grievances related to the project. The project will have a multi-tier GRM, each tier having time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required. Public awareness campaigns will be conducted regularly to ensure awareness of the project,

¹ Government of Bangladesh, Bangladesh Bureau of Statistics, Ministry of Planning. 2015. *Population and Housing Census 2011 (Zila Report: Narayanganj)*. Dhaka

including GRM. The campaign will ensure that the poor, vulnerable, and others are aware of and part of the project.

Implementation Arrangements The NCC is the executing agency for the Project and will be responsible for the management, coordination, and execution of all activities funded under the project. A dedicated project management unit (PMU) has been established within the NCC to implement the project components and is headed by a project director (superintendent engineer rank officer). The chief social welfare officer at PMU will be the nodal officer for social safeguards and gender and will be responsible for ensuring compliance with ADB's SPS, 2009, during the project implementation, including monitoring and reporting. The PMU will appoint a management, design, and supervision consultant (MDSC) to assist the PMU in the overall management and implementation of the NGRUDP.

Resettlement Budget and Financing Plan The estimated budget for the proposed projectproject resettlement plan is BDT 8.45 million. The budget includes resettlement assistance, as outlined in the entitlement matrix, support costs for resettlement plan implementation, and contingency. The NCC will be responsible for releasing the funds in a timely manner. All compensations, as outlined in the entitlement matrix, will be disbursed to the identified affected persons (as per the project cut-off date) prior to the commencement of any civil work.

Monitoring and reporting The implementation of the resettlement plan will be closely monitored to provide the NCC with an effective basis for assessing resettlement progress and identifying potential difficulties and problems. The monitoring will focus on (i) the shifting of mobile vendors to the new location and (ii) temporary impacts during shifting (the number of days for which compensation is paid versus the number of actual days of disruption of business). Since only temporary impacts are anticipated because of the project, the focus of monitoring will be on the number of days for which compensation is paid versus the number of actual days of disruption of business during construction. Unanticipated impacts and grievance redress will be monitored during construction, and corrective actions will be taken in accordance with the agreed entitlement matrix. With the support of MDSC, NCC will prepare monitoring reports and submit them to ADB semi-annually. Additionally, ADB will monitor projects continuously until a project completion report is issued.

I. INTRODUCTION

A. Project Background

1. ADB approved the Urban Infrastructure Improvement Preparatory Facility, a project readiness financing (PRF) loan for \$11 million, to strengthen Narayanganj City Corporation's (NCC) technical and implementation capacity to prepare the proposed project. The PRF supported the preparation of feasibility studies, detailed designs, draft bidding documents, and advance procurement for the Narayanganj Green and Resilient Urban Development Project (NGRUDP). The project intends to improve urban living conditions in Narayanganj City, adjacent to Dhaka. The project will (i) ensure long-term water security in selected zones in NCC areas by improving and expanding the water supply system, (ii) improve living conditions by developing or upgrading stormwater drainage systems in priority areas, and (iii) improve urban mobility by laying a riverside road within NCC with adjoining public spaces. This project will support infrastructure development in Narayanganj City by building upon infrastructure and capacity-building initiatives. The project will also support institutional strengthening of NCC in the optimal operation and maintenance of the project assets, in providing other basic urban services, and in the digitalization of administrative services. Narayanganj is the fourth most populated urban area in Bangladesh. The city is facing many challenges from unplanned and uncontrolled development.

2. The project has built-in components to ensure that infrastructure is climate resilient, designed with consideration for the poor, and promotes effective gender mainstreaming. The investment loan is consistent with the vision in Bangladesh's Eighth Five-Year Plan (2021–2025) to ensure access for all to adequate, safe, affordable drinking water and sanitation facilities and provide access to safe, accessible, and sustainable transport systems. The investment loan is aligned with the strategic objectives of the Asian Development Bank (ADB) country partnership strategy for Bangladesh (2021–2025) to promote green growth and climate resilience and to strengthen human capital. The NCC, under the Local Government Division of the Ministry of Local Government, Rural Development and Cooperatives, will be the executing and implementing agency of the project.

3. The project is aligned with the following impacts: (i) sustainable and inclusive urban development achieved, and (ii) safe and climate-resilient delta area achieved. The project will have the following outcome: NCC's resilience and access to inclusive, reliable, and sustainable urban services improved.

4. **Output 1: Climate-resilient and inclusive infrastructure developed and/or improved.** The project will improve and expand the existing water supply system for inclusive, resilient, and safely managed continuous drinking water supply services in the priority areas in NCC to serve 0.6 million people. These will include rehabilitation of the existing WTP and 18 tube wells, replacement and expansion of the pipe network with DMA approaches to reduce nonrevenue water (NRW),² and installation of 20 new tube wells in selected areas for supply augmentation.³

² Improvements in the existing network with the DMA approach to reduce NRW will be a part of the long-term strategy to ensure judicious use of existing water supply and prepare for a larger investment in the future to switch from ground to surface water resources for more sustainability. The phased shift to surface water resources is based on DWASA's experience in similar projects funded by ADB. Digital applications such as smart water meters and SCADA will be introduced, and online billing and collection will be strengthened to augment revenue and improve efficiency.

³ Supply through the new tube wells will be provided by river water through induced bank infiltration technology. The sustainability of the yield and water quality of the new and existing tube wells was confirmed by surveys including impact on depletion. The support will be an interim solution to meet the immediate demand until the completion of

The low-income communities (LICs) in the project area will be fully provided with a continuous water supply.⁴ The project will also establish and improve the stormwater drainage system in the priority areas to reduce waterlogging and flood risk with climate and disaster-resilient design and nature-based solutions such as introducing soil and vegetation. Further, the project will develop a total of 5 hectares of green public parks to improve the quality of life of the citizens, with features responsive to women and the vulnerable, to provide recreational spaces, and to reduce urban heat.

5. Output 2: Capacity and awareness of NCC and the local community in climate-resilient, sustainable, and inclusive urban services strengthened. To improve sustainability and quality of services through the facilities developed under output 1, the project will strengthen NCC staff capacity (including at least 90% of female staff) in climate-resilient, sustainable, and gender equality and social inclusion (GESI) responsive service delivery.⁵ It will develop service improvement plans including financial aspects for sustainable O&M. For water supply, NCC's capacity on O&M will be improved through on-the-job training by the contractor that will be responsible for O&M for the initial two years.⁶ DMA management and water quality monitoring will be supported.⁷ The project will also support preparation of masterplans for wastewater, solid waste management, and urban planning to improve living environment in an integrated manner, combined with the intervention under the project, and advance climate and disaster resilience. The project will also support GESI-sensitive community awareness and behavior change campaigns on water, sanitation and hygiene, climate resilience, and sustainable services to maximize the health and economic impact of the investments.⁸ This output, together with the infrastructure to be developed under the output 1, is expected to lead to achieving the intended outcome of improved resilience and access to inclusive, reliable and sustainable urban services.

6. Output 3. Institutional capacity and governance of other municipal services strengthened. The project will support a wide range of measures for municipal revenue augmentation, such as improvements in property tax, advertisement tax, and assets rents,⁹ as well as technical upgradation of the existing systems including tax database, collection mechanism, and other revenue administration system and a grievances redressal system. Further, to improve municipal services other than those supported under outputs 1 and 2, the project will also support capacity building of the NCC staff and elected representatives for governance improvements, including better transparency and monitoring mechanisms of municipal services involving citizen participation. It will build on NCC's successful past performance in governance improvement. The project will also strengthen NCC's administrative efficiency with a focus on a smoother citizen interface through digitalization of customer records, asset management, and procurement. This output is proposed to be funded by the attached TA

switching to surface water resources. During project preparation, a pilot intervention to establish two Water ATMs led by a social enterprise called Drinkwell has been implemented in NCC. At Water ATMs, customers outside of the project areas can buy drinking water through digital payment to reduce cash leakage and human dependency in operation. Based on the results of the pilot, the project has a provision to expand total 50 Water ATMs.

⁴ Individual household connections will be provided to the extent possible in the LICs.

⁵ NCC's performance on municipal service delivery including those provided by the infrastructures developed under output 1 will be monitored with citizens' participation which mechanism will be established under the attached TA.

⁶ In the bid document, there will be a provision for an extension of O&M period depending on the contractor's performance during the initial two years and NCC's O&M capacity.

⁷ Output 2 will build on ADB's experience in the ADB. 2014. *Report and Recommendation of the President to the Board of Directors for the Coastal Towns Environmental Infrastructure Project*. Manila.

⁸ For drainage, setting design codes to reduce runoffs, flood risk mapping, and early warning system will be supported.

⁹ While geographic information system will be developed, the project will also fully utilize the existing data such as electricity bills to efficiently identify properties that are not captured under the current system.

and is expected to contribute to achieving the project outcome through consolidated financial, administrative, and governance strengthening.

B. Project Description

7. The existing drainage system in Narayanganj comprises 518 km of roadside drains, mainly of concrete rectangular cross-section. The system does not succeed in satisfactorily discharging storm flows, and flooding frequently occurs during the rainy season. In addition, several waterlogged areas exist within the city.

8. The project includes cleaning and pressure jetting the 123.689 km drainage network, constructing 9.58 km of new drainage system, and rehabilitating 17.558 km of existing drains within two drainage zones (zones 1 and 3). In addition, the existing main 7.433 km of *khals* (drains) will be relined and provided with walkways and green spaces. The component-wise details are provided in Table 1, zone-wise proposed drainage lengths are provided in Table 2, and drainage network zones are shown in Figure 1.

Table 1: Component-wise details of the proposed project interventions

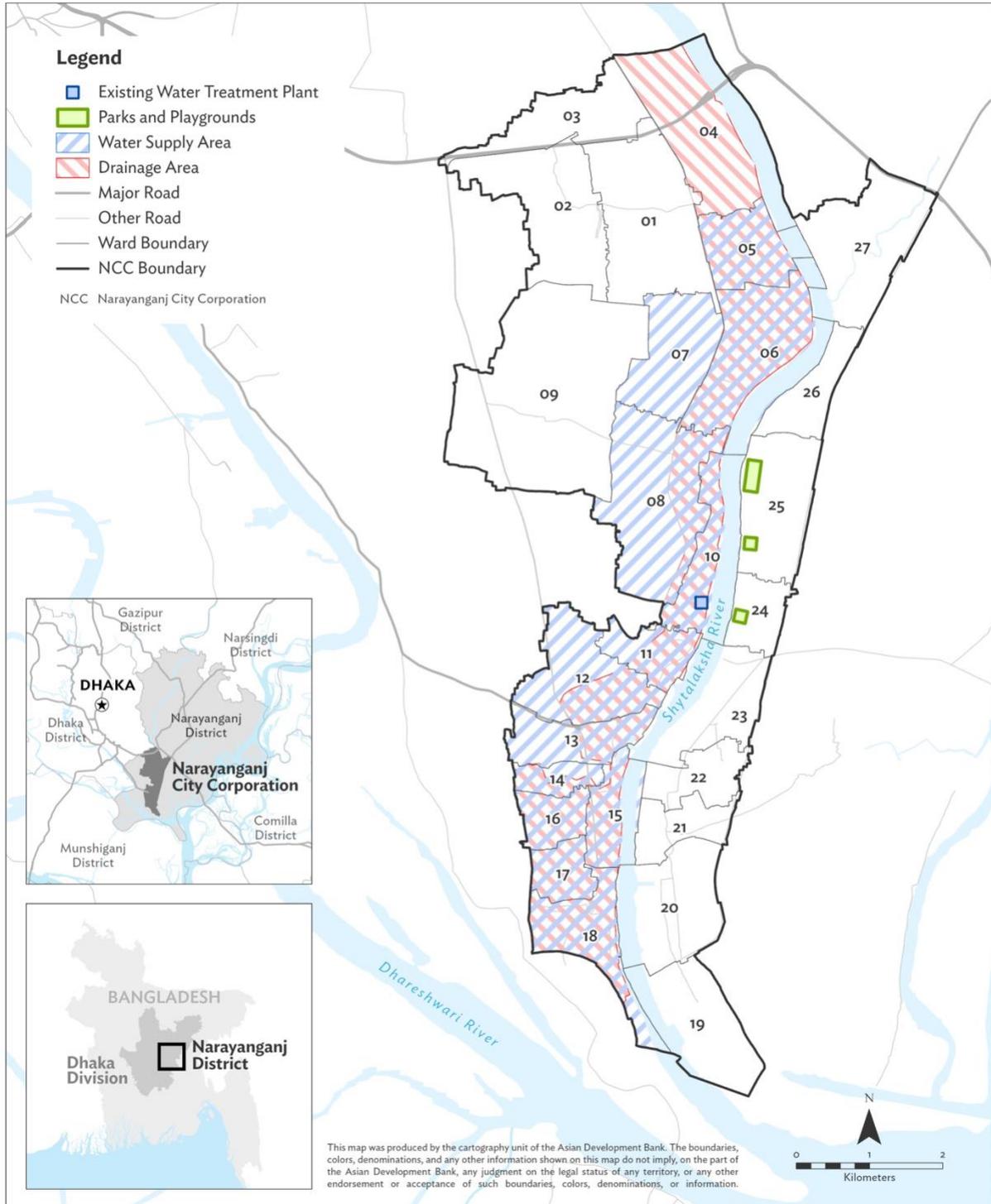
S.No	Project Component	Nature of work	Location
1	Construction of 9.58 km of new drains	These will replace missing sections in the drainage network, which causes waterlogging during rainfall events	Location: • Narayanganj 1, Narayanganj 2, Siddirganj, Kadam Rasul Ownership: NCC
2	Renovation/rehabilitation of 17.558 km of existing drains	These will replace inadequate sections in the drainage network, which causes waterlogging during rainfall events	Location: • Narayanganj 1, Narayanganj 2, Siddirganj, Kadam Rasul. Ownership: NCC
3	Cleaning of 123.689 km of existing drains	This will ensure that the drainage system operates properly	Location: • Narayanganj 1, Narayanganj 2, Siddirganj, Kadam Rasul. Ownership: NCC
4	Relining of 7.433 km of existing canals	This will prevent erosion to existing canal banks	Location: Entire Town, within ROW, owned by Narayanganj City Corporation (ULB)

Table 2: Zone-wise Proposed Drainage Lengths

Zone	Lengths					
	Rehabilitation	New	Canal Relining	Total	Existing drain for cleaning	Grand Total
Zone-1	7.632	1.79	2.259	11.681	66.532	78.213
Zone-3	9.926	7.79	5.174	22.89	57.157	80.047
Total	17.558	9.58	7.433	34.571	123.689	158.26

Figure 1: Drainage Zones of NCC

BANGLADESH
NARAYANGANJ GREEN AND RESILIENT URBAN DEVELOPMENT PROJECT
 Proposed Project Components



C. Profile of the Project Area

9. Narayanganj is the southeast gateway of Dhaka and one of the country's oldest industrial and trade centers, particularly for textile industries. Due to rapid population growth and urbanization, it became a city corporation from a pourashava¹⁰ in 2011, substantially increasing NCC's administrative responsibility for wider municipal services. However, the city suffers from haphazard infrastructure development and deficient urban basic services, which requires an integrated solution. The drainage network covers only half of the city area. Inadequate coverage and poorly maintained drainage are causing frequent water logging, especially during monsoon season, leading to unsanitary living conditions.

D. Measures to avoid and minimize the involuntary resettlement Impacts

10. Adequate measures have been taken during project preparation to minimize land acquisition and resettlement impacts within the alignment. For the construction of the drains, the NCC proposes to use the government-owned land and existing right of way (ROW) belonging to the government. It has been assessed that drainage works inside the carriageway will potentially require the temporary shifting of 223 roadside businesses (tea stalls, vegetable shop mobile hawkers, and those with movable structures). Temporarily affected mobile hawkers and vendors, including those with stalls and temporary structures, will be assisted by the project in moving to alternative locations to continue business during the construction period and will be allowed to return once construction in the area is declared complete. The businesses that need to move can return to their original location after completing the civil works.

11. During the execution of the civil works to avoid and minimize the resettlement impacts, the project will implement the following measures: (i) announcement of proposed civil works in advance; (ii) provide access to shops and residences or other buildings along alignments by providing wooden planks, and ramps with handrails (iii) increased workforces to finish work quickly in areas with impacts on access; (iv) phased construction schedule and working on one segment or one side of the road at a time; ensure management of traffic during the laying of the pipeline; (v) work to be carried out during non-business hours (generally after 11 pm and before 4 am and on market holidays) to the extent possible; (vi) maximize the use of precast materials in commercial areas and narrow roads, where possible; and (vi) assistance to mobile vendors, if any present during construction, to shift nearby.

E. Objective of the Resettlement Plan

12. This draft resettlement plan has been prepared to address the potential involuntary resettlement impacts due to the proposed project components for cleaning and rehabilitation of the existing drainage system and construction of new drains and is consistent with the entitlement matrix for the project prepared in accordance with the Government of Bangladesh's (GOB) Acquisition and Requisition of Immovable Property Act, 2017 (ARIPA) and ADB's Safeguard Policy Statement, (SPS) 2009 and to meet the following objectives:

- (i) to describe the identified scope and extent of land acquisition and involuntary resettlement impacts because of identified project components and address them through appropriate recommendations and mitigation measures in the resettlement plan;

¹⁰ Pourashava, is a smaller municipality than city cooperation.

- (ii) to present the socio-economic profile of the population in the project area, identify social impacts, including impacts on the poor and vulnerable, and the needs and priorities of different sections of the population, including women, poor and vulnerable;
- (iii) to describe the likely economic impacts and identified livelihood risks of the proposed project components;
- (iv) to describe the process undertaken during project design to engage stakeholders and the planned information disclosure measures, and the process for carrying out consultation with affected people and facilitating their participation during project implementation;
- (v) to establish a framework for grievance redress for affected persons that is appropriate to the local context in consultation with stakeholders;
- (vi) to describe the applicable national and local legal framework for the project and define the involuntary resettlement policy principles applicable to the project;
- (vii) to define entitlements of affected persons and assistance and benefits available under the project;
- (viii) to present a budget for resettlement and define institutional arrangements, implementation responsibilities and implementation schedule for resettlement implementation; and
- (ix) to describe the monitoring mechanism that will be used to monitor the resettlement plan implementation

II. SCOPE OF LAND ACQUISITION AND INVOLUNTARY RESETTLEMENT

A. Land Acquisition and Involuntary Resettlement

13. The project will not entail any land acquisition or permanent involuntary resettlement impact. The project components in three zones are proposed to be constructed within the government-owned vacant land free from all encumbrances and within the existing rights of way (ROW) of roads and drains belonging to the government. The land is in possession of the NCC. The land acquisition and resettlement scope has been established based on field visits to the proposed drain reconstruction/ rehabilitation locations. The draft resettlement plan has been prepared based on an inventory of loss, a 100 % socioeconomic/ census survey conducted in Zone 1, and a transit walk in zone 3. Proposed interventions and their potential involuntary resettlement impacts are limited to a temporary income loss along the drain alignment during the construction period and the impact on access ramps and cement concrete flooring constructed upon the encroached area, which the contractor will reconstruct.

14. The drains will be constructed within the available government right of way (ROW); however, some sections of drains will pass through the congested commercial and residential area, which will cause a temporary loss of income due to restricted access arising out of the excavation of trenches for reconstruction/rehabilitation and dredging to 223 non-titled road-side businesses (vendors, hawkers). The construction of new and rehabilitation of the existing drains will cause a temporary impact on 223 non-titled businesses in Zone 1, while no livelihood impacts are envisaged in Zone 3 as the drains will be constructed and rehabilitated majorly within the residential areas. In addition, the project will also result in loss of access to nine common property resources (CPR). The zone-wise estimated impacts are provided in Table 3. The vendors will be given an alternate place to operate during civil works and allowed to return to their original place once the civil works are over. The affected persons will be paid for loss of income for four days, two days to shift from their current location and set up their business nearby, and two days again when they return. For those whose access will be disrupted, the continuance of business will be ensured by providing temporary access, and then loss of income will not be required to be paid.

15. The summary of involuntary resettlement impacts, which includes temporary economic impacts due to loss of access, loss of access to CPRs, and details of the vulnerable people in all three zones, is presented in Table 4. Involuntary resettlement impacts will be further assessed and reconfirmed after the finalization of detailed design and alignments through detailed measurement surveys (DMS) on sites/ sections of road and drainage alignments, ready for construction, and the resettlement plan will be updated accordingly before contract award. The socio-economic details, including photographs of each affected person with vulnerability status, have been presented in **Appendix 1**. None of the affected persons will be permanently displaced from their present location during project work.

Table 3: Zone Wise estimated impacts

Zone	Length of drains (km)	Estimated impacts (No. of HH)	Methodology
1	78.213	223	A census and socio-economic survey were conducted, and 223 roadside businesses that will face temporary income loss during construction were identified.
3	80.047	0	The drainage works will be carried through the residential area; no income loss is expected.
Total	158.26	223	

Table 4: Summary of Land Acquisition and Involuntary Resettlement Impacts

S.No	Details	Number of affected structures	Affected families (Number) /affected land	Remarks
1.	Permanent land acquisition	None	None	The laying/upgradation of drainage lines and associated civil works is proposed on the road margins and within the right-of-way of roads of the NCC or the upgradation of existing drains.
2.	Government land transfer	None	None	The laying/upgradation of drainage lines and associated civil works is proposed on the road margins and within the right-of-way of roads of the NCC, or the upgradation of existing drains.
3.	Permanent relocation impact	None	None	The laying/upgradation of drainage lines and associated civil works will not cause any permanent relocation impact.
4.	Permanent loss of structure	None	None	No structure ¹¹ will be impacted permanently
5.	Temporary income loss - Due to the impact on access during the laying of drainage lines, to mobile vendors and businesses facing temporary income loss, dismantling and re-assembling costs	223 businesses / mobile vendors/	223 family members (860)	223 business establishments will face temporary income loss due to excavation work. The vendors will be given an alternate place to operate during civil works and allowed and assisted to return to their original place once the civil works are over. The affected persons will be paid for loss of income for four days, two days to shift from their current location and set up their business nearby, and two days again when they return. For those whose access will be disrupted, the continuance of business will be ensured by providing temporary access, and then loss of income will not be required to be paid.
6.	Common property resources (CRP)	09	09	Potential access loss to the CPRs is anticipated. The loss of access will be addressed by the contractor by providing temporary access through wooden planks,

¹¹ Permanent structure is the one where the business operation takes place and / or residential building is situated.

S.No	Details	Number of affected structures	Affected families (Number) /affected land	Remarks
				ramps with handrails and other measures as mentioned in the EMP.
7.	Affected Indigenous People	None	None	-
8.	Vulnerable households ¹²		223 affected households (860 family members)	All the affected households are considered vulnerable on account of being non-titleholders.

16. The construction work will be done within the right of way (ROW). The existing main *khals* will be relined and provided with walkways and green spaces. The project will make efforts to avoid livelihood impacts to minimize the temporary impacts to the extent possible through the following actions: (i) announcement of proposed civil works in advance; (ii) providing safe spaces for access over the tranches; (iii) provide access to shops and residences or other buildings along alignments by providing wooden planks, metal sheets and ramps with handrails; (iv) increased workforces to finish work quickly in areas with impacts on access; (v) phased construction schedule and working on one segment or one side of the road at a time; ensure management of traffic during the laying of the pipeline; (vi) work to be carried out during non-business hours (generally after 11 pm and before 4 am and on market holidays) to the extent possible; (vii) maximize the use of precast materials in commercial areas and narrow roads, where possible; and (viii) assistance to mobile vendors, if any present during construction, to shift nearby.

B. Tribes, Minor Races, Ethnic Sects, and Communities

17. Based on the Population and Housing Census 2011, Narayanganj district as a whole has 183 households belonging to TMRESC, which cover 0.03% of the total households of the district.¹³ No direct or indirect impacts to the dignity, human rights, livelihood systems or territories, or natural or cultural resources that are used, owned, occupied, or claimed by TMRESC population/indigenous peoples as their ancestral domain or asset, is anticipated. The surveys have not revealed the presence of any TMRESC population living within the proposed project area. The NGRUDP is classified as category C for indigenous people as per the ADB's SPS, 2009.

C. Common Property Resources

18. Temporary loss of access to nine CPRs is anticipated during the construction phase. The contractor will ensure suitable and safe access, especially in the case of schools and colleges, by installing the wooden planks, ramps with handrails during construction, and restoration of access to its original or better condition after completion of the civil works. Table 5 provides the details of the CPRs to which access loss is envisaged.

Table 5: Access Loss to Common Property Resources

¹² Vulnerable households include (i) woman-headed households, (ii) households having a person with disability, (iii) households belonging to tribes, minor races and ethnic sects, (iv) elderly-headed households, (v) children including orphans, child workers, (vi) below poverty line households, (vii) Shudra/Rabidas/Harijan castes, (viii) landless households and (ix) those without legal title.

¹³ Government of Bangladesh, Bangladesh Bureau of Statistics, Ministry of Planning. 2015. Population and Housing Census 2011 (Zila Report: Narayanganj). Dhaka

Type of CPR	Number
Mosque	3
Bangladesh Inland Water Transport Authority (BIWTA)	1
School	1
College	2
Social welfare council	2
Total	9

Source: Socioeconomic survey December 2022

III. SOCIO-ECONOMIC INFORMATION AND PROFILE

A. Profile of Affected Persons

19. The profile of the affected persons likely to be affected by the project is based on walk-through socio-economic surveys along Zone 1 and transect walks in Zone 3. The survey provides information on the socio-economic conditions of affected households identified during the survey. The vendors and roadside shops may have a temporary impact on their livelihood due to access disruption during construction of the drain; however, no impact on their structures is anticipated. A wide range of data, including social category, type of losses, type of occupation, and sources of income, have been collected for social-economic profiling of the affected person and have been provided below.

1. Demography

20. The survey indicated 223 non-titled households with a total population of 860 persons will be impacted. The average household size for the surveyed population is 3.84. The details are given in Table 6.

Table 6: Affected Households/ persons

Profile	Number
Number of Affected Households	223
Number of Affected Persons	860
Average Affected Household Size	3.84

Source: Socioeconomic survey December 2022

2. Distribution of Affected Persons by Age and Sex

21. Of the 869 affected people, 469 (54.17 %) are male, while 391 (45.83 %) are females. The national sex ratio is 98.04¹⁴ (2022). Children in the age group of 0-9 years account for 13.02 % of the affected population. The age group of 20-39 years accounted for the largest group, accounting for 34.77 % of the affected population. The largest number (61.98 %) was between the age group of 20 to 64. The male-female percentages in the age groups 10-19, 20-39, and 40-54 are almost similar, showing marginal differences. Table 7 provides the age and sex distribution of the affected population.

¹⁴[https://sid.portal.gov.bd/sites/default/files/files/sid.portal.gov.bd/publications/01ad1ffe_cfef_4811_af97_594b6c64d7c3/PHC_Preliminary_Report_\(English\)_August_2022.pdf](https://sid.portal.gov.bd/sites/default/files/files/sid.portal.gov.bd/publications/01ad1ffe_cfef_4811_af97_594b6c64d7c3/PHC_Preliminary_Report_(English)_August_2022.pdf)

Table 7: Distribution of Affected Persons by Age and Sex

Age Group	Male		Female		Total	
	No	%	No	%	No	%
0-9	54	11.51	58	14.83	112	13.02
10-19	102	21.75	83	21.23	185	21.51
20-39	163	34.75	136	34.78	299	34.77
40-54	90	19.19	83	21.23	173	20.12
55-64	42	8.96	19	4.86	61	7.09
64-100	18	3.84	12	3.07	30	3.49
Total	469	100	391	100	860	100

Source: Socioeconomic survey December 2022

3. Distribution of Affected Persons by Religion

22. The majority of the affected population, accounting for 201 (90.13 %), are Muslims, and the remaining 22 (9.87 %) are Hindus. Table 8 provides the population by religion.

Table 8: Distribution of Population by Religion (Zone 1 in Phase 1)

Religion	No. of Households	Percentage
Muslims	201	90.13
Hindus	22	9.87
Total	223	100

Source: Socioeconomic survey December 2022

4. Education Level of Affected Heads of Households

23. Based on the census survey, 68 (8.82%) persons were illiterate, while 334 (43.32%) persons completed primary education. Of the affected persons, only 20 (2.59%) were graduates, of which there were only four female graduates. Table 9 provides the education status of the affected persons.

Table 9: Level of Education of Affected Persons

Education	Male		Female		Total	
	Nos.	%	Nos.	%	Nos.	%
Primary level (Class 1-5)	192	40.94	142	36.32	334	38.84
Junior level (Class 6-8)	74	15.78	71	18.16	145	16.86
Secondary level (Class 9-10)	42	9.0	40	10.23	82	9.53
Secondary School Certificate/SSC (10 th Grade) or equivalent	31	6.61	34	8.70	65	7.56
Higher Secondary School Certificate/HSC (12 th Grade) or equivalent	35	7.46	11	2.81	46	5.35
Graduate or equivalent	16	3.41	4	1.02	20	2.33
Master or equivalent	9	1.92	2	0.51	11	1.28
Illiterate	31	6.61	36	9.21	68	7.91
Others , madrasas	39	8.32	51	13.04	90	10.47
Total	469	100	391	100	860	100

Source: Socioeconomic survey December 2022

5. Distribution of Affected Businesses by Type of Asset

24. The type of asset which is mainly used for carrying out business is display tables. These are tables/benches on which goods /items to be sold are displayed. This accounts for 73.09 % of all the total assets, followed by pushcarts, which account for 21.08 %. All the businesses with display tables, pushcarts, baskets, and structures with tin roofs on poles can be easily moved to a nearby location where the affected persons can continue their business. Table 10 provides the distribution of assets owned to carry out business.

Table 10: Type of Asset

Type of Asset	Nos.	Percentage
Basket	10	4.48
Display Tables	163	73.09
Kutchha structures	2	0.90
Pushcarts	47	21.08
Tin roof with bamboo pole support	1	0.44
Total	223	100

Source: Socioeconomic survey December 2022

6. Nature of Business (Occupation)

25. The survey revealed that 22.87 % of the affected businesses are involved in selling clothes, 10.76 % are running tea stalls, 9.87% are involved in selling food items, while the remaining are involved in different businesses like selling cosmetics, jewelry, electronic items, mobile accessories, crockery, leather items, etc. Table 11 details all the types of business carried out by the affected population.

Table 11: Nature of Business (Occupation)

Type of Business	Number	Percentage	Type of asset
Bakery	3	1.35	2 Pushcart + 1 Display Tables
Bus ticket counter	1	0.45	Display Table
Bicycle repair shop	1	0.45	Pushcart
Clock business	4	1.79	4 Display Tables
Clothes business	51	22.87	30 Display Tables + 21 pushcarts
Selling cosmetics	3	1.35	3 Display Tables
Selling Electronics	1	0.45	1 Pushcart
Fish items	8	3.59	8 baskets
Food items	22	9.87	17 Display Tables + 5 Pushcarts
Fruits	12	5.38	9 Display Tables + 1 pushcarts + 2 baskets
Grocery	3	1.35	3 Display tables
Shoe shop	2	0.90	9 Display Tables + 9 pushcarts
Tea stall	24	10.76	13 Display Tables + 9 Pushcarts + 2 kutchha structures
Jewelry	3	1.35	3 Display tables
Leather	11	4.93	11 Display table
Light shop	2	0.90	2 Display tables
Tailor	13	5.83	13 Display tables
Vegetables	7	3.14	2 Display Table + 4 Pushcart + 1 tin roof on poles
Others	52	23.32	These include newspaper shops, juice shops, crockery, mobile accessories, etc.
TOTAL	223	100	

Source: Socioeconomic survey December 2022

7. Daily Net Income

26. The daily net income reported ranges from BDT 200 to 1500, while most affected persons (90.14%) earn between BDT 500 and 800. Table 12 shows the approximate daily net income reported by the respondents. The average daily net income is 640 BDT.

Table 12: Daily Net Income

Daily Net Income	Number	Percentage
BDT 200	2	0.90
BDT 300	2	0.90
BDT 350	1	0.45
BDT 400	2	0.90
BDT 500	50	22.42
BDT 600	74	33.18
BDT 650	1	0.45
BDT 700	49	21.97
BDT 800	27	12.12
BDT 900	9	4.04
BDT 1000	5	2.24
BDT 1500	1	0.45

Source: Socioeconomic survey December 2022

8. Employees

27. None of the surveyed businesses have hired any employees.

9. Vulnerability

28. As per the entitlement matrix, the following population groups are considered vulnerable and thus need special consideration. They include (i) woman-headed households, (ii) households having a person with disability, (iii) households belonging to tribes, minor races and ethnic sects, (iv) elderly-headed households, (v) children including orphans, child workers, (vi) below poverty line households, (vii) *Shudra/Rabidas/Harijan* castes, (viii) landless households and (ix) those without legal title. Based on the survey, all 223 affected households belong to the non-titled category and are hence considered vulnerable.

10. Common Property Resources

29. During the construction stage, nine CPRs will temporarily lose access. The contractor will ensure suitable and safe access, especially in the case of schools and colleges, by providing wooden planks, metal sheets/ ramps with handrails to all the CPRs during construction and reconstructing them to their original conditions after the civil works are completed. Table 13 provides the details of CPRs losing access.

Table 13: Access Loss to Common Property Resources

Type of CPR	Number
Mosque	3
Bangladesh Inland Water Transport Authority (BIWTA)	1
School	1
College	2
Social welfare council	2
Total	9

Source: Socioeconomic survey December 2022

IV. CONSULTATION, PARTICIPATION AND DISCLOSURE

A. Consultation and Participation Process

30. The resettlement plan was prepared in consultation with the affected persons and key stakeholders. The objective of the consultation meetings was to inform and get feedback from the affected population and the community/ residents of NCC regarding the proposed interventions. The key stakeholders consulted during resettlement plan preparation include (i) affected persons, including vulnerable households, (ii) program beneficiaries, (iii) elected representatives, (iv) ward-level committees, and (v) local government and relevant government agencies representatives.

31. The participants were already aware of the project and expressed their willingness to provide support during the execution of the work. During the meeting, the stakeholders were briefed about the technical details of the project and implementation schedule, project benefits and adverse impacts envisaged during construction, environmental and social safeguards, gender inclusion, community participation aspects built into the project, etc. Issues like the extent of the project and development components, benefits of the project, traffic disruptions, and impacts on livelihood were discussed in detail with the stakeholders. There was no opposition to the proposed projects as the work would benefit the local population.

32. During the project preparation, 27 focus group discussions (FGD) were carried out in November 2022 and November 2023 across Narayanganj, covering 373 participants (343 males and 30 females). The summary of the FGDs conducted are provided in Table 14. The summary outcomes of consultations are provided in Table 15, and the minutes of the meetings, photographs, and attendance sheets are attached as **Appendix 2**.

Table 14: Summary of Stakeholder Consultations

Sl. No.	Date and Venue of Consultation	Public Consultation	Number of Participants		
			Male	Female	Total
1.	1 November 2022 Councillor office Tara Market	FGD	09	08	17
2.	1 November 2022 B -10, Chairman bari, Chittagong road	FGD	16	00	16
3.	1 November 2022 Omarpur Siddirganj, Narayanganj	FGD	13	00	13
4.	1 November 2022 Nagarkhanpur, Sadar, Narayanganj	FGD	14	02	16
5.	2 November 2022 42 Shasuja road Shimul city plaza Bhaban-3	FGD	12	00	12
6.	2 November 2022 Adamjee Siddirganj, Narayanganj	FGD	17	00	17
7.	2 November 2022 Kadamtoli Councilor office	FGD	11	00	11
8.	2 November 2022 Dhonokunda councilor office	FGD	10	00	10
9.	2 November 2022 217/1 Godnail Road Arambad	FGD	12	05	17
10.	3 November 2022	FGD	14	00	14

Sl. No.	Date and Venue of Consultation	Public Consultation	Number of Participants		
			Male	Female	Total
	T/181 Monoyara khatun Comition Bhabon 1 st Floor				
11.	3 November 2022 Nayaari, Mokterinagar Bottalo	FGD	13	00	13
12.	3 November 2022 Beside Khanpur Etimkhana Road Narayangonj	FGD	10	00	10
13.	3 November 2022 Masdair Councilor office Narayangonj	FGD	10	00	10
14.	3 November 2022 120/3 Ali Ahmmod chunka road Narayangonj	FGD	12	00	12
15.	3 November 2022 Besides the Model Thana - Front side	FGD	9	02	11
16.	3 November 2022 94/1 Mubarak Sha road	FGD	13	01	14
17.	3 November 2022 524, Wilson Road, Bandar, Narayangonj	FGD	12	00	12
18.	3 November 2022 P.M. Road Madangonj Bandar Narayangonj	FGD	14	00	14
19.	3 November 2022 Sonakanda, Bandar, Narayangonj	FGD	16	00	16
20.	4 November 2022 56 Nalua Road, Narayangonj	FGD	08	01	09
21.	4 November 2022 Kadamrosul Purbopara Lothip Hazir more Councilor office	FGD	12	01	13
22.	4 November 2022 Razim Uddin market, Bokterkandi, Narayangonj	FGD	08	00	08
23.	4 November 2022 Dakkhinkhola Urban Health Center ground floor	FGD	09	00	09
24.	4 November 2022 Dhakeshore Bagprara, Bandar, Narayangonj	FGD	11	01	12
25.	4 November 2022 Kuripara, Bandar, Narayangonj	FGD	13	00	13
26.	29 November 2023 Boppy Chattar	FGD /Stakeholder consultation	28	07	35
27.	30 November 2023 Councillor office	FGD /Stakeholder consultation	17	02	19
Total:			343 (91.96%)	30 (08.04%)	373 (100%)

Table 15: Summary Outcome of Consultations

Discussion Points	Outcomes of Consultations
<ul style="list-style-type: none"> • Project related information was first disseminated to the participants. • They were briefed about the project and ADB's safeguards policy and likely proposed interventions (i.e., development of drainage system). • Options for compensation and rehabilitation were discussed. • All types of developmental activities planned for NCC were explained to the participants in detail to get feedback from the participants and also to get an idea of the status of existing infrastructural facilities. • The existing facilities and conditions of drainage systems, water supply, public amenities, etc. had also been discussed with the participants. • Present livelihood status of the local peoples and shop owners. 	<p>During the discussion, the participants expressed their enthusiasm and interest in the project. They expressed their interest in becoming a part of the project. They intimated their willingness to overcome any social boundary to enhance their living standards.</p> <p>Awareness about the Project: Most participants were already aware of the NCC's plans for a new drainage network. They have received the information from various sources, including NCC officials, public representatives, etc. The participants expressed their happiness after being briefed about the project and proposed drainage component. The design was discussed in detail with the participants including APs.</p> <p>Key opinions/suggestions regarding drainage component: Most of the participants expressed their opinion that the drainage networks in their area are not fully functional due to the drains being narrow, inadequate, and not covered. The participants also stated that the uncovered drains are safety issues and that NCC should design drains to ensure the general population's and residents' safety. The participants expressed concern about the frequent waterlogging in the area caused by the poor drainage system. They urged NCC to plan better to prevent waterlogging. They cited various factors that contribute to the waterlogging of their drains, such as (i) dumping of construction materials and garbage in the drains, (ii) lack of regular cleaning, (iii) inappropriate height of the drains, and (iv) insufficient drains with no space for rainwater. The participants also remarked that some drains do not operate properly during the rainy season, as they are blocked by trash or other items. They urged that regular cleaning of the drains is essential. They also said their houses would get inundated whenever it rained, as the drains were clogged and useless. Most respondents stated that their earnings had been reduced because of the frequent flooding in the drainage systems in their locations and that they faced various health and financial challenges due to poor drainage conditions.</p> <p>Willingness to contribute/cooperate: The participants were very receptive to the project. The participants supported NCC's plan regarding the waterlogged and inadequate drains and said the drainage project would improve the town's environmental living conditions and public health. In addition, the project will lead towards (i) reduction of household healthcare costs due to flooding and water logging problems, (ii) reduction in person-days lost due to water logging and flooding, and (iii) ensuring livelihoods are not disrupted due to flooding. The participants thanked the government and NCC for making relevant plans to ensure fully functional and adequate drains in every ward. The affected persons understood that this project would be beneficial for them. The participants understood the implications and accepted the impacts as necessary for their development and improvement of the town's environmental living conditions. The shopkeepers expressed difficulties getting customers as the shops are not facing the road. The shop owners requested to design and re-construct the shops such that they face the road and would attract customers. They assured that they would cooperate fully with the authorities whenever the project is implemented.</p> <p>Compensation and rehabilitation: Options for compensation and rehabilitation were discussed in all meetings. Most affected persons indicated their desire to continue their business during construction. The consultations also highlighted the proposed developmental</p>

Discussion Points	Outcomes of Consultations
	<p>interventions, perceived impacts and mitigation measures and public participation during implementation. The participants were made aware of the potential benefits of the project and the temporary inconvenience that they may face due to the project. The community raised concerns related to barrier-free work for senior citizens, disable persons and children during construction, quick removal and proper disposal of excavated materials during project work. The residents and the shop owners emphasized prior notice by the NCC before the commencement of project work.</p> <p>Other general Outcomes are:</p> <ol style="list-style-type: none"> 1. A safe drinking water supply is not ensured in some wards including ward 14 and 18. Some local people have to buy bottled water. 2. Proper cleanness is needed during peak seasons/days. 3. The work should be completed within the shortest possible time as people face many problems due to the water logging during the rainy season. 4. The participants requested to start construction before the rainy season.

33. Further consultations with various stakeholders will be carried out throughout the project cycle. The PMU will conduct the consultations with the support of the MDSC. Consultation is a continuous process and will be conducted at several levels during resettlement plan implementation that includes (i) heads of households/members likely to be impacted, (ii) ward-level members, and (iii) community-based organizations (CBO and (iv) separate consultations with women . The consultation will involve (i) dissemination of information on the resettlement plan, including entitlements; this will involve explaining the entitlement matrix and resettlement process to the affected persons and soliciting their support and cooperation; (ii) dissemination of information on the temporary relocation site during construction; (iii) dissemination of information on likely date of shifting, etc.

34. Particular attention will be paid to the needs of the vulnerable groups. The PMU will ensure that any views of the affected persons, particularly vulnerable people, related to the shifting process are looked into and addressed. The PMU will ensure that groups and individuals consulted are informed about the outcome of the decision-making process and confirm how their views were incorporated. Women's participation will be ensured by involving them in public consultation at various stages of project preparation. The venue and the time of meetings will be convenient for women.

B. Information Disclosure

35. This draft and the updated resettlement plan will be duly uploaded to ADB and project websites. Before implementing the project, the draft resettlement plan will be updated based on the final design, and a 100% socio-economic survey of the affected households will be conducted. The draft and final resettlement plan will be duly disclosed to project affected persons and will be available at (i) the NCC office and (ii) local-level ward offices. During the project implementation, construction schedules will be informed to all residents (including affected persons) through signboards before the commencement of pipe laying. The signboards will be in the local language and will include, at a minimum, (i) the section to be affected, (ii) start and end dates, (iii) information on traffic rerouting, if any, and (iv) contact information for questions/grievances.

36. A resettlement information leaflet in the form of a public information disclosure brochure (PID), both in English and Bangla, containing information on compensation, entitlement, and resettlement management adopted for the project, will be developed and distributed among the key stakeholders. The PID will include the following information: (i) a brief background of the project (ii) resettlement impacts; (iii) the entitlements due to the affected persons; (v) timing of payments; (vi) the schedule of displacement; (vii) grievance redress mechanism; and (viii) contact persons at NCC. The template for the PID is given in **Appendix 6**. Information dissemination and consultation will continue throughout the project cycle.

C. Consultation and Participation Plan

37. A consultation and participation plan will be prepared for the project. A program of continuous consultation is proposed. The primary purpose of the consultation and participation plan is to disseminate information and to open up the lines of communication between the NCC and all stakeholders to facilitate the implementation of the project and the early resolution of any conflict issues that may arise. The consultation and participation plan will include the communication processes and activities that will take place throughout the project. Community mobilisers at MDSC will be trained and responsible for consultations throughout the project period.

V. GRIEVANCE REDRESS MECHANISM

38. A project specific GRM will be established to receive, evaluate, and facilitate the resolution of affected persons' concerns, complaints, and grievances about social and environmental performance at the project level. The GRM will aim to provide a time-bound and transparent mechanism to voice and resolve social and environmental concerns associated with the Project.

39. A common GRM will be in place for social, environmental, or any other grievances related to the Project. The GRM will provide an accessible and trusted platform for receiving and facilitating the resolution of affected persons' grievances related to the investment program. The multi-tier GRM for the Project is outlined below, with each tier having time-bound schedules and responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required.

40. The Project area-wide public awareness campaigns will ensure that knowledge of the grievance redress procedures is generated. The PMU will conduct awareness campaigns to ensure that all affected persons and vulnerable households are made aware of grievance redress procedures and entitlements. Contractors will provide pamphlets to communities before starting work, and billboards will be installed during construction. The pamphlets and billboards will include relevant environmental and social safeguards, GRM information, and contact details of key personnel from PMU, MDSC, and contractors.

41. Affected persons will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes to be installed by PMU. Grievances can be sent by post, e-mail, and by writing in the complaints register in the PMU office. The project will also have an option of registering complaints/grievances through NCC website. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken. The PMU social and environmental officers will be responsible for timely grievance redress on environmental and social safeguards issues and for registration of grievances, related disclosure, and communication with the aggrieved party. A copy of a proposed outline of a grievance registration form is given in Appendix 3. All the documents made available to the public will include information on the contact number, address, and contact person for registering grievances and will be disseminated throughout the project area by the PMU.

A. Existing Grievance Mechanism

42. The current methods of registering complaints include complaint registration at the Office of the Executive Engineer at the Godnail water treatment plant or the office of the concerned elected representatives (ward councilors and the mayor). The complaints are filed through e-mails, phone calls, WhatsApp messages, etc. The complaint-receiving person sends these grievances to the NCC's concerned officer/department for resolution. More significant issues are resolved in consultation with the mayor of NCC. The existing grievance redress process is currently not formalized.

B. Proposed Grievance Redress Mechanism under Narayanganj Green and Resilient Urban Development Project

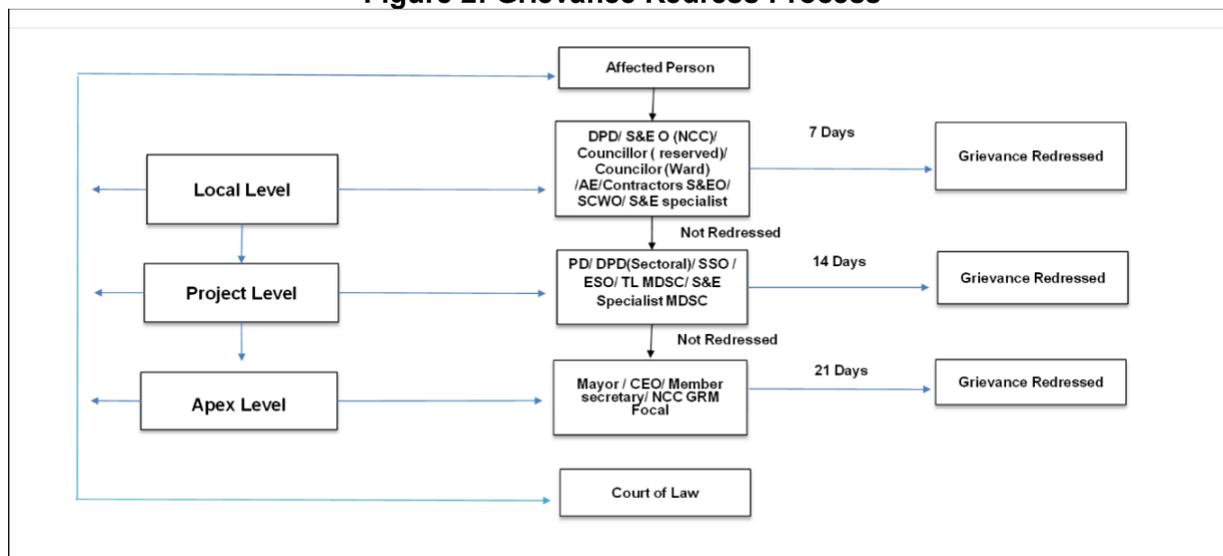
43. The existing NCC grievance redress processes will be integrated into the proposed project-specific grievance redress mechanism established for the Project. The NCC will establish the grievance redress committees (GRC) at the local, Project, and apex levels to provide a

mechanism to mediate conflict and disputes concerning compensation payments and cut down on lengthy litigation. The contact numbers and names of the concerned staff and contractors will be posted at all construction sites in visible locations. The proposed grievance redress mechanism for the Project is given below.

- (i) **Local level (first level):** The on-site contractor's safeguards (social and environment) Officer/ Assistant Engineer of the PMU/ social and environment officer, NCC, will receive and record the complaint at the projectproject site. Alternatively, the complaint can be registered by phone call, e-mail, or on the NC website, and this will be forwarded to the on-site personnel for first-level resolution. The complaint will be reviewed by the local level GRC comprising of (i) Deputy Project Director, NCC, who will be the convener; other members include social and environment officer, NCC; (iii) Councilor- reserved seat; (iv) Councilor- concerned ward; (v) GRM Focal (Chief Social Welfare Officer); (vi) Assistant Engineer NCC (designated as member secretary); and (iv) Resettlement/ Environment Specialist of the MDSC. The contractor's site engineer and EHS (Environment Health and Safety) cum social supervisor will jointly support in meetings, consultations, and site-level grievance resolution. The effort will be made to resolve issues on-site, in consultation with each other, and within seven days of receipt of a complaint/grievance.
- (ii) **Project level (second level):** All grievances that cannot be redressed within seven days at the local level will be brought to the notice of the Project level GRC, comprising of the Project Director who will be the convener; other members include the Deputy Project Director (sectoral); Social Safeguards Officer (PMU); Environment Safeguards Officer (PMU); Team Leader, MDSC (designated as member secretary) and Social and Environment Specialist, MDSC. The Project level GRC will resolve the grievance within 14 days (about 2 weeks) of receipt of a complaint/ grievance, and
- (iii) **Apex level (third level):** If the grievance is not resolved at the Project level, the grievance will be referred to the Apex level, headed by the Honorable Mayor. The chief executive officer will support the grievance process. Other members include the Project Director, who will be the member secretary and NCC GRM focal officer. The grievance at this level will be resolved within 21 days (about 3 weeks) of receipt.

44. A representative of affected persons from each settlement will be a special invitee to the GRC meetings whenever required. If any grievance requires immediate and urgent attention, the Assistant Engineer/ Contractors safeguard personnel and social and environments officers and experts of PMU and MDSC will ensure the grievance is jointly and quickly responded to. Despite the Project GRM, an aggrieved person shall have access to the country's legal system at any stage. This can run parallel to accessing the GRM and is not dependent on the negative outcome of the GRM. The grievance redress process is explained in Figure 2.

Figure 2: Grievance Redress Process



AE= Assistant Engineer; CEO= Chief Executive Officer; CSWO= Chief Social Welfare Officer; DPD= Deputy Project Director; MDSC= Management Design Supervision Consultant; Project Director = PD; S&EO= Social and Environment Officer.

45. **ADB's Accountability Mechanism.** The accountability mechanism provides an independent forum and process whereby people adversely affected by ADB-assisted projects can voice and seek a resolution to their problems and report alleged violations of ADB's operational policies and procedures. If the established GRM cannot resolve the issue, the affected person can use the ADB Accountability Mechanism by directly contacting (in writing) the Complaint Receiving Officer. Before submitting a complaint to the Accountability Mechanism, it is recommended that affected people make a good-faith effort to resolve their problems by working with the concerned ADB operations department (in this case, ADB Bangladesh Resident Mission). Only after doing that, and if they are still dissatisfied, should they approach the Accountability Mechanism.

46. **Documentation.** PMU will be responsible for the timely registration of grievances, related disclosure, and communication with the aggrieved party. PMU will also ensure that all the details from submission to resolution are well recorded and documented.

47. **Record-keeping.** The PMU will keep records of grievances received, including contact details of the complainant, the date the complaint was received, the nature of the grievance, agreed corrective actions, the date these were affected, and the final outcome. The number of grievances recorded and resolved, and the outcomes will be available in the PMU office and reported in monitoring reports submitted to ADB on a semi-annual basis. All resolutions shall be communicated to the aggrieved party/complainant(s).

48. **Periodic review and documentation of lessons learned.** The PMU will periodically review the functioning of the GRM and record information on the effectiveness of the mechanism, especially on the program's ability to prevent and address grievances.

49. **Costs.** All costs related to resolving grievances (meetings, consultations, communication, and reporting/ information dissemination, as well as costs incurred by affected persons to attend GRC meetings, if any) will be borne by Project.

VI. LEGAL FRAMEWORK

50. The legal framework for the project is based on applicable legal and policy frameworks of the Government of Bangladesh (GoB), namely the Acquisition and Requisition of Immovable Property Act 2017 and ADB's Safeguards Policy Statement (SPS), 2009. The GoB does not have any specific policy for addressing involuntary resettlement nor do they have any street vendors act or any other policy applicable to roadside businesses. .

A. Government of Bangladesh Laws and Policies

51. The principal legal instrument for governing land acquisition in Bangladesh is the Acquisition and Requisition of Immovable Property (ARIPA) Act 2017, which requires that compensation be paid for (i) land and assets permanently acquired (including land with 200 percent premium, structures (houses and business, trees and standing crops with 100 percent premium); (ii) any other impact caused by such acquisition. The Act provides certain safeguards for the owners and has provision for payment of "fair value" for the property acquired.

52. Under the Act, the government has an obligation to provide compensation only for the land/assets acquired. Further, The Act does not deal with social and economic impacts due to land acquisition. For instance, the Act does not cover project-displaced persons without titles, such as informal settlers (squatters), occupiers, and informal tenants and leaseholders (without registration documents). Further, the Act has no provision for resettlement of affected households and business or any assistance for restoration of livelihoods of the displaced persons.

B. ADB's Safeguard Policy Statement, 2009

53. The ADB's Safeguards Policy Statement (SPS), 2009 recognizes and addresses involuntary resettlement impacts and requires the preparation of a resettlement plan in every instance where involuntary resettlement occurs. The ADB policy requirements are:

- (i) Avoid or minimize impacts where possible;
- (ii) Consultation with the displaced persons in project planning and implementation;
- (iii) Payments of compensation for acquired assets at the replacement cost;
- (iv) Ensure that no one is worse off as a result of resettlement and would maintain at least their original standard of living;
- (v) Resettlement assistance to displaced persons, including non-titled persons; and
- (vi) Special attention to vulnerable people/groups.

54. For any ADB operation requiring involuntary resettlement, resettlement planning is an integral part of project design, to be dealt with from the earliest stages of the project cycle. The main policy principles of the SPS, 2009 are:

- (i) Screen the project early on to identify past, present, and future involuntary resettlement impacts and risks. Determine the scope of resettlement planning through a survey and/or census of displaced persons, including a gender analysis, specifically related to resettlement impacts and risks;
- (ii) Carry out meaningful consultations with displaced persons s, host communities, and concerned NGOs. Inform all displaced persons s of their entitlements and resettlement options. Ensure their participation in planning, implementation, and monitoring and evaluation of resettlement programs. Pay particular attention to the needs of vulnerable groups, especially those below the poverty line, the landless,

the elderly, women and children, and Indigenous Peoples, and landless (those without legal title to land), and ensure their participation in consultations. Establish a grievance redress mechanism to receive and facilitate resolution of the displaced persons' concerns. Support the social and cultural institutions of displaced persons and their host population. Where involuntary resettlement impacts and risks are highly complex and sensitive, compensation and resettlement decisions should be preceded by a social preparation phase;

- (iii) Improve, or at least restore, the livelihoods of all displaced persons through: (a) land-based resettlement strategies when affected livelihoods are land-based where possible or cash compensation at replacement value for land when the loss of land does not undermine livelihoods; (b) prompt replacement of assets with access to assets of equal or higher value; (c) prompt compensation at full replacement cost for assets that cannot be restored; and (d) additional revenues and services through benefit sharing schemes where possible;
- (iv) Provide physically and economically displaced persons with needed assistance, including: (a) if there is relocation, secured tenure to relocation land, better housing at resettlement sites with comparable access to employment and production opportunities, integration of resettled persons economically and socially into their host communities and extension of project benefits to host communities; (b) transitional support and development assistance, such as land development, credit facilities, training, or employment opportunities; and (c) civic infrastructure and community services, as required;
- (v) Improve the standards of living of the displaced poor and other vulnerable groups, including women, to at least national minimum standards. In rural areas provide them with legal and affordable access to land and resources and in urban areas provide them with appropriate income sources and legal and affordable access to adequate housing;
- (vi) Develop procedures in a transparent, consistent, and equitable manner if land acquisition is through negotiated settlement to ensure that those people who enter into negotiated settlements will maintain the same or better income and livelihood status;
- (vii) Ensure that displaced persons without titles to land or any recognizable legal rights to land are eligible for resettlement assistance and compensation for loss of non-land assets;
- (viii) Prepare a resettlement plan elaborating on displaced persons' entitlements, the income and livelihood restoration strategy, institutional arrangements, monitoring and reporting framework, budget, and time-bound implementation schedule;
- (ix) Disclose a draft resettlement plan, including documentation of the consultation process in a timely manner, before project appraisal, in an accessible place and a form and language(s) understandable to displaced persons and other stakeholders. Disclose the final resettlement plan and its updates to displaced persons and other stakeholders;
- (x) Conceive and execute involuntary resettlement as part of a development project or program. Include the full costs of resettlement in the presentation of project's costs and benefits. For a project with significant involuntary resettlement impacts, consider implementing the involuntary resettlement component of the project as a stand-alone operation;
- (xi) Pay compensation and provide other resettlement entitlements before physical or economic displacement. Implement the resettlement plan under close supervision throughout project implementation; and

- (xii) Monitor and assess resettlement outcomes, their impacts on the standards of living of displaced persons, and whether the objectives of the resettlement plan have been achieved by taking into account the baseline conditions and the results of resettlement monitoring. Disclose monitoring reports.

55. A comparison of the key provisions of Acquisition and Requisition of Immovable Property (ARIPA) Act 2017 and ADB's SPS, 2009 and gap filling measures is presented in **Appendix 4**. The project will follow the involuntary resettlement policy principles and the entitlement matrix to ensure that the gaps between the ADB's SPS requirements and the Government of Bangladesh's laws are complied with. Bangladesh does not have any policy to cover impacts to non-titled businesses occupying government-owned rights of way. This is a gap against ADB policy which provides for compensation at replacement cost to all affected persons, irrespective of their legal status.

VII. ENTITLEMENTS, ASSISTANCE AND BENEFITS

A. Type of Losses and Affected Person Category

56. The anticipated losses due to the proposed project include temporary income loss to businesses/ mobile vendors along the road margin and impact to structures such as ramps due to excavation of trench for laying of drainage lines and associated civil works.

57. In accordance with the involuntary resettlement principles adopted for this project, the affected persons falling in any of the following two categories will be eligible for compensation and resettlement assistance: (i) those who have formal legal rights to land lost in its entirety or in part; and (ii) those who lost the land they occupy in its entirety or in part and have neither formal legal rights nor recognized or recognizable claims to such land.

58. Inventory of loss surveys were conducted in December 2022 and August 2023 based on the preliminary designs. Through these surveys, the project has identified shops/ vendors that will likely face temporary disruption and will make necessary provisions during civil works to continue access without disrupting their activity. Wherever avoidance and mitigation measures are not possible, the PMU will provide compensation and assistance to the affected persons in line with the agreed provisions in the entitlement matrix for temporary impacts and impacts during civil works.

B. Entitlements

59. The entitlement matrix summarizes the types of possible losses and corresponding entitlements in accordance with ADB and government policies for temporary income loss during civil works. No relocation impact is anticipated in this project. The proposed entitlement matrix for the project is given in Table 16.

Table 16: Entitlement Matrix

Sl. No.	Type of Loss	Application	Entitled Person	Compensation Entitlements	Remarks
A. Loss of Income					
A-1	Loss of Income	Temporary business losses along the RoW/ proposed land for the project	Shop owners and their employees	<p>30 days advance notice regarding construction activities, including duration and type of disruption.</p> <p>(i) Cash compensation equivalent to net income from the affected business for the period of disruption on producing relevant income or income tax return documents; in the absence of proper income documents, the income will be calculated based on information provided during the socio-economic survey.</p> <p>(ii) The employees will receive compensation equivalent to their net income for the duration of disruption based on the payment/salary/wage receipts. If income documents are unavailable, the person will receive compensation calculated as per the minimum wage rate.¹⁵</p> <p>(iii) Shifting allowance to affected business owners to temporarily shift for continued economic activity (BDT 3000 as a one-time assistance)</p>	Contractor to ensure to take adequate measures consistent with the environmental management plan (EMP) /initial environmental examination (IEE) to avoid the temporary disruption of livelihood impacts. ¹⁶ However, if the impacts are unavoidable, the project will compensate as per this entitlement matrix.
B. Vulnerability Assistance					
B-1	Impact on vulnerable persons ¹⁷	All types of Impacts	Vulnerable Households (one member per household)	<p>(i) Provide preferential employment in the project construction for all vulnerable.</p> <p>(ii) One-time cash compensation of BDT 10,000 to the affected vulnerable person</p>	<ul style="list-style-type: none"> Vulnerable households to be identified during DMS as part of the resettlement plan update.

¹⁵ Bangladesh government does not have any directive on minimum wage rate except for readymade garments employees. Minimum wage rate for them is BDT 8000 per month. This Resettlement Plan considers the minimum daily wage rate for the affected employees at current market rate for wage labour, BDT 400.

¹⁶ This includes (i) providing safe spaces for access over the trenches (ii) access ramps with handrails to maintain the accessibility of the residential, commercial and institutional structures as well common property resources; (iii) increased workforces to finish work quickly in areas with impacts on access (iv) phased construction schedule and working on one segment or one side of the road at a time; and (v) work to be carried out during non-business hours (generally after 11 pm and before 4 am and on market holidays) to the extent possible. These measures should be reflected in the contractors' work plan.

¹⁷ Vulnerable households include (i) woman-headed households, (ii) households having a person with disability, (iii) households belonging to tribes, minor races and ethnic sects, (iv) elderly-headed households, (v) children including orphans, child workers, (vi) below poverty line households, (vii) Shudra/Rabidas/Harijan castes, (viii) landless households and (ix) those without legal title.

Sl. No.	Type of Loss	Application	Entitled Person	Compensation Entitlements	Remarks
					<ul style="list-style-type: none"> Construction contracts will require contractors to employ specific numbers of vulnerable affected persons in their construction workforces.
C. Other Impacts					
C-1	Damages caused during construction	Partial or total damages caused to any type of property or asset during construction.	Titleholder(s) Non-titleholder(s) Tenant(s) Leaseholder(s) Common property resources	(i) Where unanticipated damage occurs to privately owned, community, or government property as a result of construction works, the Contractor will be responsible for restoration to at least their original condition or payment of the replacement cost without depreciation.	<ul style="list-style-type: none"> Compensation for the losses will be the responsibility of the contractor as a part of the contract. PMU will monitor the replacement made by the Contractors. Contractors should take extreme care to avoid damaging properties or assets during construction.
C-2	Common property resources	Loss of access and temporary impacts on common property resources	Community	(i) During construction, safe and secure access will be provided through wooden planks, metal sheets, and ramps with handrails. Replacement or restoration of the affected community structures, including the access to their original condition or better.	<ul style="list-style-type: none"> The contractor will maintain access to common property resources – school, college, mosque, and social welfare council.
C-3	Any unanticipated adverse impacts due to project intervention	Any other loss not identified in the matrix	Any affected person or affected entity	(i) Unanticipated involuntary impacts will be documented and mitigated based on the policies of GoB and ADB SPS, 2009.	<ul style="list-style-type: none"> The PMU resettlement and social safeguard specialist, MDSC, to ascertain the nature and extent of impact and loss MDSC in discussion with PMU, will finalize the entitlements in line with

SI. No.	Type of Loss	Application	Entitled Person	Compensation Entitlements	Remarks
					ADB's SPS,2009, and obtain the concurrence of ADB.

Note: The compensation payments will be free from GoB tax. All figures in BDT will be adjusted for inflation from the date of disclosure of this entitlement matrix until the date of compensation payment.

VIII. RESETTLEMENT BUDGET

A. Loss of Livelihood

60. The project will mitigate temporary disruption to businesses/ mobile vendors during the trench excavation for laying drainage lines and associated civil works by providing temporary access or alternate space for mobile vendors who can relocate to an adjacent place to continue the business. In case both are not possible, cash assistance for loss of income will be calculated for an actual number of days of livelihood disruption, or if income loss cannot be assessed due to the non-availability of the documents, cash assistance will be based on minimum wages for the duration of an actual number of days of livelihood disruption. The project entitlements for temporary loss of livelihood include:

- (i) **Income Loss:** Cash compensation equivalent to net income from the affected business for the period of disruption on producing relevant income or income tax return documents; in the absence of proper income documents, the income will be calculated based on information provided during the socio-economic survey. The estimated average daily income is BDT 2000. The income loss will be calculated based on actual days of work. For budgeting, four days have been considered (two days during shifting to an alternate location and two days during return to the original location).
- (ii) **Shifting Assistance:** This has been considered for all affected persons. A uniform amount of 3000 BDT is proposed as one-time shifting allowance.
- (iii) **Additional Support to Vulnerable:** Vulnerable households who lose income will be (i) provided preferential employment in the project construction, and (ii) One-time cash compensation of BDT 10,000 to the affected vulnerable household.

61. The resettlement cost estimate includes assistance for temporary income loss to shops / mobile vendors along the road/drain margins that may be required to be paid if such impacts cannot be mitigated during civil works by providing temporary access, consultation, grievance redressal, and awareness generation cost. The budget also covers shifting vendors to another location and returning to their original location. The government will provide an adequate budget for all expenses related to the implementation of the resettlement plan. The estimated total resettlement cost for the project is BDT 9.95 million. A detailed budget estimate is given in Table 17.

Table 17: Budget Estimate

SNo	Details	Number	Period	Unit Cost	Total Cost (BDT)
A	Compensation and R&R assistance				
1	Income loss assistance to businesses/ mobile vendors	223	4 days	2000	17,84,000
2	Shifting allowance	223	LS	3000	6,69,000
3	Vulnerable assistance	223	LS	10,000	22,30,000
	Sub-total				46,83,000
B	Implementation arrangements for the Resettlement Plan and Administrative Cost				
4	Public communication, consultation, and awareness	LS			15,00,000
5	Grievance Redressal	LS			5,00,000
6	Surveys for re-verification and updating of RP	LS			10,00,000
	Sub-total				30,00,000
	Total				76,83,000

SNo	Details	Number	Period	Unit Cost	Total Cost (BDT)
C	Contingency @ 10%				7,68,300
	Grand Total				84,51,300
	In Million				8.45

Note

^a Provisional sums for temporary income loss assistance are provided for, in the event that such impacts cannot be avoided during implementation. If avoided/mitigated through the provision of alternate space to continue the business and ensuring they do not suffer even partial loss of income, these amounts need not be spent. The basis for the estimated unit rate (average daily income is estimated at BDT 2000) is as per the information collected during census surveys in December 2022 and August 2023. These estimates are only for budgetary purposes. During implementation, the PMU, with the support of MDSC, will assess the duration of loss of income and quantum of income loss on a case-to-case basis and will provide assistance for loss of income.

All 223 affected households are considered as nontitleholders and vulnerable. These estimates are only for budgetary purposes. During DMS and census surveys, the PMU, with the support of MDSC, will re-verify the affected persons and their vulnerability.

The restoration cost of affected ramps and cement concrete flooring is included in the contractor's scope; hence, no separate budgetary provisions are made in this resettlement plan.

Three structures (kutchra and tin roof with poles) may be affected. The cost of this can be covered by contractor or under contingency provision.

The contractor is liable to restore the damaged structure to its original condition, if not restored, the contractor shall pay the replacement cost without depreciation for any damages to assets/trees/crops in private/public land caused due to civil works.

IX. INSTITUTIONAL ARRANGEMENTS

62. **Project Management Unit.** The NCC is the executing agency for the Project. A dedicated project management unit (PMU) has been established within the NCC. The PMU, headed by a project director (superintendent engineer rank officer), is responsible for overall project management, and is supported by three deputy project directors (executive engineer rank) and a chief social welfare officer.

63. The chief social welfare officer at PMU will be the nodal officer for social safeguards and gender and will be responsible for ensuring compliance with ADB's Safeguards Policy Statement (SPS), 2009, during the project implementation, including the monitoring and reporting. A qualified and experienced individual consultant designated as a social safeguards and gender officer will support the chief social welfare officer, who will be recruited from the open market and with relevant background (educational and professional). The following will be the social safeguards-related responsibilities of PMU:

- (i) Conduct screening of the project components for past, present, and future involuntary resettlement impacts and risks;
- (ii) Provide support to design the Project to avoid or minimize involuntary resettlement impacts;
- (iii) Liaise with district administration to obtain the land documents, ensure land availability and transfer of land, and the issuance of no objection certificates (as and when required) for all the projects;
- (iv) Ensure compliance with all national laws, rules, and regulations regarding land acquisition, land transfer, and issuance of no objection certificates;

- (v) Undertake the review of resettlement plans and DDRs prepared by the management, design, and supervision consultant (MDSC) and confirm compliance with ADB's requirements;
- (vi) Ensure that resettlement plans and DDRs are included in the bidding documents and civil works contracts;
- (vii) Ensure implementation of agreed safeguards documents;
- (viii) Conduct detailed measurement and verification surveys of affected persons, prepare a list of affected persons, and provide all data required to prepare/update resettlement plans and DDRs with support from the individual social safeguards consultant of PMU and safeguards specialist of MDSC;
- (ix) issue advance notices to all the stakeholders, including affected persons, informing them about the tentative schedule of works along with entitlement matrix and compensation packages and cut-off date;
- (x) Ensure availability of budget for resettlement and rehabilitation activities;
- (xi) Provide support to MDSC in preparation of the micro plans and ensure timely distribution of the compensation as per the agreed entitlement matrix;
- (xii) Ensure temporarily displaced persons (shops/vendors) are provided space to continue their business activities during construction and ensure these affected establishments can return to their original location after construction;
- (xiii) Ensure the contractors comply with the agreed resettlement plans and DDRs;
- (xiv) Ensuring adequate awareness campaigns are held throughout the project area, with a focus on vulnerable groups;
- (xv) Ensure timely disclosure of resettlement plans and DDRs at locations and form accessible to all the stakeholders, including the affected persons;
- (xvi) Collect the social safeguard monitoring information, prepare and ensure submission of the semi-annual social safeguard monitoring reports to ADB regularly up to issuance of project completion report;
- (xvii) Take proactive measures to address grievances promptly brought in through the grievance redress mechanism;
- (xviii) Organize/conduct periodic orientation programs to train project staff, consultants, and contractors, social safeguard and gender requirements related to mitigation measures; and
- (xix) Undertake immediate actions to resolve the unexpected adverse impacts identified during the execution of the Project.

64. **Management, design, and supervision consultant.** The Project will hire the services of MDSC to support PMU in the implementation and ensure compliance with the social safeguards' requirements. MDSC will mobilize international and national social safeguards specialists (on an intermittent basis), a community development officer, and three community mobilizers. The detailed social safeguards-related responsibilities of MDSC will include, but are not limited to, the following:

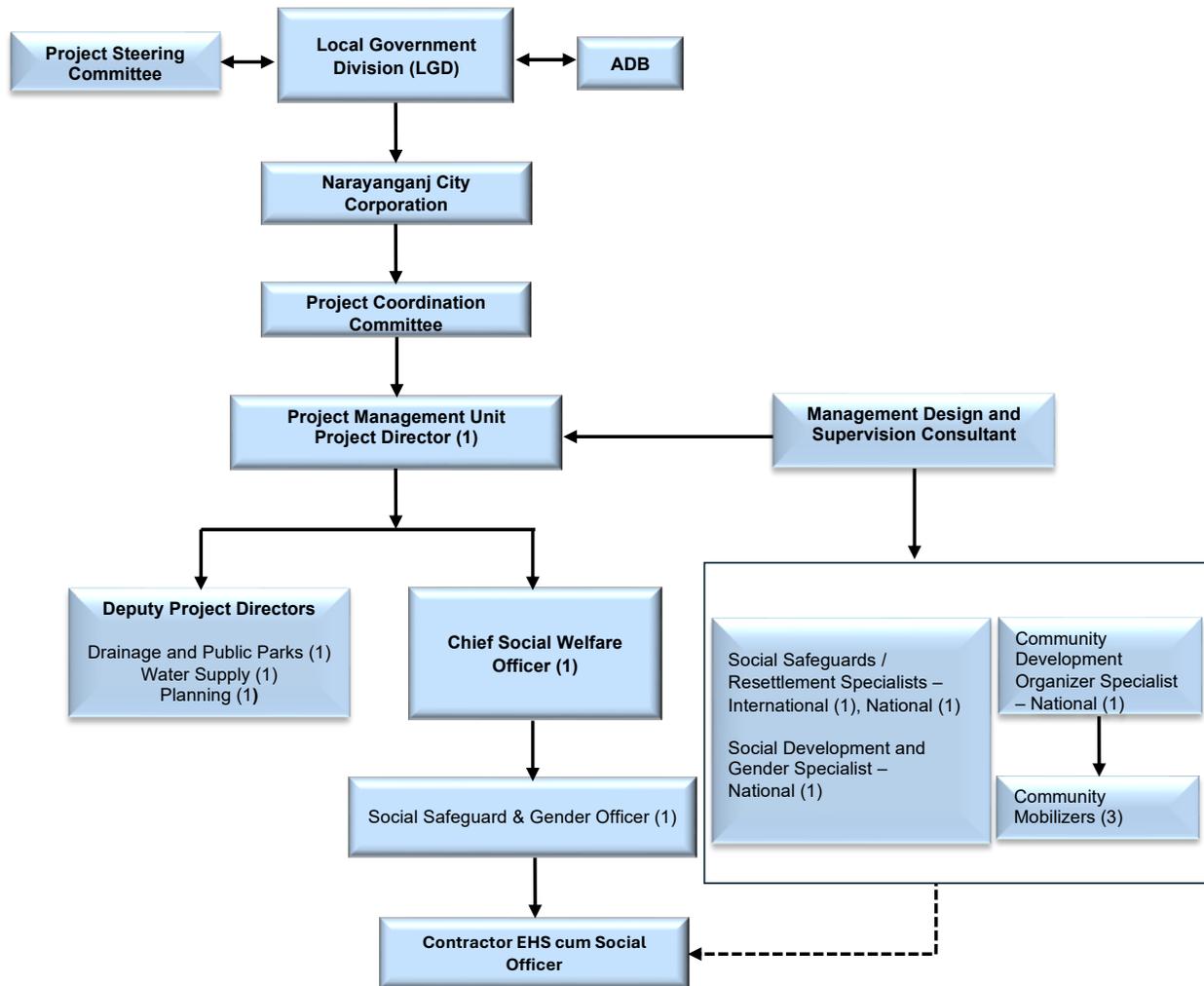
- (i) Ensure that resettlement plans and DDRs are prepared and updated promptly;
- (ii) Provide support to PMU in liaising with district administration to obtain the land documents, issuance of no objection certificates, and transfer of land (as and when required);
- (iii) Develop systems to monitor social safeguards and gender outcomes of the Project, including the functioning of the GRM, and prepare indicators for monitoring safeguards and gender parameters;

- (iv) Support the PMU in ensuring that the social safeguard and activities are carried out in accordance with government policy, agreed plans and in compliance with the SPS 2009;
- (v) Support the PMU in conducting the detailed measurement and verification surveys of affected persons, prepare a list of affected persons, provide all data required to prepare/update resettlement plans and DDRs,
- (vi) Prepare the micro plans and ensure timely distribution of the compensation as per the agreed entitlement matrix;
- (vii) Provide the support to address grievances promptly brought in through the grievance redress mechanism;
- (viii) Ensure that the relevant measures related to social safeguards specified in the resettlement plans and DDRs are incorporated in bidding documents and monitor their compliance on behalf of PMU/PIUs;
- (ix) Ensure monitoring of social safeguards plans and identify and address unanticipated impacts, if any;
- (x) Conduct regular consultations with all the stakeholders, including the affected persons;
- (xi) Support the PMU in ensuring temporarily displaced persons (shops/vendors) are provided space to continue their business activities during construction and ensure these affected establishments return to their original location after construction;
- (xii) Prepare semi-annual social safeguards monitoring reports and submit them to ADB through PMU and
- (xiii) Conduct regular orientation programs to train project staff, consultants, and contractors, as well as social safeguard and gender requirements related to mitigation measures.

65. **Contractor.** The contractor will hire a dedicated EHS cum social supervisor within one month of mobilization who will ensure the following tasks.

- (i) Work in close coordination with the social safeguards staff of the PMU and MDSC to finalize the detailed design, keeping in view the safeguard principles adopted for the Project;
- (ii) Conduct detailed measurement surveys (DMS) jointly with PMU and MDSC at sites/sections ready for implementation to arrive at the final inventory of loss;
- (iii) Make efforts to avoid or mitigate the resettlement impacts through the design considerations in discussion with safeguards staff of PMU and MDSC;
- (iv) Ensure that no civil works are initiated in the stretch where there are affected persons without payment of compensation;
- (v) Assist with grievance redress and ensure recording, reporting, and follow-up for resolution of all grievances received;
- (vi) Understand the regulatory compliance requirements related to labor welfare, environmental and social safeguards, and occupational health and safety;
- (vii) Assist PMU in disclosing relevant information on safeguards (eligibility, entitlements, compensation, cut-off date, processes, timelines, GRM) to all the stakeholders, including affected persons.

Figure 3: Social Safeguards Implementation Arrangements



66. The institutional roles and responsibilities for social safeguard compliance are given in Table 18.

Table 18: Institutional Roles and Responsibilities

Activity	Responsible Agency
Resettlement Plan Preparation and Updating Stage	
Conducting census and socio-economic survey of affected persons	PMU/MDSC
Conducting focused group discussions/meetings/workshops	PMU/MDSC
Conducting discussions/meetings/workshops with affected persons and other stakeholders	PMU/MDSC
Finalizing entitlements	PMU
Valuation Committee	Members on call from different departments
Establish a grievance redressal committee.	PMU
Disclosure of the resettlement plan	PMU
Approval of the resettlement plan	PMU /ADB
Resettlement Plan Implementation Stage	
Implementation of proposed rehabilitation measures	PMU

Activity	Responsible Agency
Consultations with affected persons before temporary shifting	PMU
Ensuring return to the original location for those temporarily shifted	PMU
Grievances redressal	PMU
Preparation for relocation/awareness meeting/ issuing notices	PMU
Internal monitoring	PMU

ADB= Asian Development Bank; MDSC= Management Design and Supervision Consultants;
PMU= project management unit

A. Safeguards Capacity Development

67. The international social safeguards specialist at MDSC will be responsible for conducting periodic capacity building and training workshops on ADB's safeguards requirements for staff of NCC and contractors. During the implementation of the program, the safeguards-related training needs assessment would be conducted by the MDSC to develop the training schedule. The safeguards-related training modules include grievance redress mechanism (GRM) and problem-solving techniques. The capacity building and training workshops will cover the following aspects but will not be limited to:

Table 18: Indicative Training Needs Assessment

S. No	Description	Target group / Venue
1.	Introduction and Sensitization to Social/Involuntary Resettlement <ul style="list-style-type: none"> - ADB Safeguards Policy Statement - Government of Bangladesh's applicable social safeguard policies/Acts - Incorporation of social/resettlement components into the project design and contracts - Grievance redress process - Monitoring, reporting, and corrective action planning. - Details and the need for continued consultations throughout the project cycle 	All staff and consultants involved in the project. Will be done at PMU office-
2.	Resettlement plan implementation (every six months) during implementation. <ul style="list-style-type: none"> - Roles and responsibilities - resettlement plan components and stages in implementation - Construction schedules and timelines Consultations - social preparedness and interaction with host communities - preparation of the micro-plans and disbursement of the compensation. - Grievance redress - Monitoring and corrective action planning - Reporting and disclosure - Timely documentation 	All staff and consultants involved in the projectproject. It will be done at each PMU.
3	- Monitoring of resettlement plan implementation, reporting requirements, GRM	Workshop for Contractors and Supervisory staff
4.	Learnings and best practices sharing <ul style="list-style-type: none"> - Experiences in resettlement plan implementation - Issues and challenges - Best practices followed 	All staff/consultants/Officers. At PMU.

ADB= Asian Development Bank; PMU= project management unit.

X. IMPLEMENTATION SCHEDULE

68. The project will be implemented in line with the ADB’s safeguard requirements and principles laid down in this resettlement plan. The implementation agency will ensure that project activities are synchronized between the resettlement plan implementation activities and the projectproject civil works. The implementation of the resettlement plan will include (i) identification of cut-off date and notification, (ii) verification of losses and extent of impacts, (iii) finalization of entitlements and distribution of identity cards, (iv) consultations with affected persons on their needs and priorities, and (v) resettlement, provision of compensation and assistance to affected persons. The implementation agency will ensure that no physical or economic displacement of affected persons takes place until (i) compensation and assistance as per the entitlement matrix have been paid to each affected person and (iii) support is provided to those whose livelihoods are impacted to shift to another nearby location. However, public consultation and monitoring will be continued on an intermittent basis during the entire duration of the project. A tentative implementation schedule is provided in Table 19.

Table 19: Social Safeguards Implementation Schedule

R&R Activities	2024				2025				2026				2027			
	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4
A. Project preparation phase																
Establishment of PMU																
Census and socioeconomic survey of the projectproject																
Preparation and disclosure of draft resettlement plan																
Establishment of grievance redress mechanism																
Final detailed design of projectprojects																
Updating of displaced person list based on final detailed design																
Projectmission of updated resettlement plan based on final detailed design																
Review and approval of the updated resettlement plan																
Disclosure of the updated resettlement plan																
Information campaign and community consultation																
B. RP implementation																
Resettlement Plan updating (if required) and Approval (PMU and ADB)																
Final list of affected persons and distribution of ID cards																
Issue notice to affected persons																
Payment of all other eligible assistance																
Shifting of Affected Persons																
Relocation of temporarily affected persons to the original location																
C. Monitoring and evaluation																
Monitoring and report preparation																

PMU= project management unit

XI. MONITORING AND REPORTING

69. Monitoring and reporting are critical activities in involuntary resettlement to ameliorate problems the affected persons face and develop solutions immediately. The implementation of the resettlement plan will be closely monitored to provide the PMU with assistance from MDSC. Monitoring will involve (i) administrative monitoring to ensure that implementation is on schedule and problems are dealt with on a timely basis; (ii) socio-economic monitoring during and after any resettlement impact utilizing baseline information established through the socio-economic survey of affected persons undertaken during project sub-preparation; and (iii) overall monitoring to assess affected person status. The PMU shall ensure the implementation of safeguard requirements as provided in the legal agreements and submit semi-annual safeguard monitoring reports on their implementation performance. The key indicators that will be monitored will include (i) actual duration of disruption and whether compensation paid for the same ; (ii) whether land for temporary relocation provided; (iii) whether temporary relocatees allowed to shift back to original location; (iv) whether vulnerability assistance provided and (v) status of vulnerable households post resettlement plan implementation. Table 20 tentatively lists the impact indicators to be studied to evaluate impacts after completing the project.

Table 20: Monitoring Indicators

Monitoring Issues	Monitoring Indicators
Budget and Timeframe	<ul style="list-style-type: none"> • Has all resettlement concerned officer/staff been appointed and mobilized for field and office work on schedule? • Has capacity building and training activities been completed on schedule? • Are resettlement implementation activities being achieved against the agreed implementation plan? • Are funds for resettlement being allocated to resettlement agencies on time? • Have resettlement offices received the scheduled funds? • Was compensation paid for the actual number of days of disruption? • Has the land been made encumbrance free and handed over to the contractor in time for project implementation?
Delivery of DP Entitlements	<ul style="list-style-type: none"> • Have all APs received entitlements according to the numbers and categories of loss set out in the entitlement matrix? • Have affected person(s) facing livelihood loss received compensation as per entitlements? • Have the vulnerable displaced due to the project been compensated as per the entitlement matrix? • Have the non-titleholders displaced due to the project been compensated as per the entitlement matrix? • Have all processes been documented?
Consultations, grievances and Special issues	<ul style="list-style-type: none"> • Have public information brochures containing information about the project, resettlement impacts, entitlements and grievance redress mechanism been prepared and distributed? • Have consultations taken place as scheduled including meetings, groups and community activities? • Were solutions related to CPR access disruptions agreed upon and were the agreed actions followed during construction? • Have any displaced persons used the grievance redress procedures? • What are grievances were raised? • What were the outcomes? • Have conflicts been resolved?

Monitoring Issues	Monitoring Indicators
	<ul style="list-style-type: none"> • Have grievances and resolutions been documented? • Have any cases been taken to court?
Benefit Monitoring	<ul style="list-style-type: none"> • What changes have occurred in patterns of occupation compared to before? • What changes have occurred in income and expenditure patterns compared to the pre-project situation? • Have DPs incomes kept pace with these changes? • What changes have occurred for vulnerable groups?

70. ADB will require the executing agency/implementation agency to:

- (i) establish and maintain procedures to monitor the progress of the implementation of safeguard plans,
- (ii) verify the compliance with safeguard measures and their progress toward intended outcomes,
- (iii) ensure the sufficient resources (human and financial) are made timely available to implement the specific action plan.
- (iv) document and disclose monitoring results and identify necessary corrective and preventive actions in the periodic monitoring reports,
- (v) follow up on these actions to ensure progress toward the desired outcomes, and
- (vi) submit periodic monitoring reports on safeguard measures as agreed with ADB.

71. The MDSC will prepare quarterly progress and semi-annual monitoring reports for submission to ADB through PMU. The monitoring reports will be based on the outcome of consultations and feedback with people, details of surveys undertaken to assess temporary impacts, measures adopted to mitigate temporary impact to businesses and residences, and review of the progress of other implementation activities, including complaints/concerns/issues raised by the affected persons. The monitoring reports will describe the progress of resettlement activities and any compliance issues and corrective actions. These reports will closely follow the involuntary resettlement monitoring indicators agreed upon at resettlement plan approval. Monitoring will include (i) the communication and feedback of people; (ii) measures taken to mitigate temporary impacts and their adequacy and timeliness; (iii) use of grievance procedures; (iv) information dissemination to affected persons on benefits; and (v) implementation timetable. A sample monitoring template is given in Appendix 5.

72. The PMU, with the support of MDSC, will be responsible for certifying encumbrance-free stretches to be handed over to the contractors based on the completion of the disbursement of assistance for temporary income loss. The PMU will submit semi-annual monitoring reports during the civil work phase and until the issuance of the project completion report. The monitoring reports will be disclosed on ADB and NCC websites upon clearance by ADB.

Appendix 1: Profile of Affected Persons^a

S.No	ID Number	Name of Affected Person/ Business Owner Name	Ward	Address Details	Sex	Name of the Road	Geo-coordinates		Nature of Asset	Nature of Business	Net Daily Income/Profit from affected business (BDT)
							Latitude (N)	Longitude (E)			
1	11	MD.RIFAT HOSSAIN	18	SHITOLOKKHA	MALE	SULTAN GIAS UDDIN ROAD	23.60100079N	90.50193256E	PUSHCART	TEA STALL	500
2	12	DULARI BEGUM	18	RISHIPARA BALUK MAT	FEMALE	NISHI PARA ROAD	23.60392622N	90.50091106E	PUSHCART	TEA STALL	500
3	13	MD.MUKTAR HUSEN	17	KADIN NAGUR	MALE	NOTUN NOLUYA ROAD	23.60355782N	90.50071502E	PUSHCART	TEA STALL	600
4	14	MD.ANOWAR HOSSAIN	18	NITAI GONJ MORE	MALE	NOTUN ROAD	23.6066393N	90.50225383E	PUSHCART	TEA STALL	500
5	15	MD.JUWEL HOSSAIN	18	PAIKPARA	MALE	SHA SULTAN ROAD	23.60690037N	90.50075059E	PUSHCART	ELECTRONIC GOODS	500
6	16	MD.NAZIM UDDIN	17	PAIK PARA, SHAH SUJA ROAD	MALE	SHA SULTAN ROAD	23.60696307N	90.50086546E	PUSHCART	TEA STALL	500
7	17	ABDUR RAHIM	17	PAIK PARA, SHAH SUJA ROAD	MALE	SHA SULTAN ROAD	23.60693N	90.50065268E	PUSHCART	TEA STALL	500
8	18	RHITISH CHANDRA	17	PAIK PARA, SHAH SUJA ROAD	MALE	SHA SULTAN ROAD	23.6075804N	90.4981738E	DISPLAY	SHOE SHOP	350
9	19	MD.MIZAN PATOWARI	18	PAIK PARA, SHAH SUJA ROAD	MALE	SULTAN GIAS UDDIN ROAD	23.6041901N	90.49596513E	PUSHCART	FOOD SHOP	400
10	20	SUMON	17	PAIK PARA, SHAH SUJA ROAD	MALE	PAIK PARA SHAH SUJA ROAD	23.3625284N	90.303192E	PUSHCART	TEA STALL	700
11	21	MD.JAHANGIR MOLLA	17	PAIK PARA, SHAH SUJA ROAD	MALE	PAIK PARA SHAH SUJA ROAD	23.6071N	90.5009E	PUSHCART	TEA STALL	800
12	22	ALAMIN	17	PAIK PARA, SHAH SUJA ROAD	MALE	PAIK PARA SHAH SUJA ROAD	23.6068N	90.5038E	PUSHCART	TEA STALL	600
13	23	MD.LIAKOT ALI	17	PAIK PARA, SHAH SUJA ROAD	MALE	PAIK PARA SHAH SUJA ROAD	23.6070N	90.5007E	PUSHCART	BYCYCLE SHOP	500
14	24	OLIM CHONDHONA	17	PAIK PARA, SHAH SUJA ROAD	MALE	PAIK PARA SHAH SUJA ROAD	23.6069N	90.5008E	PUSHCART	SHOE SHOP	600
15	25	ABDUL KADIR	17	PAIK PARA, BESTER PUSKONI	MALE	SAHSUJA ROAD	23.6070N	90.4972E	KUTCHA	TEA STALL	700
16	26	AWLAD HOSSEN MOLLA	17	PAIK PARA, BORU KOBOR STHAN	MALE	SAHSUJA ROAD	23.6053N	90.4955E	KUTCHA	TEA STALL	700

17	27	DELAWAR HOSSSEN	17	PAIK PARA, BORU KOBOR STHAN	MALE	SAHSUJA ROAD	23.6052N	90.4957E	PUSHCA RT	FRUIT SHOP	800
18	42	BORHAN	18	225,SOHID NAGOR NARAYAN GANJ	MALE	SOHID NAGAR	23.59919N	90.49780E	PUSHCA RT	FOOD SHOP	800
19	43	OSMAN	18	SOHID NAGAR,2 NO ROAD	MALE	SOHID NAGAR	23.59877N	90.49771E	PUSHCA RT	BAKERY	800
20	44	ISMAIL	18	GUDCHOR,NARAYANGANJ	MALE	SOHID NAGAR	23.59881N	90.49769E	PUSHCA RT	BAKERY	900
21	45	ABDUR RAHAMAN	18	01,SOHID NAGAR,NARAYANGONJ	MALE	SOHID NAGAR	23.59883N	90.49797E	PUSHCA RT	VEGETABL E SELLER	1000
22	46	DEPOK	18	205,SOHID NAGAR,MUKTI JUDDHA MATH	MALE	SOHID NAGAR	23.59872N	90.49785E	PUSHCA RT	VEGETABL E SELLER	1500
23	47	ABDUS SALAM	18	107/7,MUBARAK SAH ROAD,NARAYANGANJ	MALE	MUBARAK SAH ROAD	23.59862N	90.49756E	PUSHCA RT	COSMETIC S SHOP	700
24	48	ASMA BEGUM	18	BAPPY CHOTTOR	FEMAL E	BAPPY CHOTTOR	23.6020N	90.5014E	DISPLAY TABLE	TEA STALL	400
25	49	AMINUL ISLAM	17	SAH SJA ROAD,PAIKPARA	MALE	SAHSUJA ROAD	23.6073N	90.5009E	DISPLAY TABLE	FRUIT SHOP	600
26	50	DELOWER HOSSAIN	17	SAH SJA ROAD,PAIKPARA	MALE	SAHSUJA ROAD	23.6070N	90.4997E	DISPLAY TABLE	FOOD SHOP	200
27	51	MD.SUMON	17	SAH SJA ROAD,PAIKPARA	MALE	SAHSUJA ROAD	23.6070N	90.5008E	DISPLAY TABLE	TEA STALL	900
28	52	NAJMA BEGUM	18	BAPPY CHOTTOR	MALE	BAPPY SHORONI ROAD	23.6014N	90.5017E	DISPLAY TABLE	FOOD SHOP	300
29	53	MD.ALAMIN	17	PAIKPARA POOL	MALE	PAIK PARA SHAH SUJA ROAD	23.6072N	90.5008E	DISPLAY TABLE	FRUIT SHOP	500
30	54	MD.HOSSAIN	17	PAIKPARA	MALE	SAHSUJA ROAD	23.6070N	90.4997E	TOP TIN	VEGETABL E SELLER	600
31	55	YOUNUS	17	PAIKPARA	MALE	SAHSUJA ROAD	23.6070N	90.4997E	PUSHCA RT	FOOD SHOP	500
32	56	RUSTOM	17	PAIKPARA	MALE	SAHSUJA ROAD	23.6070N	90.4997E	DISPLAY TABLE	MEAT SHOP	500
33	57	KABIR	18	SHAHIDNAGAR,CLAB GOLLI	MALE	SHAHIDNAGAR,2 NO GOLLI	23.5987N	90.4978E	PUSHCA RT	VEGETABL E SELLER	500
34	58	ABDUL KADER	18	SHAHIDNAGAR,CLAB GOLLI	MALE	SHAHIDNAGAR,2 NO GOLLI	23.5987N	90.4978E	PUSHCA RT	VEGETABL E SELLER	500
35	59	ABDUL KUDDUS	18	SHAHIDNAGAR,MUKTIJOD DHA MARKET	MALE	SHAHIDNAGAR MAIN ROAD	23.5983N	90.4988E	BUSKET	FISH	500
36	60	MD.YEASIN	18	SHAHIDNAGAR,MUKTIJOD DHA MARKET	MALE	SHAHIDNAGAR MAIN ROAD	23.5983N	90.4988E	BUSKET	FISH	500
37	61	MD.MONJUR ALI	18	SHAHIDNAGAR,MUKTIJOD DHA MARKET	MALE	SHAHIDNAGAR MAIN ROAD	23.5983N	90.4988E	BUSKET	FISH	500

38	62	RASHIDUL ISLAM	18	SHAHIDNAGAR,MUKTIJOD DHA MARKET	MALE	SHAHIDNAGAR MAIN ROAD	23.5983N	90.4988E	BUSKET	FISH	500
39	79	NAKUL CHANDRA DAS	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6157N	90.5019E	DISPLAY TABLE	TAILOR	500
40	80	BADOL BEPARI	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6156N	90.5019E	DISPLAY TABLE	TAILOR	500
41	81	TOFAZZAL HOSSAIN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6156N	90.5020E	DISPLAY TABLE	TAILOR	500
42	82	AMDADUL HAQ	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6156N	90.5020E	DISPLAY TABLE	TAILOR	500
43	83	DELOWER HOSSEN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6157N	90.5020E	DISPLAY TABLE	TAILOR	500
44	84	MD.SUMAN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6156	90.502	DISPLAY TABLE	CLOCK BUSINESS	500
45	85	JAHANGIR ALOM	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.616	90.5027	DISPLAY TABLE	CLOTH SHOP	600
46	86	MD.RAHMAN GAZI	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.616	90.5027	DISPLAY TABLE	CLOTH SHOP	500
47	87	KHORSHED ALOM	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.616	90.5026	DISPLAY TABLE	CLOTH SHOP	600
48	88	MURUL AMIN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5026	PUSHCA RT	CLOTH SHOP	600
49	89	RAMJAN ALI	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.616	90.5026	PUSHCA RT	CLOTH SHOP	500
50	90	FAZLUL HOQ	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5026	PUSHCA RT	CLOTH SHOP	500
51	91	DULAL	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5027	PUSHCA RT	CLOTH SHOP	600
52	92	MIR RAZU	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.616	90.5026	PUSHCA RT	CLOTH SHOP	500
53	93	MD.ROBEL	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5027	PUSHCA RT	CLOTH SHOP	600
54	94	MD.JAYNAL	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.616	90.5028	PUSHCA RT	CLOTH SHOP	500
55	95	MD.SHAHIN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5028	PUSHCA RT	CLOTH SHOP	700
56	96	MD.LITON MIZI	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5028	PUSHCA RT	CLOTH SHOP	500
57	97	BABUL BEPARI	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.502	PUSHCA RT	CLOTH SHOP	600

58	98	MD.SUJAN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6158	90.5029	DISPLAY TABLE	CLOTH SHOP	500
59	99	SHAHJALAL	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5029	PUSHCA RT	CLOTH SHOP	500
60	100	SHAHID SAKH	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5029	PUSHCA RT	CLOTH SHOP	500
61	101	ANOWAR MIZI	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.503	PUSHCA RT	CLOTH SHOP	600
62	102	KAMRUL HASSAIN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.503	PUSHCA RT	CLOTH SHOP	500
63	103	RIYEAD HOSSAN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.503	PUSHCA RT	CLOTH SHOP	600
64	104	MD.SHAFIKU L ISLAM	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	905030	PUSHCA RT	CLOTH SHOP	500
65	105	MAIN UDDIN GAZI	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.503	DISPLAY TABLE	CLOTH SHOP	600
66	106	JAKIR HOSSAIN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5030E	DISPLAY TABLE	CLOTH SHOP	600
67	107	JAHANGIR ALOM	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5031	PUSHCA RT	CLOTH SHOP	600
68	108	MD.SHOHEL	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5031	PUSHCA RT	CLOTH SHOP	600
69	109	MD.SHAKIL SHEIKH	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5031	PUSHCA RT	CLOTH SHOP	600
70	110	ABU TAHER	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5031	PUSHCA RT	CLOTH SHOP	600
71	111	IMRAN HOSSAIN LEON	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5031	PUSHCA RT	CLOTH SHOP	500
72	112	MOHAMMAD SWOPON	16	ALI AHAMED CHUNKA ROAD,DEWBHOG	MALE	ALI AHAMAD CHUNKA SARAG	23.6154	90.5008	DISPLAY TABLE	TEA STALL	500
73	113	MD.IBRAHIM	16	ALI AHAMED CHUNKA ROAD,DEWBHOG	MALE	ALI AHAMAD CHUNKA SARAG	23.6155	90.5011	DISPLAY TABLE	TEA STALL	1000
74	114	DULAL HOSSAIN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6156	90.5019	DISPLAY TABLE	CLOTH SHOP	700
75	115	MD.HANIF	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6156	90.5019	DISPLAY TABLE	TAILOR	600
76	116	ABDUL ALIM	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6156	90.502	DISPLAY TABLE	TAILOR	600
77	117	MD.MANIK MIA	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6154	90.502	DISPLAY TABLE	TAILOR	600

78	118	MD.KAUSAR	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6157	90.5026	DISPLAY TABLE	CLOTH SHOP	700
79	119	MD.SWAPON HOSSAIN	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6158	90.5027	DISPLAY TABLE	CLOTH SHOP	600
80	120	MD.NADIM	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6162	90.5029	DISPLAY TABLE	CLOTH SHOP	700
81	121	SHAUN SHEKH	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6158	90.5026	DISPLAY TABLE	LEATHER	700
82	122	MD.RASID HOSAN	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6161	90.5031	DISPLAY TABLE	LEATHER	600
83	123	HABIBUR RAHMAN MIZI	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6159	90.5031	DISPLAY TABLE	LEATHER	800
84	124	MD.AKTAR	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.616	90.5034	DISPLAY TABLE	CLOTH SHOP	600
85	125	NARU NONDI	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6161	90.5036	DISPLAY TABLE	CLOTH SHOP	500
86	126	PROHOLLAD CHANDRA PAUL	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.616	90.5035	DISPLAY TABLE	MOBILE ACCESORI S	700
87	127	JOHIR	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6159	90.5038	DISPLAY TABLE	CLOTH SHOP	700
88	128	ALAMGIR HOSSAIN	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6161	90.5037	DISPLAY TABLE	CLOTH SHOP	700
89	129	ABDUL KARIM SHEIK	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6161	90.5039	DISPLAY TABLE	CLOTH SHOP	600
90	130	FOAJE AHMED (BABU)	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6161	90.504	DISPLAY TABLE	CLOTH SHOP	500
91	131	MD. RUMON	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.616	90.5039	DISPLAY TABLE	CLOTH SHOP	800
92	132	GONESH CHANDRA DAS	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.616	90.5038	DISPLAY TABLE	CLOTH SHOP	800
93	133	MD.KAISER	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.616	90.5038	DISPLAY TABLE	CLOTH SHOP	600
94	134	MD.MONIR	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.6162	90.5036	DISPLAY TABLE	CLOTH SHOP	800
95	135	REJAUL KARIM	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.616	90.5040E	DISPLAY TABLE	CLOTH SHOP	800
96	136	POLLAB SHAHA	15	2 NO RAIL NARAYANGANJ	GATE,	MALE	CHAMBER ROAD	23.616	90.5042	DISPLAY TABLE	CLOTH SHOP	600

97	137	MD.HRIDOY	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6162	90.5042	DISPLAY TABLE	BUS COUNTER	800
98	138	MD.RUBEL	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6160N	90.5047	DISPLAY TABLE	LEATHER	700
99	139	MD.KABIR	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6162	90.5048	DISPLAY TABLE	LEATHER	700
100	140	RIYAD KHAN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6160N	90.5048	DISPLAY TABLE	LEATHER	800
101	141	MD.BASHIR	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6163N	90.5049	DISPLAY TABLE	FOOD SHOP	600
102	142	MD.IBRAHIM	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6162N	90.5047	DISPLAY TABLE	FOOD SHOP	700
103	143	ABU TAHER	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6161N	90.5048	DISPLAY TABLE	FOOD SHOP	500
104	144	ABDUL AYALL	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6160N	90.5046	DISPLAY TABLE	FOOD SHOP	650
105	145	MD.MEHEDI HASAN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6162	90.5046	DISPLAY TABLE	TEA STALL	500
106	146	ABU BAKKAR	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.616	90.5040E	DISPLAY TABLE	TEA STALL	600
107	156	BASIN	16	47,WEST DAWUOG ALI AHAMED CHUNKA SARAK,NARAYANGNJ	MALE	ALI AHAMAD CHUNKA SARAG	236.59869	90.49732	PUSHCA RT	SHOE SHOP	1000
108	157	ABDUR RAHAMAN FALU	16	47,WEST DAWUOG ALI AHAMED CHUNKA SARAK,NARAYANGNJ	MALE	ALI AHAMAD CHUNKA SARAG	23.61525	90.49824	DISPLAY TABLE	GROCCER Y	900
109	158	RIPON CHANDRA	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6156	90.502	DISPLAY TABLE	CLOCK BUSINESS	600
110	159	MD.HAMMAD HOSSAIN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5022	DISPLAY TABLE	FRUIT SHOP	600
111	160	BACCHU MIA	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6161	90.5037	DISPLAY TABLE	CLOTH SHOP	600
112	161	SOMIR	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6160N	90.5036	DISPLAY TABLE	CLOTH SHOP	600
113	162	RUBEL MAZI	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6160N	90.5039	DISPLAY TABLE	LEATHER	600
114	163	MD.SAIK	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6161	90.5042	DISPLAY TABLE	CLOTH SHOP	600
115	164	ABDUR RAHMAN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6161	90.5041	DISPLAY TABLE	CLOTH SHOP	600

116	165	TAPAN CHANDRA SHAHA	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6162	90.5041	DISPLAY TABLE	CLOTH SHOP	600
117	166	ABUL HOSSAIN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6161	90.5042	DISPLAY TABLE	CLOTH SHOP	600
118	167	MD.NAZRUL ISLAM	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.616	90.5042	DISPLAY TABLE	CLOTH SHOP	600
119	168	MD.BABU	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6161	90.5042	DISPLAY TABLE	CLOTH SHOP	600
120	169	MD.KAMRUL HASAN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6161	905042	DISPLAY TABLE	BAKERY	500
121	170	ABDUS SOBAHAN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.616	90.5040E	DISPLAY TABLE	CLOTH SHOP	600
122	171	ROTON CHANDRA	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6159	90.5039	DISPLAY TABLE	CLOTH SHOP	600
123	172	MD.SHARIF	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6161	90.5048	DISPLAY TABLE	CLOTH SHOP	600
124	173	MD.SUMON	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6158	90.5048	DISPLAY TABLE	CLOCK BUSINESS	500
125	174	ALI HOSSAIN	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6160	90.5048	DISPLAY TABLE	FOOD SHOP	500
126	175	MD.RANA	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6161	90.5050	DISPLAY TABLE	FOOD SHOP	600
127	176	NARAYAN CHANDRO	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6161	90.5050	DISPLAY TABLE	FOOD SHOP	600
128	177	NIRMOL BABU	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6156	90.5051	DISPLAY TABLE	FRUIT SHOP	700
129	178	MD.MUNSUR	15	1 NO RAILGATE	MALE	BANGABANDHU ROAD	23.6158	90.5053	DISPLAY TABLE	FRUIT SHOP	600
130	179	MD. IBRAHIM	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6162	90.5057	DISPLAY TABLE	CLOTH SHOP	600
131	180	RANJIT CHANDRA DAS	16	DEWBOGH PANIR TANKI	MALE	ALI AHAMAD CHUNKA SARAG	23.6159	90.4933	DISPLAY TABLE	SHOE SHOP	300
132	181	RAMCHOND RA DAS	16	DEWBOGH PANIR TANKI	MALE	ALI AHAMAD CHUNKA SARAG	23.6159	90.4933	BASKET	FISH	600
133	182	JAKIR HOSSAIN	16	DEWBOGH PANIR TANKI	MALE	ALI AHAMAD CHUNKA SARAG	23.6158	90.4933	BASKET	FISH	700
134	183	MD.JILANI	16	DEWBOGH PANIR TANKI	MALE	ALI AHAMAD CHUNKA SARAG	23.6158	90.4933	BASKET	FISH	500

135	184	SHANTOS CHANDRO DAS	16	DEWBOGH PANIR TANKI	MALE	ALI AHAMAD CHUNKA SARAG	23.6158	90.4933	BASKET	FISH	600
136	185	FIROZ	16	DEWBOGH PANIR TANKI	MALE	DEWBOGH L.N ROAD	23.6153	90.4984	DISPLAY TABLE	TEA STALL	500
137	186	MD.IDDRIS	16	76/1 NEW JANIR SUPAR MARKET, DAWVOG	MALE	ALI AHAMAD CHUNKA SARAG	23.61530	90.50107	BASKET	FRUIT SHOP	900
138	187	MD.TALU MIA	16	76/1 NEW JANIR SUPAR MARKET, DAWVOG	MALE	ALI AHAMAD CHUNKA SARAG	23.61548	90.50104	DISPLAY TABLE	GROCCER Y	900
139	188	MD.SAKIL	16	76/1 NEW JANIR SUPAR MARKET, DAWVOG	MALE	ALI AHAMAD CHUNKA SARAG	23.61540	90.50125	DISPLAY TABLE	FRUIT SHOP	700
140	189	MD.JALIL	16	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.61565	90.50203	DISPLAY TABLE	TAILOR	700
141	190	MD.KAWSAR HOSSAIN	16	2 NO RAIL GATE, NARAYANGANJ	MALE	SOIOYED ALI CHAMDER ROAD	23.61568	90.50208	DISPLAY TABLE	TAILOR	700
142	191	MD.SHAPON	16	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.61559	90.50198	DISPLAY TABLE	TAILOR	700
143	192	SAIDUL	16	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.61541	90.5020	DISPLAY TABLE	TAILOR	800
144	193	MASUD	16	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.61577	90.50230	DISPLAY TABLE	LEATHER	900
145	194	MUSA	16	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.61576	90.50220	DISPLAY TABLE	CLOTH SHOP	800
146	195	ALAMIN	15	2 NO SOHID SORDI ROAD	MALE	SOHID SOROARDI ROAD	23.61585	90.50282	DISPLAY TABLE	CLOTH SHOP	800
147	196	MD.HOSSAN	15	2 NO SOHID SORDI ROAD	MALE	SOHID SOROARDI ROAD	23.61595	90.50297	DISPLAY TABLE	LEATHER	700
148	197	DEWALOR HOSSAIN	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61608	90.50330	DISPLAY TABLE	CLOTH SHOP	800
149	198	NURUL ISLAM	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61597	90.50318	DISPLAY TABLE	TEA STALL	600
150	199	TOMIJ	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61600	90.50322	DISPLAY TABLE	CLOTH SHOP	800
151	200	MD.SAKIL	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61614	90.50331	DISPLAY TABLE	CLOTH SHOP	900
152	201	MD.SABBIR	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61602	90.50368	DISPLAY TABLE	CLOTH SHOP	700
153	202	JUMMAN MAIAH	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61602	90.50368	DISPLAY TABLE	CLOTH SHOP	800
154	203	ARMAN MIAH	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.6109	90.50403	DISPLAY TABLE	CLOTH SHOP	600

155	204	MD.LITON	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61618	90.50400	DISPLAY TABLE	CLOTH SHOP	800
156	205	MD.SALIM	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.6164	90.50391	DISPLAY TABLE	CLOTH SHOP	700
157	206	SUVOL SAHA	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61605	90.50426	DISPLAY TABLE	CLOTH SHOP	700
158	207	GOUTOM PODDAR	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61605	90.50426	DISPLAY TABLE	CLOTH SHOP	800
159	208	ABDUL KHALAK	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61626	90.50423	DISPLAY TABLE	CLOTH SHOP	700
160	209	LITTON DATTO	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61613	90.50420	DISPLAY TABLE	CLOTH SHOP	800
161	210	SAMSUL ALAM	15	23 NO SOHID SOROARDI SARAK,CHAMDER ROAD,	MALE	CHAMBER ROAD	23.61619	90.50517	BASKET	FRUIT SHOP	600
162	211	MD.JOSHIM	15	CHAMBAR ROAD MORE	MALE	CHAMBER ROAD	23.6156	90.5019	DISPLAY TABLE	CLOTH SHOP	800
163	212	MD.NIZAM	16	CHAMBAR ROAD MORE	MALE	CHAMBER ROAD	23.6156	90.5021	DISPLAY TABLE	TAILOR	700
164	213	RATUL	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6160	90.5032	DISPLAY TABLE	CLOTH SHOP	800
165	214	MD.RAKIB	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6160	90.5033	DISPLAY TABLE	CLOTH SHOP	800
166	215	JOYDEB	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6160	90.5035	DISPLAY TABLE	CLOTH SHOP	700
167	216	MD.SHALAM	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6160	90.5036	DISPLAY TABLE	CLOTH SHOP	700
168	217	MD.RAJU	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6160	90.5036	DISPLAY TABLE	CLOTH SHOP	700
169	218	MD.SAJU	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6161	90.5037	DISPLAY TABLE	CLOTH SHOP	700
170	219	ABDUL MALEK	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6161	90.5039	DISPLAY TABLE	CLOTH SHOP	900
171	220	RAKIBUL HOSSAN RASEL	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.616	90.5039	DISPLAY TABLE	CLOTH SHOP	800
172	221	ABDUL HALIM	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.616	90.5035	DISPLAY TABLE	CLOTH SHOP	700
173	222	FORHAD	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6162	90.5041	DISPLAY TABLE	CLOTH SHOP	800
174	223	MD.ROBI HOSSAIN	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6161	90.5042	DISPLAY TABLE	NEWSPAPER STALL	700

175	224	MD.FARUK	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6161	90.5042	DISPLAY TABLE	CLOTH SHOP	900
176	225	MD.NOMAN	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6160	90.5044	DISPLAY TABLE	FOOD SHOP	600
177	226	DILIP MONDOL	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6160	90.5043	PUSHCA RT	FOOD SHOP	600
178	227	MD.MASUD GAZI	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6160	90.5046	DISPLAY TABLE	FOOD SHOP	800
179	228	MD.BAULU BARKANAZ	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6161	90.5049	DISPLAY TABLE	JEWELRY	700
180	229	MD.SHIRAZ MIA	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6161	90.5050	DISPLAY TABLE	JEWELRY	700
181	230	JAHANGIR	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	236161	90.5052	PUSHCA RT	FOOD SHOP	600
182	231	SAKIL	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6161	90.5052	DISPLAY TABLE	FRUIT SHOP	1000
183	232	NITAI DAS	15	2 NUBEL CHAMDER	MALE	CHAMBER ROAD	23.6160	90.5054	DISPLAY TABLE	SHOE SHOP	500
184	233	BABUL	16	ALI AHAMED CHUNKA ROAD,DEWBHOG	MALE	ALI AHAMAD CHUNKA SARAG	23.6152	90.4991	DISPLAY TABLE	VEGETABLE SELLER	700
185	234	MONIR HOSEN	16	ALI AHAMED CHUNKA ROAD,DEWBHOG	MALE	ALI AHAMAD CHUNKA SARAG	23.6152	90.4994	DISPLAY TABLE	FRUIT SHOP	500
186	235	MD.ALAMGIR	16	ALI AHAMED CHUNKA ROAD,DEWBHOG	MALE	ALI AHAMAD CHUNKA SARAG	23.6154	90.5006	DISPLAY TABLE	TEA STALL	700
187	236	SAIDUL	16	ALI AHAMED CHUNKA ROAD,DEWBHOG	MALE	ALI AHAMAD CHUNKA SARAG	23.6153	90.5007	DISPLAY TABLE	FOOD SHOP	600
188	237	AHASAN	16	ALI AHAMED CHUNKA ROAD,DEWBHOG	MALE	ALI AHAMAD CHUNKA SARAG	23.6155	90.5010	DISPLAY TABLE	TEA STALL	600
189	238	SHOHID	16	ALI AHAMED CHUNKA ROAD,DEWBHOG	MALE	ALI AHAMAD CHUNKA SARAG	23.6154	90.5010	DISPLAY TABLE	TEA STALL	600
190	239	RIFAT	15	CHAMBAR ROAD	MALE	CHAMBER ROAD	23.6059	90.5016	DISPLAY TABLE	CLOCK BUSINESS	600
191	240	ABDUL SULTAN	15	CHAMBAR ROAD	MALE	CHAMBER ROAD	23.6156	90.5019	DISPLAY TABLE	CLOTH SHOP	700
192	241	RUBEL	15	CHAMBAR ROAD	MALE	CHAMBER ROAD	23.6157	90.5020	DISPLAY TABLE	CLOTH SHOP	500
193	242	MD.GULAM HOSEN	15	CHAMBAR ROAD	MALE	CHAMBER ROAD	23.6159	90.5022	DISPLAY TABLE	CLOTH SHOP	500
194	243	MD.RANA KHALIFA	15	CHAMBAR ROAD,2 NAMBER GALI	MALE	CHAMBER ROAD	23.6158	90.5026	DISPLAY TABLE	CLOTH SHOP	700
195	244	MD.RAHIM	15	CHAMBAR ROAD,2 NAMBER GALI	MALE	CHAMBER ROAD	23.6159	90.5029	DISPLAY TABLE	LEATHER	500

196	245	TAPOSH	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6160	90.5032	DISPLAY TABLE	CLOTH SHOP	600
197	246	NURU DALI	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6161	90.5036	DISPLAY TABLE	CLOTH SHOP	600
198	247	SAIDUL ISLAM	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6163	90.5037	DISPLAY TABLE	CLOTH SHOP	800
199	248	MD.JAHANGI R ALAM	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6162	90.5038	DISPLAY TABLE	CLOTH SHOP	600
200	249	MD.LIKHON SHEK	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6161	90.5040	DISPLAY TABLE	CLOTH SHOP	700
201	250	SAJIT	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6162	90.5041	DISPLAY TABLE	CLOTH SHOP	600
202	251	JOHIN HOSSEN ANTONI	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6162	90.5039	DISPLAY TABLE	CLOTH SHOP	500
203	252	MD.SIRAZUL ISLAM	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6161	90.5042	DISPLAY TABLE	CLOTH SHOP	600
204	253	NAIM	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6161	90.5041	DISPLAY TABLE	CLOTH SHOP	700
205	254	MD.TAWHID	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6161	90.5046	DISPLAY TABLE	FOOD SHOP	600
206	255	MD.MASUD	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6160	90.5044	DISPLAY TABLE	FOOD SHOP	700
207	256	MD.SHOPON	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6163	90.5047	DISPLAY TABLE	FOOD SHOP	600
208	257	NOZRUL ISLAM	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6160	90.5046	DISPLAY TABLE	FOOD SHOP	700
209	258	ABDUL SATTAR	15	CHAMBAR NAMBER GALI	ROAD,2	MALE	CHAMBER ROAD	23.6161	90.5046	DISPLAY TABLE	FOOD SHOP	700
210	259	MD.DULAL	15	CHAMBAR NAMBER GALI	ROAD,1	MALE	CHAMBER ROAD	23.6162	90.5050	DISPLAY TABLE	COSMETIC S SHOP	600
211	260	MD.SHAMIM	15	CHAMBAR NAMBER GALI	ROAD,1	MALE	CHAMBER ROAD	23.6161	90.5049	DISPLAY TABLE	COSMETIC S SHOP	600
212	261	MD.NASIR	15	CHAMBAR NAMBER GALI	ROAD,1	MALE	CHAMBER ROAD	23.6162	90.5852	DISPLAY TABLE	FRUIT SHOP	1000
213	262	MAHABUB ALAM HANIF	15	CHAMBAR NAMBER GALI	ROAD,1	MALE	CHAMBER ROAD	23.6161	90.5054	DISPLAY TABLE	LIGHT SHOP	600
214	263	ABDUL MALEK	15	BONDOR,1 NO	ROAD	MALE	BONDAR ROAD	23.6158	90.5053	DISPLAY TABLE	COSMETIC S SHOP	600
215	264	RAZIA BEGUM	15	BONDOR,1 NO	ROAD	MALE	BONDAR ROAD	23.6160	90.5055	DISPLAY TABLE	VEGETABL E SELLER	200

216	265	MD.JAKIR HOSSSEN	15	CHAMBAR ROAD	MALE	CHAMBER ROAD	23.6162	90.5036	DISPLAY TABLE	CLOTH SHOP	700
217	266	MD.RASEL GAZI	15	CHAMBAR ROAD	MALE	CHAMBER ROAD	23.6162	90.5046	DISPLAY TABLE	JEWELRY	700
218	267	MD.RASEL	15	2 NO RAIL GATE, NARAYANGANJ	MALE	CHAMBER ROAD	23.6160	90.5047	DISPLAY TABLE	LEATHER	700
219	283	KHITIS CHANDRA DAS	15	BANLUR MATH,CHASHARA	MALE	BANGABANDHU ROAD	23.6211	90.5010	DISPLAY TABLE	SHOE SHOP	600
220	319	SHDDAM DAS	15	TAN BAZAR, HONI JON COLONI	MALE	TAN BAZAR ROAD	23.61314	90.50379	DISPLAY TABLE	LIGHT SHOP	600
221	320	JAY DEV DAS	15	TAN BAZAR, HONI JON COLONI	MALE	TAN BAZAR ROAD	23.61314	90.50379	DISPLAY TABLE	GROCCER Y	600
222	321	ABDUL AHAD	15	KEROSIN,GHAT DAIL POTTI	MALE	KEROSIN GHAT ROAD	23.6099	90.50542	DISPLAY TABLE	TEA STALL	700
223	322	MD.SAKIL	18	180,B K ROAD,NETAIGONJ,MACHA BAZAR	MALE	MAICHA BAZAR ROAD	23.60514	90.50477	DISPLAY TABLE	TEA STALL	700

Source: Socioeconomic survey December 2022

* Vulnerable households include (i) woman-headed households, (ii) households having a person with disability, (iii) households belonging to tribes, minor races and ethnic sects, (iv) elderly-headed households, (v) children including orphans, child workers, (vi) below poverty line households, (vii) Shudra/Rabidas/Harijan castes, (viii) landless households and (ix) those without legal title.

This Resettlement Plan calculates the upper poverty line per capita income for Dhaka urban at BDT 4499 as determined by the Bangladesh Bureau of Statistics (Household Income and Expenditure Survey 2022). The average affected household size in the project is 3.84. So, the monthly average per household/month income stood at BDT 17276.16 ($4499 \times 3.84 = 17276.16$).

Appendix 2: Public Consultations' Photograph and signature sheet and attendance sheet – 29 November 2023

Urban Infrastructure Improvement Preparatory Facility (UIIPF) Project-NCC

**Attendance Sheet of Public Consultation on Social Safeguard Issues
for Water Supply/Drainage sub-project**

Location: Opposite Of Corporation Office Ward: 18 NCC Date: 29/11/23, Time: 10:00 Am

SL. No.	Name of Participants	M/F	Age (Yr)	Occupation/ Profession	Address	Contact No.	Signature
1.	BANDU HALDER		65+		Left, S.G. Road	016705526 44	
2.	ANANDA KUMAR SARAOGY		48	BUSINESS	63 S. G. ROAD	01617598739	
3.	Subash Ch. Paul		47	S-G. Road	S-G. Road, Narayan	0118600001	
4.	RASHEDWAZ		67	MASLIM NAGAR	Business	0101432805833	
5.	Mojibur Rahman		57	Business	24, H.O. Nalua	01919503828	
6.	মোঃ মাসুদ		80	কর্মচারী	আবুল আশ্বিন নগর	0101974910809	
7.	আবুল আশ্বিন নগর		48	ব্যবসায়ী	আবুল আশ্বিন নগর	01717897173	
8.	আবুল আশ্বিন নগর		65	স্বল্প আয়	আবুল আশ্বিন নগর	0103679080082	
9.	আবুল আশ্বিন নগর		86	কর্মচারী	আবুল আশ্বিন নগর	01014282421 01914282421	
10.	আবুল আশ্বিন নগর		90	কর্মচারী	আবুল আশ্বিন নগর	01671165151	
11.	আবুল আশ্বিন নগর		60	স্বল্প আয়	আবুল আশ্বিন নগর	01938533614	
12.	আনজিদা আক্তার		25	স্বল্প আয়	আবুল আশ্বিন নগর	01730736334	
13.	আবুল আশ্বিন নগর		80	স্বল্প আয়	আবুল আশ্বিন নগর	01998276946	
14.	আবুল আশ্বিন নগর		29	স্বল্প আয়	আবুল আশ্বিন নগর	019833840973	
15.	আবুল আশ্বিন নগর		89	স্বল্প আয়	আবুল আশ্বিন নগর	01406300448	
16.	আবুল আশ্বিন নগর		86	স্বল্প আয়	আবুল আশ্বিন নগর	01989275235	
17.	আবুল আশ্বিন নগর		60	স্বল্প আয়	আবুল আশ্বিন নগর	01311220555	

No.	Name of Participants	M/F	Age (Yr)	Occupation/ Profession	Address	Contact No.	Signature
18.	କାଶିଦାସ		୦୯	ବାସକା	କାଶିଦାସ	01917650996	
19.	କାଶିଦାସ		୦୦	କାଶିଦାସ	କାଶିଦାସ	0196309994	
20.	କାଶିଦାସ		୫୦	କାଶିଦାସ	କାଶିଦାସ	0161706977	
21.	କାଶିଦାସ		୫୯	କାଶିଦାସ	କାଶିଦାସ	0167257140	
22.	କାଶିଦାସ		୫୮	କାଶିଦାସ	କାଶିଦାସ	01778899912	
23.	କାଶିଦାସ		୫୨	କାଶିଦାସ	କାଶିଦାସ	01911749152	
24.	କାଶିଦାସ		୫୦	କାଶିଦାସ	କାଶିଦାସ	01226990988	
25.	କାଶିଦାସ		୫୯	କାଶିଦାସ	କାଶିଦାସ	0101628092070	
26.	କାଶିଦାସ		୫୭	କାଶିଦାସ	କାଶିଦାସ	01819425979	
27.	କାଶିଦାସ		୫୯	କାଶିଦାସ	କାଶିଦାସ	01712043990	
28.	କାଶିଦାସ		୨୯	କାଶିଦାସ	କାଶିଦାସ	01978375990	
29.	କାଶିଦାସ		୨୦	କାଶିଦାସ	କାଶିଦାସ	0184481904	
30.	କାଶିଦାସ		୨୨	କାଶିଦାସ	କାଶିଦାସ	0124617922	
31.	କାଶିଦାସ		୫୯	କାଶିଦାସ	କାଶିଦାସ	0186480692	
32.	କାଶିଦାସ		୨୯	କାଶିଦାସ	କାଶିଦାସ	01903087080	
33.	କାଶିଦାସ		୨୯	କାଶିଦାସ	କାଶିଦାସ	01920368990	
34.	କାଶିଦାସ		୨୯	କାଶିଦାସ	କାଶିଦାସ	01937791077	
35.	କାଶିଦାସ		୫୨	କାଶିଦାସ	କାଶିଦାସ	01715834620	



Public Consultations – Photograph and signature sheet
Attendance sheet – 30 November 2023

Urban Infrastructure Improvement Preparatory Facility (UIIPF) Project-NCC

**Attendance Sheet of Public Consultation on Social Safeguard Issues
for Water Supply/Drainage sub-project**

Location: Bappy Chatter, Ward-18

Ward 15 NCC Date: 29/ 11/23, Time: 12:00 Am

SL. No.	Name of Participants	M/F	Age (Yr)	Occupation/ Profession	Address	Contact No.	Signature
1.	শ্রী: ইয়াস আশীম		88	স্বাধীনতা	সংস্কৃতিকালী	01677578626	
2.	শ্রী: অক্ষয় কান্ত		88	শ্রমিক	সংস্কৃতিকালী	01730831233	
3.	শ্রী: সত্যজিৎ কান্ত		88	কৃষক	সংস্কৃতিকালী	0182140012	
4.	শ্রী: সত্যজিৎ কান্ত		86	কৃষক	সংস্কৃতিকালী	01963502804	
5.	শ্রী: সত্যজিৎ		80	কৃষক	সংস্কৃতিকালী	01024528222	
6.	শ্রী: সত্যজিৎ		26	কৃষক	সংস্কৃতিকালী	0175465807	
7.	শ্রী: সত্যজিৎ		26	কৃষক	সংস্কৃতিকালী	0181569774	
8.	শ্রী: সত্যজিৎ		40	কৃষক	সংস্কৃতিকালী	0188679223	
9.	শ্রী: সত্যজিৎ		40	কৃষক	সংস্কৃতিকালী	01628066416	
10.	শ্রী: সত্যজিৎ		40	কৃষক	সংস্কৃতিকালী	01610610014	
11.	শ্রী: সত্যজিৎ		40	কৃষক	সংস্কৃতিকালী	0191535324	
12.	শ্রী: সত্যজিৎ		40	কৃষক	সংস্কৃতিকালী	0184133295	
13.	শ্রী: সত্যজিৎ		40	কৃষক	সংস্কৃতিকালী	01	
14.	শ্রী: সত্যজিৎ		40	কৃষক	সংস্কৃতিকালী	018417216	
15.	শ্রী: সত্যজিৎ		40	কৃষক	সংস্কৃতিকালী	01	
16.	শ্রী: সত্যজিৎ		40	কৃষক	সংস্কৃতিকালী	01	
17.	শ্রী: সত্যজিৎ		40	কৃষক	সংস্কৃতিকালী	01	

No.	Name of Participants	M/F	Age (Yr)	Occupation/ Profession	Address	Contact No.	Signature
18.	MD. NAZ RULIS/ম			ডায়েরী	মোসলিম নগর	01913910043	
19.	সিদ্দিক			ডায়েরী	আমারবাড়ি নগর	01037172208	
20.	MD. ALI MALLIK			ডায়েরী	"	016892818198	
21.	শ্রী: সফিয়ার সফিয়ার (মহিলা)			সফটওয়্যার	"	01623839813	
22.	শ্রী: সফিয়ার সফিয়ার			ডায়েরী	"	01640499394	
23.	সফিয়ার সফিয়ার			সফটওয়্যার	"	0101677110807	
24.	আব্দুল হান্নান			সফটওয়্যার	"	0102620869009	
25.	শ্রী: সফিয়ার সফিয়ার			ডায়েরী	"	01 -	
26.	শ্রী: সফিয়ার সফিয়ার			ডায়েরী	"	01	
27.	আব্দুল হান্নান			সফটওয়্যার	"	01818279713	
28.	শ্রী: সফিয়ার সফিয়ার			সফটওয়্যার	"	01711534970	
29.	MR. AHMED AZI			PD, UIIPF	"	01711-195218	
30.	Md. Asror Hossain			DPD, UIIPF	"	01816016924	
31.	Md. KHARUOL KHAN			AJB	"	01	
32.	Khanlaka Nazmul			SAB, NCC	"	01211943846	
33.						01	
34.						01	
35.						01	

Urban Infrastructure Improvement Preparatory Facility (UIIPF) Project-NCC

Attendance Sheet of Public Consultation on Social Safeguard Issues for Water Supply/Drainage sub-project

Location: Councilor Office, Padma City - 4 Ward: 15, NCC Date: 30/1/23, Time: 10:00Am

SL. No.	Name of Participants	M/F	Age (Yr)	Occupation/ Profession	Address	Contact No.	Signature
1.	Asit Baran Biswas	M	54	Councillor	Rec	01818458789	
2.	Mr. Anwar Azil	M	58	AD, UIIPF	NCC	01411-195218	
3.	Md. Khairul Haq	M		Consultant	ADB	01	
4.	Asimul Uddin Anwar (Khoran)	M	51	Business	50. B.D Road N. gup	01778145046	
5.	মুন্সীর আলী	M	48	gum	নিরাম্বর. সড়ক	01711537228	
6.	M.D. Tariq	M	64	Business	19. SAHID SAHARU ROAD.	01977117345	
7.	AJOY BISWAS	M	53	Business	51 S.P. Lane NARAYAN	01823019201	
8.	Suhruka Saha	M	45	Business	28/1 Mchimguri Road	01819195118	
9.	Ramandra Sarma	M	64	Bank	S.M. M... ..	01921360416	
10.	SOHELAKHTEEM	M	49	NCCI	21. S.S. Road	01711533248	
11.	Jony Ranyon Saha	M	37	Business	25 Loyaltan Road,	01914323078	
12.	Md. Hilon Hossain	M	35	Teacher	3400. Bangshul Road	01913708639	
13.	প্রমোদ ক্রিশ্ণা Roy	M	51	photo journalist	25/D loyal tank Road	01552387483	
14.	সারথী	F	৩৬	নারী (স্ব)	৪৩২ (স্ব) মার্গ	01922243 5087	
15.	সারথী	F	৩২	নারী	৪৩২ (স্ব) মার্গ	018764057	
16.	সারথী	M		gum	৪৩২ (স্ব) মার্গ	01631856576	
17.	Abul Kalam	M	61	AS-15	E. O	01949029 881	

SL. No.	Name of Participants	M/F	Age (Yr)	Occupation/ Profession	Address	Contact No.	Signature
18.	ପ୍ରମୋଦ, ମୁଖ୍ୟ, ମାଳିକ	M	48	କମ୍ପ୍ୟୁଟର	ମାଳିକ, ମୁଖ୍ୟ ଠାଣା	01 013213979	<i>[Signature]</i>
19.	ଡା. ଡ଼ାକ୍ତର	M	35	ଡାକ୍ତର	ଠାଣା	01820180900	<i>[Signature]</i>
20.						01	
21.						01	



**Report on Focus Group
Discussion (FGD) Ward : 01**

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayananj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: 1 No ward councillor office (Pera Market)

GPS: 23.6880 N 90.5093 E Participants Group: _____

Date: 1-11-2022 Time 11:00 AM

SL No.	Participant's Name	Age	Occupation	Mobile No.	Signature	
1	ALHAR ANUAR Islam	63	Councillor	01711534058	Alhar Anuar	M
2	Md. Nazamuddin	55	Business	01676799400	Md. Nazamuddin	M
3	Shahbudolin	44	Job	01288674227	Shahbudolin	M
4	Nasrin	40	House wife	01211434356	Nasrin	F
5	MD. Ebrahim	50	Business	01712807412	Ebrahim	M
6	Kamruj Hasen	45	Doctor	01674428376	Kamruj Hasen	M
7	Halima	35	House wife	01839896472	Halima	F
8	Munni	42	House wife	01722628254	Munni	F
9	Shanta	26	House wife	01235179869	Shanta	F
10	Md. Jahir	50	Business	01911017422	Md. Jahir	M
11	Halima	30	House wife	01238942520	Halima	F
12	Moma	31	House wife	01734733797	Moma	F
13	Salma	28	House wife	01832698289	Salma	F
14	Asia Begum	50	House wife	01289268783	Asia Begum	F
15	Abid Hasan	25	Job	01279568623	Abid Hasan	M
16	MD. MASUD	32	Job	01787327171	Md. Masud	M
17	Md. Mamun	35	engineer	01720919293	Md. Mamun	M

Facilitated By Burhan

Signature [Signature]

ADB

PADECO

ARRA

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 1 Location: Tera Market District: Narayanganj

Date: 01-11-2022 Time: 11.00 am

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already aware about this project and welcome it.
Maximum participants have been living here for(average years)	55
Do the locality has a rain water drainage?	Yes
Nature of drain	Pucca and Adequate
Does your neighbourhood suffer from water logging/flooding problems?	হ্যাঁ, অল্প
If yes, how severe is the water logging/flooding?	যদি হুজি হলে 3/4 ঘণ্টা পানি জমে
During which month of the year usually water get logged?	শ্রবণ মাস
If Yes, How many times a year?	3-4 5-10 time
If yes, for how long does it stay flooded?	3-4 Hours
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	NO
On an average, what is the cost of the damage each time?	NO
Do you support the improvement of drainage in your area	Yes
If no, why not	
Who do you suppose should maintain the drainage in your area?	ward councillor



2
**Report on Focus Group
 Discussion (FGD) Ward : 02**

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
 Stakeholder Consultation Meeting**



Address: ৩৭-৩ মাঝে ফিল্ডিং পল্লীতে গাভীরা মন্ডল মহল্লায় উপস্থিত করা হবে।

GPS: 23.6806420, 90.4056 E Participants Group: _____

Date: 2-11-22 Time: 11:40 A.M

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	Md. Aminul Haq	51	election candidate	01915051886	
2	Selim Mahmud	40	Business	01752770808	
3	Sador Ali	62	Farming	019231234158	
4	Jalil Mia	61	Business	01915828166	
5	Nasir	60	Driver	01923712387	NASIR
6	Md. Badol Mia	51	Business	01714986666	
7	Obaidullah	38	Job	01938448232	
8	Lokman	43	Business	01970000205	
9	Md. Giasuddin	62	Job	01909671482	
10	Parvej	19	Job	01978575060	
11	Motir uddin	70	Retail private service	01729649006	
12	Samsul Alam	61	Business	01912421064	
13	Md. Ali Hussain	52	Member	01718214628	

Facilitated By Md. Nazem

Signature

ADB

PADECO

ARRA

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 2 Location: Meji Meji Dohkhira Para District: Narayanganj
 Date: 02-11-22 Time: 11.40 am

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already about this project and welcome it
Maximum participants have been living here for(average years)	50
Do the locality has a rain water drainage?	yes
Nature of drain	yes Adequate
Does your neighbourhood suffer from water logging/flooding problems?	Not at all
If yes, how severe is the water logging/flooding?	-
During which month of the year usually water get logged?	-
If Yes, How many times a year?	-
If yes, for how long does it stay flooded?	-
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	-
On an average, what is the cost of the damage each time?	-
Do you support the improvement of drainage in your area	yes
If no, why not	
Who do you suppose should maintain the drainage in your area?	ward councillor



Report on Focus Group
Discussion (FGD) Ward : 03

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: NARAYAN MUKTINAGOR BOTTOLA RD WARD

GPS: 23.70057N 90.50591E Participants Group: _____

Date: 01.11.2022 Time 12:02-

SL No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	মোঃ আল মাসুদ	৬১	চাকরি	০১৭১৪২০৭৪৭	
2	কাজী মোঃ মাহমুদ	৬২	স্বাধীন	০১৪১৫০০৩৬৭	
৩	মোঃ মোস্তাফিজ	৪৫	স্বাধীন	০১৭১২০৬২৬৩	
৪	এম এম এ	৭৭	স্বাধীন	০১৭৫৫৩৫৭৪০	
৫	মোঃ জিয়াউর রহমান	৭০	স্বাধীন	০১৭১১৪৬৩৭৪	
৬	মোঃ মিলন	৬২	স্বাধীন	০১০২১২২০২২৬	
৭	মোঃ মোস্তাফিজ	৬৭	স্বাধীন	০১৭৭১১৩১২৭৭	
৮	মোঃ মোস্তাফিজ	২৭	স্বাধীন	০১৪৬৬৬৬৬৭৭	
৯	মোঃ মাহমুদ	৪৭	স্বাধীন	০১৭১০৪২১৬৭	
১০	মোঃ মাহমুদ	২৬	স্বাধীন	০১৪৪৩৬২৫৫২৯	
১১	মোঃ মাহমুদ	২৬	স্বাধীন	০১৪৪৬৬৭৪৭০	
১২	মোঃ মাহমুদ	৬৬	স্বাধীন	০১৪১৪১২২২৪৭	
১৩	মোঃ মাহমুদ	৬২	স্বাধীন	০১৭১০৩৩৬৪৪৭	

Facilitated By Md. Abowul Islam Paul.

Signature

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 03 Location: Muktinagar District: Narayanganj

Date: 1-11-2022 Time: 12:02

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	they already aware about this project and they wellcome it.
Maximum participants have been living here for(average years)	60
Do the locality has a rain water drainage?	yes
Nature of drain	Maximum pucca but some area they have no drain.
Does your neighbourhood suffer from water logging/flooding problems?	yes
If yes, how severe is the water logging/flooding?	Above road level.
During which month of the year usually water get logged?	June to july
If Yes, How many times a year?	5-10 times a year
If yes, for how long does it stay flooded?	More than a day.
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	5-10 times a year.
On an average, what is the cost of the damage each time?	No cost
Do you support the improvement of drainage in your area	yes.
If no, why not	
Who do you suppose should maintain the drainage in your area?	Ward councillor.



Report on Focus Group Discussion (FGD) Ward : 04

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



List of Participants in Focus Group Discussion (FGD)/ Stakeholder Consultation Meeting



Address: B-10, Chairman Bari, Chittagong Road WARD-4

GPS: 23.6995N 90.5088E Participants Group: _____

Date: 01-11-2022 Time 04:39

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
01	MD. Imran Hossain	28	04 NO wood Secretary	01614800784	Imran
02	সম. পিত্তল	৫০	বাস. ডায়	0182756162	সম. পিত্তল
৩	সম. কামাল মিয়া	৫২	চাকরি	০২২১০৫০৪৫০০	সম. কামাল
04	সম. কামাল হোসেন	৫২	বাস. ডায়	0189424114	কামাল হোসেন
05	সম. সার্বজনিক সার	৫১	চাকরি	01798788252	সার্বজনিক
06	সম. হুসেন	44	11	01724805951	হুসেন
07	হুসেন	33	চাকরি	01738004531	হুসেন
08	স. (স. হুসেন)	27	চাকরি	01684371250	A.H. Huda
09	সম. মিলন	৫৬	বাস. ডায়	0197014452	মিলন
10	সম. সার্বজনিক সার	৫০	চাকরি	01830085518	সার্বজনিক
11	সম. সার্বজনিক সার	৪৭	চাকরি	0172764422	সার্বজনিক
12	সম. সার্বজনিক সার		চাকরি	01711397373	সার্বজনিক
13	Harif RAZ	41	job	01912331544	Harif
14	সম. সার্বজনিক সার	৫০	বাস. ডায়	01819194883	সার্বজনিক
15	সম. সার্বজনিক সার	৬৫	চাকরি	01671350397	সার্বজনিক
16	সম. সার্বজনিক সার	৪২	বাস. ডায়	01916621972	সার্বজনিক

Facilitated By Md. Ahsanul Islam Panel.

Signature Ahsanul

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 04 **Location:** B-10, Chairman Bari District: Narayanganj

Date: 1-11-2022 **Time:** 4:40

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	they already aware about this project and they wellcome it
Maximum participants have been living here for(average years)	55
Do the locality has a rain water drainage?	Yes
Nature of drain	Maximum pucca but some area they have no drain.
Does your neighbourhood suffer from water logging/flooding problems?	Yes
If yes, how severe is the water logging/flooding?	Above road level.
During which month of the year usually water get logged?	June to july.
Yes, How many times a year?	4-8 times a year.
If yes, for how long does it stay flooded?	More than a day.
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	4-8 times a year.
On an average, what is the cost of the damage each time?	No cost
Do you support the improvement of drainage in your area	Yes
If no, why not	
Who do you suppose should maintain the drainage in your area?	ward councillor.



23.6996N 90.5088E
Narayanganj District
FGD
word no:4
11/01/2022



23.6995N 90.5088E
Narayanganj District
FGD
word no:4
11/01/2022



23.6995N 90.5088E
Narayanganj District
FGD
word no:4
11/01/2022

Report on Focus Group Discussion (FGD) Ward : 05

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



List of Participants in Focus Group Discussion (FGD)/ Stakeholder Consultation Meeting



Address: OMARPUR, SHEDDIRGONJ, NARAYANGONJ WARD - 05

GPS: 23.6880 N 90.5214 E Participants Group:

Date: 01.11.2022 Time 18:34:36

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	Gi.M. Sadni)	36	Councilor	01886228944	
2	SOHEL RANA	38	BUSINESS	01819418063	
3	ABDUL LATIF	50	Retired	01712552941	
4	MD. SHAH ALI	35	JOB	01951248722	
5	Tofazzol Hossain Tota	50	Job	01924057579	
6	মোঃ মাহমুদ হোসেন	62	সেপারট	0190228960	
7	মিঃ মীর হান্না মুন্সেরা	80	স্বয়ং	0167542988	
8	মিঃ মাহমুদ হোসেন	37	স্বয়ং	01774256516	
9	MOFIJULISLAM	44	BUSINESS	01683482050	
10	MD. NAZMUL HOSSAIN	34	PS. WARD 5	4912921190	
11	Mithun Ahmed	26	Job	01985640345	
12	MD. Rifat Sobuj	23	Job	01961770618	
13	MD. Aziz	32	Job	01624555668	

Facilitated By MD. YUNUS ALI

Signature 1.11.22

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 05

Location: OMARPUY, SHIBDURGONJ District: Narayanganj

Date: 01/11/2022

Time: 18:34:36

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already aware this project and they will come it
Maximum participants have been living here for(average years)	50
Do the locality has a rain water drainage?	yes
Nature of drain	most of the drains are in good condition but some drain need renovation
Does your neighbourhood suffer from water logging/flooding problems?	yes
If yes, how severe is the water logging/flooding?	Above road level
During which month of the year usually water get logged?	June July
If Yes, How many times a year?	5-10 times a year
If yes, for how long does it stay flooded?	Between 2-3 hours
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	No cost
On an average, what is the cost of the damage each time?	-
Do you support the improvement of drainage in your area	yes
If no, why not	-
Who do you suppose should maintain the drainage in your area?	ward councillor



Report on Focus Group Discussion (FGD) Ward : 06

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



List of Participants in Focus Group Discussion (FGD)/ Stakeholder Consultation Meeting



Address: ADAMJEE, SHEDDERGONJ, NARAYANGONJ (WARD-6)

GPS: 23.6711N 90.5218E Participants Group: _____

Date: 2.11.2022 Time 15:14:17

SL No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	শ্রী: মতিউল করিম	৫৬	কৃষক	01670729272	
2	শ্রী: মনিরুজ্জামান	৫৭	কৃষক	0174668886	
3	শ্রী: মতিউল করিম	৬০	কৃষক	01625093945	
4	শ্রী: মনিরুজ্জামান	৫২	কৃষক	01934084067	
5	শ্রী: মনিরুজ্জামান	৫৩	কৃষক	01913380304	
6	শ্রী: মনিরুজ্জামান	৭০	কৃষক	01712282342	
7	শ্রী: মনিরুজ্জামান	৫৫	কৃষক	0171556765	
8	শ্রী: মনিরুজ্জামান	৬৭	কৃষক	0174082948	
9	শ্রী: মনিরুজ্জামান		কৃষক	0168206773	
10	শ্রী: মনিরুজ্জামান	৩৫	কৃষক	0174302829	
11	শ্রী: মনিরুজ্জামান	৫৫	কৃষক	01844705003	
12	শ্রী: মনিরুজ্জামান	৫০	কৃষক	0187864872	
13	শ্রী: মনিরুজ্জামান	৭০	কৃষক	0181864872	
14	Abdullah Al Amin	35	Service	01615608197	
15	শ্রী: মনিরুজ্জামান	৬২	কৃষক	01821336916	
16	শ্রী: মনিরুজ্জামান		কৃষক	01673059795	
17	শ্রী: মনিরুজ্জামান		কৃষক	01867929959	

Facilitated By MD. YUNUS ALI

Signature 2.11.2022

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 06 Location: ADAMJEE, SHIDDIRKONJ District: Narayanganj

Date: 2.11.2022 Time: 15:14:17

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already aware this project and they will come it.
Maximum participants have been living here for ...(average years)	60
Do the locality has a rain water drainage?	Yes
Nature of drain	Maximum Pucca but some areas they have no drain
Does your neighbourhood suffer from water logging/flooding problems?	Yes
If yes, how severe is the water logging/flooding?	Above road level
During which month of the year usually water get logged?	June-July
If Yes, How many times a year?	4-8 times a year
If yes, for how long does it stay flooded?	Between 1-2 hours
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	No cost
On an average, what is the cost of the damage each time?	-
Do you support the improvement of drainage in your area	Yes
If no, why not	-
Who do you suppose should maintain the drainage in your area?	Ward Councillo



Report on Focus Group
Discussion (FGD) Ward: 07

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: Kadamtoli, 7 No ward councillor office W-7

GPS: 23.6752 N 90.5176 E Participants Group: _____

Date: 2-11-22 Time: 02:30 P.M

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	Md. Mizanur	43	councillor	1817078645	
2	Nadim Shikder	40	Teacher	01715400120	
3	Romjan Hossain	44	job	01721163027	
4	Eakub Ali	49	Business	01612631634	
5	Rashed Shikder	60	Business	01715762628	
6	Jaynal Hoq	27	Business	01731155203	
7	Md. Monir	45	Business	01719500692	
8	Md. Kuddus	50	job	01909134638	
9	REZANUR RAHMAN	38	Engineer	01712584468	
10	Saiful Khan	30	Business	01682604130	
11	Mahbub	30	Business	01920992780	

Facilitated By Md. Naeem

Signature

ADB

PADECO

ARRA

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 7 Location: Kodomfali, Siddanganj District: Narayanganj

Date: 02-11-22 Time: 02:30 PM

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already about this project and welcome it
Maximum participants have been living here for (average years)	50
Do the locality has a rain water drainage?	Yes
Nature of drain	Adequate and 3 Low land
Does your neighbourhood suffer from water logging/flooding problems?	Yes, Some Areas
If yes, how severe is the water logging/flooding?	Above road level
During which month of the year usually water get logged?	June/July
If Yes, How many times a year?	7-11 times a year.
If yes, for how long does it stay flooded?	3-4 Hours
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	No
On an average, what is the cost of the damage each time?	No
Do you support the improvement of drainage in your area	Yes
If no, why not	
Who do you suppose should maintain the drainage in your area?	Ward councillor



8

**Report on Focus Group
Discussion (FGD) Ward : 08**

W-8

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholders Consultation Meeting**



Address: Phonokunda 8 No ward councillor office

GPS: 23.6584 N 90.5084 E Participants Group: _____

Date: 2-11-22 Time 04:40 P.M

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	Saitul Islam	31	Councillor Secretary	01724020253	<i>[Signature]</i>
2	Hazi Nur Mohammad Sheikh	65	Retal. Govt Service	01812435845	<i>[Signature]</i>
3	S.M. Shahjahan	74	Retal. Govt Service	01711782287	<i>[Signature]</i>
4	Ismail Matbar	78	Retal. private Service	01715642549	<i>[Signature]</i>
5	Maslim uddin	75	Business	01715315606	<i>[Signature]</i>
6	Sharif uddin	68	Business	01716864225	<i>[Signature]</i>
7	Mahbubul Alam	49	Business	0171118161	<i>[Signature]</i>
8	Nadira Hoggain	52	Job	01811266015	<i>[Signature]</i>
9	Akkas Ali	50	Business	01908466135	<i>[Signature]</i>
	Saitul Islam				
10	Md. Emom	27	Job	01884722292	<i>[Signature]</i>

Facilitated By Burhan

Signature *[Signature]*

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 8 Location: *Phonokunda Sadarganj* District: Narayanganj
 Date: 2-11-22 Time: 4.40 PM

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	<i>They already about this project and well come it.</i>
Maximum participants have been living here for(average years)	<i>80</i>
Do the locality has a rain water drainage?	<i>Yes</i>
Nature of drain	<i>Lowland 2 and Block 1</i>
Does your neighbourhood suffer from water logging/flooding problems?	<i>Yes</i>
If yes, how severe is the water logging/flooding?	<i>Above road level</i>
During which month of the year usually water get logged?	<i>June-july</i>
If Yes, How many times a year?	<i>10-15 times a year</i>
If yes, for how long does it stay flooded?	<i>More than a day</i>
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	<i>Yes</i>
On an average, what is the cost of the damage each time?	<i>No cost</i>
Do you support the improvement of drainage in your area	<i>Yes</i>
If no, why not	
Who do you suppose should maintain the drainage in your area?	<i>ward councillor</i>



**Report on Focus Group
Discussion (FGD) Ward : 09**

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanjanj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: পাটন নারায়ণ এলাকা সড়ক রাস্তা ৯ নং Ward-9

GPS: 23.66321N 90.49033E Participants Group: _____

Date: 03-11-2022 Time: 11:28

SL No.	Participant's Name	Age	Occupation	Mobile No.	Signature
01	Ishtiaque	49	সিটি - সিউনিকার	01911965550	
02	কোঃ মোহাম্মদ হোসেন	66		01726507003	
03	কোঃ আব্দুল হান্ন	45	চাকরি	01750130811	
04	শ্রীমতী মাহবুবাহা	60	স্বয়ংসহ	01712264111	
05	শ্রীমতী মাহবুবাহা	60	স্বয়ংসহ	01726622172	
06	আব্দুল হান্ন	60	স্বয়ংসহ	01989950692	
07	শ্রীমতী মাহবুবাহা	60	"	01671972153	
08	আব্দুল হান্ন	49	"	01914457346	
09	আব্দুল হান্ন	65	"	01712956245	
10	কোঃ মোহাম্মদ হোসেন	63	"	01918863406	
11	কোঃ মোহাম্মদ হোসেন	53	"	01726507003	
12	শ্রীমতী মাহবুবাহা	20	চাকরি	01943040378	
13	শ্রীমতী মাহবুবাহা	20	"	01640777983	
14	কোঃ মোহাম্মদ হোসেন	62	স্বয়ংসহ	01915643314	

Facilitated By Md. Ahsanul Islam Parul

Signature

ADB

PADECO

ARRA

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 09 Location: B-181, Monara District: Narayanganj
 Khatun Bhavon
 Date: 3-11-2022 Time: 11:28

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	they already aware about this project and they wellcome it.
Maximum participants have been living here for ... (average years)	50
Do the locality has a rain water drainage?	Yes
Nature of drain	Maximum pucca but some area they have no drain and need to renovated some drain.
Does your neighbourhood suffer from water logging/flooding problems?	Yes
If yes, how severe is the water logging/flooding?	Above road level.
During which month of the year usually water get logged?	June to july.
If Yes, How many times a year?	5-10 times a year.
If yes, for how long does it stay flooded?	More than a day.
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	5-10 times a year.
On an average, what is the cost of the damage each time?	No cost
Do you support the improvement of drainage in your area	Yes
If no, why not	
Who do you suppose should maintain the drainage in your area?	Ward councillor.



Report on Focus Group
Discussion (FGD) Ward : 10

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: 217/1, Godnail Road Aram bag ward-10

GPS: 23.65118N 90.51514E Participants Group:

Date: 2-11-2022 Time 11:22

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
১	ইফতিখার চান্দা		Councilor	01776666655	
২	ডাঃ: কামরুজ্জামান	৬২	স্বাস্থ্যকর্মী	0181116480	
৩	ডাঃ: জুজু	৪২	চিনি	01674211236	
৪	ডাঃ: মীর নাজিম	৪০	চাকরী	01680921845	
৫	ডাঃ: মীর নাজিম	৫৬	কাজ	01718758986	
৬	ডাঃ: কামরুজ্জামান	৫০	কাজ	01719091487	
৭	ডাঃ: কামরুজ্জামান	৪৫	কাজ	0197896058	
৮	ডাঃ: মীর নাজিম	৫০	কাজ	0183420707	
৯	ডাঃ: কামরুজ্জামান	৪২	কাজ	01894226507	
১০	ডাঃ: মীর নাজিম	২৪	ছাত্র	01676115354	
১১	ডাঃ: মীর নাজিম	৫০	কাজ	01677224983	
১২	ডাঃ: মীর নাজিম	৫২	কাজ		
১৩	ডাঃ: মীর নাজিম	৩২			
১৪	ডাঃ: মীর নাজিম	৩০		01988149057	
১৫	ডাঃ: মীর নাজিম	৩৫			
১৬	ডাঃ: মীর নাজিম	৩৬			
১৭	ডাঃ: মীর নাজিম	৩৬		0172391378	

Facilitated By: Md. Abuzgnul Islam Rasal.

Signature:

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 10 Location: 217/1, Anam bag. District: Narayanganj

Date: 2-11-2022 Time: 11:20

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	they already aware about this project and they wellcome it.
Maximum participants have been living here for(average years)	60
Do the locality has a rain water drainage?	Yes
Nature of drain	Maximum pucca but some area they have no drain and need to renovated some drain.
Does your neighbourhood suffer from water logging/flooding problems?	Yes
If yes, how severe is the water logging/flooding?	Above road level.
During which month of the year usually water get logged?	June to july.
If Yes, How many times a year?	5-10 times a year.
If yes, for how long does it stay flooded?	More than a day.
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	5-10 times a year.
On an average, what is the cost of the damage each time?	No cost
Do you support the improvement of drainage in your area	Yes.
If no, why not	
Who do you suppose should maintain the drainage in your area?	Ward councillor.



Report on Focus Group
Discussion (FGD) Ward : 11

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: NAGARKHANPUR, SADAR, NARAYANGANJ WARD-11

GPS: 23.6292N 90.5082E

Participants Group: _____

Date: 1.11.2022

Time 12:07:37

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	Md. Akidul Islam	25/6 1978	শ্রমিক	01711163468	
2	Dil Mohammed	১১ ৫১	Rtd Grant সহকারী	01914879454	
3	Md. Kutubuddin	50		01911099999	
4	Md. Shiplo	34	bisnes	01920090838	
5	MD. Bahim Uddin/Razvi	45	bisnes	01680009346	
6	MD. MAKBUL HOSSAIN	56	কলেক্টর	01940834919	
7	Baby	60		01920902574	
8	মুস্তাফা হোসেন	৪৫	শ্রমিক	01858011482	
9	মুস্তাফা হোসেন	৪৬	শ্রমিক	01600348063	
10	মুস্তাফা হোসেন	৪৬	শ্রমিক	01920878925	
11	মুস্তাফা হোসেন	৫৬	শ্রমিক	01014908382	
12	NAKID	60	শ্রমিক	01011700517	
13	NASREEN	৪২	শ্রমিক	01937660740	
14	মুস্তাফা হোসেন	৬২		01786198165	
15	মুস্তাফা হোসেন	৬০	শ্রমিক	01715997134	
16	মুস্তাফা হোসেন	৬০	শ্রমিক	01920814718	

Facilitated By MD. YUNES ALI

Signature 1.11.22

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 11

Location: NAGARKHANPUR District: Narayanganj

Date: 01.11.2022 Time: 12:07:37

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already aware this project and they will come it
Maximum participants have been living here for(average years)	70
Do the locality has a rain water drainage?	Yes
Nature of drain	Most of the drains are in good condition but some drain need revolution
Does your neighbourhood suffer from water logging/flooding problems?	Yes
If yes, how severe is the water logging/flooding?	Above road level
During which month of the year usually water get logged?	June - July
If Yes, How many times a year?	5-10 times a year
If yes, for how long does it stay flooded?	Between 1-2 hours but in some areas more than a day
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	No cost but in some areas are damaged
On an average, what is the cost of the damage each time?	500 to 1000 Taka Loss
Do you support the improvement of drainage in your area	Yes
If no, why not	—
Who do you suppose should maintain the drainage in your area?	Ward councillor



12

Report on Focus Group Discussion (FGD) Ward : 12

W-12

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



List of Participants in Focus Group Discussion (FGD)/ Stakeholder Consultation Meeting



Address: ১৭নং এফিএনআই জায়েদ এফিএনআই জামিন

GPS: ~~১৩.৪১১১১১ ৯০.৫০৫০৫০~~ Participants Group: _____

Date: ১৫-১১-২২ Time ০৬.২৫ P.M

SL No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	Obaidullah	42	counsellor candidate	01711027638	
2	Mamun	26	Business	01903649645	
3	Kutti	35	Business	01716316303	
4	Suzon	27	Business	01814935720	
5	Razib	35	Business	01966237356	
6	Dinislam	43	Business	01713084528	
7	Murshed	36	Business	01918192029	
8	Suman	32	Business	01688201919	
9	Shahidullah	67	Pub. Retol Service	01966440848	
10	Faruk Hossain	54	Business	01676259311	

Facilitated By Burhan

Signature

ADB

PADECO

ARRA

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 12 Location: Kharpur, sadar District: Narayanganj
 Date: 3-11-22 Time: 05.25 PM

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already about this project and welcome it
Maximum participants have been living here for(average years)	75
Do the locality has a rain water drainage?	Yes
Nature of drain	Low Land 2 + Block 1
Does your neighbourhood suffer from water logging/flooding problems?	Yes
If yes, how severe is the water logging/flooding?	Above road Level
During which month of the year usually water get logged?	June-July
If Yes, How many times a year?	10-15 times a year
If yes, for how long does it stay flooded?	1 or 2 Day
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	Yes
On an average, what is the cost of the damage each time?	10000 Tk
Do you support the improvement of drainage in your area	Yes
If no, why not	
Who do you suppose should maintain the drainage in your area?	ward councillor



Network: 3 Nov 2022 17:25:25 GMT+06:00
23.6294N 90.5059E
Branch Rd
Tolla
Narayanganj District
Dhaka Division
Remark: FGD- Ward-12

Report on Focus Group
Discussion (FGD) Ward : 13

ur 13

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: হাসকুলিয়া, ২০ নং ওয়ার্ড ১৩ নং করোনেশন এলাকা

GPS: 20.6239N 90.4919E Participants Group: _____

Date: 3-11-2022 Time: 2.30 P.M

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	Maksudul Alam	45	Councillor	01717178242	
2	Md. Ali Shabbab	32	Councillor Secretary	01914205612	
3	Riton	47	Business	01716617648	
4	Shoukat Khandaka	44	Business	01682682181	
5	Ashrab Uddin	52	Job	01711985607	
6	Md. Golam Nabi	74	Business	01711379125	
7	Shahbuddin	76	Retail job	01711285928	
8	Abdul Hakim	70	Business	01712528760	
9	Aman	60	Business	01912306448	
10	Najmul Kabir	51	Business	01953403526	
11					

Facilitated By Md. Haeem

Signature 3-11-22

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 13 Location: Masdair, Sadar District: Narayanganj

Date: 3.11.22 Time: 2.30 PM

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already about this project and welcome it
Maximum participants have been living here for(average years)	65
Do the locality has a rain water drainage?	Yes
Nature of drain	Block I + Low land 5 = 6
Does your neighbourhood suffer from water logging/flooding problems?	Yes
If yes, how severe is the water logging/flooding?	at least 8-10, 1 1/2 hrs
During which month of the year usually water get logged?	May - June - July
If Yes, How many times a year?	10-20 times a year
If yes, for how long does it stay flooded?	1-2 days
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	Yes
On an average, what is the cost of the damage each time?	2000/-
Do you support the improvement of drainage in your area	Yes
If no, why not	
Who do you suppose should maintain the drainage in your area?	Ward councillor



14

Report on Focus Group Discussion (FGD) Ward : 14

W-14

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



List of Participants in Focus Group Discussion (FGD)/ Stakeholder Consultation Meeting



Address: 120/13 Ali Ahmmad chunka Road 14 No ward
councillor office.
GPS: 23.6154 N 90.4261 E Participants Group:
Date: 13-11-22 Time: 11:30 AM

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	Maniruzzaman	53	councillor	01673480013	
2	Md. Imran	26	councillor Secretary	01601647050	
3	Bhojon Mandal	52	Business	01817014608	
4	Hosipodo Bissas	70	Retal. Private Service	01817113075	
5	Md. Jahirul	52	Business	01812830007	
6	Md. Jashim	55	Business	01941927577	Jashim.
7	Shapon datto	58	job	01720645546	
8	Farid Hossain	54	Business	01619741199	
9	Md. Ali jony	44	job	01679776169	Jony.
10	Ajit chandro	52	councillor Secretary	01616080726	
11	Manir Hossein	24	job	01635268206	
12	Hizamuddin	50	job	01839001222	

Facilitated By Md. Naeem

Signature

ADB

PADECO

ARRA

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

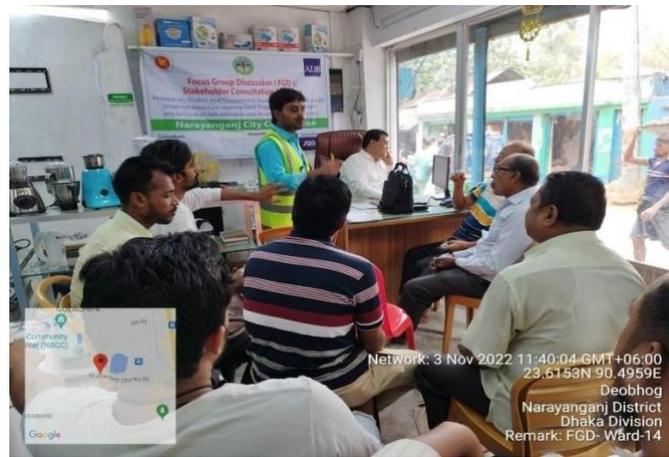
Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 14 Location: Ali Ahmed ^{chunke} road ^{Sadar} District: Narayanganj

Date: 3-11-22 Time: 11:30 am

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already about this project and welcome it.
Maximum participants have been living here for(average years)	৩৫
Do the locality has a rain water drainage?	yes
Nature of drain	Block-2 + Low Land 2 ^২ 4 inadequate
Does your neighbourhood suffer from water logging/flooding problems?	yes
If yes, how severe is the water logging/flooding?	২টি ২০০ গালি বসে গা বিয়ে ঘরটি ১২ ২২ ২০০ গালি ২০০,
During which month of the year usually water get logged?	১২ ১০/১১/১২ June-July and Feb ^{২০২০}
If Yes, How many times a year?	১২ 10-15 and Feb ^{২০২০}
If yes, for how long does it stay flooded?	Long time - 3, 4 Day
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	yes
On an average, what is the cost of the damage each time?	15000/-
Do you support the improvement of drainage in your area	yes
If no, why not	-
Who do you suppose should maintain the drainage in your area?	ward councillor



Report on Focus Group Discussion (FGD) Ward : 15

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanji City Corporation



List of Participants in Focus Group Discussion (FGD)/ Stakeholder Consultation Meeting



Address: महानगर नगरपालिका कार्यालय २० नारायण बजार काठमाडौं नगरपालिका

GPS: 28-6148 N 20-5043 E Participants Group: _____

Date: 3-11-2022 Time: 07:50 P.M

SL No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	Asit Baron Biswas	63	councilor	01818458789	
2	Abul kalam	66	councilor secretary	01943029081	
3	Ponkoj Ray	61	Business	01818042152	
4	Grakram Shah	67	Business	01711609562	
5	Rokeya	68	Retail public service	01812637358	
6	Hossain	66	Business	01712905708	
7	Tito	31	Business	01619949196	
8	Shamod	42	Business	01676283322	
9	Shankar kumar	51	Business	01710056880	
10	Bikas kumar	48	Business	01716412420	
11	Habija	50	House wife	01627363148	

Facilitated By: Banham

Signature:



Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 15 Location: 2 no railgate sadar District: Narayanganj
 Date: 3.11.22 Time: 7.30 pm

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already about this project and well come it
Maximum participants have been living here for(average years)	60
Do the locality has a rain water drainage?	yes
Nature of drain	Adequable
Does your neighbourhood suffer from water logging/flooding problems?	NO
If yes, how severe is the water logging/flooding?	-
During which month of the year usually water get logged?	-
If Yes, How many times a year?	-
If yes, for how long does it stay flooded?	-
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	-
On an average, what is the cost of the damage each time?	-
Do you support the improvement of drainage in your area	yes
If no, why not	
Who do you suppose should maintain the drainage in your area?	ward councillor



**Report on Focus Group
Discussion (FGD) Ward : 16**

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: ১৪/১২ ফারাক্কান্দা রাস্তা, ১৩১৩, Ward NO :- 16

GPS: 23-61104N 90-49626E Participants Group: _____

Date: 03-11-2022 Time 15:30

SL No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	আঃ ফাতেমা	৫২	বাড়ি - মাসিক	০১৭১৩৭৩২৪০	
2	নাজমা বেগম	৬৫	জিএসআর (আমিষ্যক)	০১৭২৪৫০৬২৪৪	
3	শ্রীমতী জামান	৬৭	খরসাদ	০১৪৬৪৭১৭১৬৩	
4	শ্রীমতী: রেখানা	২৬	চাকুরী	০১৬৪৫১৭৭৭৩৬	
5	শ্রীমতী: নবিন	২৭	চাকুরী	০১৩১-৪৫২১৬১৬	
6	আবদুল	৪০	চাকুরী	০১০৩-১১২	
7	শ্রীমতী: সাফিউল্লাহ	৬৫	চাকুরী	০২৬৬৩৫০০২২৫	
8	শ্রীমতী: মাহা	২৫	চাকুরী	০১৪৬৪২০৭০৬৩	
9	শ্রীমতী: জামিলা	৪০	চাকুরী	০২৬৬৩৫০০২২৫ ০২৬৬২৬০৪৬০৬	
10	শ্রীমতী: হারুন	২৬	চাকুরী	০২৬৬৩৫০০	
11	শ্রীমতী	২৩	চাকুরী	০১৬৭৭২১৭২৬০	
12	শ্রীমতী: মাহা	৫৬	চাকুরী	০১৪১৭০৭৭৪৩০	
13	শ্রীমতী	৬৫	চাকুরী	০১৪১৭৫৬৩৩৭৭	
14	শ্রীমতী: মাহা	৪৭	চাকুরী	০১৬৭৫৩৫৫৪১৬	

Facilitated By Md. Abuzaid Islam Parel.

Signature



Report on Focus Group Discussion (FGD) Ward : 17

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



List of Participants in Focus Group Discussion (FGD)/ Stakeholder Consultation Meeting



Address: ৪২, শাহজাঙ্গা রোড, মিশুন সিটি প্রাক্তা ভবন-৬, ১৭১২ ৩নং

GPS: 23-60655N 90-50091E Participants Group: _____

Date: ০২/০২/২২২ Time 16:48

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	কাজী মাহমুদুল হক	৫০	কাজী	০১৭১১৩৩৭৪২৭	[Signature]
2	২নং ওয়ার্ড প্রধান (স্বাস্থ্য)	৬৬	শিক্ষার্থী	০১৬৭৫৫৮০৭১৪	[Signature]
3	আঃ জামিল	৭১	ব্যবসা	০১৭১০৭৭৩৩২২	[Signature]
4	আঃ আলী	৭৪	"	০১৭১২৪৩৪৩৭৫	[Signature]
5	আব্দুল করিম	৫১	ব্যবসা	০১৬২৭-৬২৪২১০	[Signature]
6	আব্দুল করিম	৬৭	শিক্ষার্থী	০১৪৭১৫২৩৭৩১	[Signature]
7	আব্দুল হক	৫৭	ব্যবসা	০১৭১২০২১৪৭৭	[Signature]
8	আব্দুল হক (স্বাস্থ্য)		শিক্ষার্থী	০১৬৭৫৫৮০৭১৪	[Signature]
9	আব্দুল হক	৫৫	শিক্ষার্থী	০১৬২৭৫৬২১৪৪	[Signature]
10	আব্দুল হক	৪৪	শিক্ষার্থী	০১৪৭১০৪২৩৪০	[Signature]
11	আব্দুল হক	৫৫	শিক্ষার্থী	০১৭৪৭৪১১৫৩৭	[Signature]
12	আব্দুল হক	৪২	শিক্ষার্থী	০১৬৪৫১০১৩৫০	[Signature]

Facilitated By Md. Ahsanul Islam Parul.

Signature [Signature]



Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 17 Location: 42, Shah suja Road District: Narayanganj

Date: 2-11-2022 Time: 16:48

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	they already aware about this project and they wellcome it.
Maximum participants have been living here for(average years)	60
Do the locality has a rain water drainage?	Yes
Nature of drain	Maximum pucca but some area they have no drain and need to renovated some drain.
Does your neighbourhood suffer from water logging/flooding problems?	Yes
If yes, how severe is the water logging/flooding?	Above road level.
During which month of the year usually water get logged?	June to july.
If Yes, How many times a year?	4-6 times a year.
If yes, for how long does it stay flooded?	More than a year.
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	4-6 times a year.
On an average, what is the cost of the damage each time?	No cost
Do you support the improvement of drainage in your area	Yes
If no, why not	
Who do you suppose should maintain the drainage in your area?	ward councillor.



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**Report on Focus Group
Discussion (FGD) Ward: 18**

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: 56 Xalua Road, 18 no Ward, Narayanganj City Corporation

GPS: 23-60247N 90-50082E Participants Group: _____

Date: 04-11-2022 Time 10:35

Sl No.	Participant's Name	Age	Occupation	Mobile No.	Signature
01	Md. Kamrul Hassan Maonna	49	Councillor	01711534970	
02	Rima Akter	30	Ward Secretary	01794695557	
03	ANOWAR HOSSAIN	56	Special Person	01711546700	
04	Arif Shabi @ul Islam	52	Business	01819426212	
05	MOZIBUR RAHMAN	55	Business	01819503828	
06	Mristom	52	Private Service	01934626069	
07	Md. Faruk Dhevi	52	Private Serv	0716-552445	
08	MD, SAGOT	42	Business	01974910809	
09	Aminur Rahman Shahin	55	Business	0715-123377	

Facilitated By Md. Ahsanul Islam Razel.

Signature

ADB

PADECO

ARRA

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 18 Location: 56, Nalua Road District: Narayanganj

Date: 4-11-2022 Time: 10:35

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already aware about this project and they wellcome it.
Maximum participants have been living here for(average years)	60
Do the locality has a rain water drainage?	Yes
Nature of drain	Maximum pucca but some area they have no drain.
Does your neighbourhood suffer from water logging/flooding problems?	NO
If yes, how severe is the water logging/flooding?	-
During which month of the year usually water get logged?	June to july.
If Yes, How many times a year?	-
If yes, for how long does it stay flooded?	-
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	-
On an average, what is the cost of the damage each time?	-
Do you support the improvement of drainage in your area	Yes
If no, why not	
Who do you suppose should maintain the drainage in your area?	Ward councillor.



Report on Focus Group
Discussion (FGD) Ward : 19

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanaj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: P.M. ROAD, MADANGONJ, BANDAR, NARAYANAJ (WARD-19)

GPS: 23.590835N 90.516102E Participants Group:

Date: 3.11.2022 Time: 12:18:34

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	সৌভাগ্য রক - রক	২৪	সিটিভি-২০২	০১৪৩০২৬৫৫৭৭	
2	শ্রী: সৌভাগ্য রক	৫০	স্বাধীনতা	০১৭৩৫৭৪৩৪৭৩	
3	আব্দুল মতিদ	৭০	কাজ		আব্দুল মতিদ
4	শ্রী: সৌভাগ্য রক	৫৫	কাজ	০১৩০০৬৭১৪৭২	
5	শ্রী: সৌভাগ্য রক	২৬	স্বাধীনতা	০১৪১২২২২৭৬৭	ফকি
6	শ্রী: সৌভাগ্য রক	৫২	কাজ	০১৭৭৪৫৬৪৬১৭	শ্রী: সৌভাগ্য রক
7	শ্রী: সৌভাগ্য রক	৪০	কাজ	০১৭৪৬০৩১৭৭২	
8	শ্রী: সৌভাগ্য রক	৫৪	কাজ	০১৭১৭৪৩৪২৫৩	শ্রী: সৌভাগ্য রক
9	শ্রী: সৌভাগ্য রক	২৪	কাজ	০১৪১৭৪৭২৬৭	
10	শ্রী: সৌভাগ্য রক	৫৭	কাজ	০১৭৭৬০২২৪০০	শ্রী: সৌভাগ্য রক
11	শ্রী: সৌভাগ্য রক	৫৭	কাজ	০১৪৫৫৫৭৭০২১	শ্রী: সৌভাগ্য রক
12	শ্রী: সৌভাগ্য রক	৬৬	কাজ	০১৪১১৭১১৭১০	শ্রী: সৌভাগ্য রক
13	শ্রী: সৌভাগ্য রক	৫০	কাজ	০১৭৩৪৭০৪০৩৫	শ্রী: সৌভাগ্য রক
14	শ্রী: সৌভাগ্য রক	৫০	কাজ	০১৭০২৭৪৭১০৪	শ্রী: সৌভাগ্য রক
15					

Facilitated By DIPU ROY

Signature Dipu Roy

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 10

Location: MADANAGONJ, BANDAR District: Narayanganj

Date: 3.11.2022 Time: 12:18:34

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already aware this project and they will come it.
Maximum participants have been living here for(average years)	70
Do the locality has a rain water drainage?	Yes
Nature of drain	Maximum Pucca but some areas they have no drain
Does your neighbourhood suffer from water logging/flooding problems?	Yes
If yes, how severe is the water logging/flooding?	Above floor level
During which month of the year usually water get logged?	June - July
If Yes, How many times a year?	5-10 times a year
If yes, for how long does it stay flooded?	more than a day
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	5-10 times a year
On an average, what is the cost of the damage each time?	Average cost Tk 5000+
Do you support the improvement of drainage in your area	Yes
If no, why not	-
Who do you suppose should maintain the drainage in your area?	Ward councillor



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Report on Focus Group

Discussion (FGD) Ward : 20

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



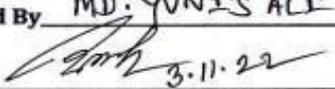
Address: SONAKANDA, BANDAR, NARAYANGANJ (WARD-20)

GPS: 23.6037N 90.5131E Participants Group: _____

Date: 3.11.2022 Time: 18:15:17

SL No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	আবুল কালাম	৪০	চাকরি	০১৭৩০০৭২৩৫১	আবুল কালাম
2	শুভা	২৬	চাকরি	০১৭৬০৭১৪৪৩	শুভা
3	রিকি	২৭	চাকরি	০১৬২২৬৬২৬০২	রিকি
4	শাহাঙ্গীরা আফসার	৪০	কাজ	০১৮৭৬৩৪০৫৫৩	শাহাঙ্গীরা
5	আবুল কালাম	২০	চাকরি	০১৮৭১১০২১৩১	আবুল কালাম
6	শাহাঙ্গীরা	২২	চাকরি	০১৭২৪৩৩৫২২৩	শাহাঙ্গীরা
7	শাহাঙ্গীরা	২৬	চাকরি	০১৮৫৫৭৭৭৭৫৬	শাহাঙ্গীরা
8	শাহাঙ্গীরা	৩২	কাজ	০১৬৭৭০১৭৬২২	শাহাঙ্গীরা
9	শাহাঙ্গীরা	২৪	চাকরি	০১৬৪৬৭৭৪৭৫৩	শাহাঙ্গীরা
10	শাহাঙ্গীরা	৩৫	চাকরি	০১৭৫০১০৫৪৬২	শাহাঙ্গীরা
11	শাহাঙ্গীরা	২৪	কাজ	০১৬২৫৩৩৬৩৪৭	শাহাঙ্গীরা
12	শাহাঙ্গীরা	২৬	কাজ	০১৪৩২১২০৭৭	শাহাঙ্গীরা
13	শাহাঙ্গীরা	৪০	কাজ	০১৭২২২৫৩৪১২	শাহাঙ্গীরা
14	শাহাঙ্গীরা	৩৫	চাকরি	০১৬২৩০৩১২৩	শাহাঙ্গীরা
15	শাহাঙ্গীরা	৩৫	কাজ	০১৪৭৩৭৭৬৪৪	শাহাঙ্গীরা
16	শাহাঙ্গীরা	৪০	চাকরি	০১৪৩৩৫৫৫৩৩	শাহাঙ্গীরা

Facilitated By: MD. YUNES ALI

Signature:  3.11.22

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Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 20

Location: SONAKANDA, BANBAR District: Narayanganj

Date: 3.11.2022

Time: 16:13:17

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already aware this Project and they will come it.
Maximum participants have been living here for(average years)	25
Do the locality has a rain water drainage?	Yes
Nature of drain	most of the drains are in good condition but some drain need renovation
Does your neighbourhood suffer from water logging/flooding problems?	Yes
If yes, how severe is the water logging/flooding?	Above floor level
During which month of the year usually water get logged?	June-July
If Yes, How many times a year?	5-10 times a year
If yes, for how long does it stay flooded?	Between 1-2 hours but in some areas more than a day
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	No cost but in some areas are damaged
On an average, what is the cost of the damage each time?	1000 TO 2000 TAKA LOSS
Do you support the improvement of drainage in your area	Yes
If no, why not	-
Who do you suppose should maintain the drainage in your area?	Ward councillor



Ward : 22

FGD Findings

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



List of Participants in Focus Group Discussion (FGD)/ Stakeholder Consultation Meeting



Address: 524, WILSON ROAD, BANDAR, NARAYANGONJ (WARD-22)
 GPS: 23.6161N 90.5134 E Participants Group:
 Date: 3.11.2022 Time: 15:16:40

SL No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	SULTAN AHMED	55	COUNSELLOR	01912605309	[Signature]
2	MD. SAIFUL ISLAM BHOWA	48	শিল্পী	01949798162	[Signature]
3	মুস্তাফা হোসেন	52	ডাঃ	01819433003	[Signature]
4	সাহেব আল	৫০	স্বাক্ষর	01922010386	[Signature]
5	শাহজাহান আলী	২২	স্বাক্ষর	01706250151	[Signature]
6	সাব্বির হোসেন	৪৫	স্বাক্ষর	01301973240	[Signature]
7	সুমন চন্দ্র শর্মা	৪৫	স্বাক্ষর		
8	সাব্বির হোসেন	৪৬	স্বাক্ষর	01684120298	[Signature]
9	সিল্লি সিক্ত	৫০	স্বাক্ষর		
10	সাব্বির হোসেন	৫০	স্বাক্ষর	01894830130	
11	সাব্বির হোসেন	৫২	স্বাক্ষর	01912605309	
12	সাব্বির হোসেন	৪৫	স্বাক্ষর		

Facilitated By MD. YUNES ALI
 Signature [Signature] 3.11.22



Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 22 Location: WILSON ROAD, BANDAR District: Narayanganj

Date: 3.11.2022 Time: 15:16:40

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already aware this project and they well come it
Maximum participants have been living here for(average years)	75
Do the locality has a rain water drainage?	Yes
Nature of drain	All drains pucca
Does your neighbourhood suffer from water logging/flooding problems?	NO
If yes, how severe is the water logging/flooding?	—
During which month of the year usually water get logged?	—
If Yes, How many times a year?	—
If yes, for how long does it stay flooded?	—
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	—
On an average, what is the cost of the damage each time?	—
Do you support the improvement of drainage in your area	NO
If no, why not	All drains are in good condition
Who do you suppose should maintain the drainage in your area?	ward councillor



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**Report on Focus Group
Discussion (FGD) Ward : 23**

W-23

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: ১৫৫ নং পূর্ব পাড়া নারায়ণ নগর, নারায়ণ নগর, নারায়ণ নগর

GPS: 23.6288 N, 90.5214 E Participants Group: Stakeholder

Date: 04-11-2022 Time: 3.45 PM

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	Ramizuddin	53	Counsellor Secretary	01880281321	R. Akhmed 4.11.22
2	Shahrom	58	Job	0123252820	Shm
3	Md. Salam Mia	45	Business	01910051524	Md. Salam Mia
4	Md. Alauddin	52	Private Service	01930286403	Alauddin
5	Md. Nizam Uddin	54	Job	01964082666	Nizam Uddin
6	Md. Kabir Hossain	50	Job	01825232723	Kabir Hossain
7	Shanto	35	Business	01720909057	Shanto
8	Saibul Islam	53	Business	01899713192	Saibul Islam
9	Hamid	41	Business	01720577241	Hamid
10	Amir Hossain	45	Business	01813102718	Amir Hossain
11	Armena Begum	47	Job	01627063148	Armena Begum
12	Shahidul	60	Private Job	01798810243	Shahidul
13	Sanower Hossain	53	Job	01997162449	Sanower Hossain

Facilitated By: Burhan

Signature: [Signature]

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Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 23 Location: *Kadomtasa* District: Narayanganj
Bondor
 Date: 04-11-22 Time: 3:45

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	<i>They already about this Project and will come it</i>
Maximum participants have been living here for(average years)	<i>70</i>
Do the locality has a rain water drainage?	<i>Yes</i>
Nature of drain	<i>Adequate</i>
Does your neighbourhood suffer from water logging/flooding problems?	<i>NO</i>
If yes, how severe is the water logging/flooding?	<i>-</i>
During which month of the year usually water get logged?	<i>-</i>
If Yes, How many times a year?	<i>-</i>
If yes, for how long does it stay flooded?	<i>-</i>
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	<i>-</i>
On an average, what is the cost of the damage each time?	<i>-</i>
Do you support the improvement of drainage in your area	<i>yes</i>
If no, why not	
Who do you suppose should maintain the drainage in your area?	<i>ward councillor</i>



Report on Focus Group

Discussion (FGD) Ward : 24

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: Razim Uddin Market, Bokterkandi, Nubiganj Ward-24

GPS: ২৩.৬৪০৯৭৩০ ৯২৬২৩৫ Participants Group: _____

Date: 4/11/2022 Time: 14:02

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1.	শ্রীঃ আলম	৩০	শ্রমিক	০১৮৯৪৬২৩৪০	
2.	শ্রীঃ চান্দ	৪০	শ্রমিক	০১৭৭৭০৩৬৬০	
3.	শ্রীঃ জিল্লান আমিন	৬২	শ্রমিক	০১৯৬৫৪১৯২৩২	
4.	শ্রীঃ কারিমুল ইসলাম	৬৪	শ্রমিক	০১৭২১৫০১৯০১	
5.	শ্রীঃ মাসুম	৪২	শ্রমিক	০১৭৯৩৩৪৫৯২০	
6.	শ্রীঃ মিন্টা	৪০	শ্রমিক	০১৩১৭১২১৩৪৯	
৭.	শ্রীঃ মোস্তাফিজ হোসেন	৪৫	শ্রমিক	০১৭৭৭৭৩৩৫৫২	
৪.	শ্রীঃ হামিদ	৩৫	শ্রমিক	০১৭৯৪১২০১০৫	

Facilitated By Md. Ahsanul Islam Rasel.

Signature _____

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Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 24

Location: Razim Uddin Market District: Narayanganj

Date: 4-11-2022

Time: 14:02

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They already aware about this project and they wellcome it.
Maximum participants have been living here for(average years)	39
Do the locality has a rain water drainage?	Yes
Nature of drain	Maximum pucca but some area they have no drain.
Does your neighbourhood suffer from water logging/flooding problems?	NO
If yes, how severe is the water logging/flooding?	-
During which month of the year usually water get logged?	June to july
If Yes, How many times a year?	-
If yes, for how long does it stay flooded?	-
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	-
On an average, what is the cost of the damage each time?	-
Do you support the improvement of drainage in your area	Yes
If no, why not.	
Who do you suppose should maintain the drainage in your area?	Ward councillor.



Report on Focus Group Discussion (FGD) Ward : 25

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



List of Participants in Focus Group Discussion (FGD)/ Stakeholder Consultation Meeting



Address: - পশ্চিম নরায়নগঞ্জ নগর প্রাঙ্গণের মিলভেয়ার (২০ নং ওয়ার্ড)

GPS: 23.65386N 90.52401E Participants Group: _____

Date: 04-11-2022 Time 2:00 _____

SL No.	Participant's Name	Age	Occupation	Mobile No.	Signature
	শ্রী: তরিকুল ইসলাম	২৮	অফিস ২৫ নং ওয়ার্ড	০১৯২৪৪০০৭০৫	[Signature]
	শ্রী: আলাউদ্দিন মিয়া	৬০	স্বয়ংসি	তার	[Signature]
	শ্রী: আলাউদ্দিন মিয়া	৬৪	-সিআইসি	০ তার	[Signature]
	শ্রী: আব্দুল হান্নান	৪২	স্বয়ংসি	০১৫২০২২৯৪১৪	[Signature]
	(শ্রী: হুমায়ুন কবীর)	৬০	স্বয়ংসি	০১৯২৩৭৩২০৭২	[Signature]
	(শ্রী: হুমায়ুন কবীর)	৪০	স্বয়ংসি	০১৬৩৪৭২৩০২৭	[Signature]
	(শ্রী: হুমায়ুন কবীর)	৫২	স্বয়ংসি	০১৭২৪০৩৩৩৪	[Signature]
	(শ্রী: হুমায়ুন কবীর)	৪৭	স্বয়ংসি	০১৫১৭০৭৩০৫৭	[Signature]
	(শ্রী: হুমায়ুন কবীর)	৬২	স্বয়ংসি	০১৫১১২৬১১৫	[Signature]

Facilitated By Md. Ahsanul Islam Ravel

Signature [Signature]



Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 25 Location: South loxkhon khola District: Narayanganj

Date: 4-11-2022 Time: 2:00

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	they already aware about this project and they wellcome it.
Maximum participants have been living here for(average years)	50
Do the locality has a rain water drainage?	Yes
Nature of drain	Maximum pucca but some area they have no drain.
Does your neighbourhood suffer from water logging/flooding problems?	NO
If yes, how severe is the water logging/flooding?	—
During which month of the year usually water get logged?	June to july
If Yes, How many times a year?	—
If yes, for how long does it stay flooded?	—
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	—
On an average, what is the cost of the damage each time?	—
Do you support the improvement of drainage in your area	Yes
If no, why not	—
Who do you suppose should maintain the drainage in your area?	Ward councillor.



**Report on Focus Group
Discussion (FGD) Ward : 26**

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayanganj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: DHAKESHORE BAGCPARA, BANDAR, NARAYANGONJ (WARD-26)

GPS: 23.6645N 90.5304E Participants Group: _____

Date: 04.11.2022 Time 16:05:59

Sl. No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	আব্দুল হক বরকতউল্লাহ	৩৪	বেকাল	০১৬১২৬৭০০৯	[Signature]
2	হুমায়ুন	৪০	কামা	০১৭১৫৯৫৮১৩৯	[Signature]
3	শ্রীমতী: নূরুজ্জামান	২২	চাকরি	০১৬০০২৪১৩৪০	[Signature]
4	শ্রীমতী: মাহবুব	৩৭	কামা	০১৬৪২৪৩৭৬৮	[Signature]
5	শ্রীমতী: আবেদুল হক	৩৬	চাকরি	০১৭০৩৪০৩৪৫	[Signature]
6	শ্রীমতী: মাহবুব (স্বামি)	৩২	চাকরি	০১৬৪০৫৯৭৪৭	[Signature]
7	আমিনা	২২	চাকরি	০১৭২২৪০৪২৫৯	[Signature]
8	আব্দুল হক	৩৬	কামা	০১৪৭২১৪৭০৭১	[Signature]
9	শ্রীমতী: কামা	৪০	কামা	০১৭৩২৬৫৯১৪৪	[Signature]
10	আব্দুল হক	৩০	কামা	০১৭০৩২৪০৩৪৩	[Signature]
11	শ্রীমতী: মোহাম্মদ হুমায়ুন	৩০	কামা	০১৪৬৫৬২৫৩৬০	[Signature]
12	শ্রীমতী: মোহাম্মদ হুমায়ুন	৬০	কামা	০১৬২৭৭৪৫০৯৫	[Signature]
13					

Facilitated By MD. YUNES ALI

Signature [Signature]

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 26 Location: BHAKESHOR, BANDAR District: Narayanganj

Date: 4.11.2022 Time: 16:05:59

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They are already aware this project and they will come if.
Maximum participants have been living here for(average years)	70
Do the locality has a rain water drainage?	Yes
Nature of drain	Maximum pucca but some areas they have no drain
Does your neighbourhood suffer from water logging/flooding problems?	yes
If yes, how severe is the water logging/flooding?	Above floor level
During which month of the year usually water get logged?	June-July
If Yes, How many times a year?	5-10 times a year
If yes, for how long does it stay flooded?	Between 2-3 hours
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	5-10 times a year
On an average, what is the cost of the damage each time?	No cost
Do you support the improvement of drainage in your area	Yes!
If no, why not	-
Who do you suppose should maintain the drainage in your area?	Ward councillor



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**Report on Focus Group Discussion (FGD)
Ward : 27**

Preparatory Studies and Procurement Support (PSPS) Project under Urban Infrastructure Improvement Preparatory Facility (UIIPF) and to Conduct Rehabilitation and Resettlement (R&R) Survey for Narayananj City Corporation



**List of Participants in Focus Group Discussion (FGD)/
Stakeholder Consultation Meeting**



Address: KURUPARA, BANDAR, NARAYANANJ (WARD-27)

GPS: 23.6745N 90.5377E Participants Group:

Date: 4.11.2022 Time 09:51:55

SL No.	Participant's Name	Age	Occupation	Mobile No.	Signature
1	মো: হুমায়ুন কবীর	৬৫	স্বাধীন	০১৭৬৭৬২৪৫	[Signature]
2	মো: হুমায়ুন কবীর	৫৫	"	০১৮৩৬৭৬৫৫৪০	[Signature]
3	মো: হুমায়ুন কবীর	৬৬	"	০১৭৪২৬২২০০	[Signature]
4	মো: হুমায়ুন কবীর	৫০	"	০১৭১৫৭১৮৯৮	[Signature]
5	মো: হুমায়ুন কবীর	৪২	"	০১৭২০৬৭৫৫৭০	[Signature]
6	মো: হুমায়ুন কবীর	৫০	স্বাধীন	০১৭১৫১২০৪২৫	[Signature]
7	মো: হুমায়ুন কবীর	৩৮	স্বাধীন	০১৬৩০১৩৭৬২	[Signature]
8	মো: হুমায়ুন কবীর	৪৭	স্বাধীন	০১৭৬৭১৬৫৩০	[Signature]
9	মো: হুমায়ুন কবীর	৩৮	স্বাধীন	০১৮৩৪৬৫০৬৪৩	[Signature]
10	মো: হুমায়ুন কবীর	৫২	স্বাধীন	০১৬৪৬৩০৭১৬০	[Signature]
11	মো: হুমায়ুন কবীর	৭০	স্বাধীন	০১৭২৪৭২৬৫৪২	[Signature]
12	মো: হুমায়ুন কবীর	৩৭	স্বাধীন	০১১৫১৫০৮৮৫	[Signature]
13	মো: হুমায়ুন কবীর	৪০	স্বাধীন	০১৬৭৬৬৩০৮৫০	[Signature]
14					
15					

Facilitated By MD. YUNUS ALI

Signature [Signature] 4.11.22

ADB

PADECO

ARRA

Narayanganj City Corporation
Preparatory Studies and Procurement Support (PSPS)

Drainage Network

Discussion Guide for Public Consultations through Focus Group Discussions

Ward No.: 27 Location: KURSPARA, BANDAR District: Narayanganj

Date: 4.11.2022 Time: 09:51:55

Issues	Participants' Opinion, Comments and Suggestions
General perception and awareness about the Project	They are already aware this project and they will come it.
Maximum participants have been living here for(average years)	70
Do the locality has a rain water drainage?	yes
Nature of drain	most of the drains are in good condition but some drain need renovation
Does your neighbourhood suffer from water logging/flooding problems?	yes
If yes, how severe is the water logging/flooding?	Above floor level
During which month of the year usually water get logged?	June - July
If Yes, How many times a year?	5-10 times a year
If yes, for how long does it stay flooded?	Some areas more than a day
If yes, do you suffer from damage to your home or loss of income as a result of flooding?	Some areas are to more damaged
On an average, what is the cost of the damage each time?	Average taka 5000+ loss
Do you support the improvement of drainage in your area	yes
If no, why not	-
Who do you suppose should maintain the drainage in your area?	ward councillor



Appendix 3: Sample Grievance Registration Form (In Bangla)

অভিযোগ দাখিল ও নিরসন ফর্মের নমুনা					
তৃতীয় নগর পরিচালন ও অবকাঠামো উন্নতিকরণ (সেক্টর) প্রকল্পের সফল বাস্তবায়নের ক্ষেত্রে যে কোন আপত্তি, অভিযোগ, পরামর্শ, প্রশ্ন এবং মতামতকে প্রকল্প (Project) স্বাগত জানায়। আমরা অভিযোগকারিকে অভিযোগের সাথে নাম-ও যোগাযোগের ঠিকানা দিতে উৎসাহ দেই যাতে তাঁদের অভিযোগ নিরসনকল্পে প্রয়োজনীয় যোগাযোগ করতে ও পদক্ষেপ সম্বন্ধে তাঁদের সময় মতো জানানো যায়। আপনি যদি আপনার পরিচয় জানিয়ে আপত্তি বা অভিযোগ দিতে চান অথচ তা জনসম্মুখে গোপন রাখতে ইচ্ছা পোষণ করেন তাহলে 'গোপনীয়' শব্দটি ফর্মের উপরে উল্লেখ করুন। ধন্যবাদ।					
তারিখঃ		রেজিস্টেশনের স্থানঃ			
যোগাযোগের ঠিকানা/ব্যক্তিগত তথ্যঃ					
নামঃ		লিঙ্গ ঃ (টিক দিন)	পুরুষঃ নারী ঃ	<input type="checkbox"/> <input type="checkbox"/>	বয়সঃ
বর্তমান ঠিকানাঃ					
ফোন নং					
ই-মেইল (যদি থাকে)					
আপত্তি/ অভিযোগ/ পরামর্শ/ প্রশ্ন /মতামত অনুগ্রহ করে আপনার অভিযোগের সাথে বিস্তারিত বর্ণনা (কে, কি, কোথায়, কিভাবে ইত্যাদি) প্রদান করুন।					
যদি এর সাথে কোন সংযুক্তি/নোট/চিঠি/ছবি যোগ করা হয় তাহলে টিক দিনঃ <input type="checkbox"/>					
গুধুমাত্র দাপ্তরিক কাজে ব্যবহারের জন্যে					
নামঃ (যে কর্মকর্তার দ্বারা অভিযোগ রেজিস্ট্রিকৃত)					
যে-মাধ্যমে অভিযোগ গৃহীতঃ (টিক দিন)		১. নোট/চিঠিঃ	<input type="checkbox"/>		
		২. ই-মেইল ঃ	<input type="checkbox"/>		
		৩. টেলিফোনে/সশরীরে-মৌখিক ঃ	<input type="checkbox"/>		
যে কর্মকর্তা অভিযোগটি পর্যালোচনা করেনঃ					
এই অভিযোগের প্রেক্ষিতে যে পদক্ষেপ গ্রহণ করা হয়েছেঃ					
পদক্ষেপটি জনসম্মুখে প্রচার করা হয়েছে কি? (টিক দিন)		১. হ্যাঁ ঃ	<input type="checkbox"/>		
		২. না ঃ	<input type="checkbox"/>		
যে-মাধ্যমে পদক্ষেপটি জনসম্মুখে প্রচার করা হয়েছেঃ					

Sample Grievance Registration Form

The Proposed Narayanganj Green and Resilient Urban Development Project welcomes complaints, suggestions, queries, and comments regarding program implementation. We encourage persons with a grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback.

In case you want to include your personal details but want information to remain confidential, please type CONFIDENTIAL above your name.

Date	Place of Registration		
Contact Information/Personal Details			
Name:	Gender: Male Female	Age:	
Home Address			
Village/Town			
District			
Phone no.			
E-mail			
Complaint/Suggestion/Comment/Question Please provide the details (who, what, where and how) of your Grievance below: If included as an attachment/note/letter, please mention here:			
How do you want us to reach you for feedback on your comment/grievance?			
FOR OFFICIAL USE ONLY			
Registered by: (Name of Official registering grievance)			
Verified through:	Note/Letter	E-mail	Verbal/Telephonic
Reviewed by: (Names/Position of Official(s) reviewing grievance)			
Action Taken:			
Whether Action Taken Disclosed:		Yes	No
Means of Disclosure:			

Appendix 4: Comparison between Government of Bangladesh Laws and ADB Safeguard Policies on Land Acquisition and Resettlement¹⁸

Sl. No.	ADB's SPS (2009)	The Acquisition and Requisition of Immovable Property Act (ARIPA) of 2017	Gaps Between ARIPA and ADB's Policies and Action Taken to Bridge the Gap
1	Involuntary resettlement should be avoided wherever possible.	The Act has no direct statement that involuntary Resettlement should be avoided. The Section-4 of the act mentions: 4. Publication of preliminary notice of acquisition of immovable property:(1) Whenever it appears to the Deputy Commissioner that any property in any locality is needed or is likely to be needed for any public purpose or in the public interest, he shall cause a notice to be published at convenient places on or near the property in the prescribed form and manner stating that the property is proposed to be acquired.	The Executing Agency will follow ADB's SPS to avoid involuntary resettlement where feasible, if involuntary resettlement impacts cannot be avoided mitigation measures will be taken as per policy
2	Regarding the compensation issue, ADB safeguards policy 2009 spells out the following points: The borrower/client will provide adequate and appropriate replacement land and structures or cash compensation at full replacement cost for lost land and structures, adequate compensation for partially Damaged structures, and relocation assistance, if applicable, to those persons (i) with formal legal rights to land lost in its entirety or in part; and (ii) persons who lost the land they occupy in its entirety or in part who have no formal legal rights to such land, but who have claims to such lands that are recognized or recognizable under national laws.	Payment of compensation at "market value" for the properties acquired for development projects. Land Acquisition Acts does not clearly mention regarding the 'full replacement cost'. The Section-9 of the ARIPA, 2017 point out the following: Matters to be considered in determining compensation: (1) In determining the amount of compensation to be awarded for any property to be acquired under this Part, the Deputy Commissioner shall take into consideration- (a) the market value of the property at the date of publication of the notice under section 4: Provided that in determining such market value, the Deputy Commissioner shall take into account the average value, to be calculated in the prescribed manner, of the properties of similar description and with similar advantages in the vicinity during the twelve months preceding the date of publication of the notice under section 4. (b) the damage that may be sustained by the person interested, by reason of the taking of any standing crops or trees which may be on the property at the time of the making of the joint list; (c) the damage that may be sustained by the person interested by reason of severing such property from his other property; (d) the damage that may be sustained by the person interested by reason of the acquisition injuriously affecting his other properties, movable or immovable, in any other manner, or his earnings; and (e) if in consequence of the acquisition of the property, the person interested is likely to be compelled to change his residence or place of business, the reasonable expenses, if any, incidental to such change. (2) While the government is acquiring land, it shall provide the persons interested with compensation of 200 per centum of the market price as defined in sub-section 1(a): Provided that if the government acquires the land for any non-government person, then the amount of compensation shall be 300	The Executing Agency will ensure the full replacement cost dealing with ADB safeguards policy, and will address the gaps between the government and ADB policy

¹⁸ There is no street vendors act or any other policy applicable to roadside businesses in Bangladesh.

Sl. No.	ADB's SPS (2009)	The Acquisition and Requisition of Immovable Property Act (ARIPA) of 2017	Gaps Between ARIPA and ADB's Policies and Action Taken to Bridge the Gap
		per centum. (3) In cases of injuries made under sub-section 1(b), (c), (d) and (e), additional 100 per centum compensation shall be provided. (4) Notwithstanding any compensation provided under this section, necessary steps may be taken to rehabilitate evicted persons due to acquisition in the prescribed form.	
3	For those persons who lost the land they occupy in its entirety or in part who have neither formal legal rights nor recognized or recognizable claims to such land, prior to their relocation is given only if they occupied the land or structures in the project area prior to the cut-off-date for eligibility for resettlement assistance.	ARIPA 2017, Section 9 subsection (b) mentions the damage that may be sustained by the person interested, by reason of the taking of any standing crops or trees which may be on the property at the time of the making of the joint list.	The Executing Agency will ensure payment of compensation for the lost assets and crops and trees to both title holders and non-title holders for their lost assets.
4	As per ADB safeguards policy, displaced persons in a project area could be of three types: (i) persons with formal legal rights to land lost in its entirety or in part; (ii) persons who lost the land they occupy in its entirety or in part who have no formal legal rights to such land, but who have claims to such lands that are recognized or recognizable under national laws; and (iii) persons who lost the land they occupy in its entirety or in part who have neither formal legal rights nor recognized or recognizable claims to such land. The involuntary resettlement requirements apply to all three types of displaced persons.	ARIPA, 2017 of the GOB does not allow to be compensated to the persons who do not have legal title of the lands/ assets to be acquired. It recognizes only the entitlements of the legal titleholders who are capable of establishing their ownership rights. The only exception is for sharecroppers who have cultivated standing crops under a legally constituted written agreement; they are entitled to a part of the compensation money as provided for in the written agreement. Section 12 for ARIPA 2017. Payment of compensation to bargadar: (sharecropper) Notwithstanding anything contained in this Act, when the property acquired under this Part contains standing crops cultivated by <i>bargadar</i> , such portion of the compensation as may be determined by the Deputy Commissioner for the crops shall be paid to the <i>bargadar</i> . 23. Payment of compensation: (1) On section 22, the Deputy Commissioner's the compensation awarded by him to the thereto according to the award and shall prevented by any of the contingencies (2).	Non-titleholders are considered eligible to receive compensation as per ADB safeguards policy. The project will recognize both titleholder and non-titleholder affected persons and compensate them for the inconvenience as per the entitlement matrix.
5	Preference will be given to land-based resettlement strategies for displaced persons whose livelihoods are land-based.	ARIPA 2017 indicate cash compensation for properties to be acquired.	The Project may consider land for land for vulnerable affected persons on case-to-case basis.
6	The rate of compensation acquired housing, land and to assets will be calculated at replacement costs. The calculation of full replacement cost will be based on following elements: (i) fair market value; (ii) transaction costs; (iii) interest accrued, (iv) transition and restoration costs; and (v) other applicable payments, if any.	Section-9 of the ARIPA, 2017. Matters to be considered in determining compensation: (1) In determining the amount of compensation to be awarded for any property to be acquired under this Part, the Deputy Commissioner shall take into consideration- (a) the market value of the property at the date of publication of the notice under section 4: Provided that in determining such market value, the Deputy Commissioner shall take into account the average value, to be calculated in the prescribed manner, of the properties of similar	The GOB Act is consistent with ADB safeguards policy at large, in case of considering market price/value, however, it is not consistent with the 'Replacement Cost' which needs to be addressed by

Sl. No.	ADB's SPS (2009)	The Acquisition and Requisition of Immovable Property Act (ARIPA) of 2017	Gaps Between ARIPA and ADB's Policies and Action Taken to Bridge the Gap
		description and with similar advantages in the vicinity during the twelve months preceding the date of publication of the notice under section 4;	the Executive Agency in the resettlement plan.
7.	Establishment of Grievance Redress Mechanism/ Committee for resolving the Grievances of the affected persons	<p>Land Acquisition Laws does not have any provision of forming GRM/GRC.</p> <p>The affected persons may appeal in dealing with the following section of the land acquisition acts: Objections against acquisition: (1) Any person concerned may file an objection against the acquisition proceeding to the Deputy Commissioner within 15 working days. (2) The Deputy Commissioner shall, speedily hear the objection filed under sub-section 1 in the presence of the appellant or an agent, after hearing all such objections and after making such further inquiry, if any, as he thinks necessary, prepare a report within thirty working days, and in case of a nationally important project within 15 working days, following the expiry of the period specified under sub- section (1) containing his opinion on the objections.</p>	As per ADB Safeguards Policy 2009, GRM/ GRC will be established to redress the grievances of the project affected persons and appraise them on the same.
8.	Meaningful consultations with affected persons, host communities, and concerned nongovernment organizations, and establish a grievance redress mechanism that would receive and facilitate resolution of the concerns of the affected persons.	<p>No provisions for stakeholder consultations or to establish a grievance redress mechanism.</p> <p>Affected persons may raise objections to land acquisition only after section 5 Notice is issued, while disputes over land acquisition have to be settled through an arbitrator or the courts of law. The Section-4 spells out: Section 4. Publication of preliminary notice of acquisition of immovable property:(1) Whenever it appears to the Deputy Commissioner that any property in any locality is needed or is likely to be needed for any public purpose or in the public interest, he shall cause a notice to be published at convenient places on or near the property in the prescribed form and manner stating that the property is proposed to be acquired. (2) In case of acquisition of immovable property for any.</p>	Stakeholder consultations and disclosure meetings with the project affected persons are required before starting the acquisition process by the Government. Any grievances will have to be addressed as per established/ agreed GRC of the project. Meaningful consultations must be carried out by the Project with affected persons and community and other stakeholders, throughout the life cycle of the Project.
9	Need to conduct census for the Displace Persons (DPs) for resettlement plan preparation.	<p>ARIPA 2017 does not have any provision for conducting census/ socioeconomic survey for those who will be displaced due to land acquisition.</p> <p>The laws spell out: Section 40. Power to enter and inspect: (1) With a view to acquiring or requisitioning any property or determining the compensation payable in respect thereof or securing compliance with an order made under this Act, the Deputy Commissioner or any officer, generally or specially authorized by the Deputy Commissioner in this behalf, and any of the assistants and workmen may- (a) enter upon and survey and take levels of any property; (b) inspect any property or anything therein; (c) measure and set out the boundaries and</p>	As per ADB safeguards policy census survey for the affected households for the assessment of the affected properties required, and the findings will be incorporated in the resettlement plan.

Sl. No.	ADB's SPS (2009)	The Acquisition and Requisition of Immovable Property Act (ARIPA) of 2017	Gaps Between ARIPA and ADB's Policies and Action Taken to Bridge the Gap
		prepare a plan of any property and the intended line of the work, if any, proposed to be made thereon; (d) mark such levels, boundaries and line by placing marks and cutting trenches, and, where otherwise the survey cannot be completed and the levels taken and the boundaries and line marked, cut down and clear away any part of any standing crop, tree or jungle: Section 41. Power to obtain information: With a view to acquiring or requisitioning any property or determining the compensation payable in respect thereof, the Deputy Commissioner may, by order in writing, require any person to furnish to such officer or authority, as may be specified in the order, such information in his possession as may be specified relating to any property which is acquired or requisitioned, or intended to be acquired or requisitioned, under this Act.	
10	A comprehensive income and livelihood rehabilitation program, supported by an adequate budget, is in place to help displaced persons improve, or at least restore, their incomes and livelihoods	Government laws does not have any provision for providing livelihoods support for those who will be displaced due to land acquisition.	Livelihood restoration/ support program and budget will be included in the Resettlement Plan document.

Appendix 5: Outline of Social Safeguards Monitoring Report

Following requirements of the ADB Safeguard Policy Statement (2009) and the *Operations Manual* section on safeguard policy (OM F1), borrowers/clients are required to establish and maintain procedures to monitor the status of implementation of safeguard plans and ensure progress is made toward the desired outcomes. For projects categorized as A or B in Involuntary Resettlement and/or Indigenous People, the Borrowers/clients are required to submit semi-annual monitoring reports for ADB review. The level of detail and comprehensiveness of a monitoring report is commensurate with the complexity and significance of social safeguards impacts (IR) and with the current status of project implementation phase.

This outline can be used for periodic monitoring report (semiannual) and RP completion report to start the civil works in the impacted areas. A safeguard monitoring report may include the following elements:

A. Executive Summary

This section provides a concise statement of project scope and impacts, key findings and recommended actions.

B. Background of the Report and Project Description

This section provides a general description of the project, including:

- (i) Background/context of the monitoring report which includes the information on the project, project components, safeguards categorizations and general scope of the social safeguards impacts.
- (ii) Information on the implementation progress of the project activities, scope of monitoring report and requirements, reporting period, including frequency of submission and changes in project scope and adjusted safeguard measures, if applicable
- (iii) Summary table of identified impacts and the mitigation actions.

C. Scope of Impacts

This section outlines the detail of:

- (i) Scale and scope of the project's safeguards impacts,
- (ii) Vulnerability status of the affected people/communities,
- (iii) Entitlements matrix and other rehabilitation measures, as applicable, as described in the approved final resettlement plan(s).

D. Compensation and Rehabilitation¹⁹

This section describes the process and progress of the implementation of the safeguards plan and other required activities as determined in the plan. This includes:

- (i) Payment of the affected assets compensation, allowances, loss of incomes, etc. to the entitled persons;

¹⁹ Depending on the status of the final detail design during the submission of the report this activity might not yet started. Provide the information on the expected date the activity to be conducted instead.

- (ii) Provisions of other types of entitlement as described in the matrix and implementation of livelihood rehabilitation activities as determined in the plan.

Quantitative as well as qualitative results of the monitoring parameters, as agreed in the plan, should be provided.

E. Public participation and consultation

This section describes public participation and consultations activities during the project implementation as agreed in the plan. This includes final consultations with affected persons during resettlement plan finalization after the completion of detail design; the numbers of activities conducted; issues raised during consultations and responses provided by the project team, implementing NGOs, project support consultants, contractors, etc.

F. Grievance Redress Mechanism

This section described the implementation of project grievance redress mechanism (GRM) as design in the approved resettlement plan. This includes evaluations of its effectiveness, procedures, complaints receive, timeliness to resolve issues/ complaints and resources provided to solve the complaints. Special attentions should be given if there are complaints received from the affected people or communities.

G. Institutional Arrangement

This section describes the actual implementation or any adjustment made to the institutional arrangement for managing the social safeguards issues in the projects. This includes the establishment of safeguards unit/ team and appointment of staff in the executing/implementing agency; implementation of the GRM and its committee; supervision and coordination between institutions involved in the management and monitoring of safeguards issues, the roles of NGO and women's groups in the monitoring and implementation of the plan, if any.

H. Monitoring Results - Findings

This section describes the summary and key findings of the monitoring activities. The results are compared against previously established benchmarks and compliance status (e.g., adequacy of IR compensation rates and timeliness of payments, adequacy and timeliness of IR rehabilitation measures including serviced housing sites, house reconstruction, livelihood support measures, and training; budget for implementing rettlement plan, timeliness and adequacy of capacity building, etc.). It also compared against the objectives of safeguards or desired outcomes documented (e.g., involuntary resettlement impacts avoided or minimized; livelihood restored or enhanced; If noncompliance or any major gaps identified, include the recommendation of corrective action plan.

I. Compliance Status

This section will summarize the compliance status of the project activities with the loan covenants, ADB SPS (2009) on safeguard resettlement (SR) 2 and the approved final resettlement plan (s).

J. Follow up Actions, Recommendation and Disclosure

This section describes recommendations and further actions or items to focus on for the remaining monitoring period. It also includes lesson learned for improvement for future safeguards

monitoring activities. Disclosure dates of the monitoring report to the affected communities should also be included. A time-bound summary table for required actions should be included, with the following:

- (i) List of affected persons and entitlements
- (ii) Summary of resettlement plan with entitlement matrix
- (iii) Copies of affected persons certification of payment
- (iv) Summary of minutes of meetings during public consultations
- (v) Summary of complaints received and status of their resolution.

Appendix 6: Project Information Disclosure Brochure
(To be translated in Bangla)

Project Information	Description
Name of the projectproject, executing agency/implementing agency and town	
Proposed projectproject technical details and project benefits	
Summary of projectproject impacts	
Entitlements	
Resettlement plan budget	
Resettlement plan implementation schedule	
Consultation and disclosure requirements	
Implementation structure and grievance redress mechanism (GRM) information	
Contact numbers of PMU	