

Government of the People's Republic of Bangladesh
Bangladesh Insurance Sector Development Project
Insurance Development and Regulatory Authority
Financial Institutions Division, Ministry of Finance
Jiban Bima Tower Bhaban, Front Block (5th Floor)
10, Dilkusha C/A, Dhaka-1000
E-mail: pd.bisdproject@gmail.com

No. 53.03.0000.090.41.009.24- 347

Date: 03 June 2024

**REQUEST FOR EXPRESSIONS OF INTEREST
(SELECTION OF CONSULTING FIRM)**

Country: Bangladesh

Name of Project: Bangladesh Insurance Sector Development Project (BISDP)

Credit No: 5972-BD

Assignment Title: "Integration with Payment Gateway & SMS Gateway with the IDRA, JBC, SBC and BIA"

Package No: S-17

The People's Republic of Bangladesh has received a credit in the amount of US\$ 65.00 million from the International Development Association (IDA) toward the cost of the Bangladesh Insurance Sector Development Project and intends to apply a part of the proceeds of this credit for hiring a consultant firm/ Service Provider to Configure, Monitor and Maintain the Integration of the Digital Payment Gateway with the IDRA, JBC, SBC and BIA.

The main objective of the consulting Payment Service Operator services is to Configure, Monitor and Maintain the Integration of the Digital Payment Gateway with the IDRA, JBC, SBC and BIA Automation Application, connect the Application to the Public Domain, and activate the domain SSL Certificate and launching.

The specific objectives are:

- Research Existing IDRA, JBC, SBC and BIA Automation.
- Integration of Digital Payment Gateway and SMS gateway with IDRA, JBC, SBC and BIA Automation Application and Database through Restful API.
- Need to give merchant dashboard with proper access privilege scope
- Give Keep scope for different types of reports or monitoring tools as per Authority demand or requirements.
- Using a Secure channel for data communication.

Bangladesh Insurance Sector Development Project (BISDP) now invites eligible consulting firms ("Consultants")/ Service Providers/Companies to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating they have the required qualifications and relevant experience to perform the Services. The evaluation criteria are:

- General experience of the Firm(s);
- Experience in similar assignments of compatible size, complexity and technical specialty in the required area;
- Financial soundness of the firm, staffing and logistics

Consultants are requested to submit the following supporting documents in support of the criteria as mentioned above:

- Registration paper of the firm (s);
- Up to date Trade License, VAT and Tax Certificate
- JV agreement/letter of intent (if applicable);
- Firm's brochure;
- Audited financial reports for last three years;
- service experience record (including nature, total cost, total input in terms of man month, employer, location of service etc.);
- Information of other Staffing and logistics of the firm;
- Technical proposal and working outline
- List of key professionals with their qualifications & experiences.

Consultants may associate with other firms to enhance their qualifications, but should mention whether the association is in the form of a "joint-venture" or "sub-consultancy". In the case of an association, all members of such "association" should have real and well-defined inputs to the assignment and in such "association" it is preferable to limit the total number of firms including the associates to a maximum of three. In the case of a joint venture, all the partners in the joint venture shall be severally and jointly liable for the entire contract, if selected.

A Consultant will be selected using the Selection based on the Consultant's Qualification (CQS) method in accordance with the procedures set out in the World Bank "Guidelines: Selection and Employment of Consultants under IBRD loans and IDA Credits & Grants by World Bank Borrowers" dated January 2011 revised July 2014 (Consultant Guidelines).

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank's Guidelines: Selection and Employment of Consultants under IBRD Loans and IDA Credits & Grants by *World Bank Borrowers, January 2011 (Revised July 2014)*. ("Consultant Guidelines"), setting forth the World Bank's policy on conflict of interest.

It is expected that the services will commence in July 2024 and be completed within 180 days. Terms of Reference (ToR) will be available in the office of the undersigned and also on the IDRA's website (www.idra.org.bd) and BISDP website (www.bisd.gov.bd). Interested consultants may obtain further information from the office of the undersigned from 10:00 to 17:00 hours (Except holidays).

Expression of Interest [both hard and soft copy (Word file) preferable] must be delivered to the address below (in person or by mail) by 15:00 hours (GMT+ 6 hours) on or before June 23, 2024. The soft copy of the same may be sent through the email mentioned below.

The authority reserves the right to accept or reject any or all EOIs without assigning any reason, whatsoever.


03.06.2024
Dr. Md. Kamruzzaman *ndc*
Project Director (Additional Secretary)
E-mail: pd.bisdproject@gmail.com
Phone: +88 02-9514963
