

Government of the People's Republic of Bangladesh
Office of the Chief Engineer
Health Engineering Department (HED)
Ministry of Health and Family Welfare
F-14/F-1, Agargaon, Sher e Bangla Nagar, Dhaka-1207.

Memo No. : 45.02.0000.006.07.046.25. 55

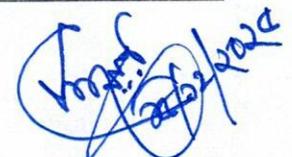
Date: 15/12/25

Request for Expression of Interest (EOI) for Selections of Firm/ Company for Design, Development, Implementation and Maintenance of Integrated Web and Mobile Apps Based Automation System for Health Engineering Department (HED)

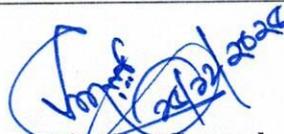
The Health Engineering Department (HED) has been allocated Public Fund from the Government of the People's Republic of Bangladesh and intends to apply a portion of the funds to eligible payments under the contract for the Provisions of Design, Development, Implementations and Maintenance of Integrated Web and Mobile Apps Based Automation System for Health Engineering Department (HED). The Health Engineering Department (HED) now invites eligible applicants to indicate their interest in providing the Service. The details of the Expression of Interest (EOI) are shown in the table below:

1.	Ministry/Division	Health Services Division (HSD), Ministry of Health and Family Welfare (MOHFW).
2.	Agency	Health Engineering Department (HED).
3.	Name of Procuring Entity	Chief Engineer, Health Engineering Department, Ministry of Health and Family Welfare.
4.	Procuring Entity Code	None.
5.	Procuring Entity District	Dhaka.
6.	Expression of Interest for selection of	Design, Development, Implementation and Maintenance of Integrated Web and Mobile Apps Based Automation System for Health Engineering Department (HED).
7.	Package No.	PS-01-HED-GOB/2025-26
8.	EOI Ref No.	45.02.0000.006.07.046.25-2661
9.	Date:	15.12.2025
KEY INFORMATION		
10.	Procurement Sub-Method	Quality and Cost Based Selection (QCBS).
FUNDING INFORMATION		
11.	Budget and Source of Funds	Government of Bangladesh (GOB) under Revenue Budget
12.	Development Partner	N/A
PARTICULAR INFORMATION		
13.	Project / Programme Code	N/A
14.	Project / Programme Name	N/A
15.	EOI Closing Date & Time	Date: 31.12.2025, Time: upto 13.00 Hrs.
INFORMATION FOR APPLICANT		
16.	Brief Description of the Assignment.	<p>The primary objective of this initiative by Health Engineering Department (HED) is to design, develop, and implement a comprehensive Integrated Web & Mobile Apps Based Automation Systems with modern technologies to enhance operational efficiency, transparency, and data-driven decision-making with an integrated digital platform, that ensures efficient planning, transparent operations, and accountability management of all infrastructure/contractor/contract-related activities.</p> <p>HED plans to implement a One-Stop Service (OSS), a digital platform that integrates multiple services and approvals under a unified interface, allowing users to access various services without the need to visit multiple departments or offices. The system will support real-time data access and dynamic monitoring capabilities. OSS will be able to generate various types of reports related to infrastructure monitoring and contract management as required by HED.</p> <p>Health Engineering Department (HED) is going to introduce delivery of following main modules but not limited to:</p> <ol style="list-style-type: none"> Infrastructure Monitoring & Management System (IMMS) – Enabling real-time tracking, reporting, and maintenance of health infrastructure projects repair & maintenance information's and assets, along with GIS mapping to ensure timely completion, quality control, and sustainability. Contract Management System (CMS) – Automating the life cycle of contracts including drafting, approval, monitoring, and compliance tracking, thereby reducing risks, ensuring accountability, and improving operational efficiency.

		<p>This integrated system implementation aims to digitally transform of HED's end-to-end maintenance operations of their infrastructure, GIS mapping, utilization of budget properly & tracking, ensure regulatory compliance, minimize manual interventions, and collectively, these solutions will enhance governance, transparency, efficiency, and service delivery in HED's infrastructure development and maintenance initiatives across Bangladesh. Others as per the TOR. Further information and clarification can be obtained from HED, Head office during the office hours or by downloading the TOR from the HED website: http://hed.gov.bd</p>
17.	Experience, Resources and Delivery capacity Required.	<p>The firm must provide comprehensive proof that they have solid technical background and operational strength to undertake this type of assignments mentioned in the description of the assignment and take this work forward without any hindrance. Applicant must also have adequate technical ability, resources and processes. As such, following are defined as minimum eligibility criteria: (Documents must be submitted in the following order)</p> <ol style="list-style-type: none"> 1.The firm must be a registered company/entity with a minimum of 10 (ten) years of experience in Software Design, Development, Implementation and Post Implementation Support Services. (Have to provide legal documents/proper evidence in favour of your claim). 2.The firm must have Successfully Executed at least 01 (One) large-scale Integrated solution for a Government/Semi-Government/Autonomous Organizations in Bangladesh with in the last 5 (five) Years with a minimum contract value of BDT 180 (One Hundred Eighty) Lakhs. (Have to provide contract agreement, accomplishment certificate, and live URL as proper evidence in favour of your claim). 3.The firm must have experience in developing and implementing at least 01 (One) GIS-Based Solution/Project for Bangladesh Government Organization/ Semi-Government Organization/ Autonomous Body within the last 10 (ten) years (Have to provide contract agreement, accomplishment certificate as proper evidence in favour of your claim). 4.The firm must have experience in providing support and maintenance, at least 01 (One) large scale solution in the Government sector, within the last 05 years (Please provide contract agreement, accomplishment certificate and ongoing maintenance related agreement as proper evidence in favour of your claim) 5.Must have updated Trade License, Tax Identification Number, Business Identification Number, Tax Clearance Certificate and Register of Joint Stock & Companies (RJSC) Registration & Attested copy of Certificate of incorporation. 6.Must have BASIS membership for the last 05 years (Have to submit initial & updated membership certificate) 7. Firm must have ISO 9001:2015 & 27001:2022 Certifications. 8. Firm must have minimum average annual turnover must be BDT 500 (Five Hundred) Lakhs in the last 3 (Three) years prior to deadline date for EOI submission (please submit the necessary document in this regard. For example, audited financial documents). 9. Firm must demonstrate access to or availability of financial resources in the form of liquid assets/lines of credit to meet the minimum cash-flow requirement of BDT 150 (One Hundred Fifty) Lakhs. 10. Firm must submit the list of enough IT resources (at least 50+) to deal with technical, managerial, administrative, support, data entry, security and other relevant issues. 11. Documents demonstrating the management and operational capacity of the firm (Brochures, Company Profile and other documents describing company expertise, strength and experience, core functions, products and services, similar assignments or project experience) availability of relevant Professional staff and experience among applicant's staff/resources to carry out this assignment. 12. EOI shall be submitted in sealed envelope, delivered to the address of the undersigned. The firm must submit 01 (one) original + 01 (one) copy and 1 soft copy of the EOI proposal (in CD/Pen drive). <p>Note: All years stated above are counting backward from the date of publication of EOI.</p>



18.	Others Details	N/A		
19.	Association with foreign firms is	N/A		
20.	Service Requirements			
Ref. No.	Phasing of Services	Location	Indicative Start Date (Month/Year)	Indicative Completion Date (Month/Year)
	N/A	Health Engineering Department (HED) Plot no. F-14/F-1, Agargaon, Sher-E-Bangla Nagar, Dhaka -1207, Bangladesh.	March/2026	June/2026
Procuring Entity Details:				
21.	Name of the Official Inviting EOI	Brigadier General Mir Sarwar Hossain Chowdhury, afwc, psc		
22.	Designation of the Official Inviting EOI	Chief Engineer, HED		
23.	Address of the Official Inviting EOI	Health Engineering Department (HED), Head Office, Plot no. F-14/F-1, Agargaon, Sher-E-Bangla Nagar, Dhaka -1207, Bangladesh.		
24.	Contact Details of the Official Inviting EOI	Phone: +8802-223375169	E-mail: hedhq@yahoo.com	
25.	The Procuring Entity Reserves the Right to accept or reject of all EOIs.			



**Brigadier General
Mir Sarwar Hossain Chowdhury, afwc, psc
Chief Engineer**

Memo No. : 45.02.0000.006.07.046.25- 55

Date: 15/12/25

Distribution :

- Action :**
1. Additional Chief Engineer, HED, Head Office, Dhaka.
 2. Superintending Engineer (P&A)/(Electrical), HED, Head Office, Dhaka.
 3. Superintending Engineer, HED, Circle -1/2/3/4/5/6/7/8.
 4. Deputy Chief Architect, HED, Head Office, Dhaka.
 5. Executive Engineer (Project Management – 1/2/Elec.), HED, Head Office, Dhaka.
 6. Executive Engineer, HED, (all) Division.
 7. Notice Board, HED, Head Office, Dhaka.

Action : CEO, BPPA, IMED,
External : Sher-e-Bangla Nagar, Dhaka
Information :

You are requested to publish this Expression of Interest (EOI) in the website of BPPA.

1. Additional Secretary (Dev.), Health Service Division, Ministry of Health & Family Welfare.
2. P.S. to the Hon'able Adviser, Ministry of Health & Family Welfare.
3. P.S. to the Hon'able Special Assistant, Ministry of Health & Family Welfare.
4. P.S. to the Secretary, Health Service Division, Ministry of Health & Family Welfare.
5. P.S. to Secretary, ME&FWD, Ministry of Health & Family Welfare.
6. Deputy Director (Admin), HED, Head Office, Dhaka.
7. Staff Officer, HED, Head Office, Dhaka.
8. Assistant Director (Admin-1/2/training), HED, Head Office, Dhaka.
9. Assistant Programmer, HED, Head Office, Dhaka.
10. Accounts Officer, HED, Head Office, Dhaka.

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**Brigadier General
Mir Sarwar Hossain Chowdhury, afwc, psc
Chief Engineer**