

Social Monitoring Report

Project No: 47254-003

Semi-annual Report (July - December 2021)

January 2022

Bangladesh: Dhaka Water Supply Network Improvement Project

Prepared by the Dhaka Water Supply and Sewerage Authority, Government of Bangladesh for the Asian Development Bank.

This semi-annual social monitoring report is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

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Social Safeguards Monitoring Report

Document stage: Draft for consultation
Project number: 47254-003

Monitoring Period: July–December 2021

BAN: Dhaka Water Supply Network Improvement Project (DWSNIP)

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**DHAKA WATER SUPPLY NETWORK IMPROVEMENT PROJECT (DWSNIP)
(ADB Loan No. 3397-BAN)**

PROJECT MANAGEMENT UNIT

**8th
SEMI ANNUAL SOCIAL SAFEGUARDS MONITORING REPORT
(Period: July–December 2021)**

January 2022

Dhaka Water Supply and Sewerage Authority

CURRENCY EQUIVALENTS
(as of Jan 1, 2022)

Currency Unit	–	Tk
Tk1.00	=	\$0.012
\$1.00	=	Tk 85.74

ABBREVIATIONS

ADB	Asian Development Bank
AP	Affected Person
ARIPA	Acquisition and Requisition of Immovable Properties Act
ADD	Average Daily Demand (water supply)
BBS	Bangladesh Bureau of Statistics
BPL	Below Poverty Level
CRO	Complaint Receiving Officer
DC	Deputy Commissioner
DMA	District Metered Area
DMC	Development Member Countries
DMSC	Design, Management and Supervision Consultants
DNCC	Dhaka North City Corporation
DPHE	Department of Public Health Engineering
DPP	Development Project Proforma
DSCC	Dhaka South City Corporation
DTW	Deep Tubewell
DWASA	Dhaka Water Supply and Sewerage Authority
DWSNIP	Dhaka Water Supply Network Improvement Project
EMP	Environmental Management Plan
FGD	Focus Group Discussion
EMP	Environmental Management Plan
GoB	Government of Bangladesh
GRC	Grievance Redress Cell
GRM	Grievance Redress Mechanism
HDD	Horizontal Directional Drilling
HDPE	High-Density Polyethylene
HEED	Health Education and Economic Development
ICB	International Competitive Bidding
IR	Involuntary Resettlement
IEE	Initial Environmental Examination
IRP	Iron Removal plant
IWM	Institute of Water Modeling
JVC	Joint Verification Committee
LGD	Local Government Division
NGO	Nongovernmental Organization
NRW	Non Revenue Water
PB	Pipe Bursting
PDB	Power Development Board
PIU	Project implementation unit
PMU	Project Management Unit
PVAC	Property Valuation Advisory Committee
PPTA	Project Preparatory Technical Assistance
RAC	Resettlement Advisory Committee
RoW	Right of Way
RF	Resettlement Framework
RP	Resettlement Plan
SSMR	Social Safeguards Monitoring Report
SPS	Safeguard Policy Statement
ToR	Terms of Reference
UPVC	Unplasticized Polyvinyl Chloride

WEIGHTS AND MEASURES

Km	-	Kilometer
m ²	-	Square Meter
Mm	-	Millimeter
m ³	-	Micrograms Per Cubic Meter

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EXECUTIVE SUMMARY

Dhaka Water Supply Network Improvement Project (DWSNIP) aims to improve provision of sustainable, reliable, and climate-resilient water supply in Dhaka city. It will enhance the distribution network efficiency gains achieved under two previous Asian Development Bank (ADB) financed projects to Dhaka Water Supply and Sewerage Authority (DWASA) for improving service delivery and capacity building.¹ DWSNIP impact will be (i) safe drinking water made available for all urban population, which is aligned with the Seventh Five-Year Plan, 2016-2020,² and (ii) coping with disaster and adapting to climate change and safeguard environment in the National Strategy for Water Supply and Sanitation.³ The outcome will be sustainable provision of more reliable, improved, and climate-resilient water supply in Dhaka city ensured. The outputs will be DWASA's (i) distribution network strengthened; (ii) sustainable DMA management capacity enhanced; and (iii) capacity for quality service delivery enhanced.

DWASA has made consistent efforts in improving distribution network of water supply, including through ADB-financed projects: (i) Dhaka Water Supply Sector Development Program (DWSSDP), which aims to rehabilitate and reinforce water supply systems and build DWASA's capacity to optimize operational and financial performance; and (ii) Dhaka Environmentally Sustainable Water Supply Project (DESWSP), which aims to develop a new surface water scheme to augment water source and reinforce the distribution network. Under these on-going projects, distribution network improvement (DNI) works have been implemented in seven out of ten zones of Dhaka city by establishing district metered areas (DMAs) and focusing on nonrevenue water (NRW) reduction in each DMA. Commissioned DMAs have achieved uninterrupted 24-hour piped water supply, reduced physical water losses from 40% to less than 15% with the current average of 4.95%,⁴ assured good quality potable water directly from taps without any other treatment, and authorized or legalized 9,500 connections. A remaining challenge for DWASA is to enhance the efficiency gains throughout its service area and reduce overall physical losses and nonrevenue water, which is still estimated to be about 26%.

Design, Management and Supervision Consultants (DMSC) supports Project Management Unit (PMU) of DWASA to identify, avoid, minimize, and compensate losses, harms and problems to people and the environment. Since the pipe line will be laid within the existing Right of Way (RoW) and the construction of pump is being implemented on land that belongs to the Dhaka WASA/Bangladesh government under the DWSNIP, land acquisition will not be required. The project has been classified as **Category-B** for involuntary resettlement in considerations of the ADB Safeguard Policy Statement, 2009. Therefore, the impact of the sub-projects would be minimal; some mobile vendors could loss income for some days during construction. DMSC's resettlement expert has visited all the sub-projects where civil work is going on during the reporting period (July – December 2021) and assisted DWASA, Non-Governmental Organisations (NGOs) and contractors conducting census to identify potential involuntary resettlement impacts, socio economic survey to the affected persons, compensation to the affected persons, documentation and mitigation of grievances and compliance of other social safeguards activities. All the affected persons can return to the

¹ ADB. 2007. *Report and Recommendation of the President to the Board of Directors: Proposed Loans and Technical Assistance Grant to the People's Republic of Bangladesh for the Dhaka Water Supply Sector Development Program* (Loan 2382 and 2383-BAN). Manila; ADB. 2013. *Report and Recommendation of the President to the Board of Directors: Proposed Loan and Administration of Loan to the People's Republic of Bangladesh for the Dhaka Environmentally Sustainable Water Supply Project* (Loan 3051-BAN). Manila. These two loans finance some of feasibility studies of this project.

² Government of Bangladesh, Planning Commission, Ministry of Planning. 2015. *Seventh Five-Year Plan: FY2016-FY2020*. Dhaka.

³ Government of Bangladesh, Policy Support Unit, Local Government Division, Ministry of Local Government, Rural Development and Cooperatives. 2014. *National Strategy for Water Supply and Sanitation*. Dhaka.

⁴ Physical losses in thirty commissioned DMAs range from 1.58% to 14.06% (DWASA estimates).

original sites once the construction is completed.

During the reporting period (July to December 2021), 5 civil work contracts (ICB 2.8, 2.9, 2.10, 2.11 and 2.12) have been awarded to the contractors. Civil work has been continuing in all ICB packages except 2.11. The contractors of ICB 2.11 have been shutting down civil work since the end of 2020 and they are going to be terminated by DWASA. The new contractors will be recruited through an ICB bidding, which is also under process. The social safeguards monitoring report is a protection document of the borrower. In DWSNIP, PMU and PCU are primarily responsible for monitoring, consultation with affected persons, liaison with DMSC's safeguards consultants, contractors, NGOs and other persons involved in the project.

In accordance with the DWSNIP, all displaced persons will be entitled to a combination of compensation packages and resettlement assistance, depending on the nature of ownership rights on lost assets, scope of the impacts including socioeconomic vulnerability of the displaced persons, and measures to support livelihood restoration if livelihood impacts are envisaged. The types of losses – permanent or temporary, total or partial due to the project include (i) loss of business; (ii) loss of workdays/incomes, and (iii) loss of temporary structure. According to ADB's SPS, 2009, the context of involuntary resettlement, affected persons are those who economically displaced (with loss of structure, income sources, or means of livelihood).

During the reporting period, ADB extended 'No Objection' to the resettlement plan for 5 DMA (108A, 108B, 113, 115, 116) of ICB package 2.10. There is no land acquisition in the packages of ICB 2.8, 2.9, 2.10, 2.11 and 2.12 under DWSNIP, DWASA. The main resettlement impact is the potential reduction in the income of shops on and along the streets if the presence of trenches, excavated soil, and machinery make access difficult for customers. Issues of involuntary resettlement have been addressed according to national legislation (Government of Bangladesh Acquisition of immovable Property Act, 1917), and ADB Safeguard Policy Statement (SPS), 2009.

Compensation to affected persons. During the reporting period, a total of 69 affected persons (of whom 61 are male and 8 are female) were given compensation payment of BDT 271950 and 3 vulnerable affected persons were also paid BDT 48000 as vulnerable assistance by PMU, DWASA (**Appendix 1, 2, 3** – copies of certification of affected persons and vulnerable assistance). Total entitled affected persons were 81 as per approved resettlement plans, of them 69 persons of ICB 2.8, 2.9 and 2.10 received compensation payment. Twelve persons did not receive payment in this reporting period since they left the area and will be given compensation payment when they are available. The unpaid amount will be kept in the budget of PMU, DWASA until completion of the project for future payment.

During updating the resettlement plan and on-going civil work, the stakeholders have been consulted and involved through FGD, tea stall meetings, project disclosure meeting and public consultation meeting at construction sites and other different places in all packages where civil work is going on. A total of 64 FGD and Tea Stall meetings were held during reporting period where 818 participants (486 male and 332 female) attended in the meetings.

Grievances/suggestions of affected persons can be dropped in complaint boxes or conveyed through phone or mail. Affected Persons can register grievances – social, environmental or others issues personally at Complaint Cell of DWASA head quarter (PMU) and Zonal offices (PCU) of DWASA. The PMU/PCU office and Contractors keep records of all grievances received including contact details of complainants, date the complaint was received, nature of grievance, agreed corrective actions and the date these were in effect, and final outcome.

A. Project Description and Background of the Report

1. **Project Description.** The Government of Bangladesh (GOB) has undertaken the Dhaka Water Supply Network Improvement Project, with the objective of providing safe drinking water in Dhaka urban areas. The project is being financed jointly by the GOB and Asian Development Bank (ADB), and executed by Dhaka Water Supply and Sewerage Authority (DWASA). A Project Management Unit (PMU) has been formed for DWSNIP under DWASA to supervise and manage the implementation of project activities to ensure timely completion of the project with quality. The implementation procedures of DWSNIP commenced in 22 November 2016 where Design, Management and Supervision (DMS) Consultants started working from March 2018 to assist PMU in managing and implementing the Project. The project cost estimate is BDT 31,824 million (USD 408 million) being funded by Asian Development Bank (ADB) to the extent of USD 275 million (Loan Number: 3397 BAN) and the balance (BDT 10,374 million / USD 133 million) is being financed by the Government of Bangladesh (GOB)⁵.

2. Dhaka Water Supply Network Improvement Project (DWSNIP) aims to improve provision of sustainable, reliable, and climate-resilient water supply in Dhaka city. It will enhance the distribution network efficiency gains achieved under two previous Asian Development Bank (ADB) financed projects of Dhaka Water Supply and Sewerage Authority (DWASA) for improving service delivery and capacity building.⁶

3. Development of urban infrastructure in Bangladesh has not kept pace with rapid urbanization. The provision of drinking water in Bangladesh's capital city Dhaka has been particularly challenging. Dhaka's population has been growing at 3.6% per annum since 2005, much higher than the national average of 1.1%, leading to increasing demand for drinking water supply.⁷ DWASA, the water utility for Dhaka, serves 13.5 million people,⁸ and has made continuous efforts to improve its distribution network, reduce overall physical losses and nonrevenue water.

4. **Impact of the project, DWSNIP.** The project impact will be (i) safe drinking water made available for all urban population, which is aligned with the Seventh Five-Year Plan, 2016 - 2020,⁹ and (ii) coping with disaster adapting climate change and safeguarding environment in the National Strategy for Water Supply and Sanitation.¹⁰ The outcome will be sustainable provision of more reliable, improved, and climate-resilient water supply in Dhaka city.

5. The outputs will be (i) **Strengthened** distribution network; (ii) **Enhanced** sustainable

⁵ Quarterly Progress Report, 2018-Q3, July to September 2018, DMS, DWSNIP, DWASA

⁶ ADB. 2007. *Report and Recommendation of the President to the Board of Directors: Proposed Loans and Technical Assistance Grant to the People's Republic of Bangladesh for the Dhaka Water Supply Sector Development Program* (Loan 2382 and 2383-BAN). Manila; ADB. 2013. *Report and Recommendation of the President to the Board of Directors: Proposed Loan and Administration of Loan to the People's Republic of Bangladesh for the Dhaka Environmentally Sustainable Water Supply Project* (Loan 3051-BAN). Manila. These two loans finance some of feasibility studies of this project.

⁷ United Nations Department of Economic and Social Affairs. 2015. *World Urbanization Prospects: The 2014 Revision*. New York.

⁸ DWASA is a service oriented autonomous commercial organization, entrusted with the responsibility of providing water supply, sewerage disposal, and storm water drainage services to the urban dwellers of Dhaka city.

⁹ Government of Bangladesh, Planning Commission, Ministry of Planning. 2015. *Seventh Five-Year Plan: FY2016- FY2020*. Dhaka.

¹⁰ Government of Bangladesh, Policy Support Unit, Local Government Division, Ministry of Local Government, Rural Development and Cooperatives. 2014. *National Strategy for Water Supply and Sanitation*. Dhaka.

DMA management capacity; and (iii) **Enhanced** capacity for quality service delivery.

- (i) Output 1: **Strengthened DWASA's distribution network.** Further to the ongoing work of two ADB-financed projects¹¹ the proposed project will contribute to improving the distribution network in Dhaka city including (i) new DMAs not financed by the on-going loans in seven zones,¹² and (ii) additional financing to complete civil work contracts of DMAs under DWSSDP.¹³ The project will extend new or regularized connections to low-income communities where they rely on illegal water lines or private vendors and pay higher charges.
- (ii) Output 2: **Enhanced sustainable DMA management capacity.** Managerial and technical capacity of DWASA will be strengthened to sustain nonrevenue water at a low level. The project will assist DWASA in (i) preparing and implementing a sustainable nonrevenue water reduction plan;¹⁴ (ii) strengthening monitoring capacity at the zone level with renewed standard operating procedures,¹⁵ upgraded training modules, and supervisory control and data acquisition system (SCADA) and piloting automated meter reading; and (iii) enhancing in-house design capacity for sustainable DMA management.
- (iii) Output 3: **Enhanced capacity for quality service delivery.** The project will support DWASA to (i) prepare and implement operational and financial improvement plan through improving the existing 5-year corporate business plan;¹⁶ (ii) enhance its capacity for planning, design, construction supervision and project management; (iii) prepare and implement public awareness program for demand control, water conservation, and health and hygiene; (iv) enhance quality of service delivery to low-income communities including slums and informal settlements; (v) prepare and implement water quality monitoring system; (vi) implement gender action plan; and (vii) enhance project readiness of future investment.¹⁷

6. **Contract packages under the project.** We understand that the activities of the DWSNIP would be carried out through five civil work contract packages noted below:

- 1) ICB 2.8 covering 13 DMAs in Zone 9 in Uttara Area
- 2) ICB 2.9 covering 15 DMAs in Zone 2 in Old Dhaka near Buriganga River
- 3) ICB 2.10 covering 19 DMAs in Zone 1 mainly in Bashaboo, Kadamtola, Ahmadbag, Manda, Jatarabari etc.
- 4) ICB 2.11 covering 21 DMAs in Zones 3, 4 and 10 mainly in Kafrul, Mirpur and Dhanmondi Area and

¹¹ In two on-going projects, DWASA has been rehabilitating existing water supply network in its five zones (Zone-3,4,5,8,10) and part of Zone-9 under DWSSDP; and Zone-6 under DESWSP out of ten administrative zones.

¹² The proposed project will cover DMAs of seven zones (Zone-1, 2, 3, 4, 7, 9, 10) for serving the improved water to 6.5 million people with rehabilitated and new or regularized 234,000 connections.

¹³ The estimated cost of ADB's additional financing portion is \$36.9 million due to increased requirements of work and goods and price escalation.

¹⁴ Sustainable NRW reduction plan will include the long-term and annual targets of NRW; optimal DMA based organizational restructure; incentive mechanism; asset management plan, budget requirement, and training plan.

¹⁵ Standard Operating Procedure will include water loss assessment; water balance calculation; leakage management including pressure management, repairs, and active leakage control; asset management; and smart water management of IT devices.

¹⁶ The existing 5-year corporate business plan is comprised of sub-plans such as investment plan, financial plan, tariff plan and human resource development plan. In addition, the proposed project will include the sustainable non-revenue water reduction plan, water quality monitoring plan, and demand management plan in order to address next challenges for improving the quality of service delivery of DWASA.

¹⁷ DWASA will engage consultants to prepare future projects mainly for sewerage management.

5) ICB 2.12 covering 7 DMAs mainly in Jatrabari and Shonir Akhra.

Supplementary components of the project are noted as under:

- SCADA system
- Chlorinator

Table-1: Summary of Components, Contractors of Five Packages

Package No.	MODS Zone	DMA Nos.	Design Pipeline Km	Service Connection nos. (as per BOQ)	Deep Tube well (nos.) ((as per BOQ))	Contract Amount (US\$ in Million)	Construction Duration days	Name of Contractor	Remarks
ICB 2.8	9	13	457	39297	10	46.84	1000	CPP	Awarded
ICB 2.9	2	15	253	19,604	10	27.46	700	CFMCC	Awarded
ICB 2.10	1	20	342	39,128	10	45.18	800	CCSEB-RPL (JV)	Awarded
ICB 2.11	3,4,10	21	453	44,841	10	53.89	1000	Navana & Pratibha JV	Contractors have not done any civil work since the end of 2020 ¹⁸
ICB 2.12	7	8	164	16100	10	19.42	540	Ludwig Pfeiffer and Tiefbau GmbH & Co. KG	Awarded
Total Civil Works		75	1669	148,230	50				

Source: DMS Consultants December 2021

7. Upto December 2021, about 624.3 km High-Density Polyethylene (HDPE) pipes have been installed. The following Table 2 shows the DMA-wise pipeline installation progress.

Table-2: Status of Construction Works of ICB Packages (up to December 31, 2021)

Package Number	Designed Interventions	Status of Implementation			% of Progress of activities	Expected Completion Date
		Pipe line (Km)	House Connection (nos.)	DTW upgradation (nos.)		
ICB 2.8	DMA – 13 no. Pipeline – 461.211km Service Connections-29,635 no. Upgradation of DTW – 10 no.	312.97	19693	3	67.15%	31.12.2022
ICB 2.9	DMA - 15 no. Pipeline- 253 km Service connections-19,604 no. Upgradation of DTW pump-10	191.83	18444	4	67.79%	31.12.2022
ICB 2.11	DMA - 21 no. Pipeline- 453 km Service connections- 44,841no. Upgradation of DTW pump- 10	99.50	5223	4	21.95%	Not yet identified
ICB 2.10	DMA - 20 no. Pipeline-342km Service connections- 39,128 no Upgradation of DTW pump- 10	20	600	-	8.5%	09/01/2023

¹⁸ The contractors of ICB 2.11 have been shutting down civil work since the end of 2020 and they are going to be terminated by DWASA. The new contractors will be recruited through an ICB bidding process which is also under process.

ICB 2.12	DMA - 7 no. Pipeline-164km Service connections- 16100 no Upgradation of DTW pump- 10	Yet to be started the construction work	23/08/2022
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Source: DMS Consultants, DWSNIP, December 2021

8. **Category of the project.** The feasibility team developed Resettlement Plans (RPs) in 2015-2016 for 5 packages in order to collect data whether IR impact, structures and persons could be affected by the sub-projects following Bangladesh government's law and ADB's policy based on best available information. Since the construction of pump is being implemented on land that belongs to the Dhaka WASA/Bangladesh government and the pipeline will be laid within the existing Right of Way (RoW), no land acquisition will be required. Therefore, the impact of the sub-projects would be minimal; some mobile vendors could lose income for some days during construction. It will be addressed in updated RPs and compensation will be made before starting the construction work. All the affected persons can return to the original sites once the construction is completed. That's why, the project has been categorized as **Category-B** for involuntary resettlement.

9. The following Figure-1 shows the location map of 5 packages with zone and DMA locations.

10. **Scope of the Social Safeguards Monitoring Report.** The social safeguards monitoring report is a protection document of the borrower. In DWSNIP, PMU and PCU are primarily responsible for monitoring, consultation with affected persons, liaison with DMSC's safeguards consultants, contractors, NGOs and other persons involved in the project. DMSC's Resettlement Expert is to assist the PMU and PCU in conducting consultation meetings and monitoring the safeguard activities on a regular basis. This report lists the social and resettlement impact monitoring results to comply with the spirit of ADB policy to 'enhance stakeholders' trust in and ability to engage with ADB, and thereby increase the development impact [of projects] in which disclosure of safeguard monitoring is a prominent aspect.

11. The general objective of this Semi-annual Monitoring Report is to assess the progress on safeguard measures taken during the implementation of the project including the upgradation of RPs and payment of compensations to the APs. The Resettlement Expert with the assistance of DWASA officials, contractors and NGO will collect data on social safeguard activities through field visit and secondary sources that will describe the progress of the implementation of social safeguard activities, compliance issues and corrective actions. Problems or issues identified will be followed-up (including recommendation of mitigation measures) on regular basis to correct as well as improve the situation.

12. In connection to the implementation of the project, Resettlement Expert has been working together with the PMU engineers and officials of contractors and NGO to carefully ensure compliance of the social safeguards. Meanwhile, the following indicators will be considered by PMU, PCU and DMSC for monitoring.

- Ensure that the standard of living of affected persons/ displaced persons are restored or improved;
- To assess the compensation and assistance payments versus the actual duration of impact;
- Ascertain whether activities are progressing as per schedule and the timeliness are being met;
- Assess if compensation, rehabilitation measures are sufficient;
- Identify problems or potential issues;
- Identify methods to rapidly mitigate problems
- Take special care for the affected vulnerable and poor persons in terms of compensation and rehabilitations;
- Administrative monitoring to ensure that implementation is on schedule and problems are dealt with on a timely basis;
- Identify resettlement impacts, if any, utilizing baseline information, during and after construction;
- To review the consultations, disclosure process, status of grievance redress mechanism, grievance registration and redress
- To assess the safeguard measures at construction sites including provisions for access, traffic management, unanticipated impacts and corrective actions required if any, etc.
- Performance of GRC.

13. **Methodology of preparing social safeguard monitoring report.** A combination of quantitative (e.g. census, survey, etc.) and qualitative methods (e.g. Consultation Meeting, Focus Group Discussion (FGD), one on one discussion and Key Informants Interview (KII)) have been used for empirical data collection in order to capture all dimensions of impacts in and around the project alignment regarding social safeguard management. A quantitative method is not capable of capturing the whole monitoring issues and interpretation of

identifying various impacts, the qualitative methods with primary and secondary data have been needed to monitor and supplement the data. Stakeholder consultations, interviews/FGD/KII with community people, affected persons and public representatives are used to monitor different issues, problems/constraints. Prospects and feedback from the participants in connection to compliance of social safeguard cover mainly information regarding dissemination about the sub-projects and its scope, possible positive and negative impacts, involvement of local people in different activities of the project, etc.

14. **Reporting period of the monitoring report.** The PMU is scheduled to provide the monitoring report on social safeguards activities at semi-annual basis. This is the eighth monitoring report to be prepared for July to December 2021.

15. **Status of social safeguards team.** The PMU recruited its staff who have provided support to DMS consultants and NGOs to carry out the activities for updating the RPs and compliance of the social safeguards' activities. Generally, the PMU staff on social safeguards are responsible for overall supervision of the project's safeguard issues including monitoring of RP implementation with necessary reporting as well and to work closely with DMS. It is to be mentioned that no civil works will begin until all compensation to affected persons is paid. PMU employed a Focal Person on resettlement and NGO activities at its headquarters who would supervise the NGOs day to day social safeguards task and awareness building activities.

16. PCU in each zone (zone 1,2,3,4,7,9,10), headed by an executive engineer, will be responsible for liaising and coordinating with the contractors, DMS, NGO, and other stakeholders on all day-to-day implementation of distribution network improvement work under the project. During this reporting period, three (3) safeguards experts were designated in the PMU; seven (7) executive engineers were hired in the PCU in order to accelerate the safeguards activities. The DMS consultants i.e. Environmental Specialist, Resettlement Expert, Social Development/Gender Expert and Environmental Inspector has already been mobilized. The following Table 3 shows detail of safeguards team.

Table-3: Status of Safeguards Team in the DWSNIP

Name	Designation/Office	Email Address	Contact Number
PMU			
Jenny Chakma	Executive Engineer (Environmental Expert in charge)	tongla11@yahoo.com	+8801553266545
Sharmin Haque Amir	Executive Engineer (Resettlement Expert in charge)	sharmine.amir@gmail.com	+880171502568
Sazia Afrin	Executive Engineer (Gender Expert in charge)	Sazia004@gmail.com	+8801716332483
PCU			
Md. Mujahidur Rahman	Executive Engineer MODS Zone-9- (ICB 2.8)	Mujahid_buet@yahoo.com	+8801723944481
Md. Firoz Alom	Executive Engineer MODS Zone-2 (ICB 2.9)	firoz.alom_dw@yahoo.com	+8801819229415
Md. Al Amin	Executive Engineer MODS Zone-1 (ICB 2.10)	m.alamin.dwasa@gmail.com	+8801819229419
Syed Mostakim Hossain	Executive Engineer MODS Zone-3 (ICB 2.11)	eemodszone3@gmail.com	+8801819229418
Ikbal Ahmed Majumder	Executive Engineer MODS Zone-4 (ICB	ique72@gmail.com	+8801819229417

	2.11)		
Md. Ashraful Habib, Choudury	Executive Engineer MODS Zone-10 (ICB 2.11)	Ashraf9910127@gmail.com	+880181714495
Md. Abid Hossain	Executive Engineer MODS Zone-7 (ICB 2.12)	abid310@gmail.com	+8801763051234
DMS Consultants			
Md. Imam Zafor	Environmental Specialist, DWSNIP	engrizafor@gmail.com	+8801711132205
Md. Emdadul Haque Bhuiyan	Resettlement Specialist, DWSNIP	rse.dms@dwsnip.com	+8801715005682
Abdus Samad	Social Development/Gender Expert	Samad3364@gmail.com	+8801718644317
Zinnat Farzana	Environmental Inspector	tusifarzana@yahoo.com	+8801718551699

17. The Resettlement Expert of DMS, DWSNIP has been monitoring the overall social safeguards activities and coordination activities among the PMU, PCUs, NGOs, contractors and local people. The expert attended site office meetings held on a regular basis and consultation meetings with different stakeholders (i.e. local people, PMU, consultants and contractors) in order to gain a common understanding on social safeguards issues. The consultant also visited the site several times during the reporting period in ICB 2.8, 2.9 and 2.11 in order to investigate possible involuntary resettlement impacts, implementation of RP and related social safeguards issues. DMS consultants briefed the survey team and officials from the contractors and NGOs about the issues. The Resettlement Expert pointed out the importance of updating resettlement plan as per ADB's guideline (SPS-2009). He also requested the contractors to assist NGOs in collecting the data where structures and persons could be affected by the construction work and its implementation. It was appreciated that all three contractors (ICB 2.8, 2.9 and 2.11) recruited resettlement officer for expediting the social safeguards activities regularly. For ICB 2.11, Mr. Shyamal Kumar Ghosh is jointly responsible for environment and resettlement work. The contractor has positioned for another person to assist with the resettlement activities within the shortest time. The details of the safeguards' personnel are depicted in the following Table 4.

Table-4: Status of Contractors' Safeguards Team

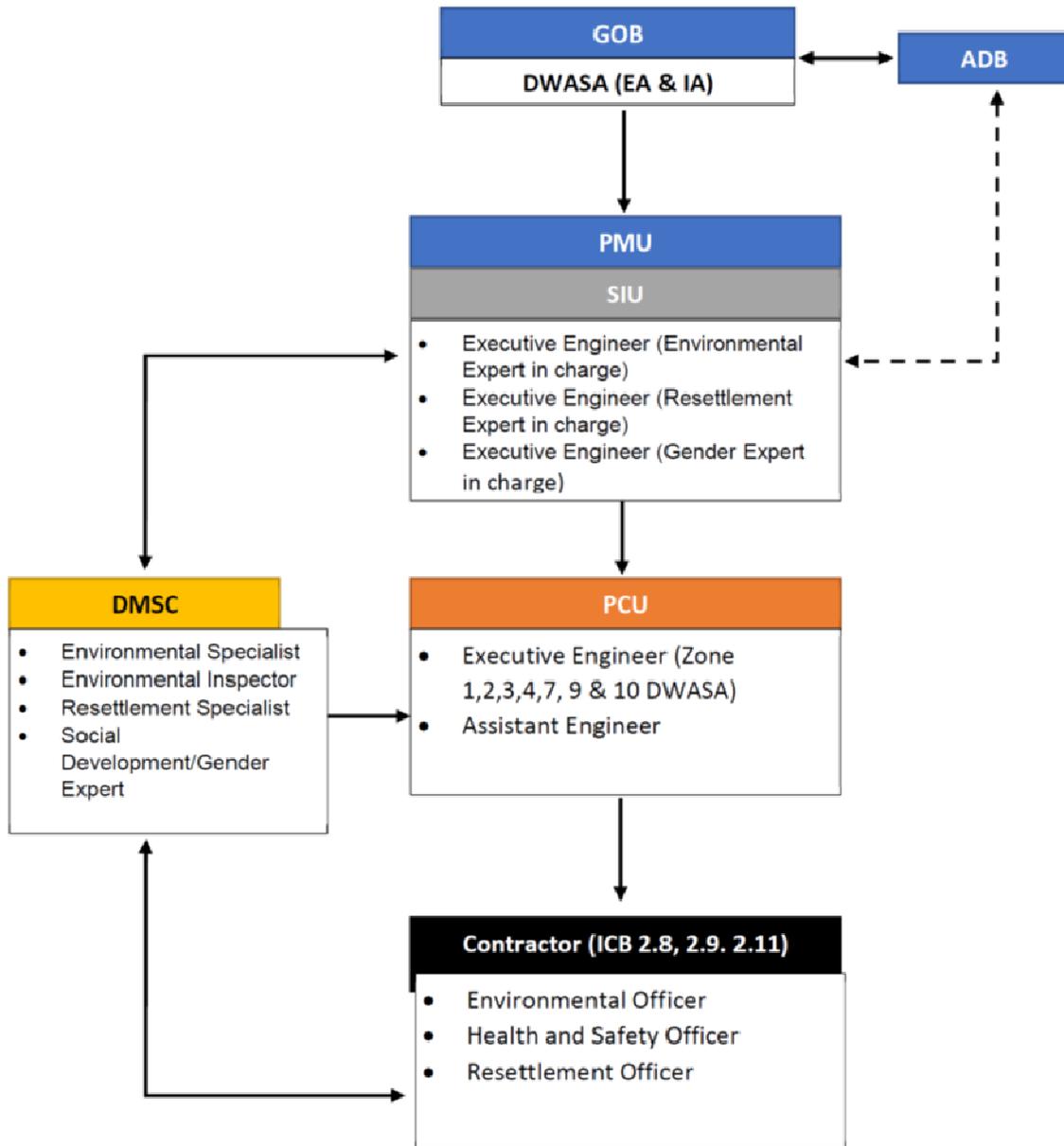
Name	Designation	Contact no.
ICB 2.8		
Jannatul Ferdous Barsha	Environmental Officer	+8801730150956
Tashrif Hossain	Health, Safety Officer (HSO)	+8801683505869
Md. Mizanur Rahman Milon	Resettlement Specialist	+8801622179631
ICB 2.9		
S.M. Shafi Uddin	Quality Control Manager (Environmental Officer in Charge)	+8801717241616
Sheikh Atiqur Rahman	Environment and Resettlement Officer	+8801798117871
Md. Mohi Uddin	Health, Safety Officer (HSO)	+8801820139018
ICB 2.11		

Name	Designation	Contact no.
Mr. Shyamal Kumar Ghosh	Environmental and Resettlement Officer in charge	+8801711228753
Md. Abu Baker Siddik	Health, Safety Officer (HSO)	+8801784802466
ICB 2.10		
Md. Imtiaz Mahmud Satu	Environmental Officer	+8801844665762
Md. Abdul Motalib	Health, Safety Officer (HSO)	+8801844602790
Md. Sharif Ullah	Resettlement Specialist	+8801844659354
ICB 2.12		
Mohammed Abul Basher	H&S Officer	+8801715535095
Tayef Talukder	Environment Officer	+8801680522273
Khandaker Adeeb Ahmed	Resettlement Specialist	+880 1720339925

18. The Assistant Resident Engineers (ARE) of DMS from each ICB package have been positioned with their regular work for facilitating resettlement, social safeguards and schedule updates.

19. SAMAHAR, a local NGO, has been awarded for resettlement and awareness building activities under the project. The NGOs recruited for resettlement service and public awareness campaign started working since November 2018 under DWSNIP. The following Figure 2 shows the safeguards implementation arrangements for DWSNIP.

Figure 2: Project Safeguard Implementation Arrangements



B. Progress and Status of Social Safeguard Activities.

20. During this reporting period, DWASA, DMS consultants, contractors and NGO have undertaken social safeguards activities as outlined in the TOR. The activities carried out are summarized below.

21. **Approval of Updated Resettlement Plan.** During the reporting period, ADB extended ‘No Objection’ to the resettlement plan for 5 DMAs of ICB package 2.10. The sub-project will not have any land acquisition and the implementation activities will be taken place in the available government (i.e. Dhaka South City Corporation) land. The main resettlement impact is the potential reduction in the income of shops on and along the streets if the presence of trenches, excavated soil, and machinery make access difficult for customers. Issues of involuntary resettlement have been addressed according to national legislation

(Government of Bangladesh Acquisition of immovable Property Act, 1917), and ADB Safeguard Policy Statement (SPS), 2009. The resettlement plan has been updated by the resettlement NGO under the guidance of Resettlement Expert of DMS.

22. The resettlement NGO updated first batch of ICB 2.12 (DMA - 701A, 701B, 702 & 703). During the construction work, the involuntary resettlement impact will be temporary income loss from business to 32 mobile vendors in the streets and roadside footpaths of whom 28 are male and 4 are female. The total population is 123 (Male 76 and Female 47) belonging to the 32 affected persons' families. The sub-project areas are characterized by high population density, narrow roads, and high traffic congestion at most times of the day. The areas in all the DMAs have been developed in unplanned way, densely populated by lower and middle-income inhabitants. Along with resident, many shops, different small and medium industries and business are located in the areas. All the DMAs are located in the *Jatrabari* and its adjacent areas under the Dhaka South City Corporation (DSCC). The plan was sent to ADB for its concurrence. The following Table 5 depicts the resettlement plans updated and approved by ADB as of December 31, 2021.

Table-5: Status of RP updated and approved up to December 31, 2021

Package and DMA	Status of Resettlement Plan	Remarks
ICB 2.8 (DMA-16; Batch-3)		
First Batch (DMA 903 A, 903 B, 904, 906, 907)	Approved by ADB (March 20, 2019) and disclosed in project and ADB website	Compensation done; civil work is on going
Second Batch (DMA 905, 908, 912, 913 A, 913 B)	Approved by ADB (Oct. 1, 2019) and disclosed in project and ADB website	Compensation payment to affected person is done
Third Batch (DMA 901, 902, 911 A, 911 B 914, 915)	Approved by ADB (Aug. 24, 2020) and disclosed in DWASA and ADB website	Compensation payment to affected person is done <i>December 29, 2021</i>
ICB 2.9 (DMA-19; Batch-4)		
First Batch (DMA 201, 202, 203, 204 A, 204 B)	Approved by ADB (July 4, 2019) and disclosed both ADB and project website	Compensation done in DMA 201, 203 and 204; no affected person is in DMA 202
Second Batch (DMA 205, 206, 209 A, 209 B, 210 A, 210 B)	Approved by ADB on January 21, 2020 and disclosed both ADB and project website	Compensation payment to affected person is done
Third Batch (DMA 212, 213, 214)	Approved by ADB (September 23, 2020) and disclosed both ADB and project website	Compensation payment to affected person is done <i>December 27, 2021</i>
Fourth Batch (DMA 207, 208 A, 208 B, 211, 215)	Resettlement Plan was updated and sent to ADB on April 11, 2021; mail forwarded on Nov 18, 2021	<i>Compensation to the APs is under process</i>
ICB 2.11 (DMA-21; Batch-6)		
First Batch (DMA 307, 311, 320, 408)	Revised RP approved by ADB (Oct. 27, 2019) and disclosed in project and ADB web site	Compensation done in DMA 320 and 408; no affected person is in DMA 311; Civil work not started in DMA 307
Second Batch (DMA 301, 306, 312, 313, 1005)	Approved by ADB (Nov 8, 2019) and disclosed in project website	Compensation done in DMA 301; Civil work not started in remaining DMAs except DMA 306
Third Batch (DMA 303, 305)	Approved by ADB on February 7, 2020; disclosed both ADB and project website	Compensation payment to affected person is done
Fourth Batch (DMA 406, 411, 412, 413)	Approved by ADB on November 8, 2020 and disclosed both ADB and project website	Civil work not started in these DMAs
Fifth Batch (DMA 1001, 1009, 1010, 1011)	Data has been collected for updating Resettlement Plan	Prior to the civil work, the RP will be submitted.
Sixth Batch (DMA 409, 414)	Data has been collected for updating Resettlement Plan	Prior to the civil work, the RP will be submitted.
ICB 2.10 (DMA-20; Batch-5)		
First Batch (DMA 108A, 108B, 113, 115, 116)	Approved by ADB on Sep 23, 2021 and disclosed both ADB and project website	Compensation payment to APs is completed. (Dec 29, 2021)
Second Batch (DMA 101, 105, 107, 114)	Resettlement Plan is under preparation	Resettlement NGO SAMAHAR is in the field has completed the census and survey for identifying IR impact. Submission date of the RP: December 31, 2021.

Package and DMA	Status of Resettlement Plan	Remarks
Third Batch (DMA 112, 117, 118, 119)	-	Submission date of the RP of this batch will be finalized in line with model and detailed design
Forth Batch (DMA 102, 103, 104, 110)	-	Submission date of the RP of this batch will be finalized in line with model and detailed design
Fifth Batch (DMA 106, 109, 111)	-	Submission date of the RP of this batch will be finalized in line with model and detailed design
ICB 2.12 (DMA-8; Batch-3)		
First Batch (DMA 701A, 701B, 702, 703)	<i>Resettlement Plan was sent to ADB on Dec 12, 2021 and yet to be received its observation or concurrence.</i>	Having received the 'no objection' from ADB, compensation to APs will be taken place
Second Batch (DMA 705, 707)	-	Submission date of the RP of this batch will be finalized in line with model and detailed design
Third Batch (DMA 704, 706)	-	Submission date of the RP of this batch will be finalized in line with model and detailed design

23. Throughout the implementation of physical activities, no unanticipated resettlement impact was detected, no existing utility services was damaged and social safeguards situation was satisfactory. However, if there is any damage to the utility services, the respective contractors will repair the damages by their own initiatives and/or by respective departments.

24. Semi Annual Social Safeguards Monitoring Report. The PMU is supposed to provide the monitoring report on social safeguards activities on semi-annual basis. This is the eighth monitoring report to be prepared for July to December 2021. Prior to, seven Social Safeguards Monitoring Reports, started Jan – June 2018, were submitted and approved by ADB. The report were subsequently published on Dhaka WASA and ADB web sites.

25. Capacity Building Activities. In order to develop capacity of the NGO staff, contractors' officials and other related stakeholders on compliance of social safeguards, health, safety and environmental management plan, the DMS consultants of DWASA are frequently arranging for consultations at regular basis.

26. Issues on social safeguards have been taking place that have duly been mitigated during this reporting period. The beneficiaries have experienced inconvenience and irritation during construction due to the disruption and damaged caused by the HDD and open cut system to the existing utility lines, gas line, electricity line, telephone line services. They submitted some issues as grievances to DWASA and contractor. Other issues found included disruption to the increased water supply quantity and quality during physical work in some places; the transportation and communication in the localities have also been hampered during physical work. In some areas, locals have faced problem during open cut. Pit and excavated roads kept open for few days not putting adequate sheets for smooth moving. Rubbish piled up around the road and delaying the backfilling of pit were also registered grievances. In order to address and resolve the issues, mitigation measures have been taken by the respective contractor as per site specific Environmental Monitoring Plan (EMP). SAMAHAR, resettlement NGO has also facilitated to mitigate the issues involving DWASA officials, DMS consultants and contractors.

C. Scope of Impacts

27. Vulnerability Status of the Affected Persons. For the updated resettlement plan, (i.e. 2.10 1st batch) that has been approved during the reporting period, 2 affected persons were found to be Below Poverty Level (BPL)¹⁹ and Female Headed Household based on the

¹⁹ This RP calculates the upper poverty line from the 2016 upper poverty line determined by the Bangladesh Bureau of Statistics (BBS), with inflation rate added at 5.5% per annum as of February 2019 (Source: Economic trends

census conducted by the Resettlement NGO in the project location. There were no indigenous people/small ethnic communities located with the project areas.

28. However, a Gender Action Plan (GAP) has been prepared for DWSNIP to ensure gender equality and social inclusion. The GAP will provide for activities to include active participation of females in (i) project disclosure and FGDs; (ii) decision making capacity in DWASA, and (iii) increasing women-friendly service delivery including the poor and the marginalized. It is anticipated that the Female Headed Household will receive preferential selection for the project related work.

29. The RP has the following specific principles based on ARIPA and ADB SPS, 2009:

- (i) Land acquisition and resettlement impacts on persons displaced by the project would be avoided or minimized as much as possible through alternate design/engineering options;
- (ii) where the negative impacts are unavoidable, the persons displaced by the project and vulnerable groups will be identified and assisted in improving or regaining their standard of living, special attention will be given to the vulnerable groups to ensure that their living standard will be improved;
- (iii) information related to the preparation and implementation of RPs have been disclosed to all stakeholders in a form and language understandable to them; and people's participation have also been ensured in planning and implementation;
- (iv) displaced persons who do not own land or other properties, but have economic interests or lose their livelihoods, have been/will be assisted as per principles described in the entitlement matrix of this Resettlement Plan;
- (v) before starting civil works, compensation and resettlement and rehabilitation (R&R) assistance have been/will be paid in full in accordance with the provisions described in updated RPs;
- (vi) appropriate GRM has been established to ensure speedy resolution of disputes;
- (vii) all activities related to resettlement planning, implementation, and monitoring will ensure the involvement of women and other vulnerable groups;
- (viii) consultations with the affected persons will continue during the implementation of resettlement and rehabilitation works; and
- (ix) a clause in the contract agreement that the construction contractor/s will be required to repair to pre-works condition or compensate any loss or damage caused by his execution of works.

30. The types of losses – permanent or temporary, total or partial due to the project include (i) loss of business; (ii) loss of workdays/incomes, and (iii) loss of temporary structure. According to ADB's SPS, 2009, the context of involuntary resettlement, affected persons are those who economically displaced (with loss of structure, income sources, or means of livelihood). The following categories of affected persons are likely to be impacted due to the implementation of the project:

- (i) affected persons losing income or livelihoods – affected persons whose business, employment, daily wages as source of income, or livelihood are

Bangladesh Bank, Published by Research Department of Bangladesh Bank; as of February 2019, available at <https://www.bb.org.bd/econdata/inflation.php>. The upper poverty line for the year 2016 for Dhaka Urban is BDT 2,657 (source: Preliminary Report on Household Income and Expenditure Survey 2016, published on October 2017 by Statistics and Information Division, BBS, available at <http://catalog.ihsn.org/index.php/catalog/7399>). Thus, 2016-2017 BPL for Dhaka Urban is 2803.14 per capita/month. As such the per capita average monthly income under BPL stands at BDT 13,511.11 {2803.14 × 4.82 (Household size) = 13,511}. In addition, elderly people, woman headed Households, physical or mental disability and tribal people/ethnic minorities are considered as vulnerable and entitle to additional assistance (two-times of monthly minimum wage).

- affected temporarily; and
- (ii) vulnerable affected persons – affected persons are defined as poor (BPL)²⁰, disabled, landless or without title to land, female-headed households, elderly, vulnerable tribes, physical or mental disability minor races, ethnic sects and communities.²¹

31. **Entitlements Matrix and other rehabilitation measures.** In accordance with the DWSNIP, all displaced persons will be entitled to a combination of compensation packages and resettlement assistance, depending on the nature of ownership rights on lost assets, scope of the impacts including socioeconomic vulnerability of the displaced persons, and measures to support livelihood restoration if livelihood impacts are envisaged.

32. The following Table 6 specifies that any displaced person will be entitled to (i) compensation for loss of business/wage income and (ii) for vulnerable affected persons, cash assistance (head of the affected family) at two times minimum wage (BDT 8000X2=16000) will be applicable.

²⁰ According to the Minimum Wage Board of Bangladesh Government, there is no specific Minimum Wage Act for applicable in all sector in Bangladesh. The Minimum Wage for this project is the minimum wage for workers in the garment industry in Bangladesh which is Tk 8,000 per month. This Minimum Wage is taken from the gazette issued by the Ministry of Labor and Employment, Government of the People's Republic of Bangladesh on January 24, 2019. This is an updated version of the notification issued on 25th November 2018; of S.R.O no 345 - law/ 2018 (Please refer to **APPENDIX- 8** for the gazette information).

²¹ Groups or population identified as Indigenous Peoples within the context of ADB's Safeguards Policy Statement will be referred to as tribes, physical or mental disability minor races, ethnic sects and communities following the Government of Bangladesh directive.

Table-6: Entitlement Matrix

Type of Loss	Specification	Eligibility	Entitlements
1. INCOMERESTORATION			
Businesses	Temporary business loss due to land acquisition and/or resettlement or construction activities of project	Owner business (registered, informal) Of	Cash compensation equal to lost income during period of business interruption based on tax record or, in its absence, comparable rates from registered businesses of the same type with tax records or Government of Bangladesh registered minimum wage*. whichever is higher Assistance to re-establish business. APs will be provided 7 days advance notice, followed by a reminder 1 day before construction If required, they will be assisted to temporarily shift for continued economic activity and then assisted to shift back, post construction.
2. SPECIAL PROVISIONS			
Vulnerable APs (female HH, elderly HH, BPL families) **		All vulnerable affected persons	Subsistence allowance of minimum of 2 months of official minimum wage* Preferential selection for project-related employment ²² (for vulnerable)
Other impacts	Unanticipated impacts and negotiated changes to entitlements ***	All affected persons	To be determined in accordance with the involuntary resettlement safeguards requirements of the ADB's SPS-2009 Project resettlement plan to be updated and disclosed on ADB website Standards of the entitlement matrix of the resettlement plan not to be lowered

*The Minimum Wage Tk 8,000 (monthly) refer to monthly minimum pay for workers in the garment industry in Bangladesh. The minimum wage at the time of RP implementation/compensation payment will be applicable.

**The following categories of displaced persons have been identified as vulnerable groups in the project: poor (BPL), persons with disabilities, landless or without title to land, female-headed households, elderly, children including child labour and orphans, and small ethnic communities. The eligibility for elderly will follow the definition of the Department of Social Service of Ministry of Social Welfare, Government of Bangladesh that uses 65 years age for man and 62 years age for woman to define elderly people.

***Any unanticipated impacts of the project will be documented and mitigated based on the policy agreed by Dhaka WASA in consideration of ADB's SPS-2009.

D. Compensation and Rehabilitation

33. During the reporting period, a total of 69 affected persons (of whom 61 are male and 8 are female) were given compensation payment of BDT 271950 and 3 vulnerable affected persons were also paid BDT 48000 as vulnerable assistance by PMU, DWASA (**Appendix 1, 2, 3** – copies of certification of affected persons and vulnerable assistance). Affected persons have received compensations for their business and income losses, caused by project implementation. NGO surveyed all roads of the respective DMAs where physical work will be implemented. They have assessed compensation amount for APs in roads which will be halted temporarily for 7 days. Total entitled affected persons were 81 as per approved resettlement plans, of them 69 persons of ICB 2.8. 2.9 and 2.10 received compensation payment. Twelve persons did not received payment in this reporting period since they left the area and will be given compensation payment when they are available. The following Table 7 shows the compensation detailed during July – December 31, 2021.

²² Any 1 member of the vulnerable APs' household who is able and willing to work, will be provided the option of project-related employment.

Table-7: Status of compensation payment and vulnerable assistance (July–Dec, 2021)

ICB	DMA	No. of APs (As per RP)	Compensation payment status				Amount paid for Income loss (BDT)	Vulnerable APs (Male/Female)	Vulnerable Assistance Paid (BDT)	Total Amount Given	Remarks
			Total APs (Paid)	Male	Female	Date of Payment					
ICB 2.8											
	901	7	5	5	-	29.12.2021	19600	-		2 vendors left area	
	902	21	18	15	3	29.12.2021	72800	1 (M)	16000	3 vendors left area	
	911	4	4	4	-	29.12.2021	16800	-		All AP's paid	
	914	6	4	2	2	29.12.2021	16800	-		2 vendors left area	
	915	5	5	5	-	29.12.2021	18900	-		All AP's paid	
Sub-total:	5 DMA	43	36	31	5		144,900	1 (M)	16,000	160,900	7 vendors left area
ICB 2.9											
	212	8	6	6	-	27.12.2021	22750	-	-	2 vendors s left area	
	213	4	3	3	-	27.12.2021	11900	-	-	1 vendor left area	
	214	2	0	0	-	27.12.2021	00	-	-	2 vendors left area	
Sub-total:	3 DMA	14	9	9	-		34,650			34,650	5 vendors left area
ICB 2.10											
	108/A	4	4	4	-	29.12.2021	14000	1 (M)	16000	All AP's paid	
	108/B	2	2	2	-	29.12.2021	7700	-	-	All AP's paid	
	113	5	5	5	-	29.12.2021	20300	-	-	All AP's paid	
	115	9	9	6	3	29.12.2021	35700	1 (F)	16000	All AP's paid	
	116	4	4	4	-	29.12.2021	14700	-	-	All AP's paid	
Sub-total:	5 DMA	24	24	21	8		92,400	2 (1M,1F)	32,000	124,400	All AP's paid
Total ICB 2.8, 2.9 & 2.10	13 DMA	81	69	61	8		271,950		48,000	319,950	12 AP's could not be paid; and will be paid when they are available

Source: Resettlement NGO, SAMAHAR, December 2021

34. From the beginning to December 31, 2021, a total of 346 affected persons (of whom 314 are male and 32 are female) were given compensation payment of BDT 1441300 and total 11 (male-10 & female-1) vulnerable affected persons were also paid BDT 176000 as vulnerable assistance by PMU, DWASA. The following Table 8 shows the compensation detailed upto December 31, 2021.

Table-8: Cumulative status of compensation payment and vulnerable assistance upto Dec 31, 2021

ICB	DMA	No. of APs (As per RP)	Compensation payment status				Amount paid for Income loss (BDT)	Vulnerable APs (Number)	Vulnerable Assistance Paid (BDT)	Total Amount Given (BDT)	Remarks
			Total APs (Paid)	Male	Female	Date of Payment					
ICB 2.8	14 DMA	173	157	145	12	30.6.2019	703500	3 (M)	48000		16 vendors left area
						15.12.2019					
						24.6.2019					
						18.11.2020					
						29.12.2021					
ICB 2.9	14 DMA	89	81	79	2	17.10.2019	308000	4 (Male)	64000		8 vendors left area & could not be paid

ICB		No. of APs	Compensation payment status				Amount paid for	Vulnerable APs	Vulnerable Assistance	Total Amount Given (BDT)	Remarks
						11.12.2019 29.10.2020 27.12.2021					
ICB 2.10	5 DMA	24	24	21	3	29.12.2021	92400	2 (1M,1F)	32000	All AP's paid	
ICB 2.11	6 DMA	84	84	69	15	09.12.2019 11.02.2020 04.11.2020	337400	2 (M)	32000	All AP's paid	
4 ICB	39 DMA	370	346	314	32	-	1,441,300	11 (10M,1F)	176,000	1,617,300	24 could not be paid; and will be paid when they are available

Source: Resettlement NGO, SAMAHAR, December 2021

35. The following photographs show the compensation given to the affected persons from concern PMU officials under DWSNIP, Dhaka WASA.



Resettlement assistance cheque given to a vulnerable AP of DMA-108A in ICB-2.10 (1st batch)



Compensation cheque given to AP of ICB-2.10 (1st batch)



Compensation cheque given to a female AP of ICB-2.8 (3rd & 4th batch)



Compensation cheque given to a female AP of ICB-2.8 (3rd & 4th batch)



Compensation cheque given to AP of ICB-2.9 (3rd batch)



Compensation cheque given to AP of ICB-2.9 (3rd batch)



Compensation cheque given to AP of ICB-2.9 (3rd batch)



Compensation cheque given to AP of ICB-2.9 (3rd batch)



Compensation cheque given to AP of ICB-2.10 (1st batch)



Compensation cheque given to a female AP of DMA-115 in ICB-2.10 (1st batch)

E. Public participation, consultation and disclosure

36. During the updating of resettlement plan and on-going civil work, the stakeholders have been consulted and involved through FGD, tea stall meetings, one on one discussion and public consultation at construction sites and other different places in three packages. The

view and feedback were incorporated into the resettlement plans. As per approved resettlement plan, consultations and project disclosure are mandatory through public consultations and focus group discussions involving all relevant stakeholders. Accordingly, during the implementation phase, the consultation process has been continued to ensure that stakeholders are fully informed about the project and have the opportunity to participate in smooth implementation of the project.

37. Different type of stakeholders such as respective Ward Councillors and/or their representatives, line departments and utility agencies, general public, residents, shop keepers, vendors and pedestrians have participated in the meetings conducted by NGO – SAMAHAR. Resettlement issues, and implementation of EMP measures were discussed. The meetings covered the following issues: a) The beneficiaries raised the issue of experiencing inconvenience and irritation during construction period. Because it is seen that, while laying new water pipes, the existing utility lines, gas line, electricity line, telephone line are likely to get damaged by HDD as well as the open cut system resulting in the suspension of the above-mentioned vital services. In addition, some relatively adverse issues such as increased water supply quantity and quality will be hampered during physical work in some places once the civil work is started in full swing and transportation and communication in the localities might be hampered during physical work, although mitigation measures will be taken by contractors as per site specific Environmental Monitoring Plan (EMP); b) In order to combat such critical situation, the DMS, PMU and contractor are jointly monitoring the overall situation and suggested to employ a more experienced tracker of HDD machine, excavator and supervisor in the respective field. In order to maintain a friendly work environment at the site, there should be proper coordination between City Corporation, DMS and DWASA; c) Awareness among communities regarding project activities and benefit has been increased (**Appendix 10** project awareness flyer); community support and cooperation have also been increased; d) Smoothness of public access to their required destination has been ensured; and e) other requirements include restoration of utility services, removal of overburden soil, road restoration done or not, pit back filling; mitigation measures in place for dust and noise pollution during implementation of the project, and community safety arrangements.

38. A total of 64 FGD and Tea Stall meetings were held during reporting period where 818 participants (486 male and 332 female) attended in the meetings. No Public Consultation Meeting were arranged due to Govt. imposed restrictions on large gatherings to contain the spread of COVID 19 pandemic since March 2020. The following Table 9 shows the meetings held during July-December 2021 under three packages of DWSNIP. Details of the attendance and photographs of the meetings are attached in **Appendix 4**.

Table-9: Consultation Meetings Held during July – Dec 2021

ICB Packages	Meeting Held	Male Participants	Female Participants	Total Participants
During updating IEE Report				
ICB 2.8	13	94	61	155
ICB 2.9	13	87	103	190
ICB 2.10	24	207	95	302
ICB 2.12	14	98	73	171
Total	64	486	332	818

Source: SAMAHAR, Resettlement NGO, December 2021

- All stakeholders were very supportive of the project, extended full cooperation during the works, and requested the PMU to complete the works at the earliest
- Stakeholders indicated that works are being conducted without much disturbance to people, however, some stakeholder aired their grievances such as damaged to utilities (water pipelines, and house connections), non-clearance of surplus soil, delay in road

restoration, dust, traffic disruptions, etc., PMU informed that these gaps in EMP implementation have already been identified by DMSC and PCU and respective Civil Works Contractor directed to improve the compliance.

- PMU also explained the grievance redress system of the project, and encouraged public to bring their grievances, if any, to the notice of project agencies for early resolution.

39. The meetings primarily highlighted the proposed developmental interventions, perceived impacts and mitigation measures and public participation during implementation. Community members largely spoke about the insufficiency or lack of availability of potable water for drinking and domestic use. It was suggested by the participants that individual water connection at doorstep be provided to each household without any prejudice or local influence and no partiality or preferential treatment be allowed in this context. Household level water connection at the doorstep will be a great relief for the women as it will reduce their loss of productive time. It was mentioned to community members that there will be a grievance redress mechanism which will help in mitigating any grievances or complaints during the construction period.

40. The civil work areas in Dhaka city are growing at an unprecedented speed which causes severe strains on the demand for water and other urban services. Gradually it has become a crowded and densely populated area; the demand for water supply has increased enormously. The people have long been demanding uninterrupted safe water supply in the area and repair and maintenance of the existing supply system including augmentation of the source.

41. People are very much willing to extend their cooperation as the project will provide much needed potable water. There are no negative impacts perceived by the community, however, the project team explained the likely issues during construction and proposed EMP to manage the temporary construction impacts. Increasing traffic and disturbance to vehicle movement during the work was raised during the meeting, and it was informed that proper care will be taken for movement of construction vehicle following the Traffic Management Plan (TMP). According to the TMP, contractors have arranged alternative access for the pedestrians and vehicles if partially or fully road closures occurred during the construction phase.

F. Grievance Redress Mechanism (GRM)

42. A project-specific Grievance Redress Mechanism (GRM) has been established to receive, evaluate, and facilitate the concerns, complaints, and grievances about the social safeguards' performance as well as related to environment and construction work. The GRM for the project is given time-bound schedules and with responsible persons identified to address grievances and seek appropriate persons' advice at each stage, as required. To ensure impartiality and transparency, hearings on complaints have been remained open to the public. The GRCs maintain the record of the details complaints and their resolution in a register, including intake details, resolution process and the closing procedures. PCUs have maintained Grievance Registers (**Appendix 8** sample grievance registration form in English and Bengali).

43. PMU/PCU with assistance from NGO (Resettlement and Public Awareness Campaign) are ensuring that awareness on grievance redress procedures is generated through the campaign. PCU Safeguard Focal Person through NGO – Public Awareness (SAMAHAR) has conducted wide awareness campaigns at each DMA sites to ensure that poor and vulnerable households are made aware of grievance redress procedures and entitlements.

44. Affected persons have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes or by e-mail, by post, by

telephone, or by writing in a complaint register in PMU/PCU offices. Careful documentation maintenance of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved are being undertaken by NGO/DMSC. The PMU Project Officers (Social and Environment) have the overall responsibility for timely grievance redress respectively on environmental and social safeguards issues and for registration of grievances, related disclosure and communication with the aggrieved party through PCU (Safeguard Focal Person).

45. GRC was established on Dec 19, 2018 at both PMU and PCU level. The official order to form GRC including English version are attached in **Appendix 6**. The GRC committee are shown below.

GRC at PMU Level:

1.	Project Director- DWSNIP	-	Convener
2.	Deputy Project Director	-	Joint Convener
3.	Safeguard Focal Person (Concerned Executive Engineer)	-	Member
4.	Environmental Expert, DMS, DWSNIP	-	Member
5.	Resettlement Expert, DMS, DWSNIP	-	Member
6.	Team Leader, Resettlement (NGO, SAMAHAR)	-	Member
7.	Affected Person (APs)/Representative (if applicable)	-	Invited Specially

GRC at PCU Level:

1.	Executive Engineer (Concerned MODS Zone)	-	Convener
2.	Safeguard Focal Person (AE/SDE, (Concerned MODS Zine)	-	Member
3.	Team Leader, Resettlement (NGO, SAMAHAR)	-	Member
4.	Resettlement Officer of Concerned Civil Works Contractor	-	Member
5.	Ward Councilor/Female Ward Councilor (Concerned City Corporation)	-	Member
6.	Affected Person (Aps)	-	Invited Specially

46. Grievances/suggestions of affected persons can be dropped in complaint boxes or conveyed through phone or mail. Affected Persons can register grievances – social, environmental or others issues personally at Complaint Cell of DWASA head quarter (PMU) and Zonal offices (PCU) of DWASA. The concerned designated officials are to correctly interpret/record verbal grievances of non-literate persons and those received over telephone. The Complaint Cells also serve as public information centers, where, apart from grievance registration, information on the Project, subprojects, social and environmental safeguards can be obtained.

47. Periodic community meetings with affected communities to understand their concerns and help them through the process of grievance redress (including translation from local dialect/language, recording and registering grievances of non-literate affected persons and explaining the process of grievance redress) have been conducted by resettlement and awareness NGOs on a regular basis. Grievances received and responses provided are documented and reported back to the affected persons. This includes group meetings and discussions with affected persons, to be announced in advance and conducted at the time of day agreed on with affected persons and conducted to address general/common grievances. If required, the Environment/Resettlement Experts of PMU/DMSC will conduct one on one consultations with respective stakeholders.

48. **Grievances Redress Process.** Grievances received and responses provided have

been documented and reported back to the affected persons. The number of grievances recorded and resolved, and the outcomes are displayed/disclosed in the site offices of the different Zonal office of DWASA and web. To resolve all project related grievances and complaints a common social and environmental grievance redress mechanism have been activated during the construction period. Grievances received have been sorted out at project site level by the Contractor's Resettlement Supervisor, supervision staff of PCU and NGOs' officials within 7 days. Complaints which are not resolved at site level are to be sent to the safeguard officer of PMU to resolve in 14 days. Any unresolved grievances would be forwarded to GRC to be resolved within 21 days. Despite the project GRM, an aggrieved person shall have access to the country's legal system at any stage.

49. **Record-Keeping.** The PMU/PCU office and Contractors keep records of all grievances received including contact details of complainants, date the complaint was received, nature of grievance, agreed corrective actions and the date these were in effect, and final outcome.

50. PMU has periodically reviewed the functioning of the GRM and effectiveness of the mechanism, especially on the Project's ability to prevent and address grievances. All costs involved in resolving the complaints (meetings, consultations, communication and reporting/information dissemination) will be borne by PMU.

51. **Grievance Redress Committee (GRC) Meetings.** During reporting period, formally GRC meetings has been conducted for zone 1 at PCU level on 29 September, 2021. Meeting Minutes and attendance sheets attached in **Appendix 5**.

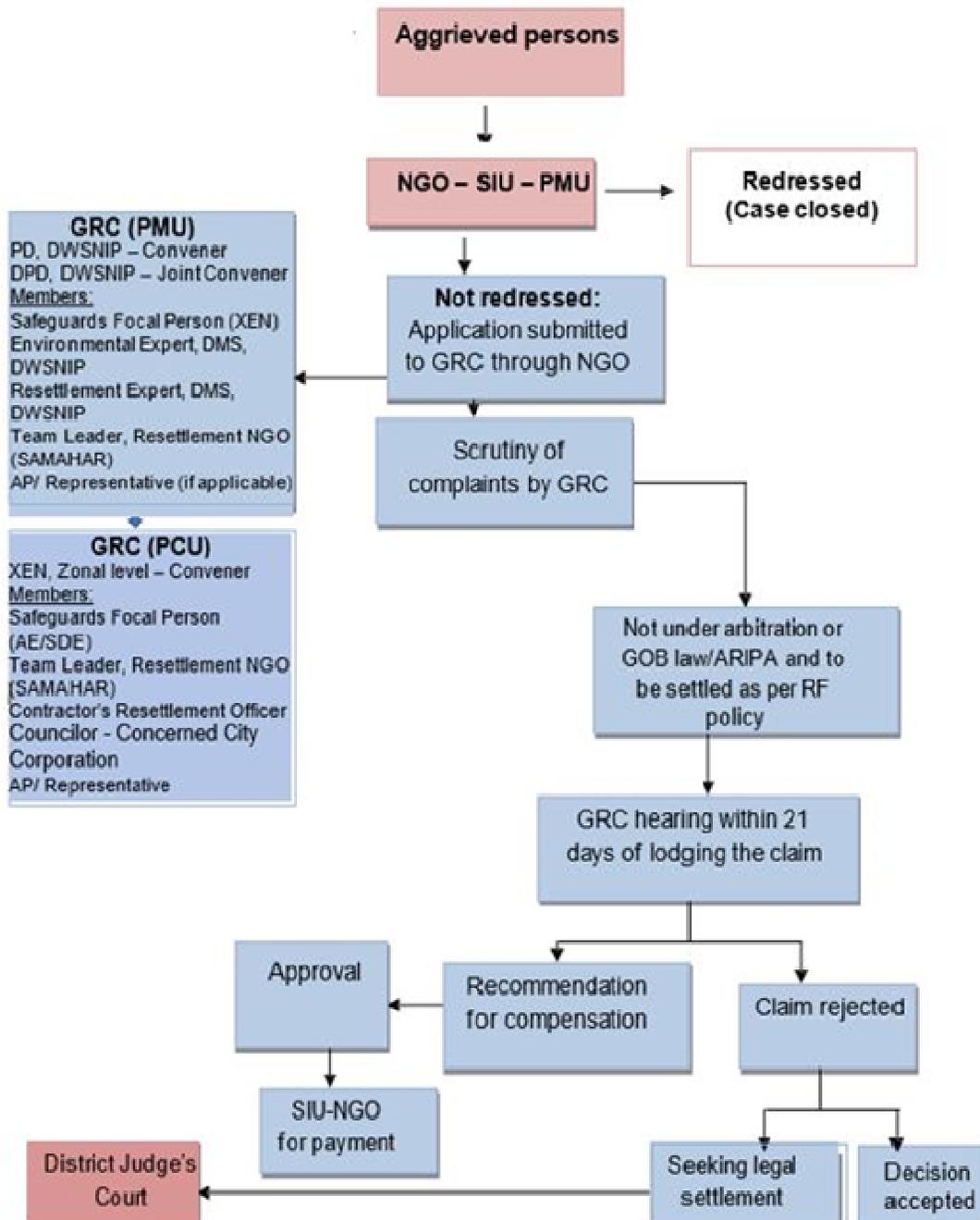


52. During the reporting period, there were grievances at community and institutional levels have been managed by the Resettlement team of SAMAHAR throughout the project areas. The Resettlement Team of SAMAHAR is facing some challenges like these 'Institutional grievances', and is trying to manage through problem analysis and need based communications with specific approaches and techniques.

	
<p>FOs Institute Visit at Mollartek Kollan Somity, Dakkhinkhan , Dated on 23th August'2021, DMA-913, ICB-2.8</p>	<p>FO's message disseminated with 32 No. Ward Councilor Mr. Abdul Mannan at Choto Katra Road, Chawakbazar, dated on 22th October'2021, DMA-214, ICB-2.09</p>
	
<p>FOs taken information on social safe guard from Mahamudur Rahman, DMA-914, Gawair Azam Road, Gawair, ICB-2.08</p>	<p>Public awareness at AK High School , Dhonia, Dated on 11^h November'2021, DMA-703-ICB-2.12</p>

53. The following Figure 3 shows the Grievance Redress Mechanism that helps smooth implementation of safeguards activities for DWSNIP, Dhaka WASA.

Figure 3: Flow Chart of GRM process



G. GRM for Labourers

54. Grievance Redress Mechanism (GRM) has also been established for labourers /workers whose grievances are heard and recorded regularly, and appropriate actions are taken to redress them. All Civil works contractors discussed with Labourers during working time to receive and record their complaint if they had. During reporting period there is no grievances from the labors.

H. Complaints Received during Reporting Period under GRM

55. All grievances – major or minor, during the project implementation are registered. Officials are maintaining a register of all grievances with the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how & when the problem was resolved, etc.

56. These complaints are mostly related to construction work such as damage to existing utilities (existing water supply pipelines / house service connections; sewerage, gas distribution), disturbance due to excavation, soil stacking on site, disposal, dust and noise problem, problem of local movement due to open pit etc. All the construction related grievances are resolved successfully. Public complaints details are provided in **Appendix 6**. No resettlement related complaints received during the reporting period. The grievances submitted to the Dhaka WASA were not only issues pertaining to infrastructure work under the sub-projects of DWSNIP but also issues relating to damage to existing utilities (existing water supply pipelines / house service connections; sewerage, gas distribution), disturbance due to excavation, soil stacking on site, disposal and so on.

57. All the ICB Packages under DWSNIP have significant experience regarding people's participation through consultation meetings and other channels like FGD, one on one meeting, *miking* (message disseminating through loud speaker), leaflet distribution, and so on (**Appendix 10** project awareness flyer). The project has illustrated, through these means, a wider space for citizens' participation that has enabled Dhaka WASA to take more informed decisions. Such an arrangement has also helped to create an interactive atmosphere for building mutually reinforcing relationships between Dhaka WASA and residents of the project areas. Inhabitants of the project sites always remain in touch with Zonal XEN and city corporation's councillors who are immediately informed if any grievance arises. Civil works contractors have also discussed with Labours during working time to receive and record their complaints. Concerned officials take measures to solve the problems as early as they can.

I. Institutional Arrangement

58. DWASA has established a PMU, responsible for carrying out day-to-day management activities of the project including tendering, selection of contractors, supervision, monitoring and evaluation of the construction work. The PMU is headed by a full-time Project Director (PD) and two Deputy Project Directors. DWASA both as Executing Agency (EA) and Implementation Agency (IA) is responsible for implementation of RP and ensuring the compliance of ADB's safeguard policy. Safeguards Implementation Unit (SIU) has been established under the PD office. A Safeguards Officer was designated who is responsible for the social safeguards related issues. DWASA has experience in implementing and managing the ADB safeguard policy and requirements. This includes the updating and disclosure of resettlement plan, and submission of semi-annual safeguards monitoring report.

59. The PMU has been supported by the Design, Management and Supervision (DMS) Consultants, and resettlement NGO for updating the Resettlement Plans. Contractors are to collect the data where structures and persons could be affected by the construction work. Updating resettlement plan is a work done by NGO taking support of contractors. The Resettlement Expert of DMS is responsible for monitoring the implementation activities of

resettlement plans. The expert also facilitates public consultations, GRM management and implementation work as well as social safeguards monitoring and reporting activities.

60. DMS and DWASA (PMU/SIU) have supervised and monitored the implementation work at the field level to ensure compliance with the safeguard policy requirements in the civil work. The resettlement NGO, SAMAHAR, has been working of implementation resettlement work. Each work-site is under close supervision of the DMS, NGO and PMU staff. The resettlement expert of the DMS with the PMU resettlement officer has conducted all-inclusive monitoring of the resettlement and compensation activities.

61. The contractors have social safeguards personnel to (i) coordinate with DMS and resettlement NGO on updating the Resettlement Plan based on detailed designs, and (ii) monitor implementation of the safeguard policy and DWSNIP's requirements during the civil work.

J. Monitoring Results – Findings

62. The project monitoring using specific indicators to get overall understanding about the current status. During the reporting period (July–December 2021), no complaint was received from the affected persons. Several social safeguards activities have been carried in the period that illustrated the following Table 10.

Table-10: Status of Monitoring of the Sub-projects (July – Dec 2021)

S.N.	Monitoring Indicators	Status	Remarks
Pre-construction activities and resettlement plan activities			
1	Approval of final resettlement plan by ADB	ADB provided approval to the updated resettlement plan that are described in the following row.	Please see the Table 5 that depicts the resettlement plans updated and approved by ADB as of December 31, 2021.
2	Commencement of the civil work	Civil work is going on at ICB 2.8, 2.9, 2.10 and 2.12.	
Resettlement plan implementation			
1	Grievance redress committee established	Yes	GRC was formed both for PMU and PCU level on 19.12.2018
2	Telephone hotlines established	Yes	-
3	Entitlements and grievance redress procedure disclosed	Yes	-
4	Finalization of list of affected persons	Yes	
5	Affected persons receive entitlements as per amounts and program specified in resettlement plan	Yes	
6	Livelihood arrangements provided to vulnerable APs	N.A.	N.A.
7	No. of days for which compensation paid	346 affected persons for actual income loss for 7 days each; total: 2422 days	N.A.
8	Actual days of disruption	N.A.	It is observed that average 5-7 days are disrupted each AP for civil work under DWSNIP
9	Reinstallation of affected common facilities	N.A.	N.A.
10	Grievances		

S.N.	Monitoring Indicators	Status	Remarks
	No. of grievances registered	No resettlement related grievances received	
	No. of grievances redressed	N.A	
	Outstanding complaints	0	
	Disclosure of grievance redress statistics	0	Under preparation
11	Consultation, participation, and disclosure as per plan	Yes consultation, participation, and disclosure have been taken place as per plan	A total of 64 consultation meetings were held during this reporting period
Monitoring			
1	Survey on socioeconomic status of affected persons (including vulnerable APs) completed and compared with baseline survey results	Done	N. A
2	Survey on satisfaction levels of affected persons with resettlement plan implementation completed	N.A.	N.A.
Labor			
1	Implementation of all statutory provisions on labor like health, safety, welfare, sanitation, and working conditions by contractors	Being complied in accordance with EMP	-
2	Equal pay for equal work for men and women	Being complied in accordance with GAP	N.A.

K. Compliance Status

63. The covenants to the loan agreement with ADB require that implementation of the project that “projects are designed, constructed, operated and maintained in accordance with ADB’s Safeguard Policy Statements (2009) and agreed between the Borrower and ADB.” Covenants written into the loan agreement that are related to social safeguards are laid in Table 11. These refer to actions that have been compiled satisfactory during the reporting period.

Table-11: Status of Resettlement and Social Safeguards Related to Loan Covenants

Sl.	Covenant	Status of Compliance
<u>Project Specific Covenants</u>		
01	Implementation Arrangements: (1 of Schedule 5)	
	(i) The Borrower and DWASA shall ensure that the Project is implemented in accordance with the detailed arrangements set forth in the PAM. Any subsequent change to the PAM shall become effective only after approval of such change by OWASA and AOB. In the event of any discrepancy between the PAM and this Loan Agreement, the provisions of this Loan Agreement shall prevail.	Being complied
	(ii) The Borrower shall promptly notify AOB of any proposal to amend, suspend or repeal any provision of the Water Supply & Sewerage Authority Act 1996, which, if implemented, could adversely affect the carrying out of the Project or the operation of the Project facilities. The Borrower shall afford ADB an adequate	

SI.	Covenant	Status of Compliance
	opportunity to comment on such proposal prior to taking any affirmative action thereon.	
02	Land Acquisition and Involuntary Resettlement: (6,7 of Schedule 5)	
	<p>The Borrower shall ensure, or cause the DWASA to ensure, that</p> <p>a) all land and all rights-of-way required for the project are made available to the Works contractor in accordance with the schedule agreed under the related Works contract and all land acquisition and resettlement activities are implemented in compliance with (i) all applicable laws and regulations of the Borrower relating to land acquisition and involuntary resettlement; (ii) the Involuntary resettlement Safeguards; and (iii) all measures and requirements set forth in the RP, and any corrective or preventative actions set forth in the Safeguards Monitoring Report.</p> <p>b) Works will be commenced after compensation for involuntary resettlement and after approval of RP by ADB</p>	Being Complied
	<p>Without limiting the application of the Involuntary Resettlement Safeguards or the RP, the Borrower shall ensure, or cause the DWASA to ensure, that no physical or economic displacement takes place in connection with the project until:</p> <p>(a) Compensation and other entitlements have been provided to affected people in accordance with the RP; and</p> <p>(b) a comprehensive income and livelihood restoration program have been established in accordance with the RP.</p>	Being Complied
03	Indigenous Peoples: (8 of Schedule 5)	
	<p>The Borrower and DWASA shall ensure that the Project does not involve any indigenous people's risks or impacts within the meaning of the SPS. If due to unforeseen circumstances, the Project involves any such impacts, the Borrower and DWASA shall take all steps necessary or desirable to ensure that the Project complies with all applicable laws and regulations of the Borrower and with the SPS.</p>	Being Complied
04	Human and Financial Resources to Implement Safeguards Requirements: (9 of Schedule 5)	
	<p>The Borrower shall make available, or cause DWASA to make available, necessary budgetary and human resources to fully implement the EMP, the RP.</p>	Being Complied
05	Safeguards Related Provisions in Bidding Documents and Works Contracts: (10 of Schedule 5)	
	<p>The Borrower shall ensure, or cause the DWASA to ensure, that all bidding documents and contracts for Works contain provisions that require contractors to:</p> <p>(a) comply with the measures and requirements relevant to the contractor set forth in the IEE, the EMP, the final RP (to the extent they concern impacts on affected people during construction), and any corrective or preventative actions set out in a Safeguards Monitoring Report;</p>	Being Complied

Sl.	Covenant	Status of Compliance
	<p>(b) make available a budget for all such environmental measures;</p> <p>(c) provide the Borrower with a written notice of any unanticipated environmental risks or impacts that arise during construction, implementation or operation of the Project that were not considered in the IEE, the EMP;</p> <p>(d) adequately record the condition of roads, agricultural land and other infrastructure prior to starting to transport materials and construction; and</p> <p>(e) Reinstate pathways, other local infrastructure, and agricultural land to at least their pre-project condition upon the completion of construction.</p>	
06	Safeguard Monitoring and Reporting: (11 of Schedule 5)	
	<p>The Borrower shall do the following or cause DWASA to do the following:</p> <p>(a) submit semi-annual safeguards Monitoring Reports to ADB and disclose relevant Information from such reports to affected persons promptly/upon submission;</p> <p>(b) If any unanticipated environmental and/or social risks and impacts arise during construction, implementation or operation of the project that were not considered in the IEE, the EMP, and the RP, promptly inform ADB of the occurrence of such risks or impacts, with detailed description of the event and proposed corrective action plan; and</p> <p>(c) Report any actual or potential breach of compliance with the measures and requirements set forth in the EMP, and the RP promptly after becoming aware of the breach.</p>	Being Complied
07	Labour Standards; Health and Safety: (13 of Schedule 5)	
	<p>The Borrower shall ensure that the core labour standards and the Borrower's applicable laws and regulations are complied with during Project implementation. The Borrower shall include specific provisions in the bidding documents and contracts financed by ADB under the Project requiring that the contractors, among other things:</p> <p>(a) comply with the Borrower's applicable labour law and regulations and incorporate applicable workplace occupational safety norms; (b) do not use child labour; (c) do not discriminate workers in respect of employment and occupation; (d) do not use forced labour; (e) allow freedom of association and effectively recognize the right to collective bargaining; and (f) disseminate, or engage appropriate service providers to disseminate, information on the risks of sexually transmitted diseases, including HIV/AIDS, to the employees of contractors engaged under the Project and to members of the local communities surrounding the Project area, particularly women. The Borrower shall strictly monitor compliance with the requirements set</p>	Being Complied

Sl.	Covenant	Status of Compliance
	forth above and provide ADB with regular reports.	
08	Gender and Development: (14 of Schedule 5)	
	The Borrower shall ensure that (a) the GAP is implemented in accordance with its terms; (b) the bidding documents and contracts include relevant provisions for contractors to comply with the measures set forth in the GAP; (c) adequate resources are allocated for implementation of the GAP; and (d) progress on implementation of the GAP, including progress toward achieving key gender outcome and output targets, are regularly monitored and quarterly progress reports are submitted to ADB.	Being Complied
09	Counterpart Support: (15 of Schedule 5)	
	The Borrower shall make available through budgetary allocations or other means all counterpart funds required for timely and effective implementation of the Project, including funds to mitigate unforeseen environmental and social impacts, and to meet additional costs arising from design changes, price escalation in construction or installation costs or other unforeseen circumstances. In addition to the foregoing, the Borrower shall ensure that DWASA has sufficient funds to satisfy its liabilities arising from any Works, Goods and/or Consulting Services contract.	Being Complied
10	Governance and Anticorruption: (16,17 of Schedule 5)	
	<p>The Borrower shall, and shall ensure that OWASA shall, (a) comply with ADB's Anticorruption Policy (1998, as amended to date) and acknowledge that ADB reserves the right to investigate directly, or through its agents, any alleged corrupt, fraudulent, collusive or coercive practice relating to the Project; and (b) cooperate with any such investigation and extend all necessary assistance for satisfactory completion of such investigation.</p> <p>The Borrower shall, and shall ensure that DWASA shall, ensure that the anticorruption provisions acceptable to ADB are included in all bidding documents and contracts, including provisions specifying the right of ADB to audit and examine the records and accounts of the executing and implementing agencies and all contractors, suppliers, consultants, and other service providers as they relate to the Project.</p>	Being Complied

L. Follow up Actions, Recommendation and Disclosure

64. The following Table 12 shows the issues and recommendations that are expected to be accomplished by the PMU under DWSNIP. DMS, contractors and Resettlement NGO supported the PMU to perform the activities from July to December 2021. Recommendations and further actions or items to focus on for the upcoming monitoring period from January to June 2022.

Table-12: Issues and Recommendation

Activity/Key Issues	Recommended Action	Responsibility	Action Taken Till December 2021	Action Proposed/ required (Jan-June 2022)
Updating RP for ICB 2.10 Second Batch (DMA 101, 105, 107, 114)	Census survey, consultation meetings, take photograph, collect secondary data, joint verification, checking by DMS and others related work	NGO, Contractors, DMS and PMU	NGO has already conducted census survey, consultation meetings, taken photographs, collected secondary data, etc.	Joint verification, checking by DMS, finalization the resettlement plan Submission date Feb 15, 2022
Updating RP for ICB 2.10 Third Batch (DMA 112, 117, 118, 119)	Census survey, consultation meetings, take photograph, collect secondary data, joint verification, checking by DMS and others related work	NGO, Contractors, DMS and PMU	NGO has conducted census survey, consultation meetings, taken photographs, collected secondary data, etc.	Joint verification, checking by DMS, finalization the resettlement plan Submission date May 31, 2022
Updating RP for ICB 2.12 Second Batch (DMA 705, 707)	Census survey, consultation meetings, take photograph, collect secondary data, joint verification, checking by DMS and others related work	NGO, Contractors, DMS and PMU	NGO has conducted census survey, consultation meetings, taken photographs, collected secondary data, etc.	Joint verification, checking by DMS, finalization the resettlement plan Submission date April 15, 2022
ADB's queries on RP, Monitoring Report and other social safeguards issues.	Revise the plan, Monitoring Report and other social safeguards issues in response the queries & resubmit to PMU on a regular basis	PMU, and DMS	Being compiled	To be continued
Implementation of RP	All the approved RPs need to be implemented before starting civil work	PMU, DMS, NGO and contractors	Compensation payment of ICB packages have been done as per approved RP.	Remaining approved RPs will be implemented before starting civil work
Collect data and visit to monitor of the social safeguard activities at field level	Resettlement Expert at DMS and NGO	PMU and DMS	Recruitment of Resettlement Expert at DMS and NGO are in position.	N.A.
Conduct and participate coordination meeting/ training on social safeguards at PMU and DMS level	Coordination meeting/ training on social safeguards at PMU and DMS level	PMU, NGO, contractors and DMS	Meetings on safeguards and updating RP have been conducted at DMS head office and site offices at regular basis	To be continued
Awareness building, social relationship and public safety	One to one, FGD, consultation meeting to be taken place.	NGO, contractors, DMS and PCU/PMU	One on one, FGD, and consultation meetings have been taking place in ICB 2.8, 2.9, 2.10 and 2.12 at regular basis	To be continued

APPENDIX 1: COPIES OF CERTIFICATION OF PAYMENT TO AP (ICB 2.8; DMA 901, 902, 911, 914, 915)

State Water Supply System Improvement Project (SWSSIP), State Water
Reclamation Works - Sanjour

Statement of AP - Payment of Compensation to APs

ICB 2.8, Item 8
DMA 901, 902, 911, 914, 915

ICB Payment 2.8

ICB 2.8, Item 8, Payment of Compensation to APs
Date: 17/10/2017

Sl. No.	AP Name	Age	Sex	ICB No.	ICB Description	ICB Status	ICB Type	ICB Value	ICB Date	ICB Amount	ICB Date	ICB Amount	ICB Date	ICB Amount
001	Mr.
002	Mr.
003	Mr.
004	Mr.
005	Mr.
006	Mr.

[Handwritten signatures and notes are present below the table.]

State Water Supply System Improvement Project (SWSSIP), State Water
Reclamation Works - Sanjour

Statement of AP - Payment of Compensation to APs

ICB 2.8, Item 8
DMA 901, 902, 911, 914, 915

ICB Payment 2.8

ICB 2.8, Item 8, Payment of Compensation to APs
Date: 17/10/2017

Sl. No.	AP Name	Age	Sex	ICB No.	ICB Description	ICB Status	ICB Type	ICB Value	ICB Date	ICB Amount	ICB Date	ICB Amount	ICB Date	ICB Amount
001	Mr.
Total														

[Handwritten notes and signatures are present below the table.]

Remarks: ICB Value Twenty Eight Thousand only

[Handwritten signatures and notes are present below the table.]

State Water Supply System Improvement Project (SWSSIP), State Water
 Reclamation Works - Sewer
 Implementation of RT - Payment of Compensation to LAs

Sl. No.	RT No.	Age	RT Type	Work Done	Value	Rate	Quantity	Rate	Amount	Remarks	Signature	Date
001	RT 16	40	RT	1. Repair of 1.5m dia Sewer Pipe	1000	1	1000	1000	1000	RT 16		
002	RT 17	40	RT	2. Repair of 1.5m dia Sewer Pipe	1000	1	1000	1000	1000	RT 17		
003	RT 18	40	RT	3. Repair of 1.5m dia Sewer Pipe	1000	1	1000	1000	1000	RT 18		
004	RT 19	40	RT	4. Repair of 1.5m dia Sewer Pipe	1000	1	1000	1000	1000	RT 19		
005	RT 20	40	RT	5. Repair of 1.5m dia Sewer Pipe	1000	1	1000	1000	1000	RT 20		
006	RT 21	40	RT	6. Repair of 1.5m dia Sewer Pipe	1000	1	1000	1000	1000	RT 21		
Total							6	6000	6000			

Rs. 6000/- (Six Thousand Rupees Only)

[Signature]
 Project Engineer
 Sewer Section
 Water Supply Department

[Signature]
 Additional Project Engineer
 Sewer Section
 Water Supply Department

[Signature] *[Signature]* *[Signature]*
 J.S.S.

SWSSIP Implementation Project

State Water Supply System Improvement Project (SWSSIP), State Water
 Reclamation Works - Sewer
 Implementation of RT - Payment of Compensation to LAs

MOOG Lane B, CE Township 24, RT No. 21, Location: Sewer, Sewer Pipe, Sewer
 Area: 1000 Sqm (1000 Sqm), Date: 10/10/2019

Sl. No.	RT No.	Age	RT Type	Work Done	Value	Rate	Quantity	Rate	Amount	Remarks	Signature	Date
001	RT 21	40	RT	1. Repair of 1.5m dia Sewer Pipe	1000	1	1000	1000	1000	RT 21		
002	RT 22	40	RT	2. Repair of 1.5m dia Sewer Pipe	1000	1	1000	1000	1000	RT 22		
003	RT 23	40	RT	3. Repair of 1.5m dia Sewer Pipe	1000	1	1000	1000	1000	RT 23		
004	RT 24	40	RT	4. Repair of 1.5m dia Sewer Pipe	1000	1	1000	1000	1000	RT 24		
Total							4	4000	4000			

Rs. 4000/- (Four Thousand Rupees Only)

[Signature]
 Project Engineer
 Sewer Section
 Water Supply Department

[Signature]
 Additional Project Engineer
 Sewer Section
 Water Supply Department

[Signature] *[Signature]* *[Signature]*
 J.S.S.

SWSSIP Implementation Project

**2014 West Valley Beach Improvement Project (WVBP), Dade WADA
 Beachfront Study - Section
 Implementation of BIP - Parcel of Conservation SACS**

WVBP Item #

WV Package ID

Item ID, Location, Mileage, Distance from Shore

Name: WV (WV Item), Date

Date of This Section: 01/20/11 09:00 am

Item ID	WV Package	Item ID	Location	Mileage	Distance from Shore	Type of Work	Project Number	Year	Cost	Notes	Approved	Status
001	001	001	001	001	001	001	001	001	001			
002	001	002	002	002	002	002	002	002	002			
003	001	003	003	003	003	003	003	003	003			
004	001	004	004	004	004	004	004	004	004			
005	001	005	005	005	005	005	005	005	005			
006	001	006	006	006	006	006	006	006	006			
Total												

(If empty, do not sign for Project and Budget only)

Project Manager
 Approved for Implementation Date
 Signature

Department Director/Project Manager
 Approved for
 Signature
 Date, Signature

WVBP - Beachfront Study - Section

Page 2

**2014 West Valley Beach Improvement Project (WVBP), Dade WADA
 Beachfront Study - Section
 Implementation of BIP - Parcel of Conservation SACS**

WVBP Item #

WV Package ID

Item ID, Location, Mileage, Distance from Shore

Name: WV (WV Item), Date

Date of This Section: 01/20/11 09:00 am

Item ID	WV Package	Item ID	Location	Mileage	Distance from Shore	Type of Work	Project Number	Year	Cost	Notes	Approved	Status
001	001	001	001	001	001	001	001	001	001			
002	001	002	002	002	002	002	002	002	002			
003	001	003	003	003	003	003	003	003	003			
004	001	004	004	004	004	004	004	004	004			
005	001	005	005	005	005	005	005	005	005			
Total												

(If empty, do not sign for Project and Budget only)

Project Manager
 Approved for Implementation Date
 Signature

Department Director/Project Manager
 Approved for
 Signature
 Date, Signature

WVBP - Beachfront Study - Section

Page 2

Waterford Supply Board Accounts (Part 1) 2009, 2010 and 2011
Accountant General - Revenue
Statement of SP - Current Liabilities in A/Cs
Current Liabilities - Revenue in A/Cs

AS09 Date 31 **CE Package 1.0** **10th Dec 2010** **Waterford, Ireland, Donegal**
Year 2009/2010/2011 Date **Case 9 The December 20, 2011 11:00 am**

SP	SP No.	SP Name	SP Type	SP Status	SP Description	SP Amount	SP Date	SP Period	SP Category	SP Sub-Category	SP Balance	SP Balance Date	SP Balance Type
1	10001	Revenue	SP	Active	Revenue	1000	31/12/10	12/10	Revenue	Revenue	1000	31/12/10	Revenue
		Total				1000					1000		

(All amounts in Euro, unless otherwise stated)


Accountant General
Revenue
10th December 2010


Accountant General
Revenue
10th December 2010




Waterford Supply Board - Revenue

APPENDIX 2: COPIES OF CERTIFICATION OF PAYMENT TO AP (ICB 2.9; DMA 212, 213, 214)

Dhaka Water Supply Network Improvement Project (DWSNIP), Dhaka WSSA
Investment Works - 2008/09
Implementation of ICB - Payment of Commitment to APs

ICB No: 2.9, ICB Package: 2.9, DMA: 212, Location: Dhanmondi, Dhaka Water Works
 Date: 18/11/2010, ICB No: 2.9, ICB Package: 2.9, DMA: 212, Location: Dhanmondi, Dhaka Water Works
 Date: 18/11/2010, ICB No: 2.9, ICB Package: 2.9, DMA: 212, Location: Dhanmondi, Dhaka Water Works

Sl. No.	AP Name	Age	Sex	AP Address	ICB No.	ICB Package	DMA	Location	Amount (Tk)	Unit	Rate	Total Amount (Tk)	Signature	Stamp
1001	Mr. [Name]	35	M	[Address]	2.9	2.9	212	Dhanmondi	1000	sqm	1000	1000000	[Signature]	[Stamp]
1002	Mr. [Name]	40	M	[Address]	2.9	2.9	212	Dhanmondi	1000	sqm	1000	1000000	[Signature]	[Stamp]
1003	Mr. [Name]	30	M	[Address]	2.9	2.9	212	Dhanmondi	1000	sqm	1000	1000000	[Signature]	[Stamp]
1004	Mr. [Name]	35	M	[Address]	2.9	2.9	212	Dhanmondi	1000	sqm	1000	1000000	[Signature]	[Stamp]
1005	Mr. [Name]	45	M	[Address]	2.9	2.9	212	Dhanmondi	1000	sqm	1000	1000000	[Signature]	[Stamp]
1006	Mr. [Name]	30	M	[Address]	2.9	2.9	212	Dhanmondi	1000	sqm	1000	1000000	[Signature]	[Stamp]
1007	Mr. [Name]	35	M	[Address]	2.9	2.9	212	Dhanmondi	1000	sqm	1000	1000000	[Signature]	[Stamp]

_____ [Signature] _____ [Signature] _____ [Signature] _____ [Signature]

Dhaka Water Supply Network Improvement Project (DWSNIP), Dhaka WSSA
Investment Works - 2008/09
Implementation of ICB - Payment of Commitment to APs

1008	Mr. [Name]	30	M	[Address]	2.9	2.9	212	Dhanmondi	1000	sqm	1000	1000000	[Signature]	[Stamp]
1009	Mr. [Name]	35	M	[Address]	2.9	2.9	212	Dhanmondi	1000	sqm	1000	1000000	[Signature]	[Stamp]

(In words: 101 Taka Twenty Eight Thousand Three Hundred and Fifty only)

Prepared by: _____ [Signature]
 Date: _____
 Approved by: _____ [Signature]
 Date: _____

_____ [Signature] _____ [Signature] _____ [Signature] _____ [Signature]

Chota Water Supply Network Improvement Project (CWSNIP), Chota WADA
Assessment Works - SARDAR

Implementation of RTI - Form of Communication to APs

MSD Form 2

ISB Package 2.0

EMA 213 Location: Bapatla District, Coastal, Chota

Form No: PMS/Chota, CWSNIP, SARDAR, Bapatla, Coastal, Chota

Date & Time: December 27, 2017 11:00am

Sl No	AP Name	Age	Sex	Phone Number	Address	Type of AP	Water Project	Year	Year	Water Meter	Signature of AP	Remarks
11.1	Chota Water Project	45	M	98498 78888	Chota Water Project, Bapatla District, Coastal, Chota	Water Project	Water Project	2017	2017	Water Meter		
11.2	Chota Water Project	45	M	98498 78888	Chota Water Project, Bapatla District, Coastal, Chota	Water Project	Water Project	2017	2017	Water Meter		
11.3	Chota Water Project	45	M	98498 78888	Chota Water Project, Bapatla District, Coastal, Chota	Water Project	Water Project	2017	2017	Water Meter		
11.4	Chota Water Project	45	M	98498 78888	Chota Water Project, Bapatla District, Coastal, Chota	Water Project	Water Project	2017	2017	Water Meter		
Total												

(In words: All Total Given Thousand Rupees Round only)

Prepared by:

 Officer
 PMS/Chota, CWSNIP, SARDAR, Bapatla, Coastal, Chota

Checked by:

 Additional District Project Officer
 Bapatla District
 Chota, Coastal, Chota

Chota Water Supply Network Improvement Project (CWSNIP), Chota WADA
Assessment Works - SARDAR

Implementation of RTI - Form of Communication to APs

MSD Form 2

ISB Package 2.0

EMA 213 Location: Bapatla District, Coastal, Chota

Form No: PMS/Chota, CWSNIP, SARDAR, Bapatla, Coastal, Chota

Date & Time: December 27, 2017 11:00am

Sl No	AP Name	Age	Sex	Phone Number	Address	Type of AP	Water Project	Year	Year	Water Meter	Signature of AP	Remarks
11.1	Chota Water Project	45	M	98498 78888	Chota Water Project, Bapatla District, Coastal, Chota	Water Project	Water Project	2017	2017	Water Meter		
11.2	Chota Water Project	45	M	98498 78888	Chota Water Project, Bapatla District, Coastal, Chota	Water Project	Water Project	2017	2017	Water Meter		
Total												

(In words: All Total Given Thousand Rupees Round only)

Prepared by:

 Officer
 PMS/Chota, CWSNIP, SARDAR, Bapatla, Coastal, Chota

Checked by:

 Additional District Project Officer
 Bapatla District
 Chota, Coastal, Chota

APPENDIX 3: COPIES OF CERTIFICATION OF PAYMENT TO AP (ICB 2.10; DMA 108A, 108B, 113, 115, 116)

**State Water Supply Reliability Improvement Project (SRRIP), State Water
Reclamation Works - SARRAFAT
Implementation of ICB - Payment of Compensation to APs**

ICB 2.10, DMA 108A, Location: Sarrafat, Hama Governorate, Syria
Date of This Document: 26/02/2021, 11:00 am

SI No.	AP's Name	Age	Sex	Family / Household Part	Address	Appl. Number	Family Receipt / ID No.	Year 2020	Year 2021	Payment Status	Signature of AP	Remarks
108A-1	Mr. Youssef Ali	57	M	Lab 108A-10 Sarrafat, Hama	Sarrafat, Hama	108A-10	108A-10	1	1000	PAID	[Signature]	
108A-2	Mr. Youssef Ali	57	M	Lab 108A-10 Sarrafat, Hama	Sarrafat, Hama	108A-10	108A-10	1	1000	PAID	[Signature]	
108A-3	Mr. Youssef Ali	57	M	Lab 108A-10 Sarrafat, Hama	Sarrafat, Hama	108A-10	108A-10	1	1000	PAID	[Signature]	
108A-4	Mr. Youssef Ali	57	M	Lab 108A-10 Sarrafat, Hama	Sarrafat, Hama	108A-10	108A-10	1	1000	PAID	[Signature]	
Total										1000	1000	

(In words: 1000 Yards Fourteen Thousand only)

[Signature]
Project Manager
SRRIP / SARRAFAT
Hama Governorate

[Signature]
Responsible Engineer (Water Supply)
Reclamation Dept.
DMA, SARRAFAT
Hama, Syria

[Signatures]

**State Water Supply Reliability Improvement Project (SRRIP), State Water
Reclamation Works - SARRAFAT
Implementation of ICB - Payment of Compensation to APs**

ICB 2.10, DMA 108B, Location: Sarrafat, Hama Governorate, Syria
Date of This Document: 26/02/2021, 11:00 am

SI No.	AP's Name	Age	Sex	Family / Household Part	Address	Appl. Number	Family Receipt / ID No.	Year 2020	Year 2021	Payment Status	Signature of AP	Remarks
108B-1	Mr. Youssef Ali	57	M	Lab 108B-1 Sarrafat, Hama	Sarrafat, Hama	108B-1	108B-1	1	1000	PAID	[Signature]	
108B-2	Mr. Youssef Ali	57	M	Lab 108B-1 Sarrafat, Hama	Sarrafat, Hama	108B-1	108B-1	1	1000	PAID	[Signature]	
Total										1000	1000	

(In words: 1000 Yards Fourteen Thousand Four Hundred only)

[Signature]
Project Manager
SRRIP / SARRAFAT
Hama Governorate

[Signature]
Responsible Engineer (Water Supply)
Reclamation Dept.
DMA, SARRAFAT
Hama, Syria

[Signatures]

State Water Supply Source Assessment Project (SWSSAP) - Phase 2 Data
 Roundtable Meeting - 1/24/2014

Subcommittee of SW - Current of Commission to SW

MOOR Zone 1

SW Package 1-10

SWA 115, Location: South Sacramento, Delta West State

Water ID# (How labeled, State)

SW & SWI Number (S, SW, I, SWI)

SW ID	SW Name	SW Type	SW Location	SW Status	SW Type	SW Status						
115.1	SW 115.1	SW	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1
115.2	SW 115.2	SW	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2
115.3	SW 115.3	SW	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3
115.4	SW 115.4	SW	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4
115.5	SW 115.5	SW	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5

(If empty SW Data Family Through Time Historical only)

SW 115.1
 SW 115.2
 SW 115.3
 SW 115.4
 SW 115.5

SW 115.1
 SW 115.2
 SW 115.3
 SW 115.4
 SW 115.5

SW 115.1

State Water Supply Source Assessment Project (SWSSAP) - Phase 2 Data
 Roundtable Meeting - 1/24/2014

Subcommittee of SW - Current of Commission to SW

MOOR Zone 1

SW Package 1-10

SWA 115, Location: South Sacramento, Delta West State

Water ID# (How labeled, State)

SW & SWI Number (S, SW, I, SWI)

SW ID	SW Name	SW Type	SW Location	SW Status	SW Type	SW Status						
115.1	SW 115.1	SW	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1	SW 115.1
115.2	SW 115.2	SW	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2	SW 115.2
115.3	SW 115.3	SW	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3	SW 115.3
115.4	SW 115.4	SW	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4	SW 115.4
115.5	SW 115.5	SW	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5	SW 115.5
115.6	SW 115.6	SW	SW 115.6	SW 115.6	SW 115.6	SW 115.6	SW 115.6	SW 115.6	SW 115.6	SW 115.6	SW 115.6	SW 115.6
115.7	SW 115.7	SW	SW 115.7	SW 115.7	SW 115.7	SW 115.7	SW 115.7	SW 115.7	SW 115.7	SW 115.7	SW 115.7	SW 115.7

SW 115.1

SW 115.1
 SW 115.2
 SW 115.3
 SW 115.4
 SW 115.5
 SW 115.6
 SW 115.7

State Water Supply System Improvement Project (SWSSIP), Phase 1000
 Treatment Works - 20000000

Department of Water, Department of Environmental Affairs

Expenditure of Vulnerability Allowance in APs

WCSIS Item 7

CS Package 2-10

(Mile 1000 & 1000) Location: Transport Main Road & Discharge, Oshana

Water DBS/DBS/CS Package 2-10 - January, 2016

Up to Two December 31, 2015, 11:00am

AP No.	AP Name	AP No.	AP No.	Public Works No.	Address	Project No.	Type of Project	Project Value (R)	Total Project Value (R)	Project Value (R)	Project Value (R)	Project Value (R)	Project Value (R)
1	10001	10001	10001	10001	10001	10001	10001	10001	10001	10001	10001	10001	10001
2	10002	10002	10002	10002	10002	10002	10002	10002	10002	10002	10002	10002	10002
Total								10000	2	20000			

(in words: 00 Two Thirty Two Thousands only)

[Signature]
 Project Manager
 Transport Main Road
 Discharge, Oshana
 20000000

[Signature]
 Departmental Engineer (Water Works)
 Department of Water
 2000, Oshana
 Oshana, Oshana

[Signature]
 29.11.15

Water DBS/DBS/CS Package 2-10 - January, 2016
[Signature]
 2015/11/11

[Signature]
 Dr. Derek Wilson
 Department of Water
 2000, Oshana
 Oshana, Oshana

APPENDIX 4: PHOTOGRAPHS AND ATTENDANCE OF THE CONSULTATION MEETINGS



Tea Stall meeting at Nobabpu Road, DMA 108 under ICB 2.10



Tea Stall meeting at Nurpur Road, South Demra, DMA 704 under ICB 2.12

Date: _____
 Location: _____
 Topic: _____

No.	Name	Address	Phone No.
1	Thakur Singh
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30



FGD at West Mollartek, Road 03, DMA 913 under ICB 2.08

Date: _____
 Location: _____
 Topic: _____

No.	Name	Address	Phone No.
1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
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29
30



FGD at Armanitola Khelar Math, DMA 213 under ICB 2.09



FGD at Shyambazar at DMA 114, DMA 2.10



FGD at Nur Majid Road, Gendaria at DMA 115, DMA 2.10

APPENDIX 5: MINUTES AND ATTENDANCE OF THE GRC MEETINGS

GRC Meeting Minutes

ICB-2.10

Place: DWASA Zone-1, XEN Office, Jatrabari, Dhaka

Date: 29/09/21 Time: 11:00 AM Total Participants: 14 (Male: 10 & Female-04)

Meeting Agenda:

- Introduction of Participants
- Introduction of GRC
- Formation & Declaration of GRC Member
- Purpose of Zone-1 GRC
- GRC Members Roles and Responsibilities
- Procedures of addressing grievances
 - Types of Complaints
 - Complaints Submission
 - Complaints Register
 - Complaints Box
 - Actions on grievances and record keeping
 - Reporting
- Miscellaneous

Discussion:

- **Introduction:** The GRC Meeting of DWASA zone-1 under Dhaka Water Supply Network Improvement Project (DWSNIP) was held at DWASA Zone-1 XEN Office, Jatrabari, Dhaka on 29th September'2021. The meeting was presided by Mr. AKM Sayedur Rahman, Assistant Engineer, DWASA MODS Zone-1, in absence of the convener Md. Al Amin, Executive Engineer, DWASA MODS Zone-1. He introduced himself and welcomed all for participating in the meeting. All other participants then introduced themselves. Other participants were the Ward Councilors (Ward-04), DSCC, Women Ward Councilor (Ward-48,50,51)-DSCC, representatives of PMU, DWASA, DMS & from the contractor's office.

Mr. Kawser Hossain FS, DWSNIP- Samahar shared the meeting agenda to the participants and facilitated the meeting, with guidance of Mr. Farrukh Akbar, TL, DWSNIP- Samahar. The FOs of Samahar team at ICB Package DMAs Hasina Akter, and Noor Alam Siddique, also attended the meeting, supported the meeting processes.

- **Introduction of GRC:** Mr. Farrukh Akbar (Team Leader) of Samahar; elaborately discussed about the project, its activities and about the Grievance Redressed Committee (GRC). He mentioned that the GRC to be formed at PCU level in accordance of Office Order of Dhaka WASA Memo: 46.113.624.00.00526 / DWSNIP / 335 /1 Dated: 19/12/1018 signed by Project Director, DWSNIP, DWASA. He then informed the meeting that the main purpose of this GRC is to look after different water related problems faced by local people during construction works under DWSNIP and to ensure their solutions. This project will be implemented in coordination with DWASA, NGO, Contractors, DMS as well as City Corporation of Dhaka South.
- In topics of GRC Members roles and responsibilities Mr. Farrukh Akbar informed the meeting that during the successful implementation of DWSNIP all members will have certain responsibilities:

- The members will assess the problems, complaints, opinion, advice or any recommendations and solve the issues accordingly.
 - There would be a 'Complaints Box' set in MODS Zone-1 Office in a visible place and the Safeguard focal person's cell number have to be written on the box.
 - Affected person of this project should be attending in this meeting on monthly or other.
 - The committee will sit regularly and solve submitted grievance if any.
 - Each and every complaint should be analyzed and registered properly.
 - Submitted complaints should have date, name, full address, type of complaint, solved date and proper action taken should have written clearly.
- Thereafter; Mr. Sharifullah (RO) from RFL (Contractor) discussed about the construction work strategy and implementation process. He informed that the pipe lines will be laid through Horizontal Directional Drilling (HDD) be where roads are wide and Open Cut (OC) method will be applied where roads are narrow. Besides they will set digital water meter to each and every house hold that has legal permission. Thereby we will solve any water related problem raised by the house hold owner during construction period.
 - Mr. Farrukh Akbar (Team Leader) of Samahar also shared elaborately the procedures of Grievance, types of Complaints, Complaints Submission, Complaints Register, Actions on grievances and record keeping and Reporting. He thereby handed over a Grievance Register to Safeguard Focal Person Mr. AKM Sayedur Rahman, Assistant Engineer, DWASA MODS Zone-1 which would kept in visible place in Zone-1 Office.
 - Mr. Noor Mohammad; (ARE) from DMS informed the meeting that there are 20 DMAs in this Zone-1 areas where DWSNIP will be implemented. Construction works are to be started in the first Batch DMAs (113, 108, 115 & 116) by the contractor's company – RFL and works have already been started in the DMA-113 area. Gradually construction works will be executed at all DMAs, one after another.
 - In open discussion Ms. Nazma Begum; Councilor; (Ward-48,50,51)-DSCC shared her opinion regarding this project and assured that she would take any problem related to this project and assist as well as coordinate to solve the raised issue accordingly.
 - Md. Jahangir Hossain, Councilor (Ward-04), DSCC also expressed and informed the meeting that he has been suffering the problem of insufficient water supply in Basabo area. He also expressed that DWASA will solve this problem immediately. Then the Chairperson of the meeting explained the situation of this area and anticipated that the problem will be solved shortly.

After all these discussion, the president of meeting informed the participants that DWSNIP is a new and well-designed project implementing District Metered Area (DMA). After successful implementation of this project we will get sufficient and safe water. He then thanked all participants for their good participation.

Md. Kawser Hossain

DWSNIP-F.S. (Resettlement works)

SAMAHAR

Attendance Sheet:

SAMAHAR
 Dhaka Water Supply Network Improvement Project (DWSNIP)
 NGO Services for Resettlement Works

Type of Meeting : GRC (Grievance Redress Committee)

Place / Venue : Executive Engineers Office, MODS Zone 1, DWASA

Date : 29/09/2021 Time: 11:00 am. Samahar, Dhaka

Participant's Attendance

S. No.	Participant's Name	Position	Office/Organization	Mobile No.	M/E	Signature
1	Md. Al Amin	Executive Engineer	Dhaka Water Zone-1	0182119414	AM	
2	AKM Sajedur Rahman	Assistant Engineer	"	0171161999	AM	
3	সুজন কবির	সিস্টেম এনালিস্ট	২০৪ ইঞ্জিনিয়ারিং	০১৭৬২৯৩৮৬৭	F	
4	সুজন কবির	সিস্টেম এনালিস্ট	২০৪ ইঞ্জিনিয়ারিং	০১৬২০৮৩৩৯	F	Rajib
5	সুজন কবির	সিস্টেম এনালিস্ট	২০৪ ইঞ্জিনিয়ারিং	০১৬১৫১২৬৮	M	
6	Md. Md. Md. Md.	ARE	DWSNIP	0182119414	M	
7	Sharif Ullah	Resettlement Officer	RPL	0170-804602	AM	
8	Marina Khanam	Field Supervisor	Samahar	0182119414	F	
9	MD. JAMAL UDDIN	Executive Engineer	DICC - Mod-14	0167752294	AM	
10	Sudipto Kumar Deb	SDE	Zone-1 DWASA	0182119414	M	
11	Md. Abdul Rauf	SDE	Zone-1 DWASA	0172082186	F	
12	Marina Khanam	Field Supervisor	Samahar	0182119414	F	Marina
13	Md. Kamrul Hossain	F.S.	SAMAHAR	0133434429	AM	Raf
14	MD. AMR SIDDIQUE	F.O.	"	0170-804602	M	
15	Fazrukh Akbar	TL-RW	DWSNIP Samahar	017577020	M	

Conducted by:
 Designation:
 Fazrukh Akbar
 TL-RW, Samahar
 TL-RW
 Samahar

APPENDIX 6: PUBLIC COMPLAIN RECEIVED DURING REPORTING PERIOD

SI No.	Date of Incident	Location	DMA Name	Name of Affected Person	Description on Incident	Mode of Treatment	Remarks
ICB 2.08 –							
1	04.07.2021	House-241, Abdur Razzak Road, South Gawair	Construction Site, DMA-913	Md. Mojibur Rahman	Open Cut remain unfilled since 2 weeks and the community people suffers with movement	40 days	Due to some technical reason , the pit was open for long time
2	22.08.2021	House-100, Road -03, Mollartek	Construction Site, DMA-913,	Sahida Parvin	Damage old line. Not getting water.	3 days	25.08.2021 after 2 days
3	23.08.2021	House-05, Sowan garments Road, Mollartek	Construction Site, DMA-913	Md. Sanu mia	Pit is open last 1 week in front of house.	3 days	Problem solved by House owner.
4	26.08.2021	House-26, Road-03, South Mollartek	Construction Site, DMA-913B	Md. Abid Mia	Damage old line. Not getting water.	3 days	Problem solved by House owner
5	02.09.2021	House-40, Road -01, West Mollartek	(DMA 913)	Kazi Safiqul Alam	Old Supply Line Damaged as a result water supply stopped.	05.09.2021 after 2 days	Problem Solved
6	09.09.2021	House-262/3, Fakir Bari Road, South Mollartek	(DMA 913B)	Md. Moniruzzaman	Setup a Broken & Damage Meter Chamber.	35 Days	changed the Broken Chamber
7	13.09.2021	House-10/1, Airport Road, West Askona	(DMA 913A)	Mrs. Santa Begum	Although water supply was started in the area yet no new meter chamber supplied to the customers.	Pending...	Yet to Supply
8	13.09.2021	House-10, Airport Road, West Askona	(DMA 913A)	Mrs. Lucky Begum	There's a leakage in the new water line and problem in water flow.	15.09.2021 After 2 days.	Problem Solved
9	20.09.2021	H-109, R-01, South Mollartek	(DMA 913B)	Md. Saiful Islam	Broken & Damage Meter Chamber installed	Pending..	Yet to change the Broken Chamber
10	22.09.2021	H-246, Kazi Bari Road, Gawair	DMA 915	Halima Khatun	While working on the junction in front of the house, the water supply line cuts off as a result water supply stopped.	23.09.2021 After 01 Days.	Problem Solved
11	04.10.2021	House-45, Model Academy Road, Mollartek	DMA 912	Soniya Akter Poly	Leakage old water supply line.	20 Days	Problem Solved

					Consequently dirty water coming from the line		
12	21.10.2021	House-55, Hazi Abdur Rahman road, Anwarbag,	DMA 914	Belal Hossen	Gate Valve Sated up on the road.	15 Days	Problem Solved
13	09.11.2021	H-220,R-Pump road, mollartek.	DMA-912	Alam Mia	The Meter Chamber handedover to the customer is broken.	Pending..	Pending..
14	18.11.2021	H-40, R-04, Sector 10	. DMA 902	Abul Kasem	Damage old water line. Not Away water.	Solved after 1 days later.	Solved after 1 days later.
15	24.11.2021	H-82, R-12, Sec-10.	DMA-902	Mukul Mia	Damage old water line. Not Away water.	Solved after 3 days later.	Solved after 3 days later.
ICB 2.09							
1	07.09.2021	Champatoli Road, Chawkbazar	(DMA 214)	Md. Faruk 01304732219	No enclosure used in the construction site and work started after a long time digging the pit.	14.09.2021 after 7 days	Problem Solved
2	23.09.2021	House-30/6, Kamalbag Boro Masjid Road,	(DMA 214)	Md. Nizam	Leakage of sewerage line during construction work	27.09.2021 After 3 days	Problem Solved
3	24.09.2021	House-46/1, KP Ghosh Street, Bangshal	(DMA 213)	Abbdul Rashid 01847402111	Leakage of sewerage line during construction work	28.09.2021 After 3 days	Problem Solved
4	28.10.2021	House No : 104, Rojonigosh Lane, Armanitola,	DMA-213	Md. Golam Sarwar, 01952184060	Old supply line stopped and no water coming.	5 days	Solved on 02.11.2021
5	24.11.2021	House No : 55, Nazimuddin Road, Bakshibazar,	DMA-208	Md. Rafiqul Islam, 01727390190	Sewerage line damaged for construction work.	3 days	Solved on 27.11.2021

APPENDIX 7: FORMATION NOTICE OF GRIEVANCE REDRESS COMMITTEE



DHAKA WATER SUPPLY NETWORK IMPROVEMENT PROJECT

Dhaka Water Supply & Sewerage Authority
DHAKA BANGLA
 08, Ash Mazar Road, Dhaka (12th Floor), Internet Road, Dhaka-1103
 Phone: 880-1-112288, Fax: 880-1-112288
 Website: www.dwsa.gov.bd

Memorandum No: 48.113.024.0001/574/DP/2020/03/5 PL

Date: 19.12.2018

অফিস আদেশ

এক অফিস আদেশ প্রদানের উদ্দেশ্যে এবং সংশ্লিষ্টভাবে এবং এক অফিস আদেশ প্রদানের মাধ্যমে একটি জয়েন্ট (JMC) বা (JCL) গঠন করা যাবে এবং এর নাম হবে: একটি নতুন Subgroup Policy Statement (SPS) গঠন করার উদ্দেশ্যে এ অফিস আদেশ। এবং এক অফিস আদেশ প্রদানের মাধ্যমে, সংশ্লিষ্টভাবে এবং এক অফিস আদেশ প্রদানের মাধ্যমে একটি জয়েন্ট (JMC) বা (JCL) গঠন করা যাবে এবং এর নাম হবে: একটি নতুন Subgroup Policy Statement (SPS) গঠন করার উদ্দেশ্যে এ অফিস আদেশ।

i) (JMC) গঠন করার বিষয়ে নীতি (GBC)

ক্র. নং	বিষয়	সংস্থা
১)	এক অফিস, বাংলাদেশ	সংস্থা
২)	Dhaka অফিস, বাংলাদেশ	এই সংস্থা
৩)	Subgroup Focal Person (সহীদ নীতি গঠন)	সংস্থা
৪)	Environmental Expert, DWS, DWS/DP	সংস্থা
৫)	Resource Expert, DWS, DWS/DP	সংস্থা
৬)	Team Leader, Environment (DWS SAMBAH)	সংস্থা
৭)	অফিস আদেশ (সংস্থা) এবং	সংস্থা

অফিস আদেশ

- ১) এই নীতি (JMC) গঠন করার এ উদ্দেশ্যে সংশ্লিষ্টভাবে একটি নীতি (JMC) গঠন করা যাবে।
- ২) সংশ্লিষ্টভাবে একটি নীতি গঠন করা যাবে এবং এ নীতি হবে।

ii) (JCL) গঠন করার বিষয়ে নীতি

ক্র. নং	বিষয়	সংস্থা
১)	সহীদ নীতি (সহীদ নীতি গঠন)	সংস্থা
২)	Subgroup Focal Person (সহীদ নীতি গঠন/সহীদ নীতি গঠন)	সংস্থা
৩)	Team Leader, Environment (DWS SAMBAH)	সংস্থা
৪)	সহীদ নীতি (সহীদ নীতি গঠন)	সংস্থা
৫)	সহীদ নীতি (সহীদ নীতি গঠন) এবং অফিস আদেশ	সংস্থা
৬)	অফিস আদেশ	সংস্থা

JCL গঠন করার বিষয়ে নীতি (JCL) গঠন করার উদ্দেশ্যে

- ১) DWS/DP সংস্থা এক অফিস আদেশ প্রদানের মাধ্যমে, সংশ্লিষ্টভাবে এবং এক অফিস আদেশ প্রদানের মাধ্যমে একটি জয়েন্ট (JMC) বা (JCL) গঠন করা যাবে এবং এর নাম হবে: একটি নতুন Subgroup Policy Statement (SPS) গঠন করার উদ্দেশ্যে এ অফিস আদেশ।
- ২) সংশ্লিষ্টভাবে এবং এক অফিস আদেশ প্রদানের মাধ্যমে, সংশ্লিষ্টভাবে এবং এক অফিস আদেশ প্রদানের মাধ্যমে একটি জয়েন্ট (JMC) বা (JCL) গঠন করা যাবে এবং এর নাম হবে: একটি নতুন Subgroup Policy Statement (SPS) গঠন করার উদ্দেশ্যে এ অফিস আদেশ।
- ৩) সংশ্লিষ্টভাবে এবং এক অফিস আদেশ প্রদানের মাধ্যমে, সংশ্লিষ্টভাবে এবং এক অফিস আদেশ প্রদানের মাধ্যমে একটি জয়েন্ট (JMC) বা (JCL) গঠন করা যাবে এবং এর নাম হবে: একটি নতুন Subgroup Policy Statement (SPS) গঠন করার উদ্দেশ্যে এ অফিস আদেশ।



DHAKA WATER SUPPLY NETWORK IMPROVEMENT PROJECT

Dhaka Water Supply & Sewerage Authority

WASA BHABAN

98, Kazi Nazrul Islam Avenue (8th Floor), Kawran Bazar, Dhaka-1215.

Phone: 880-2-9116033, Fax: 880-2-9116086

Website: www.dwsnip-dwasa.com

Memo no: 46.113.624.00.00.526/DWSNIP/335/1

Date: 19/12/2018

Office Order

To resolve the complaints received during the implementation of the Dhaka Water Supply Network Improvement (DWSNIP) project, Grievance Redress Committees at the PMU and PCU level are to constitute in line with ADB's requirements. According to ADB's Safeguard Policy Statement-2009, the following committees are formed by the approval of the appropriate authorities for taking action regarding social and environmental safeguards, complaints causes the loss by the project, taking the advice from local residents and its resolution.

i) The GRC at PMU Level:

- | | | |
|----|---|---------------------|
| 1. | Project Director- DWSNIP | - Convener |
| 2. | Deputy Project Director | - Joint Convener |
| 3. | Safeguard Focal Person (Concerned Executive Engineer) | - Member |
| 4. | Environmental Expert, DMS, DWSNIP | - Member |
| 5. | Resettlement Expert, DMS, DWSNIP | - Member |
| 6. | Team Leader, Resettlement (NGO SAMAHAR) | - Member |
| 7. | Affected Person (APs)/Representative (if applicable) | - Invited Specially |

Terms of Reference of the Grievance Redress Committee (GRC) at the PMU level:

- The Social and environmental pending complaint by the PCU at the field level to be resolved by PMU at central level.
- Supervision and coordination of Grievances Redress Mechanism in the overall.

ii) GRC at PCU Level:

- | | | |
|----|---|---------------------|
| 1. | Executive Engineer (Concerned MODS Zone) | - Convener |
| 2. | Safeguard Focal Person (AE/SDE - MODS Zone) | - Member |
| 3. | Team Leader, Resettlement (NGO SAMAHAR) | - Member |
| 4. | Resettlement Officer of Concerned Civil Works Contractor | - Member |
| 5. | Ward Councillor/Female Ward Councillor Concerned City Corporation | - Member |
| 6. | Affected Person (APs)/Representative (if applicable) | - Invited Specially |

Terms of Reference of the Grievance Redress Committee (GRC) at the PCU level:

- Take action against objection, complaints and suggestions from locals to the successful implementation stage of the DWSNIP project.
- To place a complaint box at the convenient places of each MODS zone office to report complaints and opinion of the city dweller or any inspector and mention the Safeguard Focal Person's phone number in the Sign board of the sub-project.

- C) Arrange one or more meetings of GRC with the affected persons every month.
- D) Every complaint should be judged accurately and properly registered.
- E) Invite complainants of selected critical complaints to the meeting of the GRC, meeting on monthly basis, resolving the Grievance with the complainants or to include in the issue of the monthly meeting.
- F) To be kept in writing the date of receiving all complaints received from the complainant with details address, the type of complaint, the date of execution and the final decision.
- G) To resolve the unresolved complaints, discuss with local leaders and take initiatives to resolve them.
- H) Prepare the report on the Grievance Redress Mechanism by the PCU and send it to the project office

In relation to the project work, the committee is presented for the approval.

**Mohd. Akhtaruzzaman,
Additional Chief Engineer &
Project Director,
DWSNIP, Dhaka WASA**

Copy:

1. Chief Engineer, Dhaka WASA
2. Superintendent Engineer and Deputy Project Director-1/2, DWSNIP, Dhaka WASA
3. Superintendent Engineer MODS Cercle 1/2, Dhaka WASA
4. Executive Engineer - 1/2 (TEK-1/2), DWSNIP, Dhaka WASA
5. Executive Engineer-Mods Zone-1/2/3/4/7/9/10, Dhaka WASA
6. Ward Councillor/Female Ward Councillor, Ward, DNCC/DSCC
7. Team Leader, DMS, DWSNIP, Dhaka WASA
8. ED, NGO- SAMAHAR, Mohammadpur, Dhaka
9. Navana-Pratibha JV/CPP/CFMCC, DWSNIP, Dhaka WASA
10. PA to Managing Director (for MD Sir's kind information), Dhaka WASA
11. Office Copy

APPENDIX 8: SAMPLE GRIEVANCE REGISTRATION FORM

(To be available in Bengali and English)

The Project welcomes complaints, suggestions, queries and comments regarding project implementation. We encourage persons with grievance to provide their name and contact information to enable us to get in touch with you for clarification and feedback. Should you choose to include your personal details but want that information to remain confidential, please inform us by writing/typing "CONFIDENTIAL" above your name. Thank you.

Date	Place of registration				
Contact Information/Personal Details					
Name		Gender	* Male * Female	Age	
Home Address					
Place					
Phone no.					
E-mail					
<p>Complaint/Suggestion/Comment/Question Please provide the details (who, what, where and how) of your grievance below:</p> <p>If included as attachment/note/letter, please tick here:</p> <p>How do you want us to reach you for feedback or update on your comment/grievance?</p>					
FOR OFFICIAL USE ONLY					
Registered by: (Name of Official registering grievance)					
Mode of communication: Note/Letter /E-mail /Verbal/Telephonic					
Reviewed by: (Names/Positions of Official(s) reviewing grievance)					
Action Taken:					
Whether Action Taken Disclosed:					
Yes ()					
No ()					
Means of Disclosure:					

অভিযোগ দাখিল ও নিরসন ফর্মের নমুনা (বাংলা)

অভিযোগ দাখিল ও নিরসন ফর্মের নমুনা

প্রকল্প বাস্তবায়নের ক্ষেত্রে যে কোন আপত্তি, অভিযোগ, পরামর্শ, প্রশ্ন এবং মতামতকে প্রকল্পে (Project) স্বাগত জানাই। আমরা অভিযোগকারীকে অভিযোগের সাথে নাম-ও যোগাযোগের ঠিকানা দিতে উৎসাহ দেই যাতে তাঁদের অভিযোগ নিরসনকল্পে প্রয়োজনীয় যোগাযোগ করতে ও পদক্ষেপ সচক্ষে তাঁদের সময় মতো জানানো যায়। আপনি যদি আপনার পরিচয় জানাতে চান অথচ তা জনসম্মুখে গোপন রাখতে ইচ্ছা পোষণ করেন তাহলে গোপনীয় শব্দটি ফর্মের উপরে উল্লেখ করুন। ধন্যবাদ।

তারিখ:		রেজিস্ট্রেশনের স্থান:			
যোগাযোগের ঠিকানা/ব্যক্তিগত তথ্য:					
নাম:		লিঙ্গ : (টিক দিন)	পুরুষ : নারী :	<input type="checkbox"/> <input type="checkbox"/>	বয়স:
বর্তমান ঠিকানা:					
ফোন নং					
ই-মেইল (যদি থাকে)					
আপত্তি/ অভিযোগ/ পরামর্শ/ প্রশ্ন /মতামত অনুগ্রহ করে আপনার অভিযোগের সাথে বিস্তারিত বর্ণনা (কে, কি, কোথায়, কিভাবে ইত্যাদি) প্রদান করুন।					
যদি এর সাথে কোন সংযুক্তি/নোট/চিত্র/ছবি যোগ করা হয় তাহলে টিক দিন: <input type="checkbox"/>					

তদুপায় দাপ্তরিক কাজে ব্যবহারের জন্যে

নাম (যে কর্মকর্তার দ্বারা অভিযোগ রেজিস্ট্রিকৃত)	
যে-মাধ্যমে অভিযোগ গৃহীতঃ (টিক দিন)	১. নোট /চিত্রঃ <input type="checkbox"/> ২. ই-মেইল : <input type="checkbox"/> ৩. টেলিফোনে/সশরীরে-মৌখিক : <input type="checkbox"/>
যে কর্মকর্তা অভিযোগটি পর্যালোচনা করেনঃ	
এই অভিযোগের প্রেক্ষিতে যে পদক্ষেপ গ্রহণ করা হয়েছেঃ	
পদক্ষেপটি জনসম্মুখে প্রচার করা হয়েছে কি ? (টিক দিন)	১. হ্যাঁ : <input type="checkbox"/> ২. না : <input type="checkbox"/>
যে-মাধ্যমে পদক্ষেপটি জনসম্মুখে প্রচার করা হয়েছেঃ	

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Thursday, January 24, 2019

Government of the People's Republic of Bangladesh

Ministry of Labor and Employment

Grant Board Branch

Notification

Date: 11th Magh, 1429 BS/24th January, 2019 AD

S.R.O No-25-Law/2019 under the provisions of sub-section (1) of section 140 of Bangladesh labor act, 2004 (act 42 of 2004), under the section 139 of the act, the garments industry sector, hereinafter referred to as the said sector the lowest wage board of the following schedule. With the power by above mention law, the Govt. did make notification of the notification issued on 17th Agshayan, 1429 BS/23rd November, 2018 AD of S.R.O no 345-law/2018.

The schedule of the aforesaid notification shall be substituted "KA" in place of following "KA", namely

**Schedule "A"
Monthly Wage Rate**

Sl.	Workers rank and class categories	Monthly	House Rent	Treatment	Transport	Food	Total
		wage	allowance	allowance	allowance	allowance	wage
(I)	(II)	(B)	(A)	(C)	(D)	(E)	(F)
1	Grade-1 1. Factory Master 2. Chief Quality Controller 3. Chief Cutting Master/Cutting Chief 4. Chief Mechanic	10000/-	1400/-	800/-	700/-	800/-	13700/-
2	Grade-2 1. Mechanic/Masterman 2. Cutting Master	8000/-	1100/-	600/-	500/-	600/-	11400/-
3	Grade-3 1. Senior Operator (For all types of machines) 2. Senior Cutter 3. Senior Quality Inspector 4. Senior Marker/Cad/Cad Drawing man 5. Senior Sinker (Assistant) 6. Senior Ironman 7. Senior Sample man/Sample Machine 8. Senior Mechanic 9. Senior Carpenter 10. Senior Line Leader	5100/-	700/-	400/-	300/-	300/-	6800/-
4	Grade-4 1. Operator (For all types of machines) 2. Cutter man/Headline man/Sewing man 3. Quality Inspector 4. Marker/Drawing man 5. Mark Input man 6. Bundling man/Bunching man	4000/-	500/-	300/-	200/-	200/-	5200/-

S.	Workers rank and class categories	Monthly min wage (Taka)	House Rent allowance (Taka) (50% of original wage)	Treatment allowance (Taka)	Transport allowance (Taka)	Fuel allowance (Taka)	Total wage (Taka)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	7. Auto Spreader/Lay-man 8. Poly. man/Folding man/Folding man 9. Tag man/Spun man/Receives man 10. Press/Frame(Dryer) man 11. Screen Exposure 12. Incomes/Pressing man 13. Mangle/Finishing/Bundle 14. Sample man 15. Distributor 16. General Mechanic 17. General Electrician 18. Line Leader						
A	Grade 6 1. Junior Operator (For all machines) 2. Junior Cutter man/Junior Dobby man/Junior Garter man 3. Junior Quality Inspector 4. Junior Market/Junior Drawing man 5. Junior Issue man/Junior Input man 6. Junior Bundling/Finishing man 7. Junior Auto Spreader/Junior Lay man 8. Junior Poly man/Junior Folding man/Junior Folding man 9. Junior Tag man/ Junior Spun man/Junior Receiver man 10. Junior Press/Frame/Printer/ Junior Dryer man 11. Junior Screen Exposure 12. Junior Incomes/Junior Pressing man 13. Junior Mangle/Finishing/Bundle 14. Junior Sample man 15. Junior Distributor 16. Asst. Mechanic 17. Asst. Electrician	440/-	220/-	400/-	200/-	400/-	1660/-
B	Grade 6 1. General Operator (For all machines) 2. General Cutter man/General Dobby man/General Garter man 3. General Quality Inspector 4. General Market/General Drawing man 5. General Issue man/General Input man 6. General Bundling man/General Finishing man 7. Auto Spreader/Lay- Man 8. General Poly man/ General Folding man/General Folding man 9. General Tag man/ General Spun man/ General Receiver man 10. General Press/ General Printer/ General Dryer man 11. General Screen Exposure 12. General Incom/General Pressing man	440/-	220/-	400/-	200/-	400/-	1660/-

S.	Workers rank and class categories	Monthly basic wage (Taka)	House Rent allowance (Taka) (50% of original wage)	Treatment allowance (Taka)	Transport allowance (Taka)	Fuel allowance (Taka)	Total wage (Taka)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	13. General Worker/ General helper/ General Purvisor 14. General Carpenter 15. General Distributor						
F	Grade-7: 1. Asst. Operator (For all types of machines) 2. Asst. Cutter man/ Asst. (Dolls man)/ Asst. (Stitcher man) 3. Asst. Quality Inspector 4. Asst. Marker/ Asst. Drawing man 5. Asst. Press man/ Asst. (Heat man) 6. Asst. Bundling man/ Asst. Bundling man 7. Asst. Auto Spreader/ Asst. Lay man 8. Asst. Polymer/ Asst. Tying man/ Asst. Felling man 9. Asst. Tag man / Asst. Spin man/ Asst. Reverser man 10. Asst. Printer man/ Asst. Asst. Oper man 11. Asst. Screen Exposure 12. Asst. Matherwin/ Washroom/ Purvisor 13. Asst. Sample man 14. Asst. Distributor 15. Finishing Assistant 16. Yarn Wick assistant 17. Line Asst man	4700	2350	600	500	600	9350

• **In case of Trainee Workers:**

(a) Apprenticeship 3 (three) months.

But the condition is that, if the employer's authority is not satisfied with the work of a worker, he may increase his or her apprenticeship by further 3 (three) months.

(b) Apprenticeship will be received on monthly basis for the monthly salary of Tk. 3375/- (Three thousand nine hundred seventy five) Asst.

(c) Upon completion of the training period, the apprenticeship worker will be appointed as permanent worker of the relevant grade.

2. It will be deemed to have been effective on **1st December, 2018 AD** / 1st Agrashay, 1429 BS.

By the order of President
 Farida Chaudhury
 Joint Secretary

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