

**Government of the People's Republic of Bangladesh**  
**Information and Communication Technology Division**  
**National Cyber Security Agency**  
**ICT Tower, Agargaon, Dhaka-1207**  
[www.ncsa.gov.bd](http://www.ncsa.gov.bd)

**Invitation for Expression of Interest (EOI) for selecting Consulting Firm**

01	Ministry/Division	Information and Communication Technology Division	
02	Agency	National Cyber Security Agency	
03	Procuring Entity Name	Director (Admin), National Cyber Security Agency	
04	Procuring Entity Code	N/A	
05	Procuring Entity District:	Dhaka	
06	Expression of Interest for Selection of	Consulting Firm (National)	
07	EOI Ref No.	56.05.0000.000.013.07.00001.25-279	
08	Date	11 September 2025	
<b>Key Information</b>			
09	Procurement Method	Quality and Cost Based Selection (QCBS)	
<b>Funding Information</b>			
10	Budget and Source of Fund	GOB	
<b>Particular Information</b>			
11	Project/Program Code (if applicable)	Not applicable	
12	Project/Program Name	Development of a Learning Management System (LMS) for Cybersecurity Training & Certification	
13	EOI Closing Date and Time	Date: 26 September 2025	Time: 3.00PM
<b>Particular Information</b>			
14	Brief Description of Assignment	<p>The National Cyber Security Agency (NCSA) seeks a qualified and experienced firm to design, develop, and deploy a comprehensive Learning Management System (LMS) for cybersecurity training and certification. The LMS will serve as a centralized platform to deliver bilingual (Bangla and English) cybersecurity courses, manage structured certification pathways, and enable proctored exams with AI-based supervision. It must support live classes, interactive learning, an AI-powered chatbot, and a collaborative learning community. The system should include advanced analytics, automated content generation, and secure digital certification. The selected firm will customize the LMS with NCSA branding, ensure secure deployment (cloud or on-prem), and integrate a trainee management system linked to a job portal. The assignment includes content digitization, AI integration, trainer evaluation tools, and feedback mechanisms. The project duration is 12 months, and the firm must have a proven track record in LMS development, e-learning solutions, and digital examination systems, particularly for government or large-scale institutions. Deliverables will include regular reports on maintenance, security, analytics, and development activities, with strict adherence to confidentiality, service level agreements, and government digital service guidelines.</p>	
15	Experience, Resources and Delivery Capacity Required of firm	<ol style="list-style-type: none"> <li>1. 7 (seven) years of working Experience in the relevant field</li> <li>2. At least 1 successfully completed contract(s) of similar nature, completed within the last 5 years counting backward from the date of Publication of EOI, with a value of at least Tk. 50 Lac. [Work completion certificate will be treated as working experience]</li> <li>3. Minimum average annual turnover of BDT 1 crore over the last 3 (three) years (audit Report for last 3 years). For Joint Venture, all JV members must meet the requirement combinedly.</li> <li>4. Adequate financial resources with Bank statement or specific amount balance certificate.</li> <li>5. Adequate staffing and logistic capacities (relevant documents are required).</li> <li>6. The consultant must have BASIS membership. In case of JV, at least lead firms must comply with this requirement.</li> </ol>	

16	Other Details	Interested Firms are hereby invited to submit EOI according to the Government prescribed format indicating that they are qualified to perform the services under details of experiences and required qualifications containing printed brochures (showing organizational identity and background), e-TIN Certificate, VAT Registration Certificate (BIN), Up-to-date Trade license, Up-to-date Income Tax Return Certificate, NID Card of authorized person.
17	Interested firms may obtain Terms of Reference (ToR) or further information from the office of the undersigned from 9.00AM to 5.00PM on any working days before the closing date and time or from official website of NCSA (www.ncsa.gov.bd). Firms are required to submit 2 (two) copies of EOI and a forwarding letter in a sealed envelope labelled “EOI for selection of consulting firm” and name to the address stated below.	
18	Association with foreign firms	Not applicable
19	The assignment will have to be completed in a single phase. The tentative start and completion deadline, reporting obligation will be specified in the ToR, later on.	
<b>Procuring Entity Details</b>		
20	Name of Official Inviting Expressions of Interest	Farzana Afroz, Deputy Secretary, NCSA
21	Designation of Official Inviting Expressions of Interest	Director (Admin), NCSA
22	Address of Official Inviting Expressions of Interest	Director (Admin ), NCSA, Level-12, ICT Tower, Plot E-14/X, Agargaon, Dhaka
23	Contact details Official Inviting Expressions of Interest	Phone: 01921255948 Email: diradmin@ncsa.gov.bd
24	The procuring entity reserves the right to accept or reject all EOI's.	



**Farzana Afroz** (Deputy Secretary)  
Director (Admin)  
National Cyber Security Agency