

Land Acquisition and Resettlement Due Diligence Report

PUBLIC

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Bangladesh: Cluster Towns Water Supply and Sanitation Project

Repair Rehabilitation of Production Tubewell and Overhead Tanks

Package: W27/29/30/33

CURRENCY EQUIVALENTS

As of April 2026

Currency Unit	–	Bangladeshi Taka (Tks)
Tk 1.00	=	\$ 0.0118
\$ 1.00	=	Tk 122-123

ABBREVIATIONS

ADB	–	Asian Development Bank
BAN	–	Bangladesh
CCC	–	Cumilla City Corporation
CRO	–	Complaint Receiving Officer
CTWSSP	–	Cluster Towns Water Supply and Sanitation Project
DDR	–	Due Diligence Report
DMS	–	Detailed Measurement Survey
DPHE	–	Department of Public Health Engineering
EMP	–	Environmental Management Plan
FGD	–	Focus Group Discussion
FSM	–	Fecal Sludge Management
GRM	–	Grievance Redress Mechanism
IEE	–	Initial Environmental Examination
IPP	–	Indigenous Peoples Plan
KII	–	Key Informant Interview
NRW		Non-Revenue Water
OHT	–	Overhead Tank
PIU	–	Project Implementation Unit
PMU	–	Project Management Unit
PMSC	–	Project Management and Supervision Consultant
RF	–	Resettlement Framework
RP	–	Resettlement Plan
SPS	–	Safeguard Policy Statement
TMRESC	–	Tribes, Minor Races, Ethnic Sects and Communities

WEIGHTS AND MEASURES

cm	–	centimeters
km	–	kilometer
m	–	meter
m ²	–	square meter
mm	–	millimeter
m ³	–	micrograms per cubic meter

NOTES

- (i) The fiscal year (FY) of the Government of Bangladesh and its agencies ends on 30 June month}. “FY” before a calendar year denotes the year in which the fiscal year ends, e.g., 30 June 2026.
- (ii) In this report, "\$" refers to United States dollars.

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I. INTRODUCTION

A. Project Background

1. The Department of Public Health Engineering (DPHE) is the leading government agency responsible for water supply and sanitation services across Bangladesh, except in four major cities managed by WASAs. Urban Water Supply and Sanitation remain a key development priority for the Government of Bangladesh to ensure universal access to water sanitation and hygiene facilities and achieve the Sustainable Development Goals by 2030. Bangladesh achieved significant progress under the sustainable development goals, with drinking water access increasing from 76% in 2000 to 87% in 2015, while open defecation declined sharply from 45% to around 1%, and improved sanitation coverage rose to 61%. The country currently has 12 city corporations and approximately 330 *Paurashavas*, where water supply systems were often developed incrementally based on project financing availability. The DPHE has been supporting them in development and also for the expansion of existing piped water supply systems. At present, a little more than 11 % of households in the country use piped water (BBS, 2022). Piped water supply systems of the *Paurashavas* cover mostly the core urban areas. People who live in peri-urban and suburban areas mostly use hand tubewells as source of water for drinking and other domestic purposes.

2. In many municipalities, inadequate maintenance, pipeline leakages, intermittent water supply, and the absence of water metering contribute to water contamination, wastage, and public health risks. Recent JMP 2025 data show that urban basic water supply coverage reached 99% in 2024; however, safely managed water supply coverage remained only 54%, while safely managed sanitation coverage was just 31%. In most secondary and small towns, groundwater remains the primary water source, often containing elevated levels of iron, arsenic, manganese, and other heavy metals, while supply reliability and institutional capacity remain limited. The project towns are projected to have a population of more than 2.0 million by 2045, with an average water demand of 365.78 MLD. Existing water supply coverage remains low, with only 33,658 water connections serving around 284,466 households.

3. To address these challenges and ensure long-term water security, the Government of Bangladesh and Asian Development Bank jointly financing to implement a innovative “Cluster Approach” include the Cumilla City Corporation (CuCC), and three other *Paurashavas* including Hajiganj, Chandpur and Laksham under the Cumilla Cluster, and Ishwardi, Pabna, Natore and Gopalpur (Lalpur) under the Ishwardi Cluster.

4. The project will integrate water production tubewell, repair, retrofitting, treatment, storage, and transmission systems to ensure reliable 24/7 water supply with adequate pressure and compliance with national water quality standards. The project also focusses on rehabilitation of distribution networks, reduction of Non-Revenue Water (NRW), metering, SCADA systems, GIS-based asset management, and improvement of billing systems, and stimulate construction of intake facilities, water treatment plants, and transmission pipelines. The project also includes refurbishment of existing groundwater facilities, a new water supply system in Gopalpur, and potential SWM and FSM interventions. Existing water supply facilities in Cumilla, Pabna, Natore are facing operational limitations due to aging infrastructure, inadequate treatment and storage capacity, declining system efficiency, and increasing demand for safe and reliable drinking water. Existing facilities require repair, rehabilitation, and modernization to ensure uninterrupted and sustainable water supply services for the growing urban population.

5. Under Package W-27-CHA, W-29-PAB, W-30-NAT, and W-33-CUM, the proposed subprojects include repair, rehabilitation, and retrofitting works for existing Production Tubewells (PTWs) and Overhead Tanks (OHTs) located in Cumilla District, Pabna District, and Natore District, including retrofitting of an OHT within the Department of Public Health Engineering (DPHE) Campus in Cumilla District. The proposed interventions are expected to improve treatment efficiency, operational reliability, water production capacity, storage facilities, and sustainability of the

6. A due diligence process has been carried out to examine land acquisition and resettlement issues in detail based on the preliminary design and available information, in alignment with the Asian Development Bank's Safeguard Policy Statement (ADB SPS, 2009).

B. Scope of Due Diligence Report

7. This DDR is prepared for the following proposed construction packages:

- (i) W-27-CUM: Repair and rehabilitation work for production tubewell (PTWs) and overhead tanks (OHTs) in Laksam *Paurashava*, Cumilla district;
- (ii) W-29-PAB: Repair and rehabilitation work for production tubewell (PTWs) and overhead tanks (OHTs) in Pabna and Ishwardi *Paurashava*, Pabna District;
- (iii) W-30-NAT: Repair and rehabilitation work for production tubewell (PTWs) and overhead tanks (OHTs) in Natore and Gopalpur *Paurashava*, Natore district; and
- (iv) W-33-CUM: Retrofitting of overhead tank (OHT) in DPHE Campus, Cumilla City Corporation, Cumilla district.

II. DESCRIPTION OF THE PROJECT

A. About the Project Area

8. Under the Cluster Towns Water Supply and Sanitation Project (Phase-I), the proposed works related to PTWs and OHTs are included under 4 contract packages across the selected project areas. The scope of work includes repair and rehabilitation of existing PTWs and OHTs in Cumilla District, Pabna District, and Natore District, as well as retrofitting of an existing OHT at the DPHE Campus in Cumilla District. These interventions are intended to improve treated water storage capacity, maintain adequate distribution pressure, enhance operational efficiency, and ensure reliable and uninterrupted and strengthen the overall water distribution system and enhance service reliability within the project areas.

9. The proposed repair, rehabilitation work for production tubewell (PTWs) and OHTs and retrofitting of overhead tank (OHT) will be implemented under the following contract packages:

- (i) W-27-CUM: Repair and rehabilitation work for production tubewell (PTWs) and overhead tanks (OHTs) in Laksam *Paurashava*, Cumilla district;
- (ii) W-29-PAB: Repair and rehabilitation work for production tubewell (PTWs) and overhead tanks (OHTs) in Pabna and Ishwardi *Paurashava*, Pabna District;
- (iii) W-30-NAT: Repair and rehabilitation work for production tubewell (PTWs) and overhead tanks (OHTs) in Natore and Gopalpur *Paurashava*, Natore district; and
- (iv) W-33-CUM: Retrofitting of overhead tank (OHT) in DPHE Campus, Cumilla City Corporation, Cumilla district

10. The proposed facilities are intended to enhance storage capacity, stabilize system pressure, and improve the efficiency and reliability of the water supply network. All PTWs and OHTs will be repaired, rehabilitated, retrofitted, and/or upgraded in accordance with relevant engineering and safety standards, incorporating necessary structural, mechanical, and electrical components to ensure sustainable and efficient operation. The primary objective of this exercise is to prepare a DDR in cases where no land acquisition or resettlement impacts are identified, and to prepare a Resettlement Plan (RP) where such impacts are present.

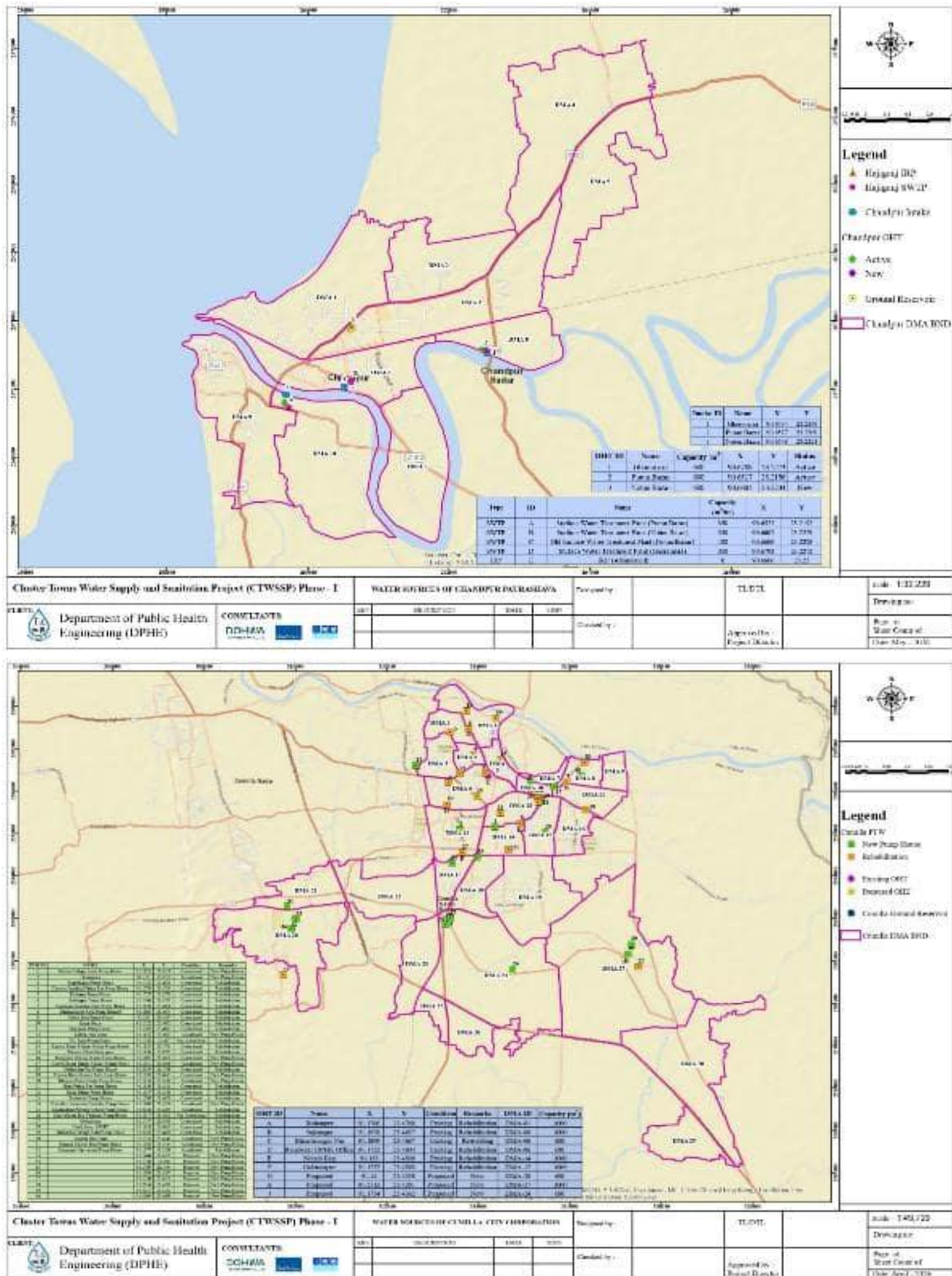
11. The DDR will be further updated and reconfirmed following the completion of the final detailed design and based on the results of the Detailed Measurement Survey (DMS). The draft DDR will be reviewed and disclosed on the websites of DPHE, LGRD, and ADB.

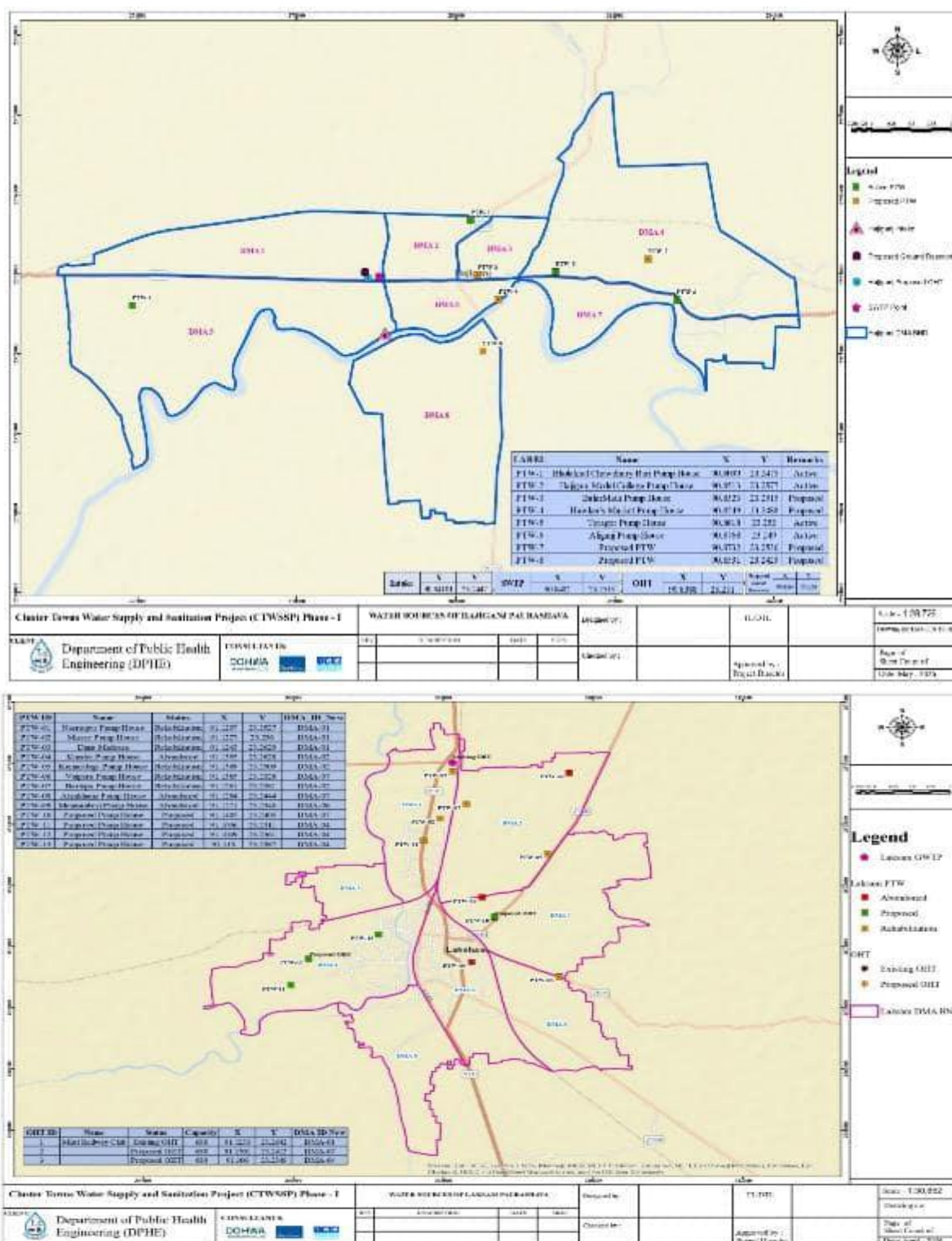
B. Location of the project

12. **Cumilla Cluster:** Cumilla and Laksham are located under Cumilla District. Chandpur and Hajiganj are located under Chandpur District. Geographically, the Cumilla Cluster is situated in the southeastern floodplain region of Bangladesh and is characterized by predominantly flat and low-lying terrain, agricultural land, rivers, canals, and seasonal wetlands. The area is influenced by the Meghna river system and experiences seasonal flooding and waterlogging during the monsoon period. The district is well connected by national highways and railway networks linking Dhaka and Chattogram.

Figure 1: Package Locations in Cumilla Cluster Towns

Maps of Cumilla Cluster

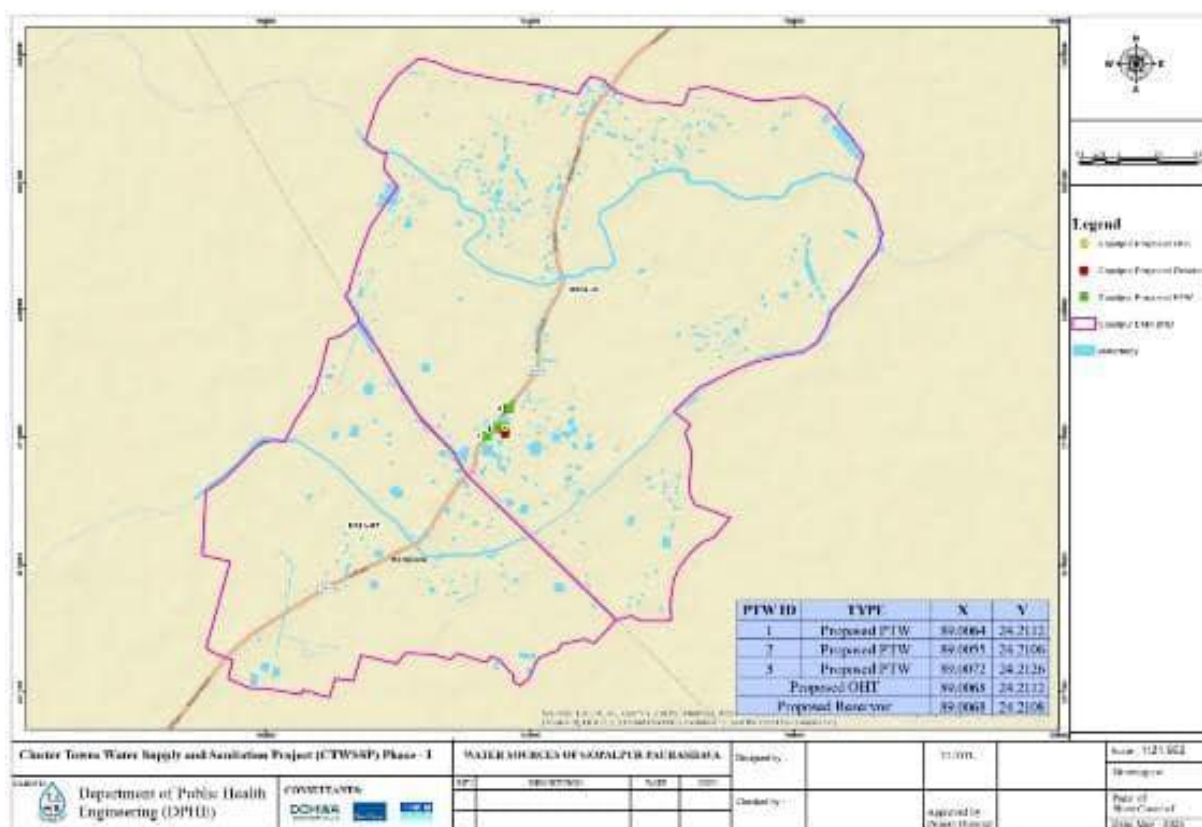


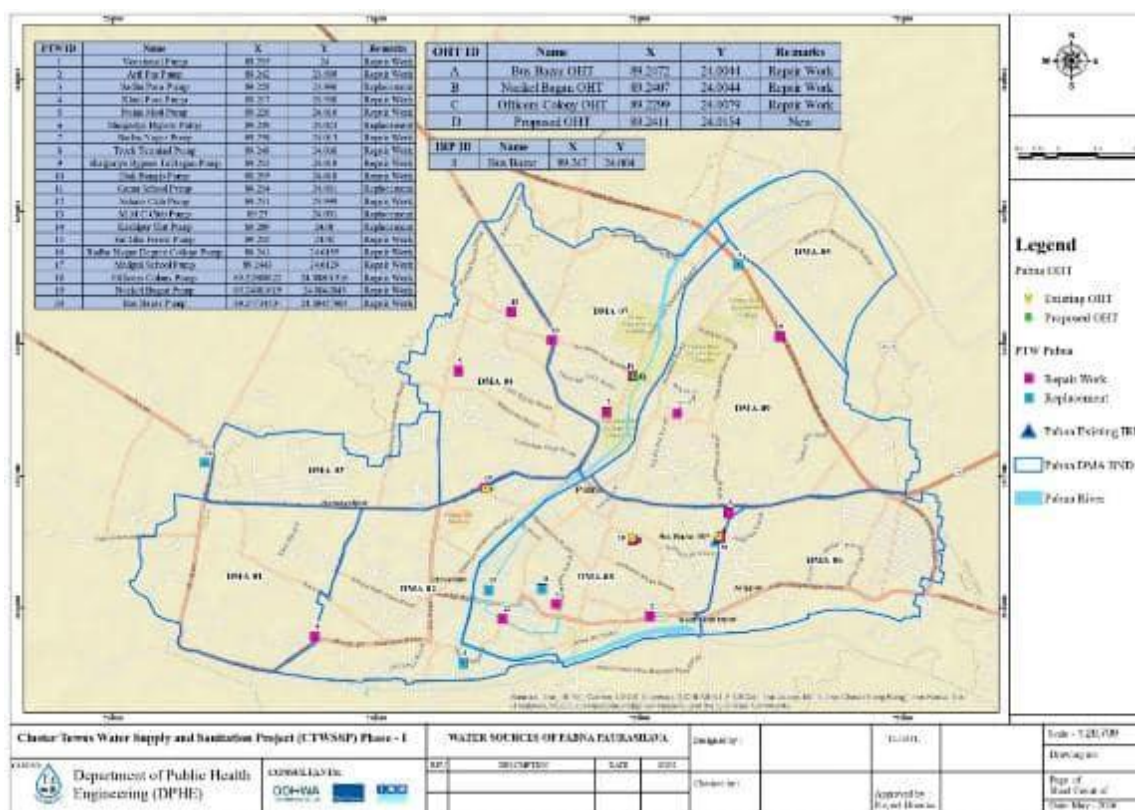


13. **Ishwardi Cluster:** Pabna and Ishwardi are located under Pabna District. Natore and Gopalpur are located under Natore District. Geographically, the Ishwardi Cluster is located in the western and northwestern floodplain region of Bangladesh and is characterized by relatively stable alluvial plains, agricultural land, and rural settlements. The area is influenced by the Padma

river system and experiences comparatively lower rainfall and flood susceptibility than the southeastern region. Map of Ishwardi Cluster.

Figure 2: Packages Location of Ishwardi Cluster





C. Socioeconomic and Demographic Profile of the Project Area

14. According to the BBS report and *Paurashava* website **Table 1** presents an overview of the demographic characteristics and access to basic urban services across six Urban Local Government Institutions (ULGIs) under the Cumilla and Ishwardi Clusters. The indicators include population distribution, household characteristics, literacy, drinking water sources, sanitation, and electricity access, providing a comprehensive picture of the socio-economic conditions of the study areas.

1. Population and Household Characteristics

15. The six municipalities together cover an area of 143.04 square kilometers and comprise 295,716 households, accommodating a total population of 1,211,381. Cumilla City Corporation is the largest municipality, accounting for 440,233 people (36.3%) and 101,173 households, followed by Ishwardi *Paurashava*, with 390,402 people (32.2%) and 99,220 households. Together, these two urban centers contain nearly 69% of the total population, indicating that they function as the principal urban hubs within the study area. In contrast, Gopalpur *Paurashava* is the smallest municipality, with only 22,564 residents and 6,199 households.

16. The average household size is 3.86 persons, ranging from 4.24 in Laksam *Paurashava* to 3.60 in Gopalpur *Paurashava*. The relatively smaller household sizes in the Ishwardi Cluster suggest changing family structures associated with urbanization and demographic transition.

2. Population Density

17. The overall population density is 8,581 persons per square kilometer, reflecting the highly urban nature of the study area. However, population distribution is uneven across municipalities. Ishwardi *Paurashava* has the highest density at 21,114 persons/km², indicating substantial pressure on land, infrastructure, housing, and municipal services. Natore *Paurashava* (9,403 persons/km²) and Cumilla City Corporation (8,300 persons/km²) also exhibit relatively high urban densities. In comparison, Gopalpur *Paurashava* has a density of only 1,542 persons/km², suggesting a more dispersed settlement pattern and comparatively lower urbanization intensity.

3. Gender Composition

18. The total population consists of 610,020 males (50.4%), 601,265 females (49.6%), and 96 Hijra individuals, indicating a nearly balanced gender distribution. The overall sex ratio is 99.88 males per 100 females. Pabna (104.69) and Ishwardi (102.72) have relatively higher male populations, while Gopalpur (94.07) has the lowest sex ratio, reflecting a comparatively higher proportion of females. Overall, gender distribution across the municipalities is balanced and does not indicate significant demographic disparities.

4. Literacy

19. The literacy rate among the population aged seven years and above is 84.06%, demonstrating a relatively high level of educational attainment compared with national urban averages. Pabna *Paurashava* records the highest literacy rate (88.72%), followed by Cumilla City Corporation (86.54%) and Natore *Paurashava* (86.64%). Gopalpur *Paurashava* has the lowest literacy rate (77.95%), suggesting comparatively lower educational achievement.

20. Male literacy (85.13%) exceeds female literacy (83.00%) across the study area. Although the gender gap is relatively modest, female literacy remains consistently lower than male literacy in every municipality, indicating the need for continued investment in girls' education and adult literacy initiatives.

5. Drinking Water Sources

21. All municipalities report 100% access to improved drinking water sources, indicating universal coverage of basic drinking water services. Nevertheless, the sources of drinking water differ substantially.

22. Overall, 76.16% of households rely on deep or shallow tube-wells, making groundwater the dominant drinking water source. Dependence on tube-wells is particularly high in Gopalpur (95.99%), Ishwardi (85.17%), and Natore (77.79%), highlighting continued reliance on groundwater resources.

23. Only 23.61% of households receive water through tap or piped supply. The highest piped water coverage is observed in Laksam (37.50%) and Cumilla City Corporation (35.67%), whereas Gopalpur (4.01%) has extremely limited piped water access. Alternative sources such as bottled water, wells, and surface water account for less than one percent of drinking water use, indicating that they play only a marginal role in domestic water supply.

6. Sanitation Facilities

24. All households have access to some form of sanitation facility. Overall, 72.14% of households use safe sanitation systems with flushing or pouring water, reflecting satisfactory sanitation conditions across the study area.

25. Cumilla City Corporation (86.89%), Pabna (85.35%), and Natore (85.22%) record the highest proportions of safely managed sanitation facilities. Conversely, Gopalpur *Paurashava* has the lowest level of safe sanitation (41.19%) and the highest use of improved pit latrines (37.84%), indicating comparatively weaker sanitation infrastructure.

26. Unsafe sanitation practices remain relatively high in Ishwardi *Paurashava*, where 15.31% of households use unsafe flushing systems. Similarly, pit latrines without slabs and hanging latrines are more common in Gopalpur and Ishwardi than in the other municipalities. Open defecation has been virtually eliminated, accounting for only 0.11% of households across the study area.

7. Electricity Access

27. Electricity coverage is almost universal throughout the six municipalities. Overall, 99.70% of households have access to electricity, with municipal coverage ranging from 99.56% in Gopalpur to 99.88% in Pabna. This reflects substantial progress in electrification and indicates that electricity is no longer a major service deficit in the study area.

Table 1: Demographic Information At A Glance

Indicator	Cumilla City Corporation	Laksam <i>Paurashava</i>	Pabna <i>Paurashava</i>	Ishwardi <i>Paurashava</i>	Gopalpur <i>Paurashava</i>	Natore <i>Paurashava</i>	Total
Cumilla Cluster				Ishwardi Cluster			
Area in Square Kilometer	53.04	20.42	27.20	18.49	14.63	9.26	143.04
Number of Households	101,173	21,367	44,685	99,220	6,199	23,072	295,716
Population	440,233	95,110	176,005	390,402	22,564	87,067	1,211,381
Male	220,848	47,161	90,008	197,817	10,936	43,250	610,020
Female	219,346	47,926	85,974	192,576	11,626	43,817	601,265
Hijra	39	23	23	9	2	-	96
Household Size (General HH)	4.14	4.24	3.76	3.71	3.60	3.70	3.86
Population Density Per Square Kilometer	8,300	4,658	6,471	21,114	1,542	9,403	8,581
Sex Ratio	100.68	98.40	104.69	102.72	94.07	98.71	99.88
Literacy Rate (7 Years and above) %	86.54	81.52	88.72	83.01	77.95	86.64	84.06
Male	86.86	82.57	89.94	84.28	78.40	88.71	85.13
Female	86.21	80.47	87.50	81.73	77.49	84.57	83.00
Main Source of Drinking Water (%)	100.00	100.00	100.00	100.00	100.00	100.00	100.00
Tap/Pipe (Supply)	35.67	37.50	27.77	14.60	4.01	22.11	23.61
Tube-well (Deep/ Shallow)	64.23	61.78	72.02	85.17	95.99	77.79	76.16
Bottled/Jar Water	0.10	0.45	0.08	0.22	-	0.08	0.16
Well	-	0.04	0.12	0.01	-	-	0.03

Indicator	Cumilla City Corporation	Laksham Paurashava	Pabna Paurashava	Ishwardi Paurashava	Gopalpur Paurashava	Natore Paurashava	Total
Cumilla Cluster				Ishwardi Cluster			
Pond/River	-	0.23	0.01	-	-	0.02	0.04
Others	-	-	-	-	-	-	-
Toilet Facilities (General HH) (%)	100.00	100.00	100.00	100.00	100.00	100.00	100.00
Safe Disposal with Flushing/ Pouring Water	86.89	72.28	85.35	61.93	41.19	85.22	72.14
Unsafe Disposal with Flushing/ Pouring Water	7.86	7.78	8.30	15.31	5.09	6.75	8.52
Pit Latrine with Slab/ Ventilated Improved Latrine/ Composting Latrine	4.40	17.51	5.05	16.45	37.84	6.61	14.64
Pit Latrine without Slab/ Open Pit	0.58	0.94	0.75	2.61	9.47	1.01	2.56
Raw/Open/ Hanging Latrine (Permanent/ Temporary)	0.23	1.38	0.49	3.45	6.20	0.41	2.03
Open Defecation/ No Latrine Available	0.04	0.11	0.06	0.25	0.21	-	0.11
Main Source of Electricity General HH (%)	99.75	99.69	99.88	99.58	99.56	99.73	99.70

Source: Population and Housing Census 2022, Community Report, Bangladesh Bureau of Statistics, Statistics and Informatics Division, Ministry of Planning and Paurashava Website.

III. LAND AVAILABILITY AND RESETTLEMENT IMPACTS

A. Land Acquisition and Involuntary Resettlement

28. The potential impacts related to land acquisition and involuntary resettlement were assessed through field visits, stakeholder consultations, review of land ownership records, etc., and site verification conducted during the field visit and data collection. The assessment confirmed that all proposed project interventions under the packages will be implemented within the existing premises owned and controlled by the respective City Corporation and Paurashavas. Therefore, no permanent or temporary land acquisition will be required for the implementation of the proposed constructions.

29. The proposed subprojects mainly include repair, rehabilitation, and retrofitting works for existing PTWs and OHTs within existing water supply facilities and government-owned lands under the jurisdiction of the respective local authorities and the DPHE. The identified sites are free from residential settlements, commercial establishments, informal occupants, encroachers, and livelihood-dependent activities. Therefore, the project is not expected to cause any physical displacement, economic displacement, loss of shelter, loss of income sources, or restriction of access to assets and resources.

30. During the field verification, it was also confirmed that the selected sites are currently being used for public utility purposes and remain under the ownership of the related City Corporation and *Paurashavas*. Since all civil works have been designed within the existing *Paurashavas*/City Corporation/government-owned premises, so any type of private land need not be acquired. It has been also confirmed that no impacts on agriculture, structures, trees, businesses, or community properties are anticipated. Similarly, no temporary impacts related to construction camps, material storage, or access restrictions are envisaged outside the designated project boundaries.

31. Accordingly, the proposed packages are categorized as having no involuntary resettlement impacts, and preparation of a RP is not required at this stage. However, the project implementing agency will ensure that all construction activities remain within the approved boundaries of the designated sites throughout implementation. In the event of any design changes or additional land requirements during detailed design or construction stages, further assessment will be carried out in accordance with the applicable safeguard requirements of the Government of Bangladesh and the ADB prior to commencement of the construction.

Table 2: Land Ownership and Resettlement Impact Status of the Proposed Packages

Name of the Package	Description of the Components	Land Ownership	Resettlement Impact
W-27-CUM	Repair and rehabilitation work for production tubewell (PTWs) and OHTs in Cumilla district.	City Corporation/ <i>Paurashava</i>	The proposed repair and rehabilitation work for production tubewell (PTWs) and OHTs will be implemented within the existing land owned by the City Corporation. No land acquisition, displacement, or resettlement impacts are anticipated.
W-29-PAB	Repair and rehabilitation work for PTWs and OHTs in Pabna District.	<i>Paurashava</i>	The proposed repair and rehabilitation work for PTWs and overhead tanks (OHTs) works will be confined within existing <i>Paurashava</i> land. Therefore, no involuntary resettlement impacts are envisaged.
W-30-NAT	Repair and rehabilitation work for production tubewell (PTWs) and OHTs in Natore District.	<i>Paurashava</i>	The proposed repair and rehabilitation work for PTWs and OHTs works will be confined within existing <i>Paurashava</i> land. Therefore, no involuntary resettlement impacts are envisaged.
W-33-CUM	Retrofitting of overhead tank (OHT) in DPHE Campus, Cumilla district	City Corporation/ <i>Paurashava</i>	The proposed retrofitting works of the overhead tank (OHT) will be confined within existing DPHE campus land. Therefore, no involuntary resettlement impacts are envisaged.

32. This Due Diligence Review (DDR) report presents the findings of the safeguard assessment related to land ownership and involuntary resettlement, including site verification results, relevant documentation, records of stakeholder consultations, and photographic evidence collected during the field survey.

33. The DDR will be further updated and reconfirmed following completion of the final detailed design and based on the findings of the Detailed Measurement Survey (DMS), if required. The draft DDR report will be reviewed and subsequently disclosed through the websites of the DPHE, Local Government Division (LGD), and the ADB in accordance with applicable disclosure requirements

B. Impacts on Indigenous Peoples

34. According to the Asian Development Bank (ADB) Safeguard Policy Statement (SPS, 2009), projects are classified into four categories in relation to Indigenous Peoples impacts:

- (i) **Category A:** A proposed project is likely to have significant impacts on Indigenous Peoples. An Indigenous Peoples Plan (IPP), including a detailed social impact assessment, is required.
- (ii) **Category B:** A proposed project is likely to have limited impacts on Indigenous Peoples. An IPP, including an assessment of social impacts, is required.
- (iii) **Category C:** A proposed project is not expected to have impacts on Indigenous Peoples. No further action is required.
- (iv) **Category FI:** A proposed project involves the investment of ADB funds through a financial intermediary. In such cases, the financial intermediary is required to establish and maintain an environmental and social management system, unless its activities are unlikely to have impacts on Indigenous Peoples.

35. Field investigations, stakeholder consultations, and review of secondary information confirmed that there are no Indigenous Peoples or Tribes, Minor Races, Ethnic Sects and Communities (TMRESC) present within the proposed project intervention areas. The subproject activities are confined to existing government-owned land under the jurisdiction of the respective City Corporation and Paurashavas, and no encroachment into areas inhabited or used by TMRESC communities is anticipated.

36. As all proposed construction activities will be implemented within existing government premises, the subproject is not expected to cause any direct, indirect, or cumulative impacts on the dignity, human rights, livelihood systems, cultural identity, traditional practices, or natural and cultural resources of Indigenous Peoples or TMRESC communities. No impacts related to land use, access restrictions, displacement, or loss of livelihood for Indigenous communities are envisaged.

37. Therefore, the subproject is classified as Category C for Indigenous Peoples in accordance with the ADB Safeguard Policy Statement (2009), and preparation of an Indigenous Peoples Plan (IPP) is not required.

IV. FIELD WORK AND PUBLIC CONSULTATION

A. Outline of Field Work

38. The DDR was prepared through field investigations, stakeholder consultations, and site verification conducted in the proposed project areas. The fieldwork involved meetings, Focus Group Discussions (FGDs), and individual consultations with relevant stakeholders, including local community members, representatives of the concerned Paurashavas and City Corporation, DPHE and officials from relevant government agencies.

39. Public consultations were carried out to understand local conditions, stakeholder perceptions, community concerns, views and suggestions regarding the proposed project interventions. The consultations also aimed to assess potential social and environmental issues associated with the subprojects and to ensure community awareness regarding the scope and benefits of the proposed development activities.

40. During the consultation process, discussions were held on several key issues, including the nature and extent of the project activities, expected benefits to the local community, availability of local labor, potential requirement for outside workers, temporary disturbances during construction, drainage and waterlogging conditions, availability of drinking water, traffic and access issues, and the presence of any environmentally or socially sensitive areas near the proposed project sites.

41. Consultations were also conducted with representatives of relevant line agencies and local authorities to collect information regarding land ownership, existing utility services, and any anticipated implementation challenges. Community members from the selected sites and adjacent areas actively participated in the discussions and expressed positive attitudes toward the proposed subprojects, considering the expected improvements in water supply and sanitation services and associated public benefits.

42. No objections or concerns regarding the implementation of the proposed subprojects were raised by the consulted stakeholders or community members during the field consultation process.

B. Public Consultations

43. Public consultation were conducted as integral components of the social assessment process for the proposed subprojects. The consultation process aimed to inform stakeholders about the project interventions, collect their opinions and feedback, identify potential concerns, and ensure community participation in the decision-making process. The field assessment and consultations confirmed that the proposed subprojects will not require land acquisition or result in involuntary resettlement impacts.

44. A total of 39 consultation meetings and stakeholder interactions were conducted across the project areas, including 18 consultations in the Cumilla Cluster towns and 21 consultations in the Ishwardi Cluster towns. Consultations were held with local government representatives, City Corporation and Paurashava, DHPE, community members, educational institutions, religious leaders, business groups, and other relevant stakeholders from the surrounding project areas.

45. During the consultation process, participants were informed about the project objectives, proposed development activities, expected benefits, and potential social and environmental impacts during the construction phase. Discussions focused on issues such as improved access

to safe drinking water, rehabilitation and modernization of the water supply system, employment opportunities for local labor, temporary construction disturbances, traffic and access management, drainage conditions, and environmental concerns such as dust, noise, and air pollution.

46. Stakeholders were encouraged to openly express their views, concerns, and recommendations regarding the project. Comments and queries raised during the meetings were addressed by the project team, and explanations were provided regarding the proposed mitigation measures and implementation approach.

47. Overall, the consultations indicated a high level of community acceptance and positive perception toward the project. The participants acknowledged that the proposed improvements in water supply infrastructure and distribution systems would contribute significantly to public health, service reliability, and overall socio-economic development within the project areas.

48. The information collected through public consultations and stakeholder interactions regarding the proposed construction is summarized below.

Table 3: Summary of Public Consultations

Sl.	Questions/Issues Raised by Stakeholders	Responses/Remarks
01	What are the proposed activities under the project?	The project includes repair, rehabilitation, and retrofitting of existing PTWs and OHTs, as well as construction of household (HH) twin pit latrines and public/community toilets in the selected project areas. These interventions aim to improve the efficiency and reliability of water supply systems and enhance sanitation coverage.
02	What are the expected benefits of the project?	The project will improve access to safe drinking water through upgraded and rehabilitated water supply infrastructure and enhance sanitation services through provision of improved household latrines and community toilets. This will contribute to better public health, hygiene conditions, and environmental sanitation.
03	Will the project ensure continuous water supply services?	The rehabilitation of PTWs and OHTs, along with improvements in existing water supply infrastructure, is expected to enhance system reliability, storage capacity, and distribution efficiency, thereby supporting more consistent and improved water supply services.
04	Will any land acquisition or resettlement be required for OHT construction?	No land acquisition or involuntary resettlement impacts are anticipated, as all repair, rehabilitation, retrofitting, and sanitation facilities will be implemented within existing government-owned land under the respective City Corporation, <i>Paurashavas</i> , and DPHE facilities
05	Who will implement and manage the project facilities?	The DPHE, in coordination with the respective City Corporation and <i>Paurashavas</i> , will implement the project and support operation and maintenance activities.
06	Will local people get employment opportunities during construction?	Contractors will be encouraged to prioritize local labor, including women workers, depending on the nature of work and required skill levels.
07	Will construction activities create environmental disturbances?	Temporary impacts such as dust, noise, traffic disruption, and access constraints may occur during construction. Appropriate

Sl.	Questions/Issues Raised by Stakeholders	Responses/Remarks
		mitigation measures will be implemented through the Environmental Management Plan (EMP).
08	How will the project improve system management and efficiency?	The project includes NRW reduction measures, metering systems, SCADA systems, GIS-based asset management, and improvement of billing and operational systems to enhance overall efficiency and sustainability.
09	Will existing water supply facilities also be improved?	Yes. The project includes repair, retrofitting, and refurbishment of existing groundwater facilities and associated infrastructure.
10	Are there any additional sanitation-related interventions under the project?	Yes. The project includes construction of household twin pit latrines for vulnerable households and community/public toilets to improve sanitation access and hygiene conditions in the selected <i>Paurashavas</i> . Selected interventions related to Solid Waste Management (SWM) and Faecal Sludge Management (FSM), Twin-pit latrine may also be incorporated where applicable.

C. Focus Group Discussions

49. As part of the social assessment and stakeholder engagement process, FGDs were conducted in the proposed project areas to gather qualitative information regarding community perceptions, concerns, and expectations related to the construction of OHTs and associated water supply improvements. The FGDs facilitated discussions among local stakeholders and provided valuable insights into existing water supply conditions and community priorities.

50. A total of 39 consultation meetings and FGDs were conducted across the project intervention areas, including 18 consultations in the Cumilla Cluster towns and 21 consultations in the Ishwardi Cluster towns. Participants included representatives from local government institutions, community leaders, local residents, women participants, educational institutions, religious representatives, and other stakeholders from the surrounding project areas.

51. The FGDs and consultation meetings mainly focused on the following issues:

- (i) Existing condition of water supply services and community needs;
- (ii) Expected benefits from construction of OHTs and improvement of water supply systems;
- (iii) Reliability of water supply, pressure improvement, and service coverage;
- (iv) Rehabilitation and modernization of existing water supply infrastructure;
- (v) Reduction of Non-Revenue Water (NRW) and operational efficiency improvement;
- (vi) Employment opportunities for local labor during construction;
- (vii) Temporary construction-related impacts such as dust, noise, traffic disturbance, and access constraints,
- (viii) Environmental and social safeguard measures during implementation;
- (ix) Roles and responsibilities of DPHE, *Paurashava* and City Corporation, local authorities, contractors, and communities; and
- (x) Community participation and support for successful implementation and maintenance of the proposed facilities.

D. Summary of Discussions

52. The participants expressed strong support for the proposed project interventions and emphasized the urgent need for improved and reliable water supply services in the project towns. Community members highlighted existing challenges such as inadequate water pressure, irregular supply, aging infrastructure, and increasing demand for safe drinking water.

53. The stakeholders appreciated the proposed Repair, Rehabilitation, and Retrofitting Works for PTWs and OHTsworks and modernization of the water supply systems, considering these interventions essential for improving public health, sanitation, and overall quality of life. Participants also welcomed the proposed rehabilitation of existing facilities, NRW reduction initiatives, and introduction of modern management systems such as SCADA and GIS-based asset management.

54. The project team informed the stakeholders that all proposed construction activities would be implemented within existing government-owned land and that no land acquisition or involuntary resettlement impacts are anticipated. Temporary construction impacts will be managed through appropriate environmental and social mitigation measures.

55. Overall, the consultations indicated a high degree of community acceptance and positive perception toward the project, and the stakeholders expressed their willingness to cooperate for successful implementation and operation of the proposed water supply facilities.

56. Photographs of the FGDs and Public Consultations, refer to Appendix Meeting minutes.

Figure 3: FGDs & KII with different key Stakeholders



Figure 4: Some Picture of Public Consultations



E. Future Consultation and Disclosure

57. This DDR report and other relevant safeguard documents will be disclosed at accessible public locations within the relevant City Corporation and Paurashavas and will also be made available through the websites of the executing agencies and the Asian Development Bank (ADB). The consultation and stakeholder engagement process will continue throughout the

project implementation period to ensure effective participation of stakeholders and timely dissemination of project-related information.

58. The public consultation and disclosure process will remain an ongoing activity during the implementation of the Project. The process will include the following activities:

- (i) **Consultations during the construction phase:** Regular consultation meetings with local communities and stakeholders to discuss construction schedules, implementation progress, anticipated temporary impacts, and mitigation measures; and Smaller group discussions with local residents and stakeholders near the construction sites to minimize disturbances related to construction activities, traffic movement, access restrictions, dust, and noise, while ensuring community participation in project monitoring and feedback mechanisms.
- (ii) **Project information disclosure:** Dissemination of project-related information through public notices, leaflets, meetings, and other communication channels to inform local communities about the scope, benefits, and implementation schedule of the project; Public disclosure meetings at important stages of project implementation to share project progress, future activities, and safeguard measures; Disclosure of relevant project documents, including safeguard reports, at accessible locations in the project areas and through official websites of DPHE and ADB; and Establishment of a mechanism through which stakeholders can provide comments, suggestions, and grievances regarding project implementation.
- (iii) **Post-construction consultations:** Small-scale consultations and FGDs will be conducted after completion of the construction works to assess community satisfaction, service improvements, reliability of water supply, operational effectiveness of the OHTs and associated facilities, and any social or environmental concerns. Feedback collected from the communities will be documented and considered for future operation and maintenance improvements.

F. Findings

59. The assessment confirmed that the proposed construction of the component and associated water supply infrastructure under the project will not result in any permanent or temporary land acquisition, physical displacement, economic displacement, or loss of livelihood. All proposed activities will be implemented within existing government-owned land under the jurisdiction of the respective City Corporation and Paurashavas.

60. The construction activities will be carried out systematically in accordance with the approved work plan and implementation schedule prepared by the contractor and supervising agencies. Appropriate environmental and social mitigation measures will be implemented during construction to minimize temporary disturbances to nearby communities.

61. The proposed project is expected to generate positive social and public health benefits through improved access to safe and reliable drinking water services. The project is not anticipated to create any adverse impacts on women, vulnerable groups, or social inclusion. Rather, improved water supply services are expected to contribute positively to public health, reduction of water collection burden, improved sanitation conditions, and overall quality of life within the project areas.

V. GRIEVANCE REDRESS MECHANISM

62. A project-specific grievance redress mechanism (GRM) will be established to receive, evaluate, and facilitate the resolution of affected persons' concerns, complaints, and grievances about the social performance at the level of the project. The GRM aims to provide a time-bound and transparent mechanism to voice and resolve social concerns. Assessment of the GRM designed and implemented for shows that the system is effective in timely resolution of grievances in a transparent manner. The arrangements under are appropriately adjusted to accommodate the change in institutional arrangements under the project.

63. Across *Paurashavas* public awareness campaigns will ensure that awareness on grievance redress procedures is generated. The PIU will conduct awareness campaigns to ensure that poor and Vulnerable Households (VHs) are made aware of grievance redress procedures and entitlements and will work with the PIU safeguards assistant to help ensure that their grievances are addressed. APs will have the flexibility of conveying grievances/suggestions by dropping grievance redress/suggestion forms in complaints/suggestion boxes that will be installed by project *Paurashavas* or through telephone hotlines at accessible locations, by e- mail, by post, WhatsApp or by writing in complaints register that will be kept in *Paurashava* offices.

64. Careful documentation of the name of the complainant, date of receipt of the complaint, address/contact details of the person, location of the problem area, and how the problem was resolved will be undertaken.

65. **Grievance redress process.** In case of grievances that are immediate and urgent in the perception of the complainant, the Social Coordinator, Contractor and Social Safeguard Specialist from the project management and supervision consultants (PMSC) on-site will provide the most easily accessible or first level of contact for quick resolution of grievances.

66. There will be three tiers of GRM system; a. Community/site Level, b. Project Implementation Unit (PIU) and project Management Unit (PMU) Level. The affected/aggrieved person or his representative will present during the grievance redress process.

1. 1st Tier or Community Level GRM

67. Community/Site Level Grievance Redress Committee (GRC) will comprise of the following members:

(i)	Assistant Engineer, DPHE	:	Convener
(ii)	Assistant Engineer, <i>Paurashava</i> /CCC	:	Member Secretary
(iii)	<i>Paurashava</i> Ward Councillor (designated)	:	Member
(iv)	Representative from the Affected Community	:	Member
(v)	Women Representative	:	Member
(vi)	Environmental and Safety Focal of PIU	:	Member
(vii)	EHS/Safeguard Focal Contractor/Site Engineer	:	Member

68. **ToR:** In case of grievances that are immediate and urgent in the perception of the complainant, the contractor to resolve the complaint and ensure that it is resolved. The contractor in discussion with the Assistant Engineer, DPHE, representative from *Paurashava*/CCC as nominated, will make efforts to resolve the complaint at the site level. Efforts will be made to resolve all grievance within 5-7days from the date of receipt of a complaint/grievance. The

affected/aggrieved person or his representative must be present during the grievance redress process. If the grievance is not solved then it will be escalated to second level.

2. 2nd Tier or Project PIU Level GRM

69. At the PIU level, grievances will be reviewed and addressed accordingly. If any grievance remains unresolved at community level, it will be escalated to the PIU at the DPHE for further review and necessary action. The composition of 2nd tier Grievance Redress Committee (GRC) will be as follows:

(i)	Executive Engineer, DPHE	:	Convener
(ii)	Executive Engineer, <i>Paurashava</i> /CCC	:	Member Secretary
(iii)	Representative from the Affected Community	:	Member
(iv)	Women Representative	:	Member
(v)	Social Safeguard Expert (DSC)	:	Member
(vi)	Environmental Focal and Safety Focal of PIU	:	Member

70. **ToR:** Grievances that can't be redressed at first level within 5-7 days will be brought to the 2nd tier. The committee of this tier will try to resolve the grievance/complaint within a timeframe of 7-10 days of receiving the complaint. The Social and Environmental Safeguard Officers, PIU, *Paurashava*/CCC Ward Councilor where the project will be implemented can be consulted as a when required. The affected/aggrieved person or his representative must be present during the grievance redress process. Any unresolved complaint at the second level will be taken up to the third level.

3. 3rd Tier or Chief Engineer of DPHE level GRM

71. The 2nd tier will refer any unresolved or major issues to the PMU- DPHE to the 3rd Level Grievance Redress Committee (GRC), that will be headed by the Project Director (PD)/ Deputy Project Director (DPD), DPHE, the team member consists also the environmental, social safeguard, and gender expert, who will resolve the complaints/ grievances. The 3rd tier Grievance Redress Committee (GRC) will comprise of:

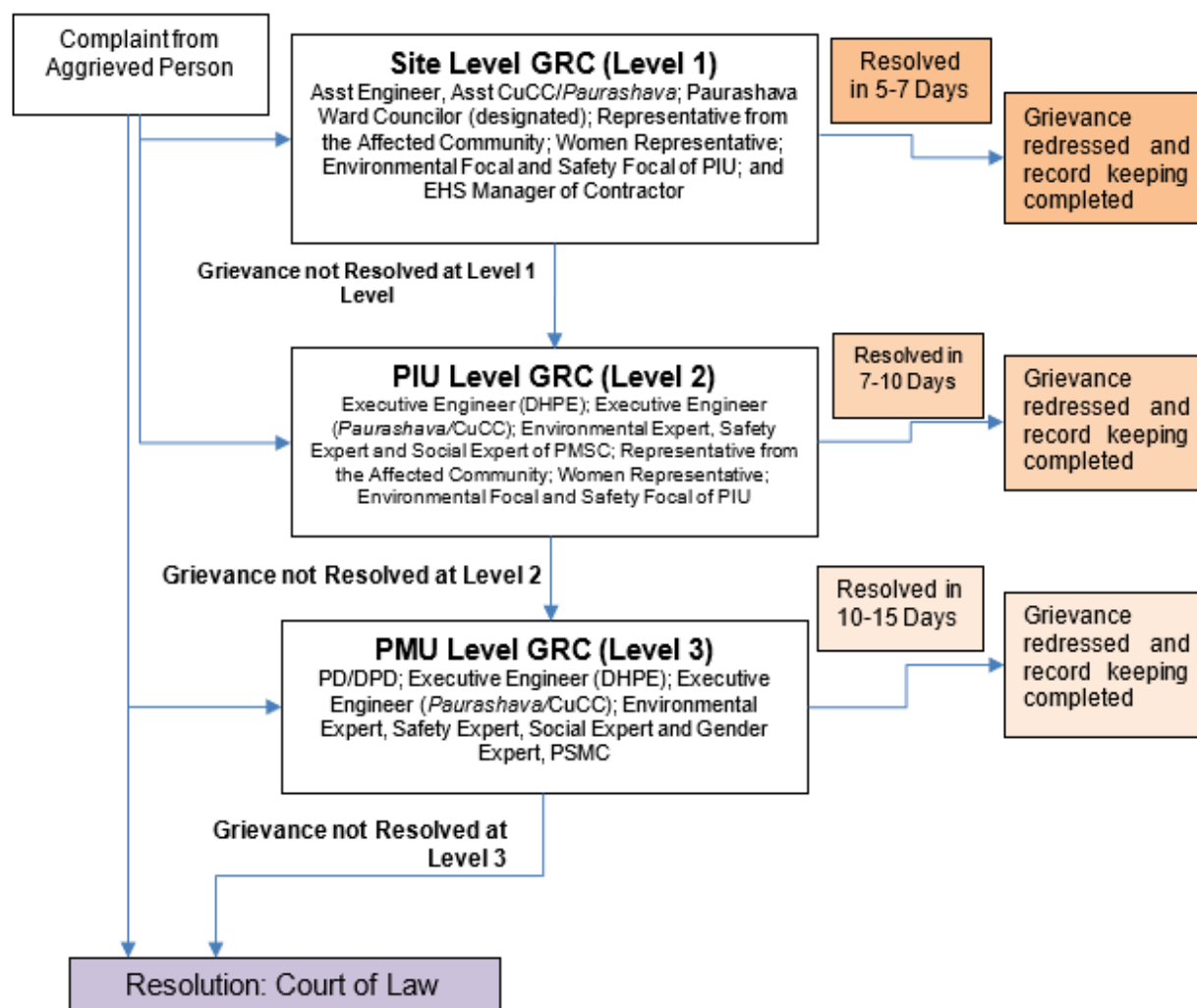
4. 3rd Level Grievance, PMU Level

(i)	Project Director/ Deputy Project Director DPHE, PMU	:	Convener
(ii)	Executive Engineer, DPHE (<i>Paurashava</i> /CuCC);	:	Member Secretary
(iii)	Executive Engineer, PIU	:	Member
(iv)	Environmental Expert, Safety Expert	:	Member
(v)	Social Expert and Gender Expert, PSMC	:	Member

72. **ToR:** All grievances that can't be redressed within 7-10 days at the 2nd tier will be brought up to the PMU level (3rd tier). The PMU safeguards team will solve any unsettled or major issuer by 10-15 days; this tier will be headed by the Project Director or Deputy Project Director. The affected/aggrieved person or his representative will present during the grievance redress process. If the aggrieved person feels that the person has not received proper compensation, or justice, then the person can go to court to seek recourse under the prevailing laws of Bangladesh

73. The process of the project GRM is given in **Figure 5**.

Figure 5: GRM Process



74. The GR at 1st, 2nd level and GRC at each level will be constituted by the Project Authority. Affected/aggrieved person may seek legal resort under national jurisdiction during any course of the process.

75. In addition, in the event that the established GRM is not in a position to resolve the issue, the affected person also can use the ADB Accountability Mechanism (AM) through directly contacting (in writing) the Complaint Receiving Officer (CRO) at ADB headquarters or the ADB Bangladesh Resident Mission (BRM). Before submitting a complaint to the Accountability Mechanism, it is necessary that an affected person makes a good faith effort to solve the problem by working with the concerned ADB operations department. Only after doing that, and if they are still dissatisfied, will the Accountability Mechanism consider the complaint eligible for review. The complaint can be submitted in any of the official languages of ADB's developing member countries. The ADB Accountability Mechanism information will be included in the project-relevant information to be distributed to the affected communities.

76. **Information Dissemination:** The project consultants will conduct periodic community meetings to inform affected persons about the GRM, assist non-literate individuals, and ensure understanding of the grievance process. Key details, including procedures, timelines, and contact persons, will be shared during stakeholder consultations, and responses will be communicated via letter, phone, email, or SMS.

77. **Consultation Arrangements:** Group meetings and, where necessary, one-to-one consultations will be held with affected persons, including vulnerable groups, to address grievances. Assistance will be provided to non-literate persons at contractor site offices and PIU level to ensure proper registration and follow-up.

78. **Record Keeping:** All grievances will be systematically recorded by the PIU, including complainant details, nature of grievance, actions taken, and outcomes. Records will be disclosed at PIU offices, PMU websites, and included in semi-annual monitoring reports to ADB. The Social Safeguard Officers will maintain grievance records.

79. **Review and Learning:** The PMU and PIUs will periodically review the GRM to assess its effectiveness and improve response mechanisms.

80. **Costs:** All costs related to grievance handling, including meetings, communication, and reporting, will be covered by the PMU and included in the resettlement budget.

VI. BUDGET TO IMPLMENT PACKAGES

81. A budget is included in this due diligence for implementation of the following packages:

- (i) W-27-CUM: Repair and rehabilitation work for production tubewell (PTWs) and overhead tanks (OHTs) in Laksam Paurashava, Cumilla district;
- (ii) W-29-PAB: Repair and rehabilitation work for production tubewell (PTWs) and overhead tanks (OHTs) in Pabna and Ishwardi Paurashava, Pabna District;
- (iii) W-30-NAT: Repair and rehabilitation work for production tubewell (PTWs) and overhead tanks (OHTs) in Natore and Gopalpur Paurashava, Natore district; and
- (iv) W-33-CUM: Retrofitting of overhead tank (OHT) in DPHE Campus, Cumilla City Corporation, Cumilla district

Table 4: Budgetary Provision for Implementation of DDR

Item Description	Unit	Rate (BDT)	Total Amount (BDT)
Survey and DDR Updating (if required)	LS	30,000.00	30,000.00
Stakeholder Consultation and Disclosure	LS	30,000.00	30,000.00
Grievance Redress Activities	LS	25,000.00	25,000.00
Sub-total			85,000.00
Contingency	LS	15,000.00	15,000.00
Total			100,000.00

VII. CONSULTATIONS

A. Summary and Conclusion

82. The DDR assessment confirmed that the proposed construction of the project components and associated water supply infrastructure under the *Cluster Towns Water Supply and Sanitation Project Phase I* will not result in any involuntary resettlement impacts. The proposed interventions will be implemented within existing government-owned land under the jurisdiction of the respective City Corporation and *Paurashavas*, and therefore no land acquisition, physical displacement, or economic displacement is anticipated. No person is expected to lose income, shelter, assets, or access to livelihood due to the proposed project interventions.

83. However, in the event of any unforeseen impacts, complaints, or claims arising during the construction period, an effective and accessible Grievance Redress Mechanism (GRM) has been established under the project. Appropriate mitigation measures will be implemented in accordance with the approved Environmental Management Plan (EMP) and safeguard requirements. In case any unanticipated involuntary resettlement impacts are identified during implementation, the DDR will be updated accordingly, and a Resettlement Plan (RP) will be prepared in line with the approved Resettlement Framework (RF) of the project and submitted for necessary approval prior to implementation of the affected activities.

84. Project-related information, including safeguard provisions, GRM procedures, and consultation outcomes, has been disclosed and discussed during public consultation meetings with stakeholders, local authorities, and community representatives in the project areas. During the consultations, several recommendations and suggestions were received from the stakeholders, including:

- (i) ensuring continuous involvement of local communities during project planning and implementation;
- (ii) maintaining regular coordination and communication among DPHE, City Corporation and *Paurashava*, local authorities, contractors, and communities;
- (iii) strengthening the grievance redress mechanism and publicizing the complaint procedures at the City Corporation and *Paurashava* levels; and
- (iv) giving priority to local people, including women, in employment opportunities for skilled and unskilled labor during construction activities.

85. As no involuntary resettlement impacts are anticipated under the subproject, preparation of a Resettlement Plan is not required at this stage. Therefore, this DDR has been prepared primarily for documentation and official record purposes. The report summarizes the findings of the safeguard assessment based on field visits, stakeholder consultations, relevant maps and drawings, land ownership verification, and review of project-related information and documents.

B. Next Steps

86. The DDR will be updated and reconfirmed during the detailed design verification stage by the contractor and supervising agencies, particularly if there are any modifications to site layout, facility design, or implementation arrangements. Any changes that may result in land acquisition or involuntary resettlement impacts will be reassessed in accordance with the project safeguard requirements.

87. The updated safeguard documentation, if required, will include the following:

- (i) In case any involuntary resettlement impact is identified due to design modification or site changes during design verification, a Resettlement Plan (RP) will be prepared in accordance with the approved Resettlement Framework and submitted to ADB for review and approval prior to commencement of the affected works;
- (ii) Relevant land ownership records, site maps, layout plans, and supporting documents for the proposed OHT sites and associated facilities will be incorporated in the updated DDR; and
- (iii) Additional stakeholder consultations and information disclosure activities, including GDs, public meetings, community consultations, and key informant interviews, will be conducted during detailed design and implementation stages. Special emphasis will be given to participation of women, vulnerable groups, and local communities to ensure inclusive stakeholder engagement and awareness regarding the proposed water supply improvements and associated project benefits.

Appendix 1: Minutes of Focus Group Discussions Public Consultations

Consultation Meeting - 01							
Paurashava	Chandpur			District	Chandpur		
Meeting Venue	Biponibag Bazar (IRP)						
Time	11.30 AM			Date	11.04.2026		
Participants	Male	20	Female	00	Total	20	

Consultation Meeting Feedback:

- Community people reported that they are not receiving adequate water supply on a 24/7 basis, which is causing difficulties in meeting their daily household needs.
- There is no land acquisition is required and local government have the available space to construct any components of the proposed.
- Participants raised serious concerns regarding the quality of supplied water, mentioning contamination issues such as arsenic and other impurities, which pose potential health risks.
- It was highlighted that due to pipe leakages and system inefficiencies, many households are receiving dirty and unsafe water, especially during certain periods.
- The community also noted that the water flow velocity is very low, making it difficult to collect sufficient water within a reasonable time.
- Existing water supply pipelines were described as fragile, outdated, and not sustainable for long-term service delivery, requiring urgent improvement.
- Several participants mentioned that they have applied for new water connections but have not yet received the service, leading to dissatisfaction among applicants.
- There is a general lack of awareness among community members regarding proper sewerage systems and improved sanitation practices, indicating the need for awareness programs.
- Despite existing challenges, the community expressed that they are willing to tolerate temporary disturbances during project implementation for the greater long-term benefits.
- It was identified that may squatters will be adversely affected during construction, particularly through temporary loss of their livelihood opportunities, which requires careful consideration.
- Local residents showed a strong interest in participating in construction-related work and expect employment opportunities based on their skills and project requirements.
- There is no land acquisition is required and local government have the available space to construct any components of the proposed.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: চান্দপুর পৌরসভা
Name of the Scheme/Package: OHT/PTW/Reservoir/pipe distribution network
Location: বিপনী বাজার, চান্দপুর
Venue: বিপনী বাজার, চান্দপুর
Date: 22.08.2024

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
1	ଶ୍ରୀ: ଶ୍ରୀରାମକୃଷ୍ଣା	m			
2	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
3	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
4	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
5	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
6	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
7	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
8	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
9	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
10	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
11	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
12	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
13	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
14	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
15	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
16	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
17	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
18	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
19	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			
20	ଶ୍ରୀ: ଶ୍ରୀ ରାମକୃଷ୍ଣ	m			

Consultation Meeting - 02							
Paurashava	Chandpur			District	Chandpur		
Meeting Venue	Notun Bazar, Treatment plant gate						
Time	12.30 PM			Date	11.04.2026		
Participants	Male	21	Female	00	Total	21	

Consultation Meeting Feedback:

- Community people reported that they have to store water in advance due to uncertainty of supply, which sometimes leads to hygiene concerns.
- Community members expressed dissatisfaction with the overall service reliability and consistency of the water supply system.
- It was mentioned that seasonal variations further reduce water availability, especially during dry periods.
- The community suggested that user feedback should be considered in future planning and system improvements.
- Concerns were expressed about the safety of the supplied water, with community members suspecting the presence of harmful elements such as arsenic and other pollutants.
- Many attendees shared that water often becomes turbid or dirty, which they believe is caused by leakages and poor condition of the distribution system.
- The existing pipeline network was considered old and vulnerable to frequent damage, indicating a need for modernization and stronger infrastructure.
- The discussion revealed that there is limited knowledge about improved sanitation systems and proper waste management practices among the community members.
- Even with these challenges, participants conveyed their support for the project and readiness to accept temporary inconveniences during construction for long-term improvements.
- It was noted that squatter and small vendors might face temporary disruption to their income sources due to construction activities in certain areas.
- Local people expressed their expectation that employment opportunities generated by the project should prioritize nearby residents wherever possible.
- There were also concerns that construction activities may create short-term traffic congestion and difficulties in local movement, particularly in busy areas and they will accept it.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Consultation Meeting - 03							
Paurashava	Chandpur			District	Chandpur		
Meeting Venue	Foridganj Road, Beside the Passport office, Ayesha Store						
Time	01.30 PM			Date	11.04.2026		
Participants	Male	15	Female	00	Total	15	

Consultation Meeting Feedback:

- Community people reported that they have to store water in advance due to uncertainty of supply, which sometimes leads to hygiene concerns.
- Community members expressed dissatisfaction with the overall service reliability and consistency of the water supply system.
- It was mentioned that seasonal variations further reduce water availability, especially during dry periods.
- The community suggested that user feedback should be considered in future planning and system improvements.
- Concerns were expressed about the safety of the supplied water, with community members suspecting the presence of harmful elements such as arsenic and other pollutants.
- Many attendees shared that water often becomes turbid or dirty, which they believe is caused by leakages and poor condition of the distribution system.
- The existing pipeline network was considered old and vulnerable to frequent damage, indicating a need for modernization and stronger infrastructure.
- The discussion revealed that there is limited knowledge about improved sanitation systems and proper waste management practices among the community members.
- Even with these challenges, participants conveyed their support for the project and readiness to accept temporary inconveniences during construction for long-term improvements.
- It was noted that squatter and small vendors might face temporary disruption to their income sources due to construction activities in certain areas.
- There is no land acquisition is required and local government have the available space to construct any components of the proposed.

Consultation Meeting Feedback:

- Concerns were expressed about the safety of the supplied water, with community members suspecting the presence of harmful elements such as arsenic and other pollutants.
- Many attendees shared that water often becomes turbid or dirty, which they believe is caused by leakages and poor condition of the distribution system.
- The community suggested that user feedback should be considered in future planning and system improvements.
- The existing pipeline network was considered old and vulnerable to frequent damage, indicating a need for modernization and stronger infrastructure.
- The discussion revealed that there is limited knowledge about improved sanitation systems and proper waste management practices among the community members.
- Even with these challenges, participants conveyed their support for the project and readiness to accept temporary inconveniences during construction for long-term improvements.
- It was noted that squatter and small vendors might face temporary disruption to their income sources due to construction activities in certain areas.
- Local people expressed their expectation that employment opportunities generated by the project should prioritize nearby residents wherever possible.
- There were also concerns that construction activities may create short-term traffic congestion and difficulties in local movement, particularly in busy areas and they will accept it.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: চাঁদপুর মির্জাপুর

Name of the Scheme/Package: DHT/PTW/Reservoir/Pipe Distribution network/BS

Location: পারশোড় জামিয়ার মসজিদ, জামিয়ার রাস:

Venue: অপারেশন

Date: 22/08/2024

List of the Participants

[illegible]

Consultation Meeting - 04							
Paurashava	Chandpur			District	Chandpur		
Meeting Venue	Puran Bazar Bridge, Al Modina Store						
Time	2.30 PM			Date	11.04.2026		
Participants	Male	15	Female	00	Total	15	

Consultation Meeting Feedback:

- Community members reported that the existing water supply is inadequate to meet daily household demand, and continuous service is not maintained.
- Participants expressed concern that the supplied water may be contaminated with harmful substances such as arsenic and other impurities, posing potential health risks.
- It was highlighted that water often appears dirty or turbid, particularly due to leakage in pipelines and poor system maintenance.
- Some users reported that the water contains a high level of iron, resulting in reddish color, unpleasant taste, and staining of utensils and clothes.
- The existing pipeline system was described as weak, outdated, and prone to frequent damage, affecting the reliability and sustainability of water supply services.
- The discussion revealed that there is limited knowledge about improved sanitation systems and proper waste management practices among the community members.
- Even with these challenges, participants conveyed their support for the project and readiness to accept temporary inconveniences during construction for long-term improvements.
- It was noted that squatter and small vendors might face temporary disruption to their income sources due to construction activities in certain areas.
- Local people expressed their expectation that employment opportunities generated by the project should prioritize nearby residents wherever possible.
- There were also concerns that construction activities may create short-term traffic congestion and difficulties in local movement, particularly in busy areas and they will accept it.

Consultation Meeting - 05						
Paurashava	Chandpur			District	Chandpur	
Meeting Venue	Lokkhipur, West /side of Ashrayan Project/ Nodir par					
Time	04.00 PM			Date	11.04.2026	
Participants	Male	18	Female	00	Total	18

Consultation Meeting Feedback:

- Community members expressed their willingness to support the government's land acquisition process for the Water Treatment Plant, acknowledging its importance for public benefit.
- They indicated that they are interested in participating in construction-related employment opportunities, depending on their skills and qualifications.
- The affected landowners emphasized the need for fair and proper compensation in accordance with government rules and regulations.
- Participants also requested consideration of additional benefits or assistance for the acquired land, in line with existing resettlement policies.
- Overall, the community showed a positive attitude toward the project and appreciated the planned development initiative, recognizing its long-term benefits for safe water supply.
- Even with these challenges, participants conveyed their support for the project and readiness to accept temporary inconveniences during construction for long-term improvements.
- Local people expressed their expectation that employment opportunities generated by the project should prioritize nearby residents wherever possible.

Consultation Meeting - 06							
Pouroshova	Haziganj			District	Chadpur		
Meeting Venue	Purbo Mokimabad, Model College Road Mor						
Time	05.30 PM			Date	11.04.2026		
Participants	Male	10	Female	00	Total	10	

Consultation Meeting Feedback:

- Community members reported that the existing water supply is inadequate to meet daily household demand, resulting in frequent shortages and inconvenience.
- Participants expressed concern that supplied water is often dirty or turbid, indicating poor system maintenance and water quality issues.
- The pipeline network was described as fragile and deteriorated, making it vulnerable to frequent breakdowns and service disruption.
- It was highlighted that pipe leakages are common in the distribution system, which reduces service efficiency and increases contamination risk.
- There is a serious concern that leakages may allow sewage or contaminated water to mix with the drinking water supply, creating significant public health risks.
- Overall, the community showed a positive attitude toward the project and appreciated the planned development initiative, recognizing its long-term benefits for safe water supply.
- Even with these challenges, participants conveyed their support for the project and readiness to accept temporary inconveniences during construction for long-term improvements.
- Local people expressed their expectation that employment opportunities generated by the project should prioritize nearby residents wherever possible.
- There were also concerns that construction activities may create short-term traffic congestion and difficulties in local movement, particularly in busy areas and they will accept it

Cluster Towns Water Supply and Sanitation Project
Focus Group Discussion/Consultation Meeting

Name of the Municipality: राधाचड-पोराना, ता.पुन

Name of the Scheme/Package: OHT/PTW/Reservoir/Pipe Distribution Network/Bs

Location: राष्ट्रीय गुरु नानक देव जी स्मृति - वा. 51 गे. 25 -

Venue: বাংলাহাট - মঙ্গলদৈয়ার আমনে

Date: 22.08.2024

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
	শ্রী: ইমতান হোসেন	পুরুষ			
	শ্রী: আবুল কালাম	।।			
	শ্রী: মরীফ	।।			
	শ্রী: সুবী মির্জা	।।			
	শ্রী: মরীফুল্লাহ	।।			
	শ্রী: মাদান হুদীন	।।			
	শ্রী: ওয়াদুদ হুজামা	।।			
	শ্রী: ইমাম হোসাইন	।।			
	শ্রী: মিজান হুদীন	।।			
	তামিম	।।			
	ইদ্রুস আলী	।।			
	নিজাম হোসেন	।।			
	শ্রী: দোহাশিম	।।			
	মাদান হুজামা	।।			
	লেনা হুজামা	।।			
	আনজাম মির্জা	।।			
	আব্দুল	।।			
	কিরিরাম মির্জা	।।			
	মিনহাজ	।।			
	শ্রী: মোনাজ্জ হুজামা	।।			
	শ্রী: আমজাম হুজামা	।।			
	শ্রী: ফারীদ মুন্সী	।।			

Consultation Meeting – 08							
Paurashava	Cumilla			District	Cumilla		
Meeting Venue	In front of Central Eid-Gha Field and DPHE office/ Eid-Gha CNG stand						
Time	10.30 AM			Date	12.04.2026		
Participants	Male	22	Female	00	Total	22	

Consultation Meeting Feedback:

- Community members expressed concern that construction activities may impact nearby CNG stands, potentially disrupting operations and reducing daily income for drivers.
- Participants highlighted that the quality of supplied water is often poor, making it unsuitable for safe consumption without additional treatment.
- It was reported that the existing water supply is insufficient, and many households struggle to meet their daily water requirements.
- The meeting identified that squatters and CNG drivers may face temporary livelihood disruptions during construction, especially due to restricted access and reduced customer flow.
- Community members mentioned that the water pressure is low, which affects proper distribution and limits access for some users.
- Several participants stated the need for new water connections, as many households are still outside the current service coverage.
- Concerns were raised regarding poor operation and maintenance practices, including delayed repairs and lack of regular system monitoring.
- Despite these challenges, the community expressed that they are willing to tolerate temporary disturbances during construction for the long-term benefits of the project.
- Local residents showed strong interest in participating in construction work and expect employment opportunities based on their skills and availability.
- Participants emphasized that any livelihood impacts should be properly mitigated, and affected persons should receive necessary support in line with project policies.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: कुमिल्ला सिटी कल्याणन,

Name of the Scheme/Package: OHT/PTW/Reservoir/pipe Distribution network/BS

Location: उनेसमान बाकोकान (बसिदपुर ठमडाडिड, कुमिल्ला,

Venue: कुमिल्ला सिटी प्रमोड भानु आवास Date: 22.08.2024

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
१	मो. पारिज होडाइन	पु.			
२	आरिज	पु.			
३	मो. आन	पु.			
४	मो. अरिज	पु.			
५	आरिज रजमान	पु.			
६	विजान होडाइन	पु.			
७	मो. अरुण मिश्रा	पु.			
८	रजमान	पु.			
९	मो. अरुण	पु.			
१०	मो. राजिम	पु.			
११	मो. नरिम	पु.			
१२	मो. आरिज होडाइन	पु.			
१३	मो. बाबुल मिश्रा	पु.			
१४	मो. बाबुल मिश्रा	पु.			
१५	मो. सुशम	पु.			
१६	मो. अरुण	पु.			
१७	मो. बाबुल मिश्रा	पु.			
१८	मो. बाबुल मिश्रा	पु.			
१९	मो. सुशम	पु.			
२०	मो. अरुण	पु.			
२१	मो. बाबुल मिश्रा	पु.			
२२	मो. बाबुल मिश्रा	पु.			
२३	मो. बाबुल मिश्रा	पु.			
२४	मो. बाबुल मिश्रा	पु.			
२५	मो. बाबुल मिश्रा	पु.			
२६	मो. बाबुल मिश्रा	पु.			
२७	मो. बाबुल मिश्रा	पु.			
२८	मो. बाबुल मिश्रा	पु.			
२९	मो. बाबुल मिश्रा	पु.			
३०	मो. बाबुल मिश्रा	पु.			
३१	मो. बाबुल मिश्रा	पु.			
३२	मो. बाबुल मिश्रा	पु.			
३३	मो. बाबुल मिश्रा	पु.			
३४	मो. बाबुल मिश्रा	पु.			
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३८	मो. बाबुल मिश्रा	पु.			
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४१	मो. बाबुल मिश्रा	पु.			
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४९	मो. बाबुल मिश्रा	पु.			
५०	मो. बाबुल मिश्रा	पु.			
५१	मो. बाबुल मिश्रा	पु.			
५२	मो. बाबुल मिश्रा	पु.			
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५९	मो. बाबुल मिश्रा	पु.			
६०	मो. बाबुल मिश्रा	पु.			
६१	मो. बाबुल मिश्रा	पु.			
६२	मो. बाबुल मिश्रा	पु.			
६३	मो. बाबुल मिश्रा	पु.			
६४	मो. बाबुल मिश्रा	पु.			
६५	मो. बाबुल मिश्रा	पु.			
६६	मो. बाबुल मिश्रा	पु.			
६७	मो. बाबुल मिश्रा	पु.			
६८	मो. बाबुल मिश्रा	पु.			
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८७	मो. बाबुल मिश्रा	पु.			
८८	मो. बाबुल मिश्रा	पु.			
८९	मो. बाबुल मिश्रा	पु.			
९०	मो. बाबुल मिश्रा	पु.			
९१	मो. बाबुल मिश्रा	पु.			
९२	मो. बाबुल मिश्रा	पु.			
९३	मो. बाबुल मिश्रा	पु.			
९४	मो. बाबुल मिश्रा	पु.			
९५	मो. बाबुल मिश्रा	पु.			
९६	मो. बाबुल मिश्रा	पु.			
९७	मो. बाबुल मिश्रा	पु.			
९८	मो. बाबुल मिश्रा	पु.			
९९	मो. बाबुल मिश्रा	पु.			
१००	मो. बाबुल मिश्रा	पु.			

Consultation Meeting - 09							
Paurashava	Cumilla			District	Cumilla		
Meeting Venue	Chairmen Goli, Bajrapur, Moulovipara,						
Time	11.30 AM			Date	12.04.2026		
Participants	Male	15	Female	00	Total	15	

Consultation Meeting Feedback: -

- Participants mentioned that the water pressure is very low, which limits access to water, especially for households located at the far end of the distribution network.
- Community members reported that the existing water supply is inadequate and not sufficient to meet their daily household requirements, creating ongoing difficulties.
- It was highlighted that due to pipe leakages, the supplied water often becomes dirty, raising concerns about hygiene and usability.
- The community also expressed concern regarding contaminated water supply, which may pose health risks if consumed without treatment.
- Several participants stated the need for new water connections, as many households are still outside the current supply coverage.
- Community members shared that the existing pipeline network is old, weak, and not sustainable, requiring urgent upgrading and replacement.
- Despite these challenges, the community expressed that they are happy with the proposed project and appreciate the initiative to improve water supply services.
- Participants confirmed that they are willing to tolerate temporary disturbances during the construction period considering the long-term benefits.
- It was emphasized that any impacts during construction should be properly mitigated, including ensuring safety, access, and minimal disruption to daily activities.
- The community strongly expects that the project will be implemented as soon as possible, so that they can benefit from improved and reliable water services.

Consultation Meeting - 10						
Paurashava	Cumilla			District	Cumilla	
Meeting Venue	Dokkhin Chorta , Chowmohoni, Infront of Victoria					
Time	12.30 PM			Date	12.04.2026	
Participants	Male	26	Female	00	Total	26

Consultation Meeting Feedback:

- Community members reported that the existing water supply is inadequate and not sufficient to meet their daily household requirements, creating ongoing difficulties.
- Participants mentioned that the water pressure is very low, which limits access to water, especially for households located at the far end of the distribution network.
- It was highlighted that due to pipe leakages, the supplied water often becomes dirty, raising concerns about hygiene and usability.
- The community also expressed concern regarding contaminated water supply, which may pose health risks if consumed without treatment.
- Several participants stated the need for new water connections, as many households are still outside the current supply coverage.
- Community members shared that the existing pipeline network is old, weak, and not sustainable, requiring urgent upgrading and replacement.
- Despite these challenges, the community expressed that they are happy with the proposed project and appreciate the initiative to improve water supply services.
- Participants confirmed that they are willing to tolerate temporary disturbances during the construction period considering the long-term benefits.
- It was emphasized that any impacts during construction should be properly mitigated, including ensuring safety, access, and minimal disruption to daily activities.
- The community strongly expects that the project will be implemented as soon as possible, so that they can benefit from improved and reliable water services.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: दुधिनगर सिटी नगरपालिका

Name of the Scheme/Package: OHT/PTW/Reservoir/Pipe Distribution network/PS

Location: दक्षिण ठाकुर, धौलागढी

Venue: सिद्धि विप्लव कृषि विकास समिति, धौलागढी Date: 22.08.2023

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
१	सो: सुन्दर	पु:			
२	सो: दिनेश	पु:			
७	सो: नाथुन मिया	पु:			
४	सो: सिद्धार्थ मिया	पु:			
५	सो: नाथुन मिया	पु:			
६	सो: कान्छन	पु:			
७	सो: मन्मथ प्रसाद	पु:			
८	सो: नाथुन मिया	पु:			
९	सो: नाथुन मिया	पु:			
१०	सो: कान्छन	पु:			
११	सो: नाथुन	पु:			
१२	सो: नाथुन	पु:			
१३	सो: नाथुन	पु:			
१४	सो: नाथुन	पु:			
१५	सो: नाथुन	पु:			
१६	सो: नाथुन	पु:			
१७	सो: नाथुन	पु:			
१८	सो: नाथुन	पु:			
१९	सो: नाथुन	पु:			
२०	सो: नाथुन	पु:			
२१	सो: नाथुन	पु:			
२२	सो: नाथुन	पु:			

Consultation Meeting - 11						
City Corporation	Cumilla			District	Cumilla	
Meeting Venue	Monohorpur, Sadar Hospital Mor					
Time	02.30 PM			Date	12.04.2026	
Participants	Male	09	Female	00	Total	09

Consultation Meeting Feedback:

- Participants shared that the quality of supplied water is not always safe, and sometimes it looks discolored, making it unsuitable for direct use.
- Some residents mentioned that the water pressure is very low, which causes uneven distribution and leaves people at the tail-end with less water.
- The community also expressed concern that poorly maintained pipelines may allow contamination from outside sources, affecting water safety.
- It was highlighted that maintenance and repair work are often delayed, which results in longer periods of service disruption.
- People expect that the project will bring a modern, reliable, and well-managed water supply system in the future.
- During the discussion, it was found that many community members do not have proper knowledge about improved sanitation and waste management practices.
- Despite these issues, participants showed a positive attitude towards the project and are willing to accept temporary inconvenience during construction for long-term benefits.
- It was also noted that squatters and small business owners may face temporary income loss due to construction activities in certain locations.
- Local residents expressed that they want to be given priority for job opportunities during the construction phase, based on their skills.
- Some participants mentioned that construction work may create temporary traffic congestion and movement difficulties, especially in busy areas, but they are willing to cooperate.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: ସୁବିହାର ନଗର ପଞ୍ଚାୟତ

Name of the Scheme/Package: OHT/PTW/Reservoir/pipe distribution network/BS

Location: आनंदखिंदी

Venue: ଅନ୍ତରାଷ୍ଟ୍ରୀୟ ଶିକ୍ଷା କେନ୍ଦ୍ର

Date: 22.08.2024

List of the Participants

[illegible]

Consultation Meeting - 12						
City Corporation	Cumilla			District	Cumilla	
Meeting Venue	Tomchom Bridge Mor, Rammala/Gobindopur.					
Time	04.30 PM			Date	12.04.2026	
Participants	Male	09	Female	00	Total	09

Consultation Meeting Feedback:

- Participants highlighted that construction activities may affect nearby CNG stands, which could temporarily reduce the daily income of drivers.
- It was also discussed that squatters and small business operators, including CNG drivers, may face temporary livelihood loss due to restricted access during construction.
- Community members emphasized that any livelihood impacts should be properly mitigated, and affected persons should receive necessary support as per project policies.
- Despite these concerns, participants expressed that they are willing to tolerate temporary disturbances during construction, considering the long-term benefits of the project.
- Local residents showed strong interest in participating in construction work and expect priority in employment opportunities based on their skills and availability.
- Participants mentioned that the existing water supply is insufficient, and many households are struggling to meet their daily water needs.
- Concerns were raised regarding the poor quality of supplied water, which is often not safe for direct consumption.
- It was noted that the water pressure is low, affecting proper distribution and limiting access for some users.
- Several participants stated that they require new water connections, as they are still outside the current service coverage.
- Finally, concerns were raised about poor operation and maintenance practices, including delayed repairs and lack of regular monitoring of the system.

Consultation Meeting - 13							
City Corporation	Cumilla			District	Cumilla		
Meeting Venue	Sangrail, Moddho Para, Besides Saleha high School						
Time	12.30 PM			Date	13.04.2026		
Participants	Male	11	Female	15	Total	26	

Consultation Meeting Feedback:

- Many community members reported that they are still not receiving water supply services, even though they have already applied for new connections.
- Due to the lack of access, several households are collecting drinking water from distant sources, which is time-consuming and inconvenient.
- It was highlighted that women are the most affected, as they are primarily responsible for collecting and managing water for household use.
- Participants also mentioned that the available water is often dirty, making it difficult to use safely.
- There are concerns about water contamination, which may pose health risks for the community.
- It was noted that the water pressure is low, resulting in uneven distribution and limited access for some users.
- Several community members stated that they still require new water connections, as they are not yet covered under the existing supply network.
- Participants highlighted issues related to poor operation and maintenance, including delayed repair works and lack of proper system monitoring. Despite these challenges, the community expressed that
- they are willing to tolerate temporary disturbances during construction, considering the long-term benefits of the project.
- Local residents also showed strong interest in participating in construction activities and expect priority in employment opportunities based on their skills and availability.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: शुद्धि मित्र समिति

Name of the Scheme/Package: CHT/PTW/Reservoir/Pipe Distribution network/BS

Location: Shangraish, Modhapan (शुद्धि मित्र, चण्डिका)

Venue: शुद्धि मित्र समिति कार्यालय, चण्डिका Date: 26.08.2025

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
	मो. सुमन	पू.			
	मो. विना केशम	म.			
	मो. आदुल मजिद	पू.			
	अनिता आरुबा	म.			
	हरिन इमनाम	पू.			
	आदिक	पू.			
	बाबुर मिश्रा	पू.			
	बाबुराम	म.			
	अनिता	म.			
	अजमा	म.			
	आकाश	पू.			
	कै. मो. केशम	म.			
	सु. क.	म.			
	बाबुराम	म.			
	बेनि	म.			
	बे. म.	म.			
	सु. आरुबा	पू.			
	आमिर	पू.			
	सम. आरुबा	पू.			
	मो. सुमान मिश्रा	पू.			
	आदि. इमनाम (सु. क.)	म.			
	आनु. इमनाम (सु. क.)	म.			

Consultation Meeting - 14							
Paurashava	Cumilla			District	Cumilla		
Meeting Venue	Naluapara, Mou Bazar, In front of Salam Mia’s House						
Time	02.00 PM			Date	13.04.2026		
Participants	Male	01	Female	12	Total	13	

Consultation Meeting Feedback:

- Participants informed that many households are still outside the water supply network, even after submitting applications for new connections.
- Due to this situation, some families are forced to depend on distant water sources, which creates hardship and takes significant time each day.
- It was discussed that women in particular face greater difficulties, as they are mainly responsible for collecting and managing household water.
- Community members mentioned that the quality of available water is not satisfactory, as it often appears unclean and unsafe for regular use.
- There is also a concern that the water may be contaminated, which could create health risks for the users.
- Participants pointed out that low water pressure is another major issue, especially for households located farther from the main supply line.
- It was noted that coverage of the water supply system is still limited, and more households need to be included through new connections.
- Concerns were raised regarding the lack of proper maintenance and slow response to repair works, which affects regular service.
- Even with these issues, the community showed a positive attitude and agreed to cooperate during construction despite temporary inconvenience.
- Local residents expressed their expectation that they should be considered for job opportunities during project implementation, based on their skills and experience.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: अखिल मिट कल्याण

Name of the Municipality: श्रीमती गाँव पंचायत
 Name of the Scheme/Package: OHT/PTW/Reservoir/pipe distribution network/BS

Location: बिजुली बाड

Venue: ४६ संसार धामाभिलाष संघ संघ

Date: 26.08.2024

List of the Participants

[illegible]

Consultation Meeting - 15							
Paurashava	Cumilla			District	Cumilla		
Meeting Venue	Shujanagar, Overhead Water Tank						
Time	04.00 PM			Date	13.04.2026		
Participants	Male	04	Female	17	Total	21	

Consultation Meeting Feedback:

- Community members shared that the existing water supply coverage is limited, and a number of households are still waiting to be included in the system.
- Due to the shortage of supply, some families are depending on alternative sources, which are not always convenient or reliable.
- Participants mentioned that the water provided is sometimes unclear and not suitable for direct use, creating concern among users.
- It was also discussed that the distribution system does not function evenly, mainly due to low pressure in certain areas.
- The community raised concerns about the condition of the supply system, stating that maintenance is not carried out regularly, leading to recurring problems.
- It was observed that service interruptions often take time to be resolved, causing inconvenience to the users.
- Despite these issues, participants expressed their support for the project and confidence that the situation will improve after implementation.
- Community members stated that they are prepared to manage temporary inconvenience during construction, if it leads to better long-term service.
- Local people showed interest in being engaged in project-related work, expecting fair opportunity during the construction phase.
- Participants also emphasized that any difficulties faced by the community during project activities should be addressed properly and in a timely manner.

Cluster Towns Water Supply and Sanitation Project
Focus Group Discussion/Consultation Meeting

Name of the Municipality: अविहार नगरिका अविहार नगर
 Name of the Scheme/Package: DAT/PTW/Reservoir/Pipe distribution network/BS
 Location: अविहार नगर
 Venue: अविहार नगरिका अविहार नगर Date: 29.08.2024

List of the Participants

[illegible]

Consultation Meeting - 16							
Pouroshova	Laksam			District	Cumilla		
Meeting Venue	Batakhali, Eid Gha Field						
Time	03.00 PM			Date	12.04.2026		
Participants	Male	21	Female	00	Total	21	

Consultation Meeting Feedback: -

- Participants mentioned that the water pressure is very low, which limits access to water, especially for households located at the far end of the distribution network.
- Community members reported that the existing water supply is inadequate and not sufficient to meet their daily household requirements, creating ongoing difficulties.
- It was highlighted that due to pipe leakages, the supplied water often becomes dirty, raising concerns about hygiene and usability.
- The community also expressed concern regarding contaminated water supply, which may pose health risks if consumed without treatment.
- Several participants stated the need for new water connections, as many households are still outside the current supply coverage.
- Community members shared that the existing pipeline network is old, weak, and not sustainable, requiring urgent upgrading and replacement.
- Despite these challenges, the community expressed that they are happy with the proposed project and appreciate the initiative to improve water supply services.
- Participants confirmed that they are willing to tolerate temporary disturbances during the construction period considering the long-term benefits.
- It was emphasized that any impacts during construction should be properly mitigated, including ensuring safety, access, and minimal disruption to daily activities.
- The community strongly expects that the project will be implemented as soon as possible, so that they can benefit from improved and reliable water services.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: नारायणी (११४३१८)

Name of the Scheme/Package: OHT/PTW/Reservoir/Pipe Distribution Network/BS

Location: राठाया नि, लाकडा

Venue: বাতালিয়া ইউনিয়ন মাই Date: ০২.০৪.২০২৬

List of the Participants

[illegible]

Consultation Meeting - 17						
Paurashava	Laksham			District	Cumilla	
Meeting Venue	Paschimgaon, College Para					
Time	04.00 PM			Date	12.04.2026	
Participants	Male		Female	19	Total	19

Consultation Meeting Feedback:

- Community members reported that the existing water supply is inadequate and not sufficient to meet their daily household requirements, creating ongoing difficulties.
- Participants mentioned that the water pressure is very low, which limits access to water, especially for households located at the far end of the distribution network.
- It was highlighted that due to pipe leakages, the supplied water often becomes dirty, raising concerns about hygiene and usability.
- The community also expressed concern regarding contaminated water supply, which may pose health risks if consumed without treatment.
- Several participants stated the need for new water connections, as many households are still outside the current supply coverage.
- Community members shared that the existing pipeline network is old, weak, and not sustainable, requiring urgent upgrading and replacement.
- Despite these challenges, the community expressed that they are happy with the proposed project and appreciate the initiative to improve water supply services.
- Participants confirmed that they are willing to tolerate temporary disturbances during the construction period considering the long-term benefits.
- It was emphasized that any impacts during construction should be properly mitigated, including ensuring safety, access, and minimal disruption to daily activities.
- The community strongly expects that the project will be implemented as soon as possible, so that they can benefit from improved and reliable water services.

Name of the Scheme/Package: OHT/PTW/Reservoir/Pipe Distribution Network/BS

Location: পশ্চিমগাঁও, লাকসাম

Venue: ଅନ୍ତିମ ଗାଁଓ. ବରପାଳା

Date: 22.08.2024

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
	মহসিন আলী	পু.			
	ডাঃ কামাল হুসেইন	পু.			
	জাফর মিয়া	পু.			
	ডক্টর: হুদা বিলকিস	পু.			
	ডক্টর: হান্না	পু.			
	ডক্টর: মরহুম	পু.			
	ডক্টর: সুজাতা মিয়া	পু.			
	ডক্টর: জামান মিয়া	পু.			
	বিজ্ঞান ছোজেন	পু.			
	জাহেদ মিয়া	পু.			
	মুস্তাফা কাহিম	পু.			
	জোন্সন ক্রিস্টিয়া	পু.			
	আব্দুল হক	পু.			
	আবদুল হাকিম	পু.			
	ইমাম	পু.			
	কামাল	পু.			
	আবদুল	পু.			
	রাহিম	পু.			
	জামান মিয়া	পু.			

Consultation Meeting - 18							
Paurashava	Laksham			District	Cumilla		
Meeting Venue	Fothepur, Ward-7 , Rail crossing						
Time	05.30 PM			Date	12.04.2026		
Participants	Male	20	Female	00	Total	20	

Consultation Meeting Feedback:

- Participants shared that the quality of supplied water is not always safe, and sometimes it looks discolored, making it unsuitable for direct use.
- Some residents mentioned that the water pressure is very low, which causes uneven distribution and leaves people at the tail-end with less water.
- The community also expressed concern that poorly maintained pipelines may allow contamination from outside sources, affecting water safety.
- It was highlighted that maintenance and repair work are often delayed, which results in longer periods of service disruption.
- People expect that the project will bring a modern, reliable, and well-managed water supply system in the future.
- During the discussion, it was found that many community members do not have proper knowledge about improved sanitation and waste management practices.
- Despite these issues, participants showed a positive attitude towards the project and are willing to accept temporary inconvenience during construction for long-term benefits.
- It was also noted that squatters and small business owners may face temporary income loss due to construction activities in certain locations.
- Local residents expressed that they want to be given priority for job opportunities during the construction phase, based on their skills.
- Some participants mentioned that construction work may create temporary traffic congestion and movement difficulties, especially in busy areas, but they are willing to cooperate.

FGDs and Public Consultations of Ishwardi Cluster

Ishwardi *Paurashava*

- Community members reported that existing water supply facilities and resources are inadequate to meet the growing demand of the population. They highlighted frequent supply interruptions, limited service coverage, and an unreliable distribution system. Water shortages become more severe during the dry season, which disrupts daily household activities.
- Several households continue to depend on distant water sources for daily needs, where women primarily collect water and face significant physical and time burdens due to water scarcity. Participants also expressed concern over the lack of safe and clean drinking water, noting that irregular and contaminated supplies increase the risk of water-related diseases and poor sanitation conditions.
- Community members emphasized the urgent need for a sustainable, reliable, and year-round water supply system to meet current and future demand. They requested equitable and non-discriminatory access to safe drinking water across all wards and communities. Participants also stressed the importance of transparent and accountable service delivery.
- Participants highlighted the need for regular operation and maintenance, timely repair of pipelines, and immediate response mechanisms for leakage, pump failure, contamination, and other service disruptions. They also recommended regular monitoring of water quality and system performance to ensure service reliability and public confidence.
- During the construction phase, participants emphasized maintaining continuity of existing water services and minimizing disruptions. They suggested integrating fire hydrant facilities into the new network to improve emergency preparedness and fire safety.
- Participants recommended awareness programs on safe water use, hygiene practices, water conservation, prevention of water wastage, and timely payment of water bills to support sustainable service management. They strongly supported establishing an effective and accessible Grievance Redress Mechanism (GRM) for timely resolution of complaints.
- Residents expressed strong support for the proposed project and confirmed their willingness to cooperate with the *Paurashava* and project authorities during implementation and operation. Overall, participants believe the project will significantly improve public health, sanitation conditions, and overall quality of life.
- Women primarily manage household water collection in the absence of direct supply. During the dry season, they depend on neighbouring or nearby sources, which increases their workload. No major cases of harassment during water collection were reported; however, some women experience occasional social discomfort while accessing distant or shared sources. Women play a key role in household water-related decision-making, while men are generally responsible for financial and repair-related matters. Most households use sanitary latrines located adjacent to houses, which reduces mobility and safety concerns for women.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality:

ब्रह्मपुरी मोरङ

Name of the Scheme/Package:

CH/PTW/Reservoir/Pipe distribution network/BS

Location:

बुद्धि अड्डा, ब्रह्मपुरी, लुम्बिनी प्रदेश

Venue:

सुदूरपश्चिम प्रदेश, ब्रह्मपुरी, लुम्बिनी प्रदेश

Date:

२०/०३/२०

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
२७	मानव	M			
२८	मानव	M			
२९	मानव	M			
३०	मानव	M			
३१	मानव	M			
३२	मानव	M			
३३	मानव	M			
३४	मानव	M			
३५	मानव	M			
३६	मानव	M			
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३९	मानव	M			
४०	मानव	M			
४१	मानव	M			
४२	मानव	M			
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९८	मानव	M			
९९	मानव	M			
१००	मानव	M			

Cluster Towns Water Supply and Sanitation Project
Focus Group Discussion/Consultation Meeting

Name of the Municipality: সুজানী (বরগাড়া)

Name of the Scheme/Package: ২০৬ মূলধন প্রকল্প (পানি সরবরাহ) এর অধীন

Location: মহাপুর / Reception / Pipe distribution network / BS

Venue: সুজানী (বরগাড়া)

Date: ২৫/০৪/২০২৫

List of the Participants

[illegible]

Cluster Towns Water Supply and Sanitation Project
Focus Group Discussion/Consultation Meeting

Name of the Municipality: सुदूरपश्चिम (कोशी)

Name of the Scheme/Package: CHT/PTW/Reservon/Pipe distribution network/BS

Location: 12/10/13 8:30-9

Venue: विश्व विद्यालय, दिल्ली

Date: 24/05/2024

List of the Participants

[illegible]

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: देवदमी (पोखरा)
 Name of the Schema/Package: HT/PTN/Reservoir/pipe distribution network/BS.
 Location: बुद्धिखुवा (विमानवाडी) ठुम्डा नं-२
 Venue: आदिवासी विकास कार्यालय, देवदमी Date: २६/८/२३

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
१	आ. बाबुद शर्मा	M			
२	आ. बलराम शर्मा	M			
३	आ. बाबुद शर्मा	M			
४	आ. बाबुद शर्मा	M			
५	आ. बाबुद शर्मा	M			
६	आ. बाबुद शर्मा	M			
७	आ. बाबुद शर्मा	M			
८	आ. बाबुद शर्मा	M			
९	आ. बाबुद शर्मा	M			
१०	आ. बाबुद शर्मा	M			
११	आ. बाबुद शर्मा	M			
१२	आ. बाबुद शर्मा	M			
१३	आ. बाबुद शर्मा	M			
१४	आ. बाबुद शर्मा	M			
१५	आ. बाबुद शर्मा	M			
१६	आ. बाबुद शर्मा	M			
१७	आ. बाबुद शर्मा	M			
१८	आ. बाबुद शर्मा	M			
१९	आ. बाबुद शर्मा	M			
२०	आ. बाबुद शर्मा	M			
२१	आ. बाबुद शर्मा	M			
२२	आ. बाबुद शर्मा	M			
२३	आ. बाबुद शर्मा	M			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: शहरी पंचायत

Name of the Scheme/Package: CHT/PTN/Reservoir/Pipe distribution network/BS

Location: বাইজাঙ্গু (বিজয়পুর) ওয়ার্ড নং - ০২

Venue: Chattogram University Date: 26/8/26

List of the Participants

[illegible]

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: अष्टमदी (वीरगञ्ज)

Name of the Scheme/Package: CHT/PTW/Reservoir/pipeline distribution network/BS

Location: विप्रागञ्ज, (अष्टमदी - 02)

Venue: डाक्टर कृष्णदीप चौधरी/काकासाहिब Date: 26/8/23

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
1	काका	M			
2	मधुसूदन	M			
3	मन्मथ	M			
4	बालकृष्ण	M			
5	बालकृष्ण	M			
6	बालकृष्ण	M			
7	बालकृष्ण	M			
8	बालकृष्ण	M			
9	बालकृष्ण	M			
10	बालकृष्ण	M			
11	बालकृष्ण	M			
12	बालकृष्ण	M			
13	बालकृष्ण	M			
14	बालकृष्ण	M			
15	बालकृष्ण	M			
16	बालकृष्ण	M			
17	बालकृष्ण	M			
18	बालकृष्ण	M			
19	बालकृष्ण	M			
20	बालकृष्ण	M			
21	बालकृष्ण	M			
22	बालकृष्ण	M			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: उदयपुरी (नगर)

Name of the Scheme/Package: OHT/PTW/Reservoir/Pipe distribution network/BS

Location: पिपराबजुर, ब्लॉक नं- ०७

Venue: उदयपुरी नगरपालिका

Date: २४/०८/२०२६

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
१	अमन	M			
२	नारायण खत्री	M			
३	रामा खत्री	M			
४	अमन खत्री	M			
५	रामा खत्री	M			
६	अमन	M			
७	अमन	M			
८	अमन	M			
९	अमन	M			
१०	अमन	M			
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४२	अमन	M			
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४४	अमन	M			
४५	अमन	M			
४६	अमन	M			
४७	अमन	M			
४८	अमन	M			
४९	अमन	M			
५०	अमन	M			
५१	अमन	M			
५२	अमन	M			
५३	अमन	M			
५४	अमन	M			
५५	अमन	M			
५६	अमन	M			
५७	अमन	M			
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६२	अमन	M			
६३	अमन	M			
६४	अमन	M			
६५	अमन	M			
६६	अमन	M			
६७	अमन	M			
६८	अमन	M			
६९	अमन	M			
७०	अमन	M			
७१	अमन	M			
७२	अमन	M			
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८५	अमन	M			
८६	अमन	M			
८७	अमन	M			
८८	अमन	M			
८९	अमन	M			
९०	अमन	M			
९१	अमन	M			
९२	अमन	M			
९३	अमन	M			
९४	अमन	M			
९५	अमन	M			
९६	अमन	M			
९७	अमन	M			
९८	अमन	M			
९९	अमन	M			
१००	अमन	M			

Cluster Towns Water Supply and Sanitation Project
Focus Group Discussion/Consultation Meeting

Name of the Municipality: बेकनाम चौक

Name of the Schema/Package:

Location: দিগন্তপুর, ওয়ার্ড নং - ০৬

Venue: 313A(2) 3rd floor

Date: 36/8/23

List of the Participants

[illegible]

Pabna Paurashava

- Community members report that existing water resources within the *Paurashava* are insufficient to meet current and growing demand. They state that the current water supply system remains unreliable and unable to provide continuous and adequate service, leading to strong expectations for improved and expanded water supply facilities. They also note that existing water sources are becoming increasingly inadequate due to population growth and rising demand.
- Residents highlight that water shortages become more severe during the dry season, creating significant difficulties in daily household activities. Some households continue to depend on distant water sources for daily collection, where women primarily undertake this responsibility and therefore experience disproportionate hardship. Community members also express serious concern regarding the lack of safe and clean drinking water, noting that irregular and unsafe supply conditions contribute to water-related diseases and negatively affect household sanitation and hygiene practices.
- Participants emphasize the urgent need for a sustainable, reliable, and improved water supply system capable of meeting both present and future demand. They strongly support the proposed project and confirm their willingness to cooperate during implementation. They request the *Paurashava* to ensure year-round availability of safe drinking water, particularly during the dry season, and to maintain fair and equitable distribution across all communities without discrimination.
- Participants further stress the importance of regular operation, timely repair, and effective maintenance to ensure uninterrupted service delivery. They expect immediate attention to issues such as pipeline cracking, leakage, and contamination of water supply. They also recommend minimizing service interruptions during the construction phase and maintaining continuity of existing water supply services.
- Community members recommend strengthening system sustainability through awareness programs on water conservation, prevention of wastage, and timely payment of water bills. They also suggest including fire hydrant facilities in the new water supply network to enhance emergency response and public safety. Participants further emphasize the need for an effective and accessible grievance redress mechanism (GRM) to ensure timely resolution of complaints.
- Women primarily manage household water collection, especially in households without direct water supply. During the dry season, they depend on neighboring households and nearby sources, increasing their workload and vulnerability. While no major cases of sexual harassment during water collection are reported, some women experience occasional social discomfort when accessing distant or shared sources. Women play a significant role in household water-related decision-making, while men are mainly responsible for financial and repair-related matters.
- Most households use sanitary latrines, with toilet facilities generally located adjacent to houses within the *Paurashava* area, which helps reduce mobility challenges and safety concerns for women.

- Overall, participants expect that the proposed water supply improvements will significantly enhance public health, improve sanitation conditions, and reduce daily hardships across the *Paurashava*.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: খারনা পৌরসভা

Name of the Schema/Package: OHT/PTW/Reservoir/Pipedistribution network

Location: আবিসা গ্রাম ওয়াউ নং-৬ BS

Venue: সিটিং রুম Date: ২৮/৮/২৬

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
১.	MD. BOKUL Hossen	M			
২.	MD. ABDUR ROZZAQUE	M			
৩.	MD. ZYNUL ABEDIN	M			
৪.	MD. ZYNUL ABEDIN	M			
৫.	MD. ZYNUL ABEDIN	M			
৬.	MD. ZYNUL ABEDIN	M			
৭.	MD. ZYNUL ABEDIN	M			
৮.	MD. ZYNUL ABEDIN	M			
৯.	MD. ZYNUL ABEDIN	M			
১০.	MD. A.K. SOLAIMAN	M			
১১.	MD. A.K. SOLAIMAN	M			
১২.	MD. A.K. SOLAIMAN	M			
১৩.	MD. A.K. SOLAIMAN	M			
১৪.	MD. A.K. SOLAIMAN	M			
১৫.	MD. A.K. SOLAIMAN	M			
১৬.	MD. A.K. SOLAIMAN	M			
১৭.	MD. A.K. SOLAIMAN	M			
১৮.	MD. A.K. SOLAIMAN	M			
১৯.	MD. A.K. SOLAIMAN	M			
২০.	MD. A.K. SOLAIMAN	M			
২১.	MD. A.K. SOLAIMAN	M			
২২.	MD. A.K. SOLAIMAN	M			
২৩.	MD. A.K. SOLAIMAN	M			
২৪.	MD. A.K. SOLAIMAN	M			
২৫.	MD. A.K. SOLAIMAN	M			
২৬.	MD. A.K. SOLAIMAN	M			
২৭.	MD. A.K. SOLAIMAN	M			
২৮.	MD. A.K. SOLAIMAN	M			
২৯.	MD. A.K. SOLAIMAN	M			
৩০.	MD. A.K. SOLAIMAN	M			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: सादर चौमगरName of the Scheme/Package: CHPTW / Reservoir / Pipe distribution network /Location: आमिना, चक्र २-६Venue: सादर चौमगरDate: २०/१/२०

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
२०/	कोमल चौमगर	M			1
२१/	विजय चौमगर	M			
२२/	कोमल चौमगर	M			
२३/	कोमल चौमगर	M			
२४/	कोमल चौमगर	M			
२५/	कोमल चौमगर	M			
२६/	कोमल चौमगर	M			
२७/	कोमल चौमगर	M			
२८/	कोमल चौमगर	M			
२९/	कोमल चौमगर	M			
३०/	कोमल चौमगर	M			
३१/	कोमल चौमगर	M			
३२/	कोमल चौमगर	M			
३३/	कोमल चौमगर	M			
३४/	कोमल चौमगर	M			
३५/	कोमल चौमगर	M			
३६/	कोमल चौमगर	M			
३७/	कोमल चौमगर	M			
३८/	कोमल चौमगर	M			
३९/	कोमल चौमगर	M			
४०/	कोमल चौमगर	M			
४१/	कोमल चौमगर	M			
४२/	कोमल चौमगर	M			
४३/	कोमल चौमगर	M			
४४/	कोमल चौमगर	M			
४५/	कोमल चौमगर	M			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: सुपुल (वीरगञ्ज)
 Name of the Scheme/Package: OUT/PTW/Reservoir/Pipe distribution network/3
 Location: अतिरिक्त सुपुल - कर्म नं-1
 Venue: अतिरिक्त सुपुल Date: 20/8/20

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
38	रवि कुमार ठाकुर	M			
39	का. अमरनाथ ठाकुर	M			
40	डी. एन. मि	M			
41	हजा. आशुतोष ठाकुर	M			
42	का. का. म. म. म. म.	M			
43	का. इन्द्रावत ठाकुर	M			
44	वि. वि. वि. वि.	M			
45	जालान (माला माल)	M			
46	मकुन्द ठाकुर	M			
47	का. अरुण ठाकुर	M			
48	का. सुविमल ठाकुर	M			
49	का. अरुण (अरुण)	M			
50	म. म. म. म. म.	M			
51	वि. वि. वि. वि.	M			
52	का. म. म. म. म.	M			
53	का. म. म. म. म.	M			
54	का. म. म. म. म.	M			
55	का. म. म. म. म.	M			
56	का. म. म. म. म.	M			
57	का. म. म. म. म.	M			
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74	का. म. म. म. म.	M			
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89	का. म. म. म. म.	M			
90	का. म. म. म. म.	M			
91	का. म. म. म. म.	M			
92	का. म. म. म. म.	M			
93	का. म. म. म. म.	M			
94	का. म. म. म. म.	M			
95	का. म. म. म. म.	M			
96	का. म. म. म. म.	M			
97	का. म. म. म. म.	M			
98	का. म. म. म. म.	M			
99	का. म. म. म. म.	M			
100	का. म. म. म. म.	M			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: सुदूरपश्चिम प्रदेश
 Name of the Scheme/Package: CHT/PTW/Reservoir/Ripe distribution network/BS
 Location: सुदूरपश्चिम प्रदेश, कैलाल जिल्ला
 Venue: सुदूरपश्चिम प्रदेश Date: 20/8/23

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
५६	सुदूरपश्चिम प्रदेश	F			
५७	सुदूरपश्चिम	F			
५८	सुदूरपश्चिम	F			
५९	सुदूरपश्चिम	F			
६०	सुदूरपश्चिम	F			
६१	सुदूरपश्चिम	F			
६२	सुदूरपश्चिम	F			
६३	सुदूरपश्चिम	F			
६४	सुदूरपश्चिम	F			
६५	सुदूरपश्चिम	F			
६६	सुदूरपश्चिम	F			
६७	सुदूरपश्चिम	F			
६८	सुदूरपश्चिम	F			
६९	सुदूरपश्चिम	F			
७०	सुदूरपश्चिम	F			
७१	सुदूरपश्चिम	F			
७२	सुदूरपश्चिम	F			
७३	सुदूरपश्चिम	F			
७४	सुदूरपश्चिम	F			
७५	सुदूरपश्चिम	F			
७६	सुदूरपश्चिम	F			
७७	सुदूरपश्चिम	F			
७८	सुदूरपश्चिम	F			
७९	सुदूरपश्चिम	F			
८०	सुदूरपश्चिम	F			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: धनकुटा नगरपालिका
 Name of the Scheme/Package: OWT / PTW / Reservoir / Pipe distribution network
 Location: बागेश्वर, (अनन्तपुर)-०५
 Venue: बसिस्टो Date: २०७३/१२

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
१०	आशी	F			
११	विष्णु	F			
१२	रुकुमा	F			
१३	रुक्मिणी	F			
१४	शारदा	F			
१५	बालकृष्ण	F			
१६	लता	F			
१७	लता जिना	F			
१८	उलिना	F			
१९	कालकृष्ण	F			
२०	रत्नमणी	F			
२१	आलमदा	F			
२२	विष्णु	F			
२३	महेश्वर	F			
२४	रुक्मिणी	F			
२५	सुशिला	F			
२६	माकल	F			
२७	माकल	F			
२८	आका	F			
२९	फादर	F			
३०	माकल	F			
३१	माकल	F			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: गरम (मोरङ)
 Name of the Scheme/Package: OHT (PTW) Reservoir/Pipe distribution network/B
 Location: अमरिङ्ग बु, उमरु वरु-५
 Venue: पुष्पिङ्ग मठ Date: २८/८/२५

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
२०२	अमरिङ्ग	F			
२०३	विमला	F			
२०४	अमरिङ्ग	F			
२०५	अमरिङ्ग	F			
२०६	विमला	F			
२०७	अमरिङ्ग	F			
२०८	अमरिङ्ग	F			
२०९	अमरिङ्ग	F			
२१०	अमरिङ्ग	F			
२११	अमरिङ्ग	F			
२१२	अमरिङ्ग	F			
२१३	अमरिङ्ग	F			
२१४	अमरिङ्ग	F			
२१५	अमरिङ्ग	F			
२१६	अमरिङ्ग	F			
२१७	अमरिङ्ग	F			
२१८	अमरिङ्ग	F			
२१९	अमरिङ्ग	F			
२२०	अमरिङ्ग	F			
२२१	अमरिङ्ग	F			
२२२	अमरिङ्ग	F			
२२३	अमरिङ्ग	F			
२२४	अमरिङ्ग	F			
२२५	अमरिङ्ग	F			
२२६	अमरिङ्ग	F			
२२७	अमरिङ्ग	F			
२२८	अमरिङ्ग	F			
२२९	अमरिङ्ग	F			
२३०	अमरिङ्ग	F			
२३१	अमरिङ्ग	F			
२३२	अमरिङ्ग	F			
२३३	अमरिङ्ग	F			
२३४	अमरिङ्ग	F			
२३५	अमरिङ्ग	F			
२३६	अमरिङ्ग	F			
२३७	अमरिङ्ग	F			
२३८	अमरिङ्ग	F			
२३९	अमरिङ्ग	F			
२४०	अमरिङ्ग	F			
२४१	अमरिङ्ग	F			
२४२	अमरिङ्ग	F			
२४३	अमरिङ्ग	F			
२४४	अमरिङ्ग	F			
२४५	अमरिङ्ग	F			
२४६	अमरिङ्ग	F			
२४७	अमरिङ्ग	F			
२४८	अमरिङ्ग	F			
२४९	अमरिङ्ग	F			
२५०	अमरिङ्ग	F			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: सावित्री नगरपालिका

Name of the Scheme/Package: HT/PTW/Reservoir/Pipe distribution network

Location: आदिवासी, आदिवासी-६

Venue: सावित्री नगरपालिका Date: २०/१२/२०

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
२७७	ज्योत्सना	F			
२७८	प्रिया	F			
२७९	रुक्मा	F			
२८०	निधि	F			
२८१	उमि	F			
२८२	रश्मि	F			
२८३	नादिमा	F			
२८४	रुमा	F			
२८५	रश्मि	F			
२८६	विजु	F			
२८७	रश्मि	F			
२८८	रश्मि	F			
२८९	रश्मि	F			
२९०	रश्मि	F			
२९१	रश्मि	F			
२९२	रश्मि	F			
२९३	रश्मि	F			
२९४	रश्मि	F			
२९५	रश्मि	F			
२९६	रश्मि	F			
२९७	रश्मि	F			
२९८	रश्मि	F			
२९९	रश्मि	F			
३००	रश्मि	F			
३०१	रश्मि	F			
३०२	रश्मि	F			
३०३	रश्मि	F			
३०४	रश्मि	F			
३०५	रश्मि	F			
३०६	रश्मि	F			
३०७	रश्मि	F			
३०८	रश्मि	F			
३०९	रश्मि	F			
३१०	रश्मि	F			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: सुनार नगरपालिका

Name of the Scheme/Package: HT/PTU/Reservoir/Pipe distribution network

Location: सुनार, कैलाली जिल्ला

Venue: सुनार नगरपालिका Date: २२/१२/२०

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
२००१	सुनार	F			
२००२	सुनार	F			
२००३	सुनार	F			
२००४	सुनार	F			
२००५	सुनार	F			
२००६	सुनार	F			
२००७	सुनार	F			
२००८	सुनार	F			
२००९	सुनार	F			
२०१०	सुनार	F			
२०११	सुनार	F			
२०१२	सुनार	F			
२०१३	सुनार	F			
२०१४	सुनार	F			
२०१५	सुनार	F			
२०१६	सुनार	F			
२०१७	सुनार	F			
२०१८	सुनार	F			
२०१९	सुनार	F			
२०२०	सुनार	F			
२०२१	सुनार	F			
२०२२	सुनार	F			
२०२३	सुनार	F			
२०२४	सुनार	F			
२०२५	सुनार	F			
२०२६	सुनार	F			
२०२७	सुनार	F			
२०२८	सुनार	F			
२०२९	सुनार	F			
२०३०	सुनार	F			

Cluster Towns Water Supply and Sanitation Project
Focus Group Discussion/Consultation Meeting

Name of the Municipality: गाउँपालिका-२

Name of the Scheme/Package: OUT/PTW/Repovon/Ripe distribution network/

Location: ਬਾਗਿਕਾਨਾ, (ਕਾਂਡ ਨੰ. 1)

Venue: St. Paul's Church

Date: _____

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
206	शुभा	F			
207	शुभा	F			
208	काशमिन	F			
209	शुभा	F			
210	शुभा	F			
211	शुभा	F			
212	शुभा	F			
213	शुभा	F			
214	शुभा	F			
215	शुभा	F			
216	शुभा	F			
217	शुभा	F			
218	शुभा	F			
219	शुभा	F			
220	शुभा	F			
221	शुभा	F			
222	शुभा	F			
223	शुभा	F			
224	शुभा	F			
225	शुभा	F			
226	शुभा	F			
227	शुभा	F			
228	शुभा	F			
229	शुभा	F			
230	शुभा	F			
231	शुभा	F			
232	शुभा	F			
233	शुभा	F			
234	शुभा	F			
235	शुभा	F			
236	शुभा	F			
237	शुभा	F			
238	शुभा	F			
239	शुभा	F			
240	शुभा	F			
241	शुभा	F			
242	शुभा	F			
243	शुभा	F			
244	शुभा	F			
245	शुभा	F			
246	शुभा	F			
247	शुभा	F			
248	शुभा	F			
249	शुभा	F			
250	शुभा	F			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: सुनार वि.स.स.

Name of the Scheme/Package: PHS/PTW/Reservoir/Pipe distribution network/BS

Location: सुनार, कैलाली जिला-२

Venue: सुनार गाउँपालिका कार्यालय Date: २०/०७/२०

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
१	श्री. बालु बस्नेत	M			
२	श्री. सुभाष बस्नेत	M			
३	श्री. सुभाष बस्नेत	M			
४	श्री. सुभाष बस्नेत	M			
५	श्री. सुभाष बस्नेत	M			
६	श्री. सुभाष बस्नेत	M			
७	श्री. सुभाष बस्नेत	M			
८	श्री. सुभाष बस्नेत	M			
९	श्री. सुभाष बस्नेत	M			
१०	श्री. सुभाष बस्नेत	M			
११	श्री. सुभाष बस्नेत	M			
१२	श्री. सुभाष बस्नेत	M			
१३	श्री. सुभाष बस्नेत	M			
१४	श्री. सुभाष बस्नेत	M			
१५	श्री. सुभाष बस्नेत	M			
१६	श्री. सुभाष बस्नेत	M			
१७	श्री. सुभाष बस्नेत	M			
१८	श्री. सुभाष बस्नेत	M			
१९	श्री. सुभाष बस्नेत	M			
२०	श्री. सुभाष बस्नेत	M			
२१	श्री. सुभाष बस्नेत	M			
२२	श्री. सुभाष बस्नेत	M			
२३	श्री. सुभाष बस्नेत	M			
२४	श्री. सुभाष बस्नेत	M			
२५	श्री. सुभाष बस्नेत	M			
२६	श्री. सुभाष बस्नेत	M			
२७	श्री. सुभाष बस्नेत	M			
२८	श्री. सुभाष बस्नेत	M			
२९	श्री. सुभाष बस्नेत	M			
३०	श्री. सुभाष बस्नेत	M			

Cluster Towns Water Supply and Sanitation Project / 5.15-72

Focus Group Discussion/Consultation Meeting

Name of the Municipality: धारावा (बोहरा)
 Name of the Scheme/Package: CHT/PTN/Reservoir/Ripe distribution network/BS
 Location: बोहरा नगर, (पंचस नं-२२)
 Venue: सुभाष नगर, धारावा Date: २७/८/२३

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
०	बिजय कुमार	m			
२	जयदेव (म:) शिवा	m			
७	बालकृष्ण शिवा	m			
८	(म:) देवदत्त (म:) शिवा	m			
९	राम शिवा	m			
५	मोहित शिवा	m			
१	महेश शिवा	m			
४	महेश शिवा	m			
२	महेश शिवा (म:) शिवा	m			
२०	महेश शिवा	m			
२०	महेश शिवा	m			
२२	महेश शिवा	m			
२७	महेश शिवा	m			
२८	महेश शिवा	m			
२९	महेश शिवा	m			
३०	महेश शिवा	m			
३१	महेश शिवा	m			
३४	महेश शिवा	m			
३२	महेश शिवा	m			
२०	महेश शिवा	m			
२०	महेश शिवा	m			
२२	महेश शिवा	m			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: गणेश नगर

Name of the Scheme/Package: DHT/PTW/Reservoir/Pipe distribution network/BS

Location: महाराष्ट्र, ठाणे जिल्हा - ०६

Venue: ग्राम सभागार

Date: २०/८/२०२०

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
१	श्री. अनुराग चव्हाण	m			
२	श्री. धर्मा	m			
३	श्री. विनायक शर्मा	m			
४	श्री. विनायक शर्मा	m			
५	श्री. अनुराग	m			
६	श्री. अनुराग	m			
७	श्री. अनुराग	m			
८	श्री. अनुराग	m			
९	श्री. अनुराग	m			
१०	श्री. अनुराग	m			
११	श्री. अनुराग	m			
१२	श्री. अनुराग	m			
१३	श्री. अनुराग	m			
१४	श्री. अनुराग	m			
१५	श्री. अनुराग	m			
१६	श्री. अनुराग	m			
१७	श्री. अनुराग	m			
१८	श्री. अनुराग	m			
१९	श्री. अनुराग	m			
२०	श्री. अनुराग	m			
२१	श्री. अनुराग	m			
२२	श्री. अनुराग	m			
२३	श्री. अनुराग	m			
२४	श्री. अनुराग	m			
२५	श्री. अनुराग	m			
२६	श्री. अनुराग	m			
२७	श्री. अनुराग	m			
२८	श्री. अनुराग	m			
२९	श्री. अनुराग	m			
३०	श्री. अनुराग	m			
३१	श्री. अनुराग	m			
३२	श्री. अनुराग	m			
३३	श्री. अनुराग	m			
३४	श्री. अनुराग	m			
३५	श्री. अनुराग	m			
३६	श्री. अनुराग	m			
३७	श्री. अनुराग	m			
३८	श्री. अनुराग	m			
३९	श्री. अनुराग	m			
४०	श्री. अनुराग	m			
४१	श्री. अनुराग	m			
४२	श्री. अनुराग	m			
४३	श्री. अनुराग	m			
४४	श्री. अनुराग	m			
४५	श्री. अनुराग	m			
४६	श्री. अनुराग	m			
४७	श्री. अनुराग	m			
४८	श्री. अनुराग	m			
४९	श्री. अनुराग	m			
५०	श्री. अनुराग	m			

Natore Paurashava

- Community members expressed strong support for the proposed project and confirmed their willingness to cooperate during both construction and operational phases. They believe the improved water supply system will significantly enhance public health, sanitation conditions, and overall quality of life within the *Paurashava* area.
- Participants emphasized the urgent need for a sustainable and reliable water supply system capable of providing safe water continuously and meeting current and future demand. They reported that the existing water supply service is irregular, unreliable, and insufficient for daily household needs, while current infrastructure is inadequate for the growing population.
- Residents stated that water shortages become particularly severe during the dry season, creating significant hardship in daily activities and disproportionately affecting vulnerable households. Some families still depend on distant water sources for daily collection due to limited service coverage, where women and girls are primarily responsible for water collection and therefore experience greater hardship.
- Participants raised concerns regarding drinking water quality and safety, noting that contaminated and irregular supply conditions negatively affect hygiene and may increase the risk of water-borne diseases.
- The community requested the *Paurashava* to ensure uninterrupted water supply throughout the year, particularly during dry periods, and to maintain fair and equitable distribution across all wards and communities.
- Strong emphasis was placed on proper operation and maintenance, including timely repair of pipelines, rapid response to leakage incidents, and regular system performance monitoring.
- Community members recommended inclusion of fire hydrant facilities in the new pipeline network to strengthen emergency response and fire safety.
- Participants also suggested regular awareness programs on safe water use, hygiene practices, water conservation, prevention of wastage, and timely payment of water bills to support sustainable service management.
- Establishment of a transparent, accessible, and effective Grievance Redress Mechanism (GRM) was strongly recommended to ensure timely submission and resolution of complaints. Participants further emphasized the need for transparency, accountability, and regular communication between the *Paurashava* and residents regarding water supply management and operational issues.
- Women are primarily responsible for household water collection, particularly in households without direct water supply. During the dry season, many depend on neighboring households and nearby sources for safe water. While no major cases of sexual harassment were reported, some women experience occasional social discomfort when accessing distant or shared sources. Women play a key role in household water-related decision-making, while men are mainly involved in financial and repair-related matters.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: नामगाव

Name of the Scheme/Package: OHT/PTW/Reservoir/Pipe distribution Network/BS

Location: फाकिदिहिया इटिना गाव, अर्घाखाँडा-२

Venue: आमना गाव

Date: 29/8/20

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
१	सि.बाबुल कलिङ	म			
२	आ. आ. श. श. श. श.	म			
३	आ. श. श. श.	म			
४	आ. श. श. श.	म			
५	आ. श. श. श.	म			
६	आ. श. श. श.	म			
७	आ. श. श. श.	म			
८	आ. श. श. श.	म			
९	आ. श. श. श.	म			
१०	आ. श. श. श.	म			
११	आ. श. श. श.	म			
१२	आ. श. श. श.	म			
१३	आ. श. श. श.	म			
१४	आ. श. श. श.	म			
१५	आ. श. श. श.	म			
१६	आ. श. श. श.	म			
१७	आ. श. श. श.	म			
१८	आ. श. श. श.	म			
१९	आ. श. श. श.	म			
२०	आ. श. श. श.	म			
२१	आ. श. श. श.	म			
२२	आ. श. श. श.	म			
२३	आ. श. श. श.	म			
२४	आ. श. श. श.	म			
२५	आ. श. श. श.	म			
२६	आ. श. श. श.	म			
२७	आ. श. श. श.	म			
२८	आ. श. श. श.	म			
२९	आ. श. श. श.	म			
३०	आ. श. श. श.	म			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: নাটোর

Name of the Schema/Package: OHT / PTW / Reservoir / Pipe distribution network / BS

Location: আলাইলু, পুরাতন ছিন্না- কুলের মোড়, ওয়ার্ড- ৬

Venue: আলাইলুর হোটেলে Date: ২৭/০৮/২০২৬

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
১।	শ্রী. জাহাঙ্গীর আলী	m			
২।	শ্রী. জাহাঙ্গীর হুসাইন	m			
৩।	শ্রী. নুজ্জাম	m			
৪।	শ্রী. মল্লিক বসন্ত কান্ত	m			
৫।	শ্রী. মাহমুদ	m			
৬।	শ্রী. মাহমুদ হুসাইন	m			
৭।	শ্রী. আলফাজ হুসাইন	m			
৮।	শ্রী. আলফাজ হুসাইন	m			
৯।	শ্রী. আলফাজ হুসাইন	m			
১০।	শ্রী. আবু ওবায়দুল হক	m			
১১।	শ্রী. আলফাজ হুসাইন	m			
১২।	শ্রী. মাহমুদ	m			
১৩।	শ্রী. মাহমুদ	m			
১৪।	শ্রী. মাহমুদ	m			
১৫।	শ্রী. মাহমুদ	m			
১৬।	শ্রী. মাহমুদ	m			
১৭।	শ্রী. মাহমুদ	m			
১৮।	শ্রী. মাহমুদ	m			
১৯।	শ্রী. মাহমুদ	m			
২০।	শ্রী. মাহমুদ	m			

Cluster Towns Water Supply and Sanitation Project
Focus Group Discussion/Consultation Meeting

Name of the Municipality: बाराहा

Name of the Scheme/Package: OHT/PTW/Reservoir/Pipe distribution network/BS

Location: विष्णु मठ, जयपुर, ७/१२ - ५

Venue: मा. छात्रावास, पंजाब आराम Date: 29.08.2022

List of the Participants

Sl No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
১।	জাহান্না	M			
২।	সুজন	M			
৩।	জাহান্না	M			
৪।	সাহাবুদ্দিন হোসেন	M			
৫।	মে: মাহবুব ২/১১/১১	M			
৬।	মে: জাহান্না হোসেন	M			
৭।	মে: মাহবুব হোসেন	M			
৮।	মে: জাহান্না	M			
৯।	মে: জাহান্না হোসেন	M			
১০।	মাহবুব ২/১১/১১	M			
১১।	মে: জাহান্না হোসেন	M			
১২।	মে: জাহান্না হোসেন	M			
১৩।	মে: জাহান্না হোসেন	M			
১৪।	মে: জাহান্না হোসেন	M			
১৫।	মে: জাহান্না হোসেন	M			
১৬।	মে: জাহান্না হোসেন	M			
১৭।	মে: জাহান্না হোসেন	M			
১৮।	মে: জাহান্না হোসেন	M			
১৯।	মে: জাহান্না হোসেন	M			
২০।	মে: জাহান্না হোসেন	M			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: नांदेड

Name of the Scheme/Package: OHT/PTW/Reservoir/Pipe distribution Network/BS

Location: डि. महेवा गाव, नांदेड, तालुका - ०२

Venue: नांदेड नगर महानगरपालिका Date: २९/८/२०२५

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
१	भा. मिलन (सामन)	पुरुष			
२	भा. सान्ना (सामन)	"			
३	भा. सान्ना (सामन)	"			
४	भा. सान्ना (सामन)	"			
५	भा. सान्ना (सामन)	"			
६	भा. सान्ना (सामन)	"			
७	भा. सान्ना (सामन)	"			
८	भा. सान्ना (सामन)	"			
९	भा. सान्ना (सामन)	"			
१०	भा. सान्ना (सामन)	"			
११	भा. सान्ना (सामन)	"			
१२	भा. सान्ना (सामन)	"			
१३	भा. सान्ना (सामन)	"			
१४	भा. सान्ना (सामन)	"			
१५	भा. सान्ना (सामन)	"			
१६	भा. सान्ना (सामन)	"			
१७	भा. सान्ना (सामन)	"			
१८	भा. सान्ना (सामन)	"			
१९	भा. सान्ना (सामन)	"			
२०	भा. सान्ना (सामन)	"			
२१	भा. सान्ना (सामन)	"			
२२	भा. सान्ना (सामन)	"			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: महारा

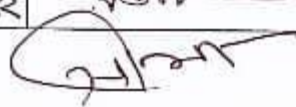
Name of the Scheme/Package: OHT/PTW/Reservoir/Pipe distribution Network/BS

Location: शुद्धीकरण गुरुद्वारा - ०३

Venue: पंचायत भवन (विमान मार्ग बसिस्टाशन) Date: २९/८/२३

List of the Participants

SL No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
1	मा: अरविंद कुमार	m			
2	मा: अरविंद कुमार	m			
3	मा: लोकाश्वर	m			
4	मा: अशोक	m			
5	मा: अशोक अशोक	m			
6	मा: अशोक अशोक	m			
7	मा: अशोक	m			
8	मा: अशोक	F			
9	मा: अशोक	F			
10	मा: अशोक	F			
11	मा: अशोक	F			
12	मा: अशोक	F			
13	मा: अशोक	F			
14	मा: अशोक	F			
15	मा: अशोक	F			
16	मा: अशोक	F			
17	मा: अशोक	m			
18	मा: अशोक	m			
19	मा: अशोक	m			
20	मा: अशोक	m			
21	मा: अशोक	m			
22	मा: अशोक	m			



Venue: छोटाभयान लोड (गिलाग आश्रम) माथिन आभाल Date: २१.०८.२६

List of the Participants

[illegible]

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: नारहरी

Name of the Scheme/Package: OHT/PTW/Reservoir / Pipe distribution Network / BS

Location: श्रीवादीपूर गा. (अ.प.ड-६)

Venue: श्रीवादीपूर

Date: २९.०८.२०२६

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
1	श्री. श्याम श्याम	m			
2	श्री. श्याम श्याम	m			
3	श्री. श्याम श्याम	m			
4	श्री. श्याम	m			
5	श्री. श्याम	m			
6	श्री. श्याम (श्याम)	m			
7	श्री. श्याम	m			
8	श्री. श्याम	m			
9	श्री. श्याम	m			
10	श्री. श्याम	m			
11	श्री. श्याम	m			
12	श्री. श्याम	m			
13	श्री. श्याम	m			
14	श्री. श्याम श्याम	m			
15	श्री. श्याम	m			
16	श्री. श्याम श्याम	m			
17	श्री. श्याम श्याम	m			
18	श्री. श्याम	m			
19	श्री. श्याम	m			
20	श्री. श्याम श्याम	m			
21	श्री. श्याम	m			
22	श्री. श्याम श्याम	m			

Gopalpur Paurashava

- A community consultation meeting was conducted with local residents and stakeholders of Gopalpur Paurashava regarding the proposed water supply development project. The objective was to understand existing water access conditions, identify key environmental and social issues, and gather stakeholder feedback on the proposed intervention.
- Gopalpur Paurashava currently has no formal piped water supply system. Households primarily depend on tube wells, ponds, and other informal water sources. Community members reported that the absence of a structured water supply system creates significant daily hardship in accessing safe and adequate drinking water.
- Residents noted that water collection is time-consuming and physically demanding, particularly for women and girls, who are primarily responsible for household water collection. During dry seasons, water availability further decreases, significantly increasing the burden on households.
- Participants expressed concern that reliance on unsafe and informal water sources poses significant health risks, including water-borne diseases and poor sanitation conditions. The lack of piped water supply also limits proper hygiene practices and negatively affects overall public health.
- Community members emphasized the urgent need for the establishment of a safe, reliable, and sustainable piped water supply system within the Paurashava . They strongly requested that the proposed project ensure year-round access to safe drinking water for all households without discrimination.
- Participants highlighted the importance of designing a system capable of meeting both current demand and future population growth. Special attention was requested for low-income and vulnerable households to ensure inclusive and equitable access.
- Community members expressed strong support for the proposed project and confirmed their willingness to cooperate during planning, construction, and operational phases. They expect fair distribution of water connections across all wards once the system is developed.
- The importance of proper operation and maintenance arrangements was strongly emphasized to ensure long-term sustainability of the system. Residents recommended establishing a responsive mechanism for addressing leakage, service disruptions, and operational complaints after implementation.
- Participants also suggested inclusion of awareness programs on safe water use, hygiene practices, and water conservation once the system is operational.
- The establishment of a transparent and effective Grievance Redress Mechanism (GRM) was strongly recommended to ensure timely complaint resolution and community feedback management. Participants further emphasized the need for transparency, accountability, and regular communication between Paurashava authorities and residents throughout project implementation.

- Overall, the community strongly welcomed the proposed water supply project. It is widely perceived that the intervention will significantly improve public health, reduce daily hardship, and enhance overall quality of life in Gopalpur *Paurashava*.

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: গোপালপুর পৌরসভা, নাগের
 Name of the Scheme/Package: HT/PTW/Reservoir/Pipe Distribution network/BS
 Location: গোপালপুর বাজার,
 Venue: গোপালপুর সরকারি প্রাথমিক বিদ্যালয় Date: ২৬/৪/২৩

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
১	শ্রী: ফিরোজ হোসেন	♂			
২	শ্রী: আবু হোসেন	♂			
৩	শ্রী: জাহাঙ্গীর হোসেন	♂			
৪	শ্রী: আবু হোসেন	♂			
৫	শ্রী: আবু হোসেন	♂			
৬	শ্রী: আবু হোসেন	♂			
৭	শ্রী: আবু হোসেন	♂			
৮	শ্রী: আবু হোসেন	♂			
৯	শ্রী: আবু হোসেন	♂			
১০	শ্রী: আবু হোসেন	♂			
১১	শ্রী: আবু হোসেন	♂			
১২	শ্রী: আবু হোসেন	♂			
১৩	শ্রী: আবু হোসেন	♂			
১৪	শ্রী: আবু হোসেন	♂			
১৫	শ্রী: আবু হোসেন	♂			
১৬	শ্রী: আবু হোসেন	♂			
১৭	শ্রী: আবু হোসেন	♂			
১৮	শ্রী: আবু হোসেন	♂			
১৯	শ্রী: আবু হোসেন	♂			
২০	শ্রী: আবু হোসেন	♂			
২১	শ্রী: আবু হোসেন	♂			
২২	শ্রী: আবু হোসেন	♂			
২৩	শ্রী: আবু হোসেন	♂			
২৪	শ্রী: আবু হোসেন	♂			
২৫	শ্রী: আবু হোসেন	♂			
২৬	শ্রী: আবু হোসেন	♂			
২৭	শ্রী: আবু হোসেন	♂			
২৮	শ্রী: আবু হোসেন	♂			
২৯	শ্রী: আবু হোসেন	♂			
৩০	শ্রী: আবু হোসেন	♂			

Cluster Towns Water Supply and Sanitation Project
Focus Group Discussion/Consultation Meeting

Name of the Municipality: ଜାମଲିଆପୁର ଚୀରମଢ଼ା, ନାଏକ

Name of the Scheme/Package: CH/PTN/Reservoir/Pipe distribution network/BS

Location: Ujjain District

Venue: Indira Nagar, 15/8/24 Date: 24/8/24

List of the Participants

[illegible]

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: সোমপুর মুখ পৌরসভা

Name of the Scheme/Package: OHT/PTW/Reservoir/ Pipe distribution network/

Location: বিদ্যুতগ্রহণ, ওয়াড নং-৮

Venue: বিদ্যুতগ্রহণ সরকারী প্রাঙ্গণে স্থানীয় প্রাঙ্গণ Date: ২৬/৪/২১

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
১	কোহিনুর	F			
২	ফুলছুর	F			
৩	নাজিয়া	F			
৪	নাজী	F			
৫	জানি	F			
৬	আবিনা	F			
৭	হুদায়েসারা	F			
৮	জোয়াবা	F			
৯	মোমিনা	F			
১০	মারমিন মুলজা	F			
১১	সীমা	F			
১২	জোজি	F			
১৩	বৈকুণ্ঠ	F			
১৪	তহমিনা খাতুন	F			
১৫	মুহম্মদ আলম	F			
১৬	দানাতুল জোদিস	F			
১৭	দ্রোণা	F			
১৮	কিছকি	F			
১৯	কুনা	F			
২০	বিনা	F			
২১	জিহা	F			
২২	বৈকুণ্ঠ	F			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: डोमनपुर गाउँपालिका

Name of the Scheme/Package: OHT/PTN/Reservoir/Pipedistribution network/BS

Location: डोमनपुर, अक्षा: -६

Venue: डोमनपुर गाउँपालिका कार्यालय भित्र Date: २६/८/२०

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
२७	मोहा. छिन्ने बेल्हा	F			
		F			
२८	मोहा. मानिया घातु	F			
२९	मोहा. आपना घातु	F			
३०	मोहा. किम्लि घातु	F			
३१	मोहा. शहिजा घातु	F			
३२	मोहा. नादनी घातु	F			
३३	मोहा. उम्लि घातु	F			
३४	मोहा. कान्छा घातु	F			
३५	मोहा. लक्ष्मी घातु	F			
३६	मोहा. शहिजा घातु	F			
३७	मोहा. सावित्रा	F			
३८	मोहा. किम्लि घातु	F			
३९	मोहा. सुष्मा घातु	F			
४०	मोहा. सुष्मा घातु	F			
		F			
४१	मोहा. सुष्मा	F			
४२	मोहा. सुष्मा	F			
४३	मोहा. सुष्मा	F			
४४	मोहा. सुष्मा	F			
४५	मोहा. सुष्मा	F			
४६	मोहा. सुष्मा	F			
४७	मोहा. सुष्मा	F			
४८	मोहा. सुष्मा	F			
४९	मोहा. सुष्मा	F			
५०	मोहा. सुष्मा	F			

Cluster Towns Water Supply and Sanitation Project

Focus Group Discussion/Consultation Meeting

Name of the Municipality: Chimaniya Bazar

Name of the Scheme/Package: HT/PTW/Reservoir/Pipe distribution network/B

Location: Chimaniya Bazar, Ward No. 6

Venue: Chimaniya Bazar, Municipality Office Date: 26/8/26

List of the Participants

Sl. No.	Name	Sex	Designation/ Occupation	Contact Number	Signature
81	সিঁতা	F			
82	দাওয়া	F			
83	নেশা	F			
84	নসরুনাছরিন	F			
85	বোতিনা	F			
86	সুখি	F			
87	জিয়া	F			
88	নাজনীন খাতুন	F			
89	ইতি	F			
90	বিনি	F			
91	আফরোজা	F			
92	নিয়াজু বানী দাউ	F			
93	আবিনা	F			
94	বিনা কানী	F			
95	মোনিয়া খাতুন	F			
96	স্মৃতি আকতার	F			
97	রুনা	F			
98	বিনা খানম	F			

Cluster Towns Water Supply and Sanitation Project
Focus Group Discussion/Consultation Meeting

Name of the Municipality: ସୋନମୁଣ୍ଡ ମହାନଗର ପାଳିକା, ବାଲିଆପାଟଣା

Name of the Scheme/Package: OH7/PTW/Reservoir-1 Pipeline distribution network (R2)

Location: डा. वि. का. वि. (ग्रुप २-६)

Venus: 3.6 x 10²⁴ kg

Date: 21/9/2020

List of the Participants

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