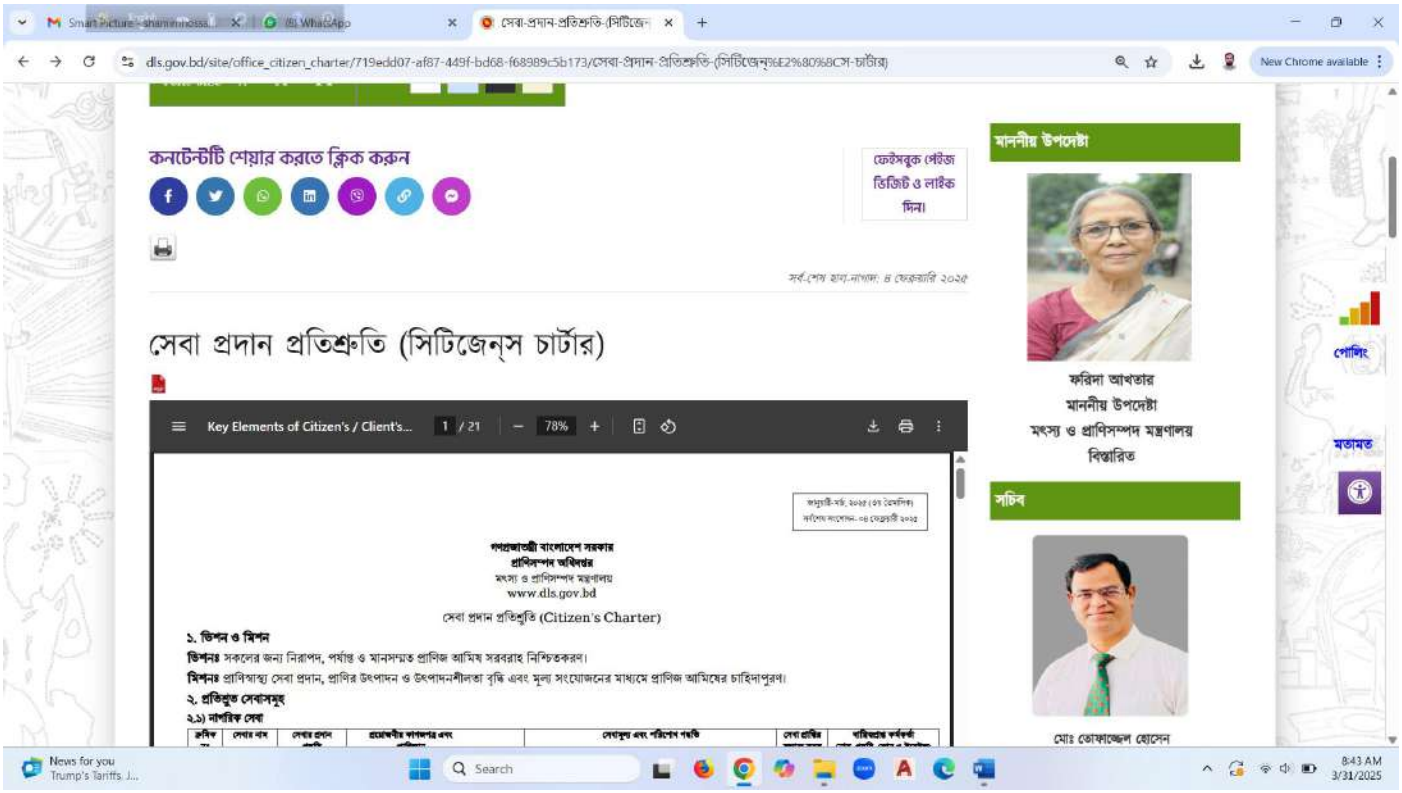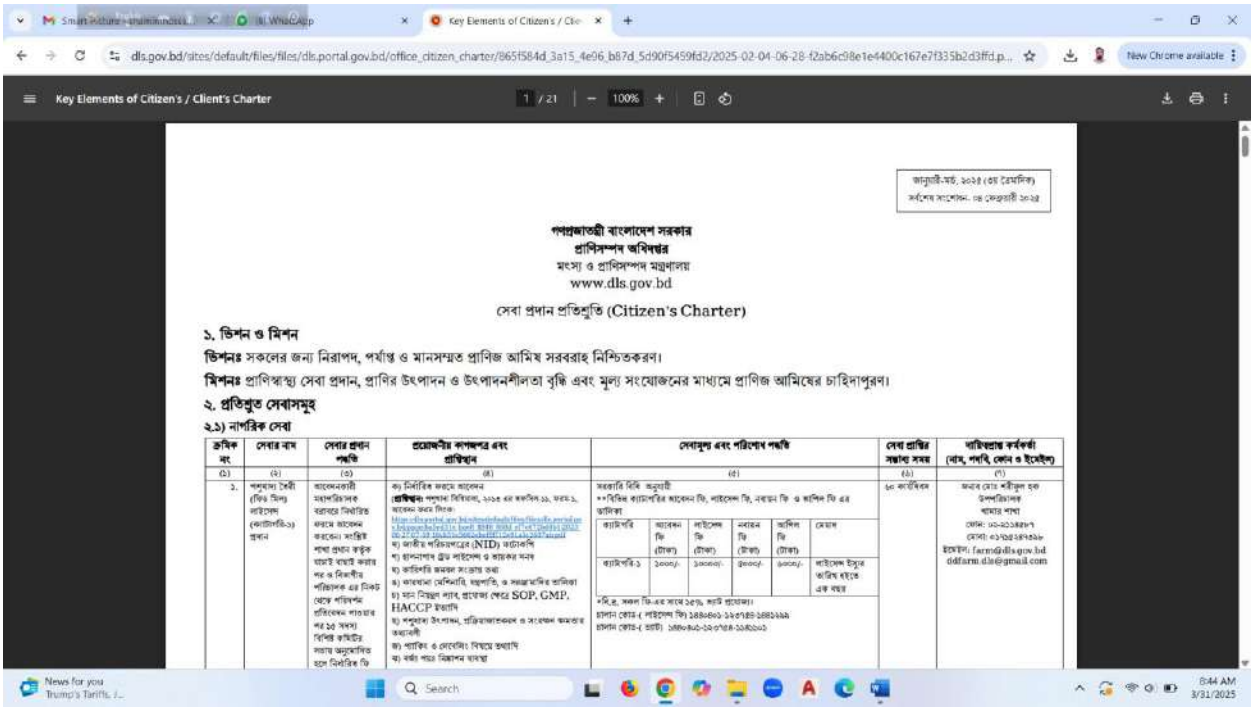https://dls.gov.bd/sites/default/files/files/dls.portal.gov.bd/office_citizen_charter/865f584d_3a15_4e96_b87d_5d90f5459fd2/2025-02-04-06-28-f2ab6c98e1e4400c167e7f335b2d3ffd.pdf