



# STANDARD OPERATING PROCEDURE (SOP)

FOR THE SCREENING OF CORONAVIRUS  
DISEASE (COVID-19) AT THE POINTS  
OF ENTRIES (PoEs)



DGHS, MOHFW  
BANGLADESH



IEDCR



স্বাস্থ্য ও পরিবার কল্যাণ মন্ত্রণালয়  
HPNP



নেশনাল ব্রেড্যুস সেন্টার  
NBTC



World Health  
Organization  
Bangladesh



IOM  
UN MIGRATION





# STANDARD OPERATING PROCEDURE (SOP)

FOR THE SCREENING OF CORONAVIRUS  
DISEASE (COVID-19) AT THE POINTS  
OF ENTRIES (PoEs)





## ACKNOWLEDGMENTS

---

The author would like to thank officials from the Directorate General of Health Services in the Ministry of Health and Family Welfare (MOHFW), Civil Aviation Authority, Bangladesh (CAAB), Hazrat Shahjalal International Airport (HSIA) Authority, Bangladesh Biman (BB), Airlines Operators Committee (AOC), Bangladesh Customs and Immigration Department for their technical and financial support in development of this SOP.

## CHIEF ADVISOR

### **Professor Dr. Shahnila Ferdousi**

Director, Disease Control and Line Director, Communicable Disease Control (CDC) & National IHR Focal Point, Bangladesh  
Directorate General of Health services.

## EDITORIAL BOARD

Chief Editor

### **Dr Md Nasir Ahmed Khan**

Senior Advisor, IHR, Migration Health, Emerging & Re-emerging Disease Control Program, CDC, DGHS

Organizing Editor

### **Dr Mustufa Mahmud,**

Deputy Program Manager, IHR, Migration Health, Emerging & Re-emerging Disease Control Program, CDC, DGHS

Executive Editors

### **Dr. Tahmina Akhter**

Assistant Director & Program Manager, IHR, Migration Health, Emerging & Re-emerging Disease Control Program, CDC, DGHS

### **Dr. Mohammad Mushtuq Hussain**

Advisor, IEDCR (Consultant, COVID-19, Pandemic Control, World Bank)

### **Dr. M. Salimuzzaman**

Principle Scientific Officer (PSO), Zoonosis, IEDCR

### **Brig Gen Abdur Rob Mia**

Aviation Public Health inspector & consultant, CAAB head quarter, kurmitola, Dhaka

## COLLABORATIONS & TECHNICAL SUPPORT

### **Dr. Alish Prajapati**

Migration Health Officer, International Organization for Migration (IOM)

### **Dr. Junnatul Ferdoush**

National Liaison officer (health), International Organization for Migration (IOM)

### **Hasan Mohiuddin Ahmed**

NPO Surveillance, WHO Health Emergencies Programme –Bangladesh

### **Mark Katz**

World Bank

## CONTRIBUTORS

### **Professor Dr. Shahnila Ferdousi**

Director, Disease Control and Line Director, Communicable Disease Control (CDC) & National IHR Focal Point, Bangladesh Directorate General of Health services.

**Dr. Tahmina Akhter**

Assistant Director & Program Manager, IHR, Migration Health & Emerging-Re emerging Diseases Control Program, CDC, DGHS

**Dr. Jahirul Karim**

Program for Lymphatic Filariasis (LF), Soil Transmitted Helminthiasis (STH) & Little Doctor

**Dr Md Nasir Ahmed Khan**

Senior Advisor, IHR, Migration Health, Emerging & Re-emerging Disease Control Program, CDC, DGHS

**Dr Abu Nayeem Mohammad Sohel**

DPM, National Kala-azar Elimination Program

**Dr Mustufa Mahmud**

Deputy Program Manager, IHR, Migration Health, Emerging & Re-emerging Disease Control Program, CDC, DGHS

**Dr. Mohammad Mushtaq Hussain**

Advisor, IEDCR (Consultant, COVID-19, Pandemic Control, World Bank)

**Dr. M. Salimuzzaman**

Principle Scientific Officer (PSO), Zoonosis, IEDCR

**Dr. Mohammad Azizur Rahman Siddiqu**

Line Director, Alternative Medical Care (AMC) Joint Focal Person Quarantine Management & POE Integrated Control Room (COVID-19) DGHS, Mohakhali, Dhaka.

**Dr. Md. Shahriar Sajjad**

Airport Health Officer, HSIA, Dhaka

**Dr. Ayesha Akther**

In charge, National Crisis Management & Control Room, In charge, Control Room

**Hasan Mohiuddin Ahmed**

NPO Surveillance, WHO Health Emergencies Programme Bangladesh

**Brig Gen Abdur Rob Mia**

Aviation Public Health Inspector & Consultant, CAAB head quarter, kurmitola, Dhaka

**Dr. Md Zahirul Islam**

Assistant Airport Health Officer, HSIA, Dhaka

**Dr. Alish Prajapati**

Migration Health Officer, International Organization for Migration (IOM)

**Dr. Junnatul Ferdoush**

National Liaison officer (health), International Organization for Migration (IOM)

**PUBLISHED BY**

International Health Regulation (IHR) Program  
Communicable Disease Control (CDC)  
Directorate General of Health Services  
Ministry of Health and Family Welfare  
Mohakhali Dhaka 1212

**PUBLISHED**

May 2020

**PREPARED WITH TECHNICAL ASSISTANCE FROM**

Institute for Epidemiology, Disease Control & Research  
International Organization for Migration (IOM)  
World Health Organization (WHO)  
World Bank (WB)

**DESIGN AND PRINTING**

PATHWAY / [www.pathway.com.bd](http://www.pathway.com.bd)

## ABBREVIATION AND ACRONYMS

---

<b>AHO</b>	Airport Health Officer
<b>AOC</b>	Airlines Operator Committee
<b>ATC</b>	Air Traffic Control
<b>AVSEC</b>	Aviation Security
<b>BB</b>	Bangladesh Biman
<b>CAAB</b>	Civil Aviation Authority Bangladesh
<b>CMT</b>	Crisis Management Team
<b>CDC</b>	Communicable Disease Control Program
<b>COVID-19</b>	Coronavirus Disease 2019
<b>HDF</b>	Health Declaration Form
<b>HEOC</b>	Health Emergency Operation Centre
<b>HERT</b>	Health Emergency Response Team
<b>HSIA</b>	Hazrat Shah Jalal International Airport
<b>IHR</b>	International Health Regulation
<b>IOM</b>	International Organization for Migration
<b>NFP, BANGLADESH</b>	National Focal point, Bangladesh
<b>PHEIC</b>	Public Health Emergency of International Concern
<b>PLF</b>	Passenger Locator Form
<b>WHO</b>	World Health Organization

# TABLE OF CONTENT

---

<b>INTRODUCTION</b>	<b>01</b>
<b>PURPOSE</b>	<b>02</b>
<b>A. Screening of Travellers at International Points of Entry</b>	<b>02</b>
1. Exit Screening at the Departure	02
2. During Security Check, Pre Boarding, Boarding and Passport Control	03
3. Entry Screening at the Arrival Health Desk	03
<b>B. Detection of III Travellers</b>	<b>04</b>
1. Self-Reporting	04
2. Visual Observation	05
3. Temperature Measurement	05
<b>C. Interview of III Travellers</b>	<b>05</b>
1. Implementation of Interview	05
2. Assessing Travellers for COVID-19 Disease	06
<b>D. Reporting, Record Keeping and Risk Communication Activities</b>	<b>07</b>
<b>E. Isolation and Initial Case Management of III Travellers with Suspected COVID-19</b>	<b>07</b>
<b>F. Referral of III Travellers with Suspected COVID-19 &amp; Close Contacts to Isolation/Quarantine Centre</b>	<b>08</b>
1. Isolation/Quarantine Information	08
2. Initial Case Management	09
3. Referral of III Travellers with Suspected COVID-19	09
<b>Members of Crisis Management Team</b>	<b>11</b>
<b>Members of HSIA Coordination Committee</b>	<b>12</b>
<b>Emergency Communications and Phone Numbers</b>	<b>13</b>
<b>Recommended Govt. RT-PCR laboratory for international passengers</b>	<b>15</b>
<b>Institutional Quarantine Centers Information</b>	<b>16</b>
<b>Emergency Communications and Phone Numbers</b>	<b>16</b>
<b>Name of COVID Hospitals</b>	<b>17</b>
<b>List of Airlines Operators</b>	<b>18</b>

## INTRODUCTION

---

As per International Health Regulation (IHR-2005), the public health authorities at points of entry (international ports, airports, and ground crossings) are required to establish effective all hazard public health contingency plan and arrangement for response to Public Health Emergency of International Concern (PHEIC). It is also important to communicate with National IHR Focal Point on relevant public health measures. The current COVID-19 outbreak has spread across several borders and subsequently on 30th January 2020, the outbreak has been declared as a Public Health Emergency of International Concern (PHEIC) by the World Health Organization(WHO). This has prompted the demand for the detection and management of suspected cases at the points of entries (PoEs) and prevent the spread of disease in Bangladesh.

This standard operating procedure (SOP) is intended for National Focal Point and focal institute for the International Health Regulation (IHR), PoE public health authorities, PoE operators, conveyance operators, crew members and other stakeholders involved in the management of public health event and it should be used as a reference at all PoEs (International Airports).

## PURPOSE

---

This SOP have been developed to screen and early detection of suspected infected persons and to take part in implementation of World Health Organization (WHO) recommendations related to Corona virus disease 2019 (COVID-19) management; and to control transmission of the disease through PoEs. This SOP describes the Preparedness and Response procedure and coordination mechanism regarding management of travellers coming from or through the designated PoEs into Bangladesh from other countries. As COVID-19 pandemic has reached almost every country and territory of the world, any traveller arriving from abroad will be considered as exposed to COVID-19 infection source.

This document provides advice on the detection and management of ill travellers suspected of COVID-19 at points of entry and on conveyances.

The following measures will be implemented in the designated points of entries.

- A. Screening of travellers at international points of entry
- B. Detection of ill travellers
- C. Interview of ill travellers
- D. Reporting of ill travellers with suspected COVID-19 infection to National IHR Focal Point and other concerned
- E. Isolation and initial case management and referral of ill travellers with suspected COVID-19
- F. Referral of ill travellers with suspected COVID-19 & close contacts to isolation/Quarantine centre

### A. SCREENING OF TRAVELLERS AT INTERNATIONAL POINTS OF ENTRY

#### 1. Exit Screening at the Departure

- At the entrance gate of the terminal building proper hand washing facilities at designated places to be provided for the travelling travellers and staffs. The facilities should be equipped with adequate liquid soap and running water and disposable tissue paper with foot operated waste bin.
- All travellers and all Civil Aviation and relevant staffs to enter with face mask and to walk through disinfection foot mats for sterilization of shoe soles. For sterilization solution 5 table spoons (1/3rd cup) bleach per gallon of water (0.5% chlorine solution) may be used.
- Body temperature of the departing travellers to be measured with Infrared handheld thermometer by the trained personnel. If any pax shows temperature more than 100° F /38° C will be sent to Airport Health department for further check-up and disposal by the on duty Medical Officer.
- At check-in counter travellers are to maintain physical distancing and they are to be provided with mask and hand sanitizer by the respective airline.



## 2. During Security Check, Pre boarding, boarding and passport control

- Concerned stakeholder is to ensure physical distancing (1 meter apart from one another) of the departing travellers and hand sanitizer is to be provided as required.
- In the travellers carrying bus/car, travellers are to sit at least 1 meter apart from one another. Airlines are to ensure disinfection of the bus/car, each time after carrying travellers to the aircraft.



## 3. Entry Screening at the Arrival Health Desk

- All travellers arriving at Points of Entry (PoEs) will have to pass through the 'thermal scanner gate' located at the arrival terminal and will be scanned for the body temperature.
- All traveller entering Bangladesh through any PoE must fill up the 'Health Declaration Form' completely while they are inside the aircraft and must submit it after landing, at the IHR Health Desk.

- All travellers will proceed through the thermal scanner archway slowly one by one, maintaining a distance of > 1meter (3 feet) from each other. For measuring temperature Infrared handheld thermometer will be used if required.
- All the staffs should also maintain > 1-meter (3 feet) distance from each other and the travellers, at all time, and should encourage travellers to maintain more than one-meter distance between themselves.
- After check-up at the health desk, if there is no sign and symptoms and no epidemiological link to a COVID-19 case after checking the Declaration Form, the traveller/crew can proceed to immigration desk for immigration formalities.
- The health desk will fill up a registry book about information of different flights, including flight information data and number of travellers in each flight.



- Provide all travellers with a Health Information Card.
- Advice travellers to record their own temperature twice daily for 14-days and report any rise in temperature of 38°C/100°F or above or any symptom of illness described in the health information card.
- Provide all travellers with Coronavirus factsheet and leaflets in Bangla and in English

## B. DETECTION OF ILL TRAVELLERS:

### 1. Self-reporting

Travellers who self-report their illness and found to have fever or sign symptoms of corona, should be managed following the same procedures as used for those who are screened at the IHR Health Desk with symptoms.

## 2. Visual observation

Ill travellers exhibiting signs suggestive of COVID-19 disease may be identified by health personnel as they pass through the entry point. The doctors/nurse wearing mask and disposable gloves (practice proper infection control measure) at the health desk identifies the traveller as a suspect with COVID-19.



## 3. Temperature measurement

- After disembarkation, on their way to immigration, the traveller will be passing through the thermal scanner to health desk, and it beeps if there is temperature  $>100^{\circ}\text{F}/38^{\circ}\text{C}$  of any traveller.
- When travellers displaying signs of illness are detected by PoE health personnel or through temperature measurement, or when travellers experiencing symptoms come forward to seek help from PoE health personnel, they and their travel companions will be separated away from other travellers.
- They will be escorted to a dedicated 'Health Inspection Room' at the PoE for further assessment, practicing proper preventive measures and avoid any direct contact with the traveller.
- Airline operators will provide the list of close contacts list as per seat arrangement of the suspected case(s) as soon as possible. Immigration department need to provide the phone number and address of close contacts when required.
- To be vigilant for other similar suspects in line in the arrival area.

## C. INTERVIEW OF ILL TRAVELLERS

### 1. Implementation of interview

- Interview of sick travellers to determine the possibility of symptoms of and exposure to the virus responsible for COVID-19 disease.
- Team members will wear full set PPE including medical mask (or equivalent) and face shield before entering examination room for checking the traveller for signs & symptoms and taking the traveller's temperature using no-touch thermometer technology by infrared handheld thermometer and document it and examine for other signs.



- Doctors will inquire about any other accompanying person of the suspected traveller and their physical status
- Assessing travellers for sign and symptoms suggestive of COVID-19 disease only by interviewing and observing but no physical examination will be done.
- Take travellers contact history and evaluate the answer provided in Health Declaration Form.

## 2. Assessing travellers for COVID-19 disease

- The following signs, symptoms and history should be assessed



Sign symptoms of illness suggestion respiratory infection

- ▶ Fever  $> 38^{\circ}\text{C}/100^{\circ}\text{F}$  or the traveller mentioning feeling feverish
- ▶ Dry cough
- ▶ Breathlessness or breathing difficulties



A history of possible exposure to the COVID-19 case should be evaluated including:



- ▶ Travel to a country with ongoing community transmission of the COVID-19 in last 14 days prior to onset of symptom
- ▶ Take history of his/her origin of travel including transit places
- ▶ Doctors will also check the travel documents of the traveller
- ▶ A visit to any health care facility in a country with ongoing community transmission in last 14 days prior to symptom onset
- ▶ Close physical contact during the past 14 days with a traveller suspected or confirmed to have COVID-19 infection

- After examining the traveller, safely remove the PPEs and dispose properly following the SOP for disposal.
- It is important to wear or remove PPE in the correct order, which can help to reduce cross contamination.
- Removed PPE should be placed in biohazard bag and disposed in a waste bin as infectious waste. Reusable goggles/ face shield should be disinfected (by 0.5% Chlorine solution) and dried after use.

#### **D. REPORTING, RECORD KEEPING AND RISK COMMUNICATION ACTIVITIES**

- Airport Health Officer (AHO) will update Director CDC, DGHS, Director IEDCR and Director, HSIA daily on the details of travellers, total number of travellers examined, details of the cases sent to the referral hospital including their current updates, status of the close contacts etc.
- Establish proper mechanism for data collection and analysis, e.g numbers of travellers screened and confirmed cases out of screened travellers.
- Document and register name and details of the suspected traveller and their accompanied family members or other probable exposure contacts in the register book. Inform concern authorities about the cases and contacts.
- Dissemination of risk communication messages at points of entry: This can be done through posters, leaflets, electronic bulletin, bill-board etc, aiming at raising awareness among travellers about signs and symptoms of the disease, and encouragement of health seeking behaviour, including when to seek medical care, and to share about their travel history.

#### **E. ISOLATION AND INITIAL CASE MANAGEMENT OF ILL TRAVELLERS WITH SUSPECTED COVID-19**

- Identify a medical inspection room near the PoE where ill travellers can be referred to wait for an interview. Ideally this structure should also have the capacity to isolate ill travellers who after interview are suspected of having COVID-19 disease, while they wait for being transported to a designated health care facility.
- Ensure water, food, mask, and sanitizer, tissue papers for ill travellers who are waiting at 'Health Inspection Room' for being transported to a health care facility or Quarantine centre.
- PoEs must make arrangements with Isolation /Quarantine centres, Civil Surgeons, UHFPOs and other local healthcare facilities, so travellers who are suspected of having COVID-19 infection can be promptly referred.
- Suspected traveller/close contact's baggage will be retrieved by ground handling and customs departments after performing disinfection and official procedure will be send to the designated isolation /quarantine centre.
- Complete history of the patient including symptoms, demographic and contact information and check the Health Declaration Form.

## F. REFERRAL OF ILL TRAVELLERS WITH SUSPECTED COVID-19 & CLOSE CONTACTS TO ISOLATION/QUARANTINE CENTRE

### 1. Isolation/Quarantine Information

- All travellers (whether Bangladeshi or foreign) entering Bangladesh will be required to maintain 14-days quarantine period at dedicated facilities as per decision of MOHFW, and supported by MOFA
- If any person of Bangladesh origin possesses a “no visa required” stamp in their passport and comes to Bangladesh without the required medical certificate mentioning that they are free of COVID-19, then they will be facility quarantined for 14-days.
- Foreign nationals with valid visas will be required to produce a medical certificate (with English translation) from authentic government authority (of that country) to be obtained within 72 hours of travel, indicating that they are COVID-19 negative. This medical certificate needs to be submitted on arrival at the Bangladesh point of entry (airport/seaport/land port).
- If any person of Bangladesh origin possesses a “no visa required” stamp in their passport and comes to Bangladesh with the required medical certificate mentioning that they are COVID-19 negative, then they are required to home/self-quarantine for 14-days from the date of arrival. However, if he/she is diagnosed with any COVID-19 symptoms on arrival, he/she will be send to isolation centre for further management.
- International Health Regulation Programme (IHR-2005), National Focal Point(NFP) CDC, DGHS and National Focal Institute, IEDCR will maintain a registry of all incoming travellers in collaboration with WHO and IOM, from all affected countries to monitor for the development of symptoms.
- The Government of Bangladesh has set up a public health emergency control room:



- ▶ Sastha Batayan Hotline **16263**
- ▶ DGHS Hotline **333**
- ▶ Contact with Army Medical Core **01769045739**
- ▶ Crisis Management & Control Room, DGHS **01759114488**
- ▶ IEDCR **10655, 01944333222**



## 2. Initial Case Management

- Ill travellers with sign symptoms indicative of fever or respiratory infection, or both, who have a history of exposure to the COVID-19 should be isolated at the PoE until they are able to be transferred to a health care facility for further assessment, diagnosis and treatment.
- Take following steps during isolation period:
  - ▶ Place the traveller in well ventilated room 'Health Isolation Room' designated for COVID- 19 patients
  - ▶ If there is more than one traveller ensure 1 metre distance between them
  - ▶ Provide information to patients and their family about the need for isolation and address their concerns
  - ▶ Instruct suspected COVID-19 infected person about hand hygiene, respiratory hygiene practice
- Any traveller who is suffering from fever and sign symptom of respiratory system consisting of COVID-19, register the personal information, notify IHR Focal point and IEDCR.
- Attending Health worker(s) should take appropriate measures by wearing mask and gloves and follow infection prevention and control practices

## 3. Referral of ill Travellers with Suspected COVID-19

- Ambulance entering through gate 8 will wait at apron near Gate: 21 during transfer of COVID-19 suspect traveller to Isolation/Quarantine Centres
- Corridor from Screening room and airport health desk to ambulance should be cordoned



- Decontaminate screening room up to ambulance (0.5% hypochlorite solution)
- According to the provisions of the International Health Regulations (IHR-2005) and the adopted protocol for handling and reporting at the entry point HSIA in case of public health emergency like COVID-19, the national focal point for IHR should inform in written any detected COVID-19 case to WHO office in Dhaka, Bangladesh within 24 hours.
- Ground handling agent will retrieve the baggage of the traveller and /or accompanying persons, conduct surface cleaning and ensure customs check-up.
- The patient need not to stay back for baggage, but authority will ensure that the all baggage reaches to the travellers properly.
- Immigration authority will ensure clearance of all immigration formalities for an arriving sick traveller and any accompanying person/s on a priority basis in accordance to the plan in emergency and disaster.
- Nurse/Sanitary Inspector at the health desk to wear full set PPE to accompany the cases/s when ambulance arrives.
- Ambulance will arrive immediately, the driver and auxiliary staff will wear full set PPE as advised. The suspect patient will be shifted to the ambulance through a separate door with no/ minimum chance of contact with other travellers and airport staffs. The suspected case will also wear medical mask all time.

## MEMBERS OF CRISIS MANAGEMENT TEAM

Representative	Name and designation	Phone number	Email Address
	<b>Dr. Mohammad Shahariar Sajjad</b> <i>Airport Health Officer</i>	01744292943	daho@ld.dghs.gov.bd
	<b>Dr. Zahirul Islam</b> <i>Assistant Airport Health officer</i>	01716088748	zahir608@yahoo.com
Representative of Director	<b>Beni Madhab Biswas</b> <i>Deputy Director, HSIA</i>	01708167094	ddhsia@caab.gov.bd
Representative Flight safety and Regulation	<b>Tareq Md. Muneem</b> <i>Junior Consultant, Air transport</i>	01916762660	tareq.muneem@gmail.com
	<b>Md Masud Rana</b> <i>Deputy Director, SATO, HSIA</i>	01708167096	satohsia@caab.gov.bd
	<b>Taslima Akhter</b> <i>Chief Medical Officer of Biman Bangladesh Airlines</i>	01777715522	dr.taslimaakhter@gmail.com cmo@bdbiman.com
Representative of the Department of Fire Service and Rescue	<b>Abu Sale Mohammed Khaled</b> <i>Assistant Director, Fire, HSIA</i>	01708167104	adfirehsia@caab.gov.bd
	<b>Dilara Ahmed</b> <i>Chairman, AOC</i>	01707010327	chairman@aoc.com.bd
Representative of the Department of Immigration	<b>Md. Ismail Hossain</b> <i>Additional SP</i>	01712963912	ssimmisb@police.gov.bd
Representative of the Department of Customs	<b>Md Sanowarul Kabir</b> <i>Deputy Commissioner, Custom</i>	01970070085	rajangeb@gmail.com
Representative of the Department of Ground Handling Agents	<b>Mollah Atier Rahma</b> <i>DGM, Airport Service, Biman</i>	01777715585 01842204060	dgmst@bdbiman.com
Representative of the department of Police	<b>Abdullah Al Mamun</b> <i>Additional SP, APBN, HSIA</i>	01769691370	amamun743@gmail.com



Representative National Focal Point of IHR	<b>Dr Md Nasir Ahmed Khan</b> Senior Advisor CDC	01711543421	nasir_7@hotmail.com
Representative IEDCR	<b>Dr. M. Salimuzzaman</b> Principle Scientific Officer (PSO) Zoonosis, IEDCR	01711540250	msalimuzzaman@ hotmail.com
Representative of Designated Referral Hospital/ Quarantine Centre	<b>Dr. Mohammad Azizur Rahman</b> <i>Siddiqui Line Director, Alternative Medical Care (AMC)</i> <i>Joint Focal Person Quarantine Management &amp; POE</i> <i>Integrated Control Room (COVID-19)</i> <i>DGHS, Mohakhali, Dhaka</i>	01819824010	amc@ld.dgbs.gov.bd

## MEMBERS OF HSIA COORDINATION COMMITTEE

Name	Designation	Phone number	Email Address
Dr. Md. Shahriar Sajjad	Airport Health Officer (Coordinator)	01744292943	daho@ld.dgbs.gov.bd
Dr. Md Zahirul Islam	Assistant Airport Health Officer (member secretary)	01716088748	daho@ld.dgbs.gov.bd
Beni Madhab Biswas	Representative, HSIA (Deputy Director, HSIA)	01708167094	ddhsia@caab.gov.bd
Tareq Md. Muneem	Representative, Flight Safety and Regulation	01916762660	tareq.muneem@gmail. com
Md Masud Rana	Representative ATS & Aerodrome, HSIA	01708167096	satohsia@caab.gov.bd
Dilara Ahmed	Chairman/ Secretary, Airlines Operation Committee	01707010327	chairman@aoc.com.bd
Md Sanowarul Kabir	Deputy Commissioner, Customs, HSIA	01970070085	rajangeb@gmail.com
Md. Ismail Hossain	Officer In Charge, Immigration, HSIA	01712963912	ssimmisb@police.gov. bd

Dr. Mohammad Azizur Rahman Siddiqui	Representative of Designated Referral Hospital/ Quarantine Centre	01819824010	amc@ld.dghs.gov.bd
Dr Md Nasir Ahmed Khan	Representative , Director, CDC, DHGHS	01711543421	nasir_7@hotmail.com
Dr. M. Salimuzzaman	Representative, Director IEDCR	01711540250	msalimuzzaman@hotmail.com
Hasan Mohiuddin Ahmed	Representative, WHO	01730032323	ahmedha@who.int
Dr. Billal Hossein	Representative IOM	01730309802	bhossein@iom.int

## EMERGENCY COMMUNICATIONS AND PHONE NUMBERS

Name	Designation	Phone number	Email Address
Air Vice Marshal M Mafidur Rahman BSP, BUP, ndu, afwc, Psc	Chairman, CAAB	8901400, 8901411 (Fax).	chairman@caab.gov.bd
	DGHS Hotline	333	
	Shasthya Batayon hotline	16263	
Group Captain AHM Touhid-ul Ahsan BPP, Psc	Director, HSIA	028901449	dhsia@caab.gov.bd
Professor Dr. Shahnila Ferdousi,	Director (Disease Control), DGHS & National IHR Focal Point, Bangladesh	01819122732, 9880948, 9899085 (Fax)	
Dr Md Nasir Ahmed Khan	Senior Advisor CDC, DGHS	01711543421, 01628574490	nasir_7@hotmail.com
Dr. Tahmina Akhter	Program Manager, IHR, CDC	01711070616	rosytahmina@gmail.com
Dfr. Mustufa Mahmud	DPM, IHR, CDC	01710590453	Dr.mustufa@gmail.com

IEDCR (National Technical Support Centre)		9898796, 9898691 9880440 (Fax)	
Director, Communication, CAAB HQ, Kurmitola		8901403, 8914870, 3374	
Dr. Md. Shahriar Sajjad	Airport Health Officer, HSIA	8914249, 8914247	
Dr. Mohammad Azizur Rahman Siddiqui	Line Director Alternative Medical Care (AMC) Joint Focal Person Quarantine Management & POE Integrated Control Room (COVID-19) DGHS, Mohakhali, Dhaka	01819-824010	comilladraziz@gmail.com amc@ld.dghs.gov.bd
Dr. Md Zahirul Islam	Assistant Airport Health Officer, HSIA	01711463030	
Dr. Brig Gen Md Abdur Rab Miah (Retd)	Aviation Public Health Inspector & consultant CAAB	01677123197	marab100280@gmail.com
M Obeidur Rahman, psc	Director, (AVSEC)	01708167091	davsec@caab.gov.bd
Beni Madhab Biswas	Deputy Director, HSIA Duty Airport Officer, HSIA	01708167094 8914870-4 Ext: 3466	ddhsia@caab.gov.bd
SATO, HSIA		8901460, 8914870, 3412	
	Chairman, Airlines Operators Committee (AOC)	8111580/ 5000, 8111580/ 6000	dahmed@airarabia.com
D.G. Health (Control Room)		8821424, 9899516	dg@ld.dghs.gov.bd
Brig General Jamil	Designated Referral Hospital (Kurmitola General Hospital)	01769010201 (Control Room-01958621813)	
Dr. Bholanath Basak	Superintendent, IDH, Mohakhali, Dhaka	01715472261 9899432 9899526	
Dhaka Medical College Hospital		8626812-26/ 2700, 8626827, 9677411	

BSMMU Hospital		8614547-8, 8612550-4, 9661061-6
Dr. Rawshan Anwar	Director, Mugda Hospital	01715023905 027278866
Dr. Sarwar Alom	Bangladesh Kuwait Moitry Hospital, Uttara, Dhaka.	01711368841 01999956290

## RECOMMENDED GOVT. RT-PCR LABORATORY FOR INTERNATIONAL PASSENGERS

Division	District	List of Govt. RT-PCR Lab
Barisal	Barisal	(SBMC) Sher E Bangla Medical College, Barisal
Chittogram	Chittogram	(BITID) Bangladesh Institute of Tropical & Infectious Diseases, Chittogram
Chittogram	Cox's Bazar	(CoxMC) Cox'sbazar Medical College (IEDCR Field Laboratory)
Chittogram	Cumilla	(CuMC) Cumilla Medical College
Dhaka	Dhaka	(NILMRC) National Institute of Laboratory Medicine & Referral Centre
Dhaka	Dhaka	(NPML-IPH) Institute of Public Health
Dhaka	Dhaka	(NIPSOM) National Institute of Preventive & Social Medicine
Dhaka	Narayanganj	Narayanganj 300 Bed Hospital
Khulna	Khulna	(KMC) Khulna Medical College
Khulna	Kustia	(KuMC) Kustia Medical College
Mymensingh	Mymensingh	(MMC) Mymensingh Medical College
Rajshahi	Bogura	(SZRMC) Shahid Ziaur Rahman Medical college, Bogura
Rajshahi	Rajshahi	(RMC) Rajshahi Medical College
Rangpur	Dinajpur	M Abdur Rahim Medical College, Dinajpur
Rangpur	Rangpur	(RpMC) Rangpur Medical College
Sylhet	Sylhet	(SOMC) Sylhet MAG Osmani Medical College

## INSTITUTIONAL QUARANTINE CENTERS INFORMATION

Quarantine Institute	District	Focal Person	Designation	Mobile
Ashkona Hajj Camp, Dhaka	Dhaka	Mejor Muhammed Mustofa Kamal Kushal	16 BIR, Camp In charge	01769-013428
Brac Learning Centre, Ashkona	Dhaka	Mejor H. M Ekramul Haque	Camp Commander	01769-008438
Benapol City Community Centre, Sharsha	Jessore	Dr. Md: Yusuf Ali	UH&FPO, Sharsha, Jessore	01747-685017
Gazir Dargha Madrasha, Jikargacha	Jessore	Dr. Md. Habibur Rahman	UH&FPO, Jikargacha, Jessore	01818-757167
Pabur 10 beded Maa O' Shishu Kallyan Kendra, Kapashia	Gazipur	Dr. Md: Abdus Salam Sarkar	UH&FPO, Kapashia, Gazipur	01711-737660
Meghdubi 20 beded Maa O' Shishu Kallyan Kendra, Pubail	Gazipur	Dr. Md: Khairuzzaman	Civil Surgeon, Gazipur	01711-240356

## EMERGENCY COMMUNICATIONS AND PHONE NUMBERS

Communication	Phone Numbers
Dhaka Medical College Hospital	8626812-26/ 2700, 8626827, 9677411
BSMMU Hospital	8614547-8, 8612550-4, 9661061-6
Combined Military Hospital, Dhaka	8754000,8751235/ 4500, 8871234/4500
Holy Family Red Crescent Hospital	8311721-4/ 321
Airport Ambulance	8914870-4/ 3233
Airport Customs	8901748, 8901758-9
Airport Immigration	8914226 (O.C), 01713373072-3
F.A.C. Room	8914870-4/ 3219
Telephone Exchange, HSIA Telephone in charge	8914870-4/ 3002, 8914870-4/ 3269

## NAME OF COVID HOSPITALS

Name of Hospital	No of Bed	Phone Number	Email Address
Kuwait Bangladesh Friendship Hospital	Total bed-200 General -160 ICU-20 (10 active) Dialysis-3 attached ICU	<i>Control room:</i> 01830769803 <i>Superintendent:</i> 01711307069 01313791161	kbfg@hospi.dghs.gov.bd
Kurmitola General Hospital	Bed -250 General-193 ICU- 27 Dialysis-30	01716071700, 02550622043 <i>Control room:</i> 01958621813	Kurmitola500bed@hospi.dghs.gov.bd
Infectious Diseases Hospital	General bed-10 (F-2, M-8)	<i>Director:</i> 01715472261 <i>SSN Mohsin IDH:</i> 01732661766	didh@hospi.dghs.gov.bd
Sheikh Russel Gastro Liver Hospital	Gen-120, Cabin-20 ICU-14, Dialysis 2, attached with ICU	01716071700, 02550622043 <i>Control room:</i> 01958621813	sheikhrusselgastroliver@hospi.dghs.gov.bd
Dhaka Mohanagar General Hospital	General-66 (m-40, F-26)	02-57390860 (ext-101 <i>Director,</i> <i>Ext-132 Emergency)</i> <i>Bed Occ:</i> 0257390066	dmghdsc@gmail.com drprakash1962@gmail.com
Railway General Hospital	General-32	<i>Director:</i> 01711535042	bhalothakben@gmail.com
Sajida Foundation, Narayanganj	General bed-44 ICU-4 Dialysis-2	<i>Director:</i> 01777772572 <i>EMO:</i> 01777772567 <i>Focal person (Narayanganj)</i> <i>Dr Jahid:</i> 01715121973	sajida@sajidafoundation.org
Lal kuthi Hospital, Mirpur	Bed-200	<i>Director:</i> 01720427959 <i>Dr. Shamim Akram:</i> 01715088400	Shamsulkarim64@gmail.com



Name of Hospital	No of Bed	Phone Number	Email Address
Mugda Medical College & Hospital	General bed -300 ICU-10 Dialysis-32	<i>Director:</i> 01742888648 <i>Dr. Nahid:</i> 01716400383 (RS) <i>Dr. Mahbubur Rahman:</i> 01711382230 <i>Dr. Asif (Microbiology):</i> 01841551177	mugda@hospi.dghs.gov.bd
Dhaka Medical College Hospital	Bed- 910 General -230 ICU-10 HDU-10	<i>Director:</i> 0171506984 <i>Dr. Azad (DD):</i> 01711130383 <i>Dr. Mosaddek (AD):</i> 01711909864 <i>Statistician (Mr Sabah):</i> 01793299381	dmch@hospi.dghs.gov.bd
Shaheed Suhrawardy Medical College Hospital & Hospital	Bed-400 ICU-10	<i>Md. Mamun Morshed:</i> 01777380677	
Sir Salimullah Medical College Hospital	Sample Collection & Flu Corner		
Holy Family Red Crescent Medical College Hospital	General Bed- 5	<i>Focal person- Dr. Rumana:</i> 01713032794	
Anwar Khan Modern Medical College Hospital		<i>Dr Somopa:</i> 01700869727	

## LIST OF AIRLINES OPERATORS

### HAZRAT SHAHJALAL INTERNATIONAL AIRPORT DHAKA ATS SECTION

#### TELEPHONE NUMBER OF AIRLINES

Airline Name	Key Contact	Key Contact Email & Cell	2nd Contact Email & Cell
Air India	Sanjay Adamane	cmbangladesh@airindia.in Cell: 01819243177	apmdhaka@gmail.com Cell: 01945401696
Air Arabia	Dilara Ahmed	dahmed@airarabia.com Cell: 01707010327	apmdac@airarabia.com Cell : 01713146274

Airline Name	Key Contact	Key Contact Email & Cell	2nd Contact Email & Cell
Air Asia	Nafees Mostofa Mozumder	nafeesmozumder@airasia.com Cell: 01711609266	
Biman Bangladesh	GMAPS		
Cathay Dragon	Mursalin Haider	mg_haider@cathaypacific.com mursalin_habib@cathaypacific.com Cell: 01766695675	mg_haider@cathaypacific.com
China Southern	Ian Qin	qinxiaoyi@csair.com Cell: 01678205001	csairdacstn@gmail.com suhitsg@gmail.com
China Eastern	Mouhammad Shaiful Karim	dacchinaeastern@gmail.com Cell: 01730450044	csairdacstn@gmail.com suhitsg@gmail.com
Drukair	Karchung	karchung@drukair.com.bt Cell: 01759550550	Arif@drukair.com.bt Cell: 01711463305
Emirates	Mohammad Hawai	mohammad.hawai@emirates.com Cell: 01777701759	jami.chowdhury@emirates.com; Cell: 01713186881
Gulf Air	Jassim Ghareeb	jassim.ghareeb@gulfair.com Cell: 01777799791	mdrafsanzani.khan@gulfair.com
Indigo	Pritam Mukherjee	pritam.mukherjee@goindigo.in Cell: 01730094098	sk.ibrahim@goindigo.in
Kuwait Airways	Mashqurul Islam Chy	dackzku@kuwaitairways.com Cell: 01713450698	dackku@kuwaitairways.com novendu.dutta@kuwaitairways.com
Malaysia Airlines	Tengu Shariman	tengu.shariman@malaysiaairlines.com Cell: 01814669614	syedahmed.amin@malaysiaairlines.com Cell: 01847081996
Maldivian	Rehnuma Sheikh	rehnuma@iasl.aero Cell: 01730315907	dackkq2@iasl.aero Cell: 01911683012
Malindo Air	Prodip Dey	prodip.dey@malindoair.com Cell: 01777775580	mdrafiqul@malindoair.com Cell: 01777750390
Qatar Airways	Debendra Nath Mallick	dackzqr@bd.qatarairways.com Cell: 01713034050	mirafiq@bd.qatarairways.com
Spice Jet	Raja Sarkar	sm.dac@spicejet.com Cell: 01844027488	zania.sgdacapt@skyjetbd.com
Singapore Airlines	Kunjie Lim	kunjie_lim@singaporeair.com.sg Cell: 01711595603	mahamude_ishtiaq@singaporeair.com.sg



Airline Name	Key Contact	Key Contact Email & Cell	2nd Contact Email & Cell
Saudia	Saleh Al Ghamdi	svcsmgrdac@saudiairlines. com Cell: 01713309959	mchowdhury@saudiairlines. com mmrahman@saudiairlines. com
Srilankan	Kamrul	dacstnmgr@srilankan.com Cell: 01708482040	dac.airport@srilankan.com
Salaam Air	Ishtiaq Hafiz	Ishtiaq.hafiz@aerowing. com.bd asm.dac@salamair.com Cell: 01847467710	
Thai Airways	Sunpat A	Sunpat.a@thaiairways.com Cell: 01730330294	dacktg@thaiairways.com. bd Cell: 01713093126
Turkish	Deniz	dkat@thy.com Cell: 01833332852	zimam@thy.com operation.dac@thy.com
US Bangla	Junaid	junaiied@us-banglaairlines. com	emran@usbair.com
Fly Regent	Toufiq	toufiq.mannan@flyregent. com zafor.zaman@flyregent.com	
NOVO AIR	Sadat	sadat@flynovoir.com Cell: 01730785020	rejaul.hoque@flynovoir. com
Etihad Cargo	Al Mahmoud Shamim	ashamimuzzaman@etihad.ae	
Himalayan Airlines			
NON AOC	Thai Lion		salim.sm@sasflydubai.com

\*\*\* List of Isolation Centres and Contact Point with Telephone Numbers

\*\*\* List of Quarantine Centres with contact point and Phone Numbers

\*\*\* List of all Civil surgeons and Divisional Directors and Numbers



