DIRECTORATE GENERAL OF DRUG ADMINISTRATION
MINISTRY OF HEALTH AND FAMILY WELFARE, BANGLADESH

Document No: NRA-QP-001

Revision Date: 25 March, 2029

Version: 02

Date of Issue: 25 March, 2024

Quality Policy

Directorate General of Drug Administration (DGDA) is committed to protect the health of people and animals ensuring quality, safety and efficacy of Allopathic, Ayurvedic, Unani, Homeopathic, Herbal medicines, Vaccines, Biologics, Dietary supplement, Herbal supplement, Nutritional supplement, Medical nutrition or Therapeutic nutrition or Food supplement, Medical devices and Cosmetics as per the existing Legislations, Policies, Guidelines and Government Instructions.

DGDA accomplishes its duties and responsibilities with professionalism, scientific knowledge and experience. DGDA works in an effective, accountable, traceable, transparent and timely manner ensuring the implementation of Quality Management System for continuous improvement.

To meet our commitment, we must:

- Foster a team approach and leadership,
- Customer/Stakeholder's centric view,
- Public, Private and other stakeholder's partnership.
- Emphasize appropriate training for all employees.
- Emphasize process optimization.
- Recognize each employee's responsibility for quality.
- Provide regulations with timely written corrective actions.
- Earn recognition of our quality process and progress.
- Provide a framework for establishing and reviewing quality objectives.
- Develop and achieve evidence based Quality Improvement Goals.
- Maintains our honesty and integrity by following Code of Conduct.
- Review and renew this Quality Policy on a regular basis.

Director General of Drug Administration
&
Licensing Authority (Drugs)
Ministry of Health and Family Welfare,
Government of the People's Republic of Bangladesh

Date: 25.03.2024