

DIRECTORATE GENERAL OF DRUG ADMINISTRATION
MINISTRY OF HEALTH AND FAMILY WELFARE, BANGLADESH



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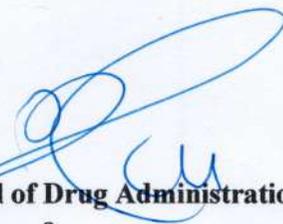
Quality Objective

The DGDA has developed quality objectives including those needed to meet requirements for product and has aligned with strategic objectives of DGDA. The quality objectives are reviewed annually for continuing suitability.

The quality objectives of DGDA are

- a) To define and describe the quality management system, authorities and responsibilities of the management personnel involved in the functional operation of products and services and also provide references to general procedures for all activities comprising the quality system of the entire DGDA, based on DGDA's QMS requirements.
- b) To guide the employees of DGDA through the various activities of the QMS requirements for DGDA that must be met and maintained in order to ensure customer satisfaction and continual improvement.
- c) To communicate the quality management system to the customers, stakeholders, development partners and other interested parties of the DGDA and to inform them of the specific controls that are implemented by the DGDA to assure quality service delivery for public health.

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