

Government of the People's Republic of Bangladesh  
Cabinet Division  
Common Service-1 Section

Ref : 04.00.0000.000.412.07.0283.25.821


Date: 17 November 2025

e- Tender Notice  
Tender Notice no.6/2025-26

e-Tender is invited in the National e-GP Portal ([www.eprocure.gov.bd](http://www.eprocure.gov.bd)) for the procurement of

| Sl. No. | Tender ID | Identification of Lot  | REOI Publishing date & time | EOI Closing Date & time   | EOI Opening date & time   |
|---------|-----------|--|-----------------------------|---------------------------|---------------------------|
| 1.      | 1178254   | A firm of Maintenance, Enhancement and Customization of online Grievance Redress System (GRS); REOI; Quality Cost Based Selection (QCBS) | 18 November 2025<br>09:00   | 03 December 2025<br>14:00 | 03 December 2025<br>14:00 |

This is the online Tender and method of tender is Quality Cost Based Selection (QCBS). Only e-Tender will be accepted in the National e-GP Portal and no off-line/hard copy will be accepted. To submit e-Tender, registration is required in the National e-GP System Portal ([www.eprocure.gov.bd](http://www.eprocure.gov.bd)). The fee for downloading the e-Tender document from the National e-GP System Portal has to be deposited online through any registered bank.

  
(Md. Nikaruzzaman)  
Deputy Secretary  
Cabinet Division  
Bangladesh Secretariat, Dhaka  
Phone- 02-226641050