



Bangladesh Telecommunication Regulatory Commission

Agargaon, Sher-E-Bangla Nagar, Dhaka-1207

www.btrc.gov.bd

Ref:14.32.0000.400.07.0021.25. 244

Dated: 16 February 2026

Addendum of the Request for Proposal

This is for kind information of all concerned Tenderers that the following amendments has been made to the RFP document for “**Design, Develop, Implementation of Operation & QoS monitoring system of Fixed Broadband Operators for BTRC**” for Bangladesh Telecommunication Regulatory Commission (BTRC), Vide issue No. 14.32.0000.000.400.07.0021.25.169, Date: 02 February 2026.

RFP Ref.	As in Document	Amendment
ITC 33.3(d) and 34.1	Proposals must be submitted not later than the following Date: 16 February 2026 Time: 02:00 PM	Proposals must be submitted not later than the following Date: 02 March 2026 Time: 02:00 PM
Section 6. TOR 3.12 Testing and Quality Assurance	Security and Vulnerability Testing	Security and Vulnerability Testing: Security and Vulnerability Testing shall include a comprehensive Vulnerability Assessment and Penetration Testing (VAPT) covering web application (OWASP Top 10), API endpoints, and network infrastructure. The VAPT shall be conducted by qualified security professionals holding at least one recognized certification (CEH, OSCP, GPEN, or equivalent) with a minimum of 3 years of VAPT experience in government or telecom systems. The testing team shall be independent of the development team. Acceptance criteria: zero unresolved Critical or High severity findings before UAT commencement. Remediated findings shall be retested and verified. The VAPT Report shall be submitted as part of Deliverable 6.4

Note:

1. This Amendment shall be an integral part of the RFP Document.
2. All other terms & conditions of the Invitation for Proposal for the Selection of a Firm to provide Inbound and Outbound Call Center Services for BTRC, in order to address Subscriber Complaints Regarding Telecommunication Services.


16/2/2026

Md. Mehedi-Ul-Shahid
Director General (Joint Secretary)
Administration Division, BTRC.
E-mail: dgadmin@btrc.gov.bd