

Finger Print
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Bangladesh Telecommunication Company Limited

Application For GPON Connection

Recent Passport
Size Attested
Photograph 05
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Applicant's information										
Name / Company Name(in block letter)										
Representing Directors Name (in Case of company)										
Occupation/Designation :						Date of Birth :				
Father's Name										
Mother's Name										
Gender	☐ Male		☐ Female		Occupation					
Nationality										
Permanent Address										
			District				Post Code			
Description of Connection										
Connection Details			Telephone No							
			Package Name							
			Category	☐ Private		☐ Govt.		☐ Others		
Name of Connection (applicable for org./company/office)										
Connection Address										
			District				Post Code			
Contact Details			Mobile				E-mail			
User ID Choice		1		2		3				
Password Choice		1		2		3				
Identification Certificate			☐ National ID ☐ Passport ☐ Driving License ☐ Gun License ☐ Any Other Photo ID							
I hereby declare that the above information are correct and authentic. If proved incorrect and unauthentic, the authority may cancel the application or disconnect the connection.										
Signature of The applicant					Designation and seal (if applicable)					
Date										
The Section below is for official use only										
Registration Serial							Date			
							Signature of Registrant			

Note : Submit three set of application each with signed Agreement & Photocopies of National ID

Terms and Conditions for GPON Broadband

1. Speeds mentioned in the Package are maximum download speed; upload is half of the download speed.
2. Service is on best effort basis i.e. maximum limit of the mentioned bandwidth is not ensured at all times.
3. Fresh set up and configuration charge shall be applicable in case of shifting the connection, if required.
4. The customer can change the package, no charges will be applicable in case of changes to the higher bandwidth package but 50% of setup and configuration charge will be applicable in case of changes to the lower bandwidth .If the customer changes package from one category package to another category package, 50% of the setup and configuration charge of the new package will be applicable. However, no new registration charge will be applicable.
5. No fixed IP will be provided. The packages do not include any email account.
6. BTCL is not responsible for installation and maintenance of the CPE (Customer Premise Equipment). However, customer may contact BTCL's enlisted/nominated support service providers for the installation support. Until enlisted/nominated support service providers are available, BTCL shall charge Tk. 500 for initial setup and configuration service at customer end, if required. For further visit to customer's premise charge of Tk. 150 per visit will be applicable.
7. BTCL is responsible for delivering the service on a single point to the customer premise. This will be a PC or Laptop. However, further extension of the connection will be customer's responsibility
8. If the customer has to change the existing subscribed packages due to revision of the GPON tariff structure, no additional charge will be applicable in that case.

I have read and understood the above terms and conditions.

Signature of the Applicant

Date: