



**BANGLADESH INLAND WATER TRANSPORT AUTHORITY (BIWTA)**  
**Office of the Project Director**  
Bangladesh Regional Waterway Transport Project-1 (BRWTP-1)  
BSC Tower (Level- 19) 2-3 Rajuk Avenue, Dhaka-1000, Bangladesh.

Memo No.18.11.0000.181.14.216.21.089

Date: September 14, 2021

## **Request for Expressions of Interest**

(Consulting Services- Individual Consultant Selection)

**Country** : Bangladesh  
**Credit No.** : IDA Credit No.: 5842-BD  
**Assignment** : Consulting Services from Individual Communication/GRM Expert  
**Reference No.** : Package No. BRWTP-S14/12

1. The Government of People's Republic of Bangladesh (GoB) has received financing credit from the International Development Agency (IDA) towards the cost of the "Bangladesh Regional Waterway Transport Project-1 (*Dredging in Chittagong-Dhaka-Ashuganj IWT Corridor along with associated linked routes and construction of terminal with allied infrastructure*)" and it intends to apply portion of the proceeds of this credit to eligible payments to the consulting services under Project Implementation Unit (PIU) of Bangladesh Inland Water Transport Authority (BIWTA) for which this invitation for Expressions of Interest (EOI) is issued. The terms and conditions of the contract and payments will be subject to the terms and conditions of the Financial Agreement made with the World Bank. Except as the World Bank specifically otherwise agrees, no party other than GoB shall derive any rights from the credit or have any claim to the proceeds of the credit.
2. BIWTA now invites eligible and qualified Individuals to indicate their interest in providing the indented services, demonstrating that they have the required qualifications and relevant experience to perform the Services. National Individual Communication/GRM Expert could be from Bangladesh having required qualification and comprehensive experience as detailed below:

**Title/Position:** Communication/GRM Expert

**Qualifications:** A post graduate degree from any recognized university in Social Science, preferable in Sociology, Anthropology, Law, Public Administration, Communication or management; Minimum 15 years of overall working experience and at least 10 years of professional experience in the areas of land acquisition process, involuntary resettlement, consultation and participation, socio-economic surveys, monitoring and evolution, etc.; Proven understanding of issues related to social accountability, inclusion, grievance redress mechanism (GRM) including GBV/SEA/SH response GRM and stakeholder engagement, excellent communication, inter-personal, problem-solving, negotiation and training skills, and excellent communication, data analysis and report-writing skills in English; Good command of both in written and spoken English and Bengali. Previous field experience and work experiences with the World Bank or other international development organizations a plus; and Must not be above 65 years of age.

**Responsibilities of the Communication/GRM Expert:** Details given in Terms of Reference (TOR).

**Duration:** 24 person months on a full-time basis.

3. The Communication/GRM Expert will be selected using the Selection of Individual Consultant (SIC) method in accordance with the World Bank Guidelines on "*Selection and Employment of Consultant under IBRD loans and IDA Credit & Grants by World Bank Borrowers* (January 2011, revised July 2014). The attention of interested Engineers/ Consultants is drawn to paragraph 1.9 of the Guidelines setting forth the World Bank Group's policy on conflict of interest.
4. Terms of Reference (TOR) in details of the assignment, Template for Application and CV would be available at Office of the Project Director during office hour; and also in website: [www.biwta.gov.bd](http://www.biwta.gov.bd).

Applicants' qualifications will be reviewed for evaluation in the manner specified in the TOR. Applicants are therefore advised to download/obtain it and consult the same before applying.

5. Interested individuals are requested to submit **Application/EOI** with a **cover letter, detailed CV** (preferably within 7 pages of A4 size paper) supported by credentials relevant to education and experience. Application/EOI in a sealed envelope and externally marked with title of the position must be submitted to the Office of Project Director at the above address within **October 18, 2021** at 16:45 Hrs (local Time/GMT+6). Electronic copy of EOI will also be accepted by E-mail if the Application as well as CV bears signature of the applicant.
6. The Procuring Entity reserves the right to accept or reject any or all EOIs without assigning reason(s) thereof.

*Sd/-*  
*14/09/2021*

**Mahmud Hasan Salim**

Project Director

BRWTP-1 Project

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